

Byron Shire Council

Annual Report

2021/22



**BYRON
SHIRE
COUNCIL**

Acknowledgement of Country

In preparation of this document Council acknowledges the Bundjalung of Byron Bay - Arakwal People are the Traditional Custodians of the land in Byron Shire, and form part of the wider Aboriginal nation known as the Bundjalung.

Byron Shire Council and the Traditional Custodians acknowledge the Tweed Byron Local Aboriginal Land Council and the Jali Local Aboriginal Land Council under the Aboriginal Land Rights Act 1983.

Council also acknowledges all Aboriginal and Torres Strait Islander people who now reside within the Shire and their continuing connection to country and culture.



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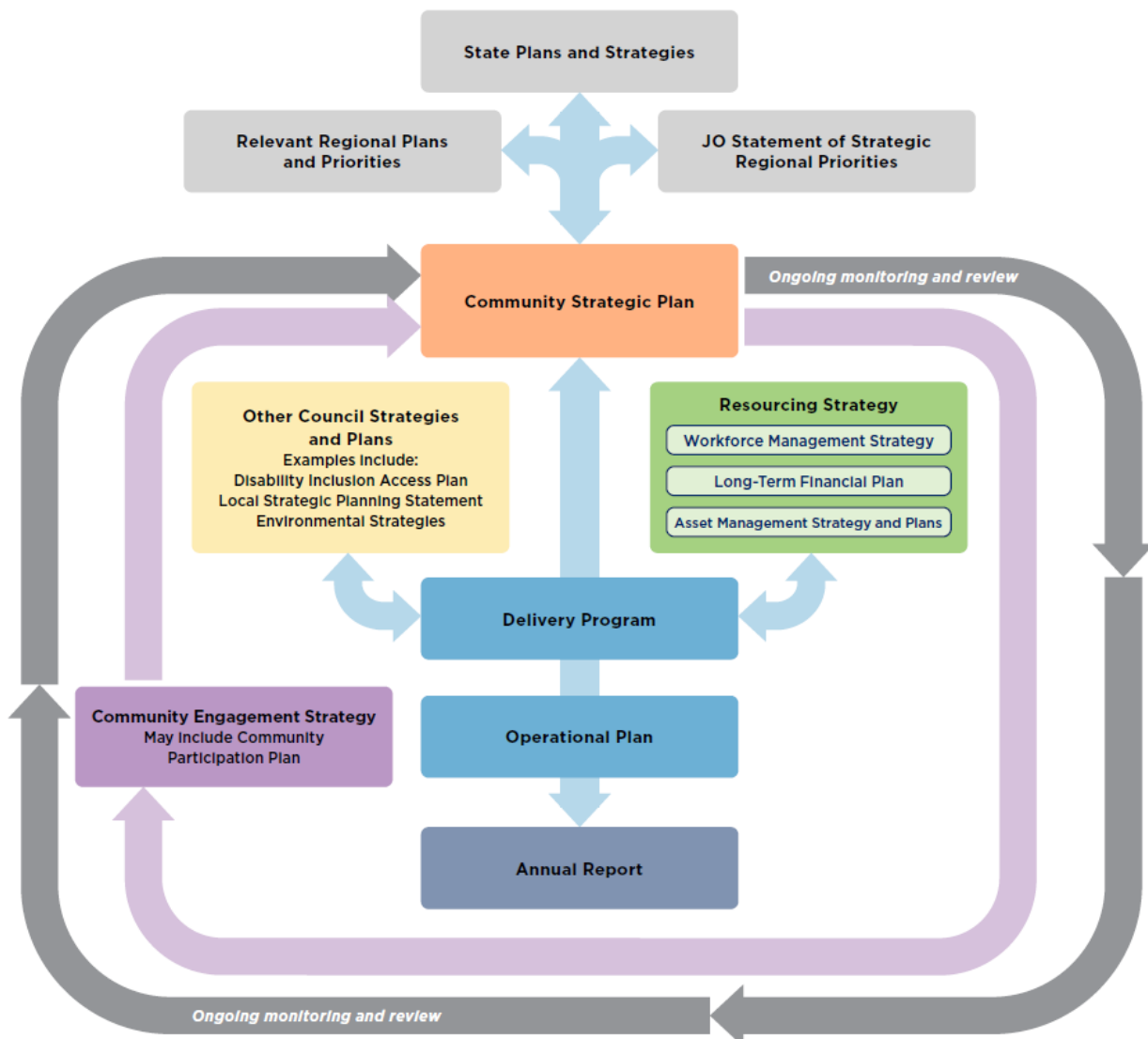
How to read this document

This Annual Report has been prepared in accordance with the *Local Government Act 1993* and includes the information prescribed in the *Local Government (General) Regulation 2021*. Information that is required by the Local Government Act and Regulation, or any other legislative requirement is denoted with reference to the relevant legislation in bold.

For Example:

Activities to Advance Recognition of Carers Carers (Recognition) Act 2010 Section 8

In addition to the prescribed information, this Annual Report is one of the key points of accountability between Council and our community. The Annual Report contains some of our achievements in implementing the Delivery Program over the last year and the effectiveness of each of the activities in achieving the overarching objectives in the Community Strategic Plan.



The report is structured according to each of the 'Our Byron, Our Future' Community Strategic Plan (2018-2028) objectives:

INFRASTRUCTURE

We have infrastructure, transport and services which meet our expectations

COMMUNITY

We cultivate and celebrate our diverse cultures, lifestyle and sense of community

ENVIRONMENT

We protect and enhance our natural environment

GROWTH

We manage growth and change responsibly

GOVERNANCE

We have community led decision making which is open and inclusive

Each of the chapters above are further broken down in accordance with the Integrated Planning and Reporting framework hierarchy.



Message from the Mayor

It was a great honour to be voted in as Mayor of the Byron Shire at the 4 December 2021 local government elections. Given the disasters we've endured this year and the challenges we've faced, it has been a privilege to provide consistency in leadership for the community at this time and a smooth transition for the new Council.

I'd like to acknowledge the immense impact the floods have had on so many members of our community and give my deepest thanks to everyone who stepped up and helped neighbours, family and friends during the floods. What tremendous community spirit we have seen on display here in the Byron Shire. My thoughts are with everyone affected as we move through the recovery journey together.

In the last financial year, in the months before the floods, Council was continuing with its delivery of our biggest capital works program on record. Covid presented challenges and some delays but we were able to finish and open some important projects including the new rail corridor park in Byron Bay which provides much-needed connection from the Butler Street bus interchange to town. With support from the NSW Government, we also resurfaced more than 30 streets in Ocean Shores and South Golden Beach and completed upgrades on Gray's Lane at Tyagarah, Tennyson Street in Byron Bay and Stuart Street in Mullumbimby - to name a few.

In the wake of the floods, Council is looking at a damage and repair bill in excess of \$180 million for roads, bridges, causeways and drains. We're pushing ahead to secure funding for these works and get them started or scheduled, but the sheer magnitude of landslides and repairs required mean that it's going to take time to complete these complex jobs.

Before the floods hit, Council was part of the inspiring community effort to open Byron's Fletcher Street Cottage which provides services and help for those experiencing homelessness. Our commitment to turning over every stone to do more for homelessness and in the affordable housing space remains steadfast and our resolve to tackle housing issues in the shire is stronger than ever. We hosted a Housing Forum in June which put the spotlight on action and solutions. We've had some success recently with our aim to return more long-term rental stock for use by our residents, our key workers and those in need – and again, I call on our community to consider long-term letting holiday homes or vacant properties so they can be available for permanent rental by locals.

Other areas of Council have continued their efforts, including the formidable Waste Team who worked around the clock during the floods to clean-up unimaginable piles of flood waste and mud. On behalf of all the Councillors, I thank all Council staff including General Manager Mark Arnold and Directors Shannon Burt and Phil Holloway.

Many members of staff and councillors suffered great losses and trauma during the floods – and yet stepped up in service to the community, going above and beyond to be there when they were needed, whether that meant cleaning up or creating temporary roads and bridges to enable people access to their homes, solving issues with sewer and water, talking to businesses, providing information and updates, working alongside the community and with all the State agencies in the recovery space – I extend my sincerest thanks to you for your commitment and resilience.

This is the first annual report for this term of Council. It's an exciting time with a fresh start, new faces (and abundant ideas). We're building a sense of cohesion as we bring the issues raised by our community to the table. The last financial year has been tough but it has taught us so many lessons about the compassionate and creative community we represent. I'm proud of what Council has achieved and optimistic about the outcomes we can achieve in the next financial year.



Michael Lyon
Mayor



General Manager's Message

The 2021/22 year was a challenging one for not only Council, but our entire community.

We dealt with all the challenges that COVID-19 threw at us and then the floods came. It's utterly impossible to put into words the impact this has had, and continues to have, on our community – residents, businesses, Councillors and staff.

It was an honour to welcome the new Council in December 2021, including Mayor Michael Lyon.

Councillor Lyon was not the only familiar face in the Chambers with Councillors Sarah Ndiaye, Alan Hunter and Cate Coorey returning for another term. Joining them were new Councillors Sama Balson, Duncan Dey, Asren Pugh, Mark Swivel and Peter Westheimer.

Despite the challenges of COVID-19, our staff delivered an extraordinary number of projects for the betterment of the community including a major road resealing project in

Ocean Shores, upgrades to Tennyson Street in Byron Bay, Stuart Street in Mullumbimby and the refurbishment and raising of the Tallow Creek footbridge.

Council finalised its first integrated transport strategy, Moving Byron, and plans for a bio-energy facility moved ahead with the Joint Regional Planning Panel approving a development application for the project which aims to process some 28,000 tonnes of green waste per year and convert it into renewable energy, producing enough electricity to power the plant as well as the Byron Bay STP.

We tackled the disused rail corridor at Byron Bay, transforming it from a rundown, unused area to a vibrant parkland that celebrates the town's rail heritage.

We continued our commitment to advocating for our rough sleeping and homeless community via our Public Space Liaison Officers, and our Rough Sleeping Project Officer.

Affordable housing, especially in the wake of the floods, continued to be a major issue in the Byron Shire and experts from around the country joined locals at a housing forum that was organised by Council to investigate models and solutions for the Byron Shire.

Council continued to show its leadership in this space, forming an alliance with Landcom, a state-owned corporation that works with government and the private and not-for-profit sectors to deliver housing projects that provide social and economic benefits to communities, to develop one of our public carparks in Mullumbimby for affordable housing.

Despite the challenges of COVID-19, our staff delivered an extraordinary number of projects for the betterment of the community including a major road resealing project in Ocean Shores, upgrades to Tennyson Street in Byron Bay & Stuart Street in Mullumbimby

We started work on our Dogs in Public Spaces Strategy, delivered a new Disability Inclusion Action Plan and our Place Planning team worked closely with the Federal community, on the Federal Village Masterplan.

The Byron Shire continued to be a desirable place to live and work and our Planning team worked extremely hard. In 2021/22 Byron Shire Council received 1,030 development applications with a total value of \$466 million. That was up from the previous year's figure of \$282.3 million.

I take this opportunity to thank our State and Federal representatives, Tamara Smith, Member for Ballina, the Hon. Ben Franklin MLC, NSW Minister for the Arts, Tourism, Aboriginal Affairs and Regional Youth and the Hon. Justine Elliot, Member for Richmond, for their continued support.

I also thank the Councillors who retired at the last election, Jeanette Martin, Paul Spooner, Basil Cameron and Jan Hackett, for their service to our organisation and to the community.

Finally, to the staff of Byron Shire Council and the Executive team, Phil Holloway, Shannon Burt, and Vanessa Adams, thank you for your incredible efforts over the last 12 months.



Mark Arnold
General
Manager



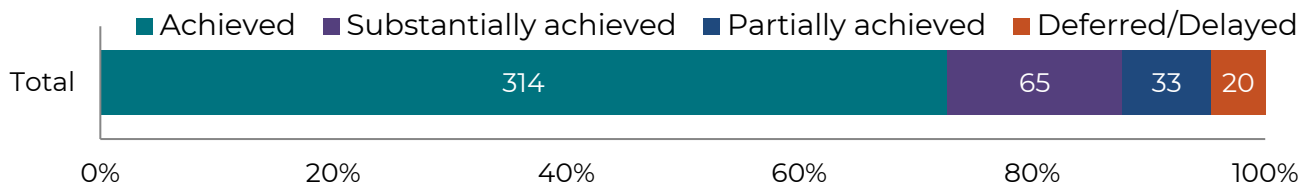
Operational Plan Progress

The Annual Report focuses on the Council's implementation of the Delivery Program and Operational Plan. Throughout the report, the progress of each activity from the 2021/22 Operational Plan is noted in detail, with a summary provided in the table below.

Overall Outcome of Operational Plan

There were a total of 432 activities in the 2021/22 Operational Plan, following quarterly amendments made throughout the year.

Overall, Council achieved 73% of planned activities against the measures in the plan. This compares to 80% during 2020/21. 15% of activities were substantially achieved, meaning they were significantly progressed but not finalised, while 8% were partially achieved, and 4% deferred. Details on the reason for the status of each activity are outlined in the attachment



Achieved	Substantially achieved	Partially achieved	Deferred	Not achieved	Total
314	65	33	20	0	432
73%	15%	8%	4%	0%	100%

Progress Report

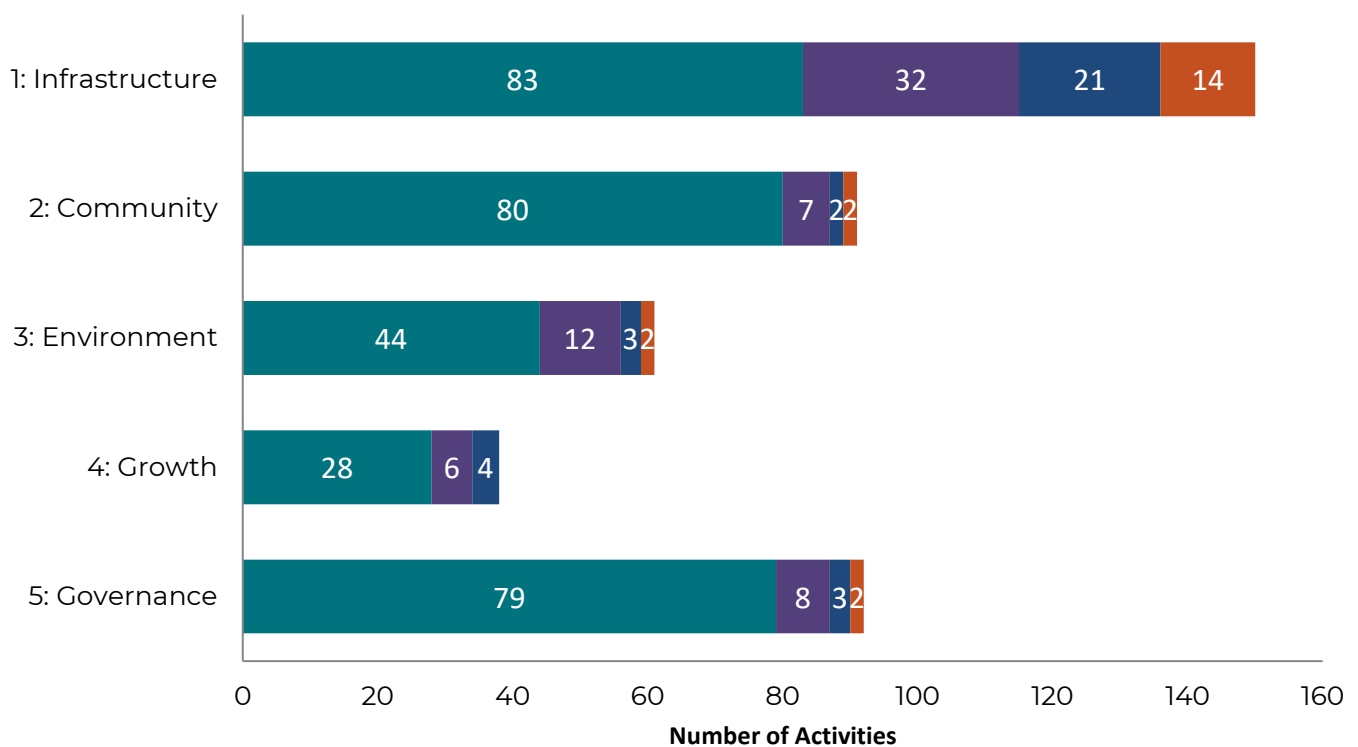
Each quarter Council reports on its progress toward the Operational Plan. The full progress report for the period ending 30 June 2022 is available on Council's website:



Results by Community Strategic Plan theme

Community Objective	Achieved	Substantially achieved	Partially achieved	Deferred	Not achieved
Community Objective 1: We have infrastructure, transport and services which meet our expectations	79	8	3	2	0
Community Objective 2: We cultivate and celebrate our diverse cultures, lifestyle and sense of community	28	6	4	0	0
Community Objective 3: We protect and enhance our natural environment	44	12	3	2	0
Community Objective 4: We manage growth and change responsibly	80	7	2	2	0
Community Objective 5: We have community led decision making which is open and inclusive	83	32	21	14	0

■ Achieved ■ Substantially achieved ■ Partially achieved ■ Deferred/Delayed



Flood Response and Recovery

This year has been one of the most challenging ever faced by the Byron Shire community (and our neighbouring communities), certainly in recent history. The end of February 2022 saw severe rainstorms bringing huge volumes of water into Byron Shire catchments.

Monday 28 February marked the peak of the rainfalls, the highest February rainfall on record was experienced in parts of Byron Shire including Mullumbimby (520 mm) and Upper Coopers Creek (702 mm). The heavy rains overflowed rivers, tributaries and creeks, impacting adjacent communities.

Homes and businesses experienced water inundation. Bridges failed under the volume of water, vehicles and machinery were pushed along the landscape, and landslips ensued. Communities west of Mullumbimby including Main Arm, Wilsons Creek, Upper Cooper's Creek, Palmwoods, Wanganui, Huonbrook, and the Huonbrook Valley experienced seven significant landslides, a number of small to medium landslides, as well as road washouts. Isolation of hinterland areas continued from weeks (Main Arm: 2-3 weeks) to months (Huonbrook and Wanganui).

Widespread power and communications outages occurred across Northern NSW, including loss of mobile phone and internet connectivity. The outages went on for days to weeks across different areas of the Shire.

With limited communications engineers and roads staff started tackling the many roads and bridges that had been destroyed. Communities desperately needed repairs to access essential services and start their own recoveries. The priority was to provide emergency road access to those without shelter or unable to access food or water, with secondary priorities being maintenance and improvement of the emergency repairs so 2WD access was possible. In collaboration with local contractors and community-based response groups, we were able to restore 4WD access to most communities by day 10 and 2WD access to nearly all communities by day 17.



By 27 March, a slow-moving severe weather system developed, leading to a second distinct disaster event between 30 March and 1 April. While not as severe, the second event inundated areas already impacted by water, compounding the disaster impact. Byron Bay town centre and surrounds also experienced flooding in this second event.

The Byron Shire community did what it's renowned for and rose up to support neighbours, friends, family and strangers. People who themselves had lost everything were out there volunteering, and helping flood affected neighbours move furniture or clean the mud. Council assisted with the clean-up process, with sodden contents of homes and businesses stripped and piled in heaps along street frontage. Council expanded free kerbside pickup for impacted residents and waived tip fees to dispose of flood affected items.

We were surrounded by adversity and loss and yet our community spirit grew stronger than ever. Thank you too to the many individuals, charities, community organisations, and government agencies who have shown incredible dedication and cooperation on our recovery journey so far.

The receding waters revealed widespread damage of the two disaster events, including an initial estimate of \$180 million repairs required to the road network. Since the first flood, an estimated 12,000 tonne of waste has been received and managed through Council's Resource Recovery Centre, one of the Regional Waste Transfer Facilities or various temporary skip bin sites throughout the Shire.

Initial SES estimates identified 2,170 properties impacted in the Byron Shire, including private properties, schools, businesses, emergency services facilities and community facilities, though this figure could be higher. Alongside many other insured property owners, Council commenced its insurance claim process for damaged Council facilities, with the majority of these located in Mullumbimby.

For other property owners, the rebuilding pathway was more uncertain due to lack of insurance or few financially viable options. Some residents remained in water damaged buildings, with likely impacts on mental and physical health. While rebuilding has progressed for some, it has been challenging to consider how to build with disaster resilience in mind.



Thank you
Byron Shire

LOVE



Community Objective 5: We have community led decision making which is open and inclusive

Our community is active and engaged with Council activities – getting people to have a say and voice their opinion is not something we struggle with! This CSP objective is close to the hearts and minds of many of our residents who want to be involved in our decision-making processes.

Earlier community surveys told us a significant part of our community were dissatisfied with a number of services provided by Council. In 2020, there was a significant shift, indicating the work being done is starting to be visible in the community and that we are on the right track to ensuring consideration for our residents and customer service are at the core of everything we do.

Strategy 5.1 - Engage and involve community in decision making

Elected Representatives

Council has eight councillors and a popularly elected Mayor.

As a result of the COVID-19 pandemic the NSW Local Government elections that were to be held in September 2020 were postponed to 4 December 2021.



Mayor Michael Lyon



Cr Sama Balson



Cr Cate Coorey



Cr Duncan Dey



Cr Alan Hunter



Cr Sarah Ndiaye



Cr Asren Pugh



Cr Mark Swivel



Cr Peter Westheimer

Councillors' Remuneration

Local Government Act 1993 Section 428

Item	Amount (\$)
Mayoral Allowance	45,140
Councillor fees	167,916
Total	213,056

Local Government (General) Regulation 2021 Clause 217(1)(a1)(i)-(viii)

Item	Amount (\$)
Mayor vehicle expenses	13,550
Telephone calls made by councillors	17,527
Catering	12,888
Stationery/Equipment	19,995
Attendance of councillors at conferences and seminars	14,524
Training of councillors and provision of skill development	4,973
Intra and Inter State visits by councillors, including transport, accommodation and other out of pocket travelling expenses	10,603
Councillor assistance program	2,475
Overseas visits by councillors, including transport, accommodation and other out of pocket travelling expenses	0
Expenses of any spouse, partner or other person who accompanied a councillor	0
Expenses involved in the provision of care for a child or an immediate family member of a councillor	9,077
Legal expenses	0
Total	105,612

Professional Development

Local Government (General) Regulation 2021 Clause 186

The Councillor onboarding program was delivered following the Local Government election held on 4 December 2021.

- General induction sessions held 17 - 18 January 2022.
- "Planning for Non-Planners" workshop delivered by LGNSW on 19 January 2022.
- Weekly OLG webinars available online for all Councillors
- Delivery Program workshop sessions held on 18 and 21 February.

Overseas Visits

Local Government Act 1993 Section 428(2)(r)

Local Government (General) Regulation 2021 Clause 217(1)(a)

There were no overseas trips undertaken by Councillors or staff during the period 1 July 2021 to 30 June 2022.

For further information refer to [Council's Councillor Expenses and Facilities Policy 2019](#).

Delivery Program Actions

Delivery Program Action 5.1.1: Facilitate inclusive community consultation and stakeholder engagement to inform Council decision making (SP)

Code	Operational Plan Activity	Status
5.1.1.1	Refresh Byron Shire Council's corporate style guide	Achieved
5.1.1.2	Evaluate the 2 year trial of the "Byron Model" for deliberative democracy and incorporate findings into Council's engagement practices	Achieved
5.1.1.3	Hold quarterly Community Roundtable meetings	Achieved
5.1.1.5	Design and implement annual youth leadership program	Deferred / Delayed
5.1.1.6	Review Community Participation Plan	Partially achieved

Byron Youth Survey 2021



The Byron Youth Survey 2021 was launched in December 2021. The survey aimed to help Council understand the unique needs and views of young people, including their opinions, ideas, experiences and challenges while living, working, studying and socialising in the Byron Shire.

Young people told us:



Climate change and mental health are their top two most important issues



Affordable housing is the biggest issue affecting the Shire



They want to see changes in Byron relating to affordable housing and improved transport options



Surveys and online/social media are the top two ways they would like to be consulted by Council

The Byron Youth Survey 2021 provided Council with some valuable learnings and insights into the voices of young people. It offered us some ideas for how to better engage with young people when making important decisions about Byron Shire's future. These findings will be used to inform future youth engagement activities.

Delivery Program Actions

Delivery Program Action 5.1.2: Enhance staff capacity in community engagement

Code	Operational Plan Activity	Status
5.1.2.1	Minimum of six staff to complete IAP2 Essentials/Design courses or courses designed to increase awareness of community engagement.	Substantially achieved
5.1.2.2	Implement inclusive Community Engagement Policy	Achieved
5.1.2.3	Upgrade and review Engagement Toolkit as required	Achieved

How can you be involved?

- Attending Council meetings
- Making an appointment to speak with the Mayor or Councillors
- Writing or phoning Council about the issues important to you
- Attending a public meeting or forum to discuss specific issues
- Joining a Council committee or project reference group

Council Meetings

All Ordinary Meetings are held in the Council Chambers at Station Street, Mullumbimby. A current meeting schedule is available on Council's website at

www.byron.nsw.gov.au/Council/Council-meetings/Council-meeting-Schedule

Agendas and Minutes

Agendas are uploaded to Council's website nine days prior to an Ordinary Meeting. Minutes are uploaded as soon as possible following the meeting.

www.byron.nsw.gov.au/Agendas-Minutes

Address a Council Meeting

Public access relating to items on agendas, submission to Council, and public questions is heard at the start of the meeting. For information on Public Access Sessions at Council meetings and to request access, go to www.byron.nsw.gov.au/public-access.

Delivery Program Actions

Delivery Program Action 5.1.3: Enhance community access through digital technologies which broaden participation and support inclusion

Code	Operational Plan Activity	Status
5.1.3.1	Make available Council's Ordinary Meeting business papers; enable business papers to be accessed by persons using assistive technology	Achieved
5.1.3.2	Facilitate and promote online opportunities for community access and make community access opportunities available to people using assistive technology	Achieved
5.1.3.3	Continued monitoring and improvement of the Byron Shire Council website to ensure content complies with DDA and WCAG Level AA standards	Achieved
5.1.3.4	Continual use of online and social media engagement tools.	Achieved



Strategy 5.2 - Create a culture of trust with the community by being open, genuine and transparent

Community Vision



Culturally rich, thriving communities living in harmony, responding positively to the challenges of our world, and leading by example

Council's values

Council staff have embedded the following important values into their everyday tasks and contact with each other and the community. These words and images help staff focus on what is important to them about values. We have built these values into the staff recognition and acknowledgement programs.

Byron Shire Council's workforce is every bit as eclectic and passionate as the community we serve and our organisational values support this diversity and individuality and underpin all we do:



WE LEAD WITH ENTHUSIASM
AND PURPOSE



WE ARE OPEN, HONEST
AND RESPECTFUL



WE FOSTER WELLBEING
AND CREATIVITY



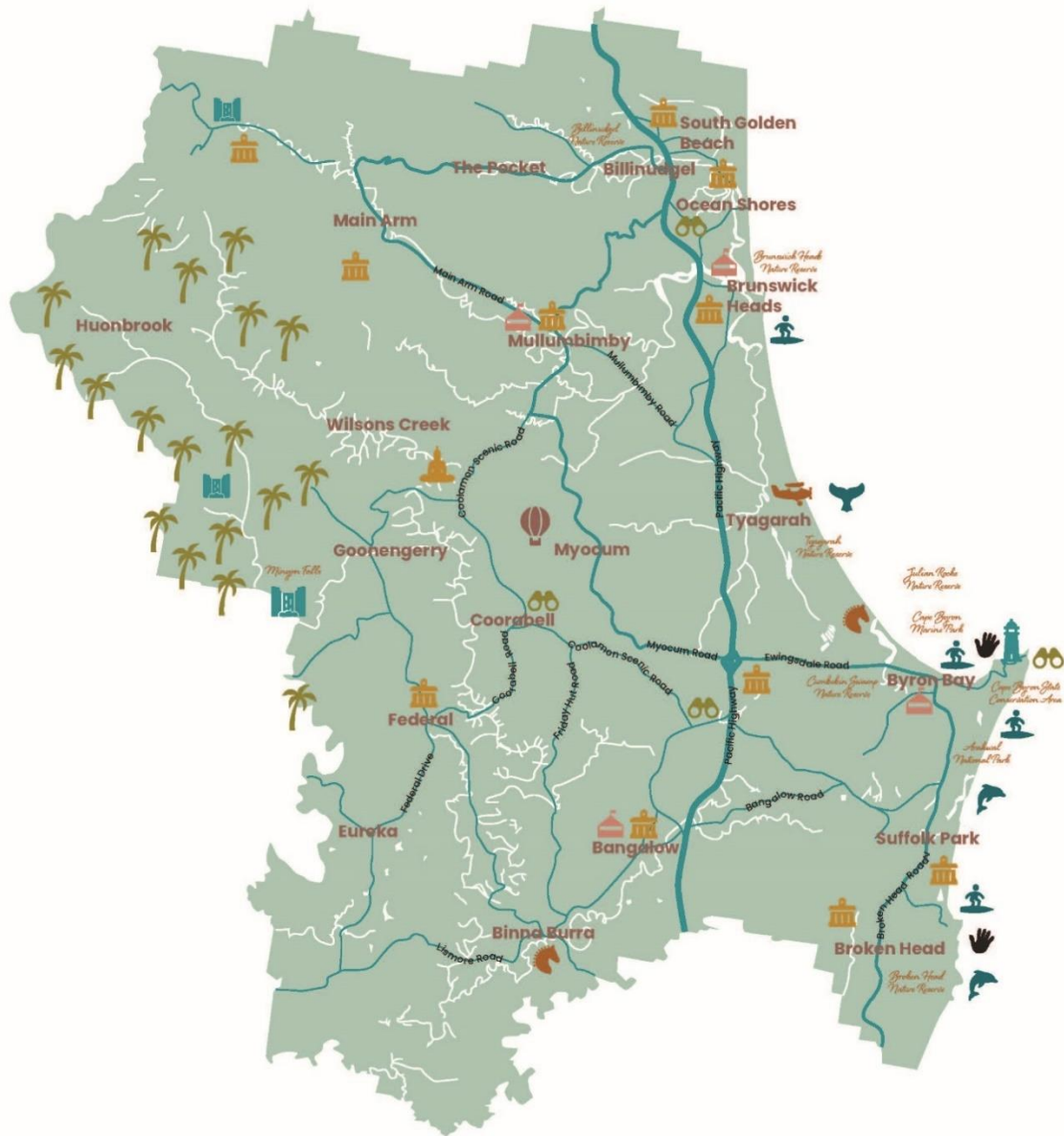
WE ACHIEVE OUR GOALS AND
SUCCEED TOGETHER

One of the many benefits of having a capable, committed and engaged workforce is satisfied customers. Our leadership, culture development and health and well-being programs mean our people take more pride in their work, think about the impact of our work on the experience of our community and customers and we work well together to deliver great outcomes with our community.

Byron Shire Profile

Location

Byron Shire is located on the Far North Coast of NSW and shares its boundaries with the Tweed, Lismore and Ballina Local Government Areas (LGAs). Brisbane is approximately 200 kilometres north and Sydney approximately 800 kilometres to the south. The Shire is 566.7 square kilometres in size and is famed for its rural beauty and beaches.



36,217

Population

ABS ERP 2021



566.7km²

land area



1.4 million

domestic
visitors 2020/21

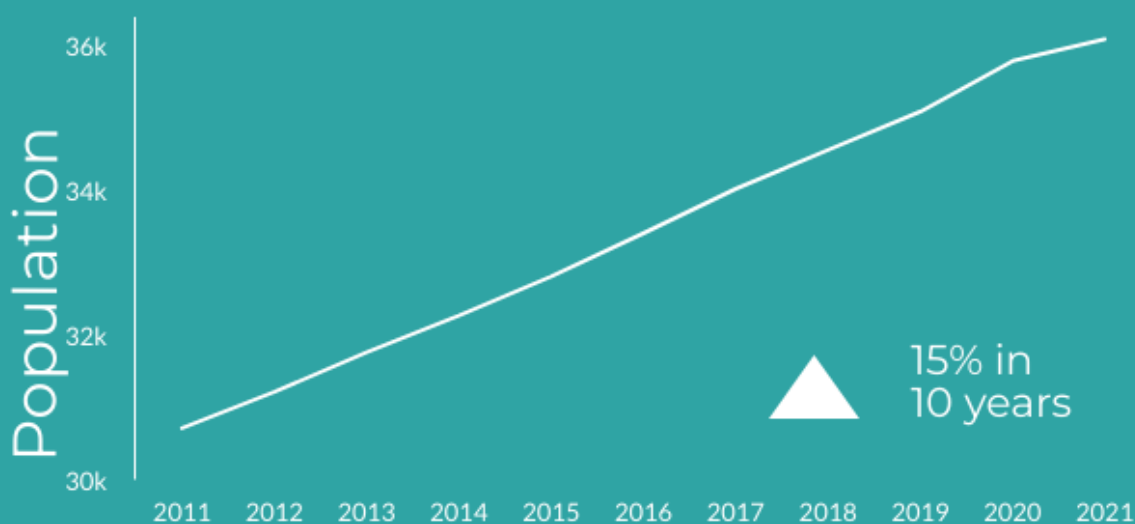
Population

The official population of Byron Shire as of 30 June 2021 is 36,077. The Table below shows the changes in population from 2010 to 2021.

Estimated Resident Population (ERP)

Year (ending June 30)	Number	Change in number	Change in percent
2010	30,664	+127	+0.42
2011	30,712	+48	+0.16
2012	31,210	+498	+1.62
2013	31,756	+546	+1.75
2014	32,263	+507	+1.60
2015	32,803	+540	+1.67
2016	33,399	+596	+1.82
2017	34,011	+612	+1.83
2018	34,545	+534	+1.57
2019	35,075	+530	+1.53
2020	35,773	+693	+1.99
2021	36,077	+304	+ 0.84

Source: Australian Bureau of Statistics, Regional Population Growth, Australia (3218.0). Compiled and presented in profile.id by .id, the population experts.



Social Characteristics

The Byron Shire community is a diverse and colourful mix of people. Each of the towns and rural villages has its own distinctiveness with a mix of cultural values, embracing both traditional and alternative lifestyles and philosophies.

Economy and Industry

Byron Shire's Gross Regional Product was \$1.88 billion in the year ending June 2021, increasing by 1.09% on the previous year. Health care and social assistance is the largest employer, generating 2,492 local jobs in the same year.

In 2020/2021, there were 15,704 local jobs, 16,724 employed residents and 5,350 local, GST registered businesses.

The visitor economy remains a key economic driver. In 2019/20, the total tourism and hospitality sales in Byron Shire was \$445.8m, the total value added was \$273.1 million.

Social Infrastructure

Health



Hospital services in Byron Shire were consolidated in 2016 in a new Facility. Byron Central Hospital is a purpose built hospital that replaced the Mullumbimby and Byron Bay hospitals. General hospitals are located at Lismore and Tweed Heads with Gold Coast and Brisbane emergency and specialist services are accessible to the north. Private Hospitals are located in Lismore and on the Gold Coast.

Universities and Vocational Colleges



Southern Cross University and the North Coast Institute of TAFE offer a wide-ranging selection of courses through a variety of campuses. Distance education programs are available through the institutions.

High Schools and Primary Schools

The Byron Shire community is well-served by a range of public and private schools providing a diversity of educational opportunity.

Children's Services



Council's Sandhills Early Childhood Centre provides long day care for children from 6 weeks to 5 years. Council operates After School Care and Vacation Care services at Byron Bay, Mullumbimby and Brunswick Heads. Council also supports Federal Community Preschool, Lillypilly Pre-school at Brunswick Heads, Ocean Shores Community Pre-school, Bangalow Long Day Care Centre, Durrumbul Pre-school, Byron Bay Preschool, Suffolk Park Integrated Children's Centre, Mullumbimby Community Preschool and Periwinkle Pre-school by providing land and/or buildings for the delivery of services for children aged 3 to 5 years.



Delivery Program Actions

Delivery Program Action 5.2.1: Provide timely, accessible, and accurate information to the community

Code	Operational Plan Activity	Status
5.2.1.1	Review Operational Plan annually	Achieved
5.2.1.2	Undertake a community engagement program to review and develop Council's Integrated Planning and Reporting framework documents	Achieved
5.2.1.3	Prepare and submit End of Term Report and Annual Report	Achieved
5.2.1.4	Publish GIPA open access information online	Achieved
5.2.1.5	Continued implementation of Accessible Documents Plan and capacity building activities to enhance accessibility	Achieved
5.2.1.6	Review and update Council business templates for consistency and accessibility	Substantially achieved
5.2.1.7	Maintain and update accessibility maps online that identify public space and facilities that provide information about accessibility	Achieved

Government Information (Public Access) Act

Government Information Public Access Act 2009 Section 125

(see Appendix 4)

The GIPA Act provided widespread reform for the public sector in the way community members access Government Information. There are now four ways in which government information can be released:

- Open access information
- Proactive release
- Informal release of information
- Formal access application for release of information



Total number of applications received

Delivery Program Actions

Delivery Program Action 5.2.2: Incorporate wellbeing framework within organisation to inform decision making

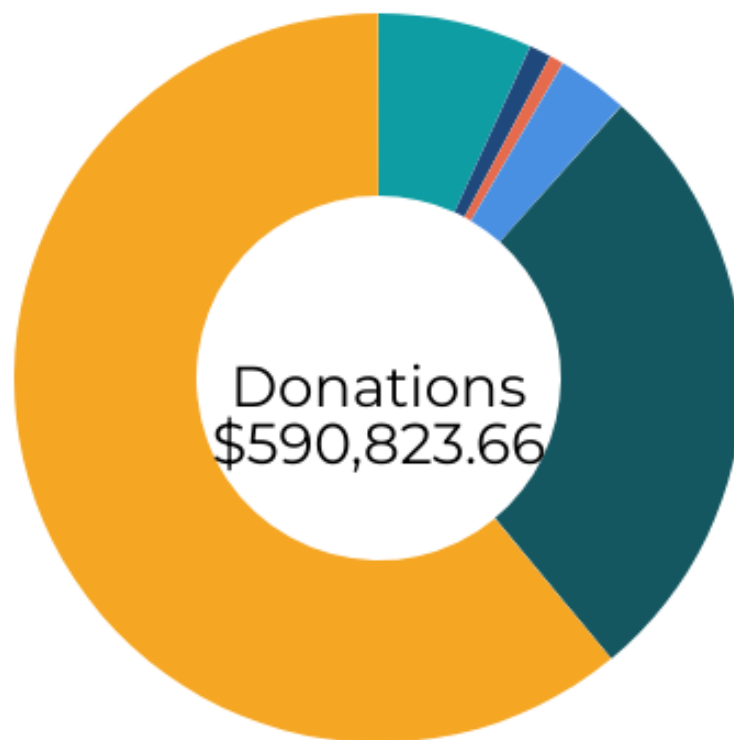
Code	Operational Plan Activity	Status
5.2.2.1	Embed an outcomes measurement system into the Integrated Planning and Reporting framework	Achieved
5.2.2.2	Deliver annual Community Donations Program	Achieved

s356 Contributions/Donations

Local Government (General) Regulation 2021 cl 217(1)(a5)

In 2021/22 Council funded a wide range of events and projects that benefited local communities.

A total of 86 community groups were supported through \$590,823 in donations, assisting them to offer services to Byron Shire residents and visitors.



- Moneys distributed under Policy Community Initiatives Program (6.84%)
- Moneys distributed under the Events and Festivals Sponsorship Fund (0.97%)
- Moneys distributed from the Mayor's Discretionary fund (0.64%) ■ As adopted in 2020/21 Budget (3.15%)
- Moneys donated under Policy Section 356 Donations – Rates Water and Sewerage Charges (27.39%)
- Moneys donated as rental subsidies (61.02%)

Total moneys distributed under Section 356 of the Local Government Act 1993

Section 356 fund	Total Donations \$
Moneys distributed under Policy Community Initiatives Program	40,390.00
Moneys distributed under the Events and Festivals Sponsorship Fund	5,740.00
Moneys distributed from the Mayor's Discretionary fund	3,786.37
As adopted in 2021/22 Budget	18,600.00
Moneys donated under Policy Section 356 Donations – Rates Water and Sewerage Charges	161,807.29
Moneys donated as rental subsidies	360,500.00
TOTAL	\$590,823.66

Moneys distributed under Policy Community Initiatives Program

Name of Community Organisations or Project	Donation \$
Brunswick Valley Landcare	4,484.00
Natural Death Care Centre	1,500.00
Spaghetti Circus	4,691.00
Federal School of Arts Association	4,785.00
Eureka Public Hall Inc	5,000.00
Mullum Cares Incorporated	3,742.50
Shedding Community Workshop	1,250.00
Byron Community & Cultural	3,750.00
Queer Family Inc	3,750.00
Brunswick Heads Progress Association	3,750.00
Mullumbimby Sustainability	1,250.00
Bangalow Lion Club	1,250.00
Byron Multicultural Inc	1,187.50
TOTAL	\$40,390.00

Moneys distributed under the Events and Festivals Sponsorship Fund

Name of Organisation or Project	Donation \$
Women's Village Collective	2,000.00
Main Arm School P&C	740.00
Japan Festival Byron Bay	1,500.00
Sample Food Festival	1,500.00
TOTAL	\$5,740.00

Section 356 Donations - from the Mayor's Discretionary Funds

Name of Community Organisations or Individual	Donation \$
Brunswick Heads Primary School	454.55
Mullumbimby Community Garden	681.82
Bangalow Public School	100.00
St John's Primary School	100.00
Brunswick Mullumbimby Lions	250.00
Main Arm Upper Public School	500.00
Byron Bay Public School	100.00
Explore Byron Bay	500.00
Brunswick Valley Landcare	800.00
Ocean Shores Arts Expo	300.00
TOTAL	\$3,786.37

Section 356 Donations – as adopted in 2020/21 Budget

Name of Community Organisations or Project	Donation \$
Tweed/Byron Life Education	3,000.00
Westpac Rescue Helicopter	5,200.00
Brunswick Valley Rescue	5,200.00
Brunswick Volunteer Marine Rescue	5,200.00
TOTAL	\$18,600.00

Community Initiatives Program 2021 to 2022

Brunswick Nature Sculpture Walk

Brunswick Heads Progress Association auspiced the Brunswick Nature Sculpture Walk to design a cultural walk and workshop hosted by Delta Kay. Although this year's devastating events caused significant setbacks for the project, this valuable initiative will launch in late 2022.

Brunswick Valley Landcare

Funding received by Brunswick Valley Landcare (BVL) was used to purchase laptops and equipment to meet community needs and increase organisational capacity.

The purchase of a tablet and a mobile phone increased communication and provided access to mapping apps and high-quality photographs for field days, training, community plantings and education projects. This funding benefitted two staff members, seven volunteer committee members and 165 BVL members.



Byron Community Centre

LET'S TALK WOMEN IN POLITICS

A conversation about the journey of women in politics – past, present and future



Byron Community Centre ran a series of conversations including 'Women in Politics', 'Women in Leadership' and 'Let's Talk Menopause'. Many events were postponed and rescheduled due to impacts of COVID-19 and the floods which resulted in adapted free virtual events and a hybrid event in partnership with the Byron Chamber of Commerce. A hybrid business-focused event has been planned to support the Shire's local business community after another challenging year.

Eureka Public Hall Association

Eureka Public Hall Association upgraded the existing men's toilet resulting in a COVID-safe and environmentally compliant amenity. The result is a clean, safe and fully functional facility that will benefit the community and beyond.

Federal School of Arts Association Inc

The Federal School of Arts Association purchased a dehumidifier and professionally cleared the limbs of a large fig tree in order to demould the interior of the Church Hall at Jasper Corner, Federal. The build-up of mould due to poor sunlight and high humidity resulted in a significant decrease in the use of the hall, this in turn impacted the ability to generate funds that are used to maintain this facility for the Federal Community.

Following the tree clearing, demoulding and constant use of the dehumidifier, there has been no significant mould regrowth and they are now able to offer this space for hire.

Natural Death Care Centre

The Natural Death Care Centre conducted their second Dying, Death and Funeral Expo at the Ocean Shores Community Centre on 4 June 2022 with various service providers attending from within the palliative care, deathcare, funeral and funeria fields, as well as information stalls and speakers. Many attendees said they were pleased to receive the information and created valuable connections with industry professionals.



Queer Family Inc

Queer Family received funding to get their 'Queer Information and Referral Project' off the ground which included the development of a live database of Queer/Queer affirming counsellors in the region. Through community consultation and a screening process, Queer Family identified 30 safe practitioners and developed a community of practice, ensuring appropriate peer support, supervision and streamlined referrals were enabled.

From initial development, Queer Family have been successful in securing additional sources of funding to extend the impact of this project through clinical retreats, increased community consultation and education campaigns.



Mullum Cares Incorporated

Mullum Cares secured funding to continue their sustainability work and zero waste operations within the Shire. Working to reduce waste and emissions, the project faced challenges due to floods and have recently purchased two new portable water filters for events.

Spaghetti Circus Inc

The Spaghetti Circus scholarship program provided disadvantaged young people with two terms of Spaghetti Circus classes. Targeted at young people 12 and over, the program's young participants experienced an incredible opportunity in a supportive class of friends. The classes helped the participants build strength and resilience, friendship, trust, and confidence.



Moneys donated under Policy Section 356 Donations – Rates, Water and Sewerage Charges

Name of Centre/Hall	Assess. No.	Donation \$
Bangalow A&I Hall 3 Station Street BANGALOW	931709	1,070.00
Bangalow Community Children's Centre 1 Raftons Road BANGALOW	829101	1,070.00
Bangalow CWA Hall 31 Byron Street BANGALOW	735803	2,824.54
Bangalow Heritage House Ashton Street BANGALOW	1212976	2,177.00
Bangalow Parks (Showground) Station Street BANGALOW	1204411	4,610.00
Bangalow RSL Hall 19 Station Street BANGALOW	930800	4,367.61
Broken Head Hall 536 Broken Head Road BROKEN HEAD	1164516	2,311.88
Brunswick CWA Hall Park Street BRUNSWICK HEADS	782102	6,203.22
Brunswick Heads Memorial Hall 24 Fingal Street BRUNSWICK HEADS	374603	5,600.72
Brunswick Heads Scout Hall 36 South Beach Road BRUNSWICK HEADS	928309	1,070.00
Brunswick Valley Community Centre South Beach Road BRUNSWICK HEADS	1103449	9,165.52
Brunswick Valley Historical Society Stuart Street MULLUMBIMBY	1079219	1,070.00
Brunswick Heads RSL Hall 24 Fawcett Street BRUNSWICK HEADS	356006	4,506.11
Brunswick SLSC 45 South Beach Road BRUNSWICK HEADS	928705	1,674.00
Byron Bay Community Centre 69 Jonson Street BYRON BAY	466300	28,223.52
Byron Bay Community Association Inc 18 Fletcher Street BYRON BAY	1194133	9,243.44
Byron Bay Preschool Inc 35 Marvell Street BYRON BAY	609107	1,674.00
Byron Bay Preschool/Tweed Valley Early Childhood Intervention Service 49 Bottlebrush Crescent SUFFOLK PARK	1107911	7,816.04

Name of Centre/Hall	Assess. No.	Donation \$
Byron Bay Surf Club Bay Street BYRON BAY	95802	9,701.00
Byron Youth Centre 34 Gordon Street MULLUMBIMBY	1183771	2,463.00
Byron Visitor Centre Inc 80 Jonson Street BYRON BAY	1108208	6,657.32
Byron Youth Service 1 Gilmore Crescent BYRON BAY	1192079	1,834.00
Marvel Street Hall (Former Senior Citizen's Hall) 37 Marvel Street BYRON BAY	1097096	1,070.00
Coorabell Hall Coolamon Scenic Drive COORABELL	279406	2,984.10
Durrumbul Preschool (Old Hall) Coolamon Scenic Drive COORABELL	590208	52.00
Eureka Hall 500 Eureka Road EUREKA	356204	1,355.91
Ewingsdale Hall William Flick Lane EWINGSDALE	758805	1,084.34
Federal Hall Federal Drive FEDERAL	358903	1,183.63
Federal Community Children's Centre 898 Binna Burra Road FEDERAL	141507	104.00
Kohinur Hall 1296 Main Arm Road UPPER MAIN ARM	587204	1,480.89
Lilly Pilly Community Preschool Inc 96 Kingsford Drive NRUNSWICK HEADS	1126903	1,674.00
Mullumbimby Neighbourhood Centre 55 Dalley Street MULLUMBIMBY	1197268	3,833.22
Mullumbimby Civic Hall 55 Dalley Street MULLUMBIMBY	1197276	3,096.81
Mullumbimby CWA Hall 15 Tincogan Street MULLUMBIMBY	999409	1,070.00
Mullumbimby Community Preschool 90 Station Street MULLUMBIMBY	1209675	1,674.00
Mullumbimby Cultural Centre (Old Drill Hall) 4 Jubilee Avenue MULLUMBIMBY	476804	3,793.92
Mullumbimby Scout and Guides Hall Burringbar Street MULLUMBIMBY	220103	1,070.00
Mullumbimby SEED Inc 156 Stuart Street MULLUMBIMBY	11755504	248.00

Name of Centre/Hall	Assess. No.	Donation \$
Mullumbimby Showground Trust 62 Main Arm Road MULLUMBIMBY	598607	4,283.00
Ocean Shores Community Centre 1 Jarrah Crescent OCEAN SHORES	831800	4,696.10
Ocean Shores Preschool Inc 121 Shara Boulevard OCEAN SHORES	1085745	1,070.00
Shara Community Gardens Inc 125 Shara Boulevard OCEAN SHORES	1085729	196.00
South Golden Beach Community Centre Pacific Esplanade SOUTH GOLDEN BEACH	1128339	5,505.84
Suffolk Park Community Centre Alcorn Street SUFFOLK PARK	1117605	3,883.21
Wilson's Creek Hall 724 Wilson's Creek Road WILSONS CREEK	1181577	1,065.40
TOTAL		\$161,807.29

Section 356 Donations as Rental Subsidies

Name of Community Organisation	Donation \$
Byron Visitor Centre	71,500.00
Mullumbimby District Cultural Centre	29,900.00
Byron Region Community College	61,700.00
Mullumbimby & District Neighbourhood Centre	14,900.00
Byron Youth Service	5,000.00
Bangalow Community Children's Centre Inc	90,900.00
Lilly Pilly Community Preschool	40,400.00
Ocean Shores Preschool	46,200.00
TOTAL	\$360,500.00

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MEMORIAL HALL

THANK YOU

FOOD
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OPEN 12NOON

IF YOU NEED HELP, WE'VE GOT YOU
WIFI @ MEMORIAL HALL

DONATIONS FOR NOW

HINGED
KITCHENS AND JOINTS



Delivery Program Action 5.2.3: Provide access to publicly available corporate registers

Code	Operational Plan Activity	Status
5.2.3.1	Maintain, publish and report on relevant registers including delegations, Councillors and designated staff disclosures of interests, Councillor and staff gifts and benefits, and staff secondary employment.	Achieved
5.2.3.2	Review, update and publish Council policies online and report on the status of Council's policy register	Achieved

Delivery Program Action 5.2.4: Support Councillors to carry out their civic duties

Code	Operational Plan Activity	Status
5.2.4.1	Deliver the Councillor Onboarding Program following the 2021 Local Government Election	Achieved
5.2.4.2	Implement Councillor learning and development and capability framework	Achieved
5.2.4.3	Deliver Council meeting secretariat - including agenda preparation, minutes and council resolutions monitoring	Achieved
5.2.4.4	Provide support to Councillors - including councillor requests, briefing sessions, provision of facilities and payment of expenses, and record keeping	Achieved
5.2.4.5	Implement and manage Code of Conduct training programs for Councillors, staff, and committee members	Achieved
5.2.4.6	Implement and manage training in respect of Council's Code of Meeting Practice	Achieved

Delivery Program Action 5.2.5: Enhance access and availability of information to the community

Code	Operational Plan Activity	Status
5.2.5.1	Exhibit Development Applications as required by the Community Participation Plan	Achieved

Delivery Program Action 5.2.6: Keep community informed and provide updated relevant and timely information on activities and projects

Code	Operational Plan Activity	Status
5.2.6.1	Support and guide staff in the preparation and implementation of communication and engagement plans for projects and initiatives.	Achieved
5.2.6.2	Manage media and social media enquiries about Council activities.	Achieved
5.2.6.3	Keep community and Crown Reserve user groups updated with Crown Lands Transition progress information	Achieved
5.2.6.4	Produce a regular community newsletter 'Something to Talk about'	Achieved

Strategy 5.3 - Deliver a high level of customer service

We our customers – The Customer Experience Strategy

We are committed to delivering great service to our customers and working in partnership with our community. Customer Service has been a focus for Council for some time, and the results of the 2020 Community Satisfaction survey prove we are on the right track.

With improved service scores across Council including an increase in our overall customer service satisfaction score and first contact resolution of enquiries, these positive results demonstrate how efforts to develop a proactive customer service culture can deliver service excellence.

Delivery Program Action 5.3.1: Enhance external and internal customer service effectiveness

Code	Operational Plan Activity	Status
5.3.1.1	Maintain online reporting to community on service guarantees	Achieved
5.3.1.2	Deliver great service to our customers and provide consistent, accurate and timely information	Achieved
5.3.1.3	Investigate and scope methodology for resolving mapping inconsistencies between property and zone boundaries (Action No.26 from Rural Land Use Strategy)	Partially achieved
5.3.1.4	Prepare submission/s on draft changes to State government planning policy or legislative reforms	Achieved



The customer is at the centre of all we do



We are easy to do business with



All staff are 'Customer Service Officers'

Delivery Program Action 5.3.2: Further develop a proactive customer service culture

Code	Operational Plan Activity	Status
5.3.2.1	Embed Customer Service Strategy and implement action plan to continue to develop a proactive customer service culture	Substantially achieved



Strategy 5.4 - Manage Council's assets and allocate resources in a fair and holistic manner

Delivery Program Action 5.4.1: Further develop Fleet Management Systems to ensure that fleet is managed to sustainably and efficiently

Code	Operational Plan Activity	Status
5.4.1.1	Annual review of suitability and utilisation of light and heavy fleet	Substantially achieved
5.4.1.2	Manage Council's fleet in accordance with approved program	Achieved

Delivery Program Action 5.4.2: Improve further Asset Management Systems capability (SP)

Code	Operational Plan Activity	Status
5.4.2.1	Update the Strategic Asset Management Plan in accordance with IP&R requirements	Achieved
5.4.2.2	Develop system driven Urban and Rural Drainage Maintenance Program	Achieved
5.4.2.3	Review and update 10 year flood and drainage program	Achieved
5.4.2.4	Review and update 10 year footpath, shared path and cycleway program	Achieved
5.4.2.5	Review and update 10 year road and bridge program	Achieved

Delivery Program Action 5.4.3: Provide reporting on key Infrastructure expenditure and the associated State Government measures

Code	Operational Plan Activity	Status
5.4.3.1	Complete the annual infrastructure assets report	Achieved

Delivery Program Action 5.4.4: Work with community to prioritise actions from the Place Plans (SP)

Code	Operational Plan Activity	Status
5.4.4.1	As recommended by the Community Solutions Panel, Council will continue to work with the community to prioritise actions from Place Plans.	Achieved

Delivery Program Action 5.4.5: Progress implementation of inclusive and integrated resourcing strategy

Code	Operational Plan Activity	Status
5.4.5.1	Develop a 5 year workforce plan	Achieved
5.4.5.2	Monitor, review and update Long Term Financial Plan	Achieved



Strategy 5.5 - Manage Council's finances sustainably

Delivery Program Action 5.5.1: Enhance the financial capability and acumen of Council

Code	Operational Plan Activity	Status
5.5.1.1	Financial reporting as required provided to Council and Management	Achieved
5.5.1.2	Support the organisation in identifying financial implications of projects, proposals and plans	Achieved

Delivery Program Action 5.5.2: Ensure the financial integrity and sustainability of Council through effective planning and reporting systems (SP)

Code	Operational Plan Activity	Status
5.5.2.1	Maintain and improve internal financial controls	Achieved
5.5.2.2	Complete annual statutory financial reports	Achieved
5.5.2.3	Ensure Council revenue billing and payments are available in an accessible format	Achieved
5.5.2.4	Debt recovery is maintained within Office of Local Government benchmark	Achieved
5.5.2.5	Manage treasury functions of Council to maintain cash flow and maximise return on invested funds	Achieved
5.5.2.6	Identification of ethical investment opportunities with environmental and social inclusion outcomes	Achieved
5.5.2.7	Finalise the revaluation of operational land and buildings in conjunction with Assets and Major Projects staff	Achieved

Delivery Program Action 5.5.3: Ensure Council's procurement framework is robust, efficient and effective (SP)

Code	Operational Plan Activity	Status
5.5.3.1	Develop and implement forward procurement plan to ensure compliance with Local Government Act	Substantially achieved
5.5.3.2	Develop and implement internal awareness and training program to upskill staff in procurement	Achieved
5.5.3.4	Assist in building the NRJO Council's regional procurement capacity and implement NRJO actions where applicable	Achieved
5.5.3.5	Improve Council's sustainable procurement performance	Achieved

Special Rate Variation Expenditure

Council has complied with all the reporting obligations of historical Special Rate Variations prior to the 2017/18 Special Rate Variation Approval.

The reporting obligations have either expired due to the conditions attached to the Special Rate Variation approval or on the advice provided by the Office of Local Government in 2015 that it is no longer required to annually report after a period of ten years.

2017-2018 Special Rate Variation

Council received approval from the Independent Pricing and Regulatory Tribunal (IPART) on 9 May 2017, to increase general rates by 7.50% per annum (inclusive of any rate pegging announcement) per year for four financial years commencing on 1 July 2017. This rate increase will then become a permanent addition to Council's general rates revenue.

A reconciliation of 2017/18 Special Rate Variation (SRV) funds is provided in the following table:

Item	Amount \$
Unexpended 2017-2018 SRV funds brought forward 1 July 2021	769,144
2017-2018 SRV funds raised 2021-2022 financial year	4,884,400
2017-2018 SRV Funds reimbursed from War Widows Cottage Project 20/21	62,700
Total 2017-2018 SRV Funds available 2021-2022	5,716,244
Less: 2017-2018 SRV Funds expended 2021-2022	3,305,707
Unexpended 2017-2018 SRV funds at 30 June 2022	2,410,537

At 30 June 2022, \$2,410,537 of the 2017/18 Special Rate Variation derived funds remain unspent which will be carried forward to the 2022/23 financial year.

Council in determining the 2021/22 Budget Estimates and through subsequent Quarterly Budget Reviews resolved in addition to other funds of \$2,210,000 to allocate \$5,183,900 in 2017/2018 SRV Funds for a total works program of maintenance and capital of \$7,393,900. Of this amount Council expended \$5,719,381 that included \$3,305,707 of available 2017/2018 SRV funds.

Special Rate Variation Expenditure as at 30 June 2022

Capital Works Expenditure

Expenditure Item	Budget \$	Actual Expenditure \$	2017/18 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended	Project Status
Access ramps and footpaths Works	79,300	32,614	35,300	44,000	79,300	41.12%	2017/18 SRV carried over for completion in 2022/23.
Replacement of damaged Kerb and Gutter Shire Wide as per Inspection Report	40,000	39,615	16,000	24,000	40,000	99.03%	Program completed for 2021/22.
Bridge Inspections for future works	150,000	65,444	150,000	0	150,000	43.62%	2017/18 SRV carried over for completion in 2022/23.
Mullumbimby Local Roads Rehabilitation	500,000	1,200	500,000	0	500,000	0.24%	2017/18 SRV carried over for completion in 2022/2023.
Heavy Patching	511,800	497,489	511,800	0	511,800	97.20%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Reseals	892,500	552,856	892,500	0	892,500	61.94%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Gravel Resheeting	296,200	0	296,200	0	296,200	0.00%	Unexpended 2017/18 SRV carried over for

Expenditure Item	Budget \$	Actual Expenditure \$	2017/18 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended	Project Status
							completion in 2022/23.
Koonyum Range Road Sealing	494,800	478,060	50,000	444,800	494,800	96.61%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Stormwater Capital Renewal Works Program	100,000	21,573	100,000	0	100,000	21.57%	Completed, for year, not carried over to 2022/23.
Renewal of Roads Side Barriers Program - Shire Wide	252,200	234,410	252,200	0	252,200	92.94%	Completed.
Retaining Wall Works Program - Shire Wide	11,900	1,416	11,900	0	11,900	11.90%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Myocum Road	792,200	792,221	316,000	476,200	792,200	100.00%	Completed.
Renewal of playground equipment (Shire Wide)	50,000	4,502	19,700	30,300	50,000	9.00%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Heritage Park northern boat ramp and landscape design	67,300	14,550	21,800	45,500	67,300	21.61%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Bangalow Skate Park	40,200	42,599	40,200	0	40,200	105.97%	Completed.
Byron Bay Recreation Grounds Playground Renewal	90,000	0	20,000	70,000	90,000	0.00%	Unexpended 2017/18 SRV carried over for

Expenditure Item	Budget \$	Actual Expenditure \$	2017/18 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended	Project Status
							completion in 2022/23.
Bridge Renewal Bangalow Pool Park	84,700	61,172	84,700	0	84,700	72.22%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Park Furniture Renewal (Shire wide)	56,500	59,385	56,500	0	56,500	105.11%	Completed.
Neighbourhood Centre Spalling repairs to Brickwork	5,000	2,640	5,000	0	5,000	52.80%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Cavanbah Centre Building Renewals	143,000	142,956	143,000	0	143,000	99.96%	Completed.
Brunswick Memorial Hall Ramp Upgrade	10,000	5,200	10,000	0	10,000	52.00%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Brunswick Valley Community Centre Roof Replacement	5,000	0	5,000	0	5,000	0.00%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Mullumbimby Pool Balance Tanks Renewals	50,000	0	50,000	0	50,000	0.00%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Community Buildings Renewals	21,000	8,976	21,000	0	21,000	42.74%	Unexpended 2017/18 SRV carried over for

Expenditure Item	Budget \$	Actual Expenditure \$	2017/18 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended	Project Status
							completion in 2022/23.
Works Building Renewals	109,400	50,790	109,400	0	109,400	46.42%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Swimming Pool Building Renewals	58,100	45,549	58,100	0	58,100	78.39%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Airfield Building Renewals	139,600	0	139,600	0	139,600	0.00%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Sporting Infrastructure Renewal (Shire Wide)	68,600	58,910	68,600	0	68,600	85.87%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Public Amenities	119,800	8,503	119,800	0	119,800	7.09%	Unexpended 2017/18 SRV carried over for completion in 2022/23.
Byron Bay Bypass Loan Principal Repayment	69,500	69,531	69,500	0	69,500	100.04%	Completed.
Total Capital Works Expenditure	5,308,600	3,292,161	4,173,800	1,134,800	5,308,600	62.01%	

Special Rate Variation Expenditure as at 30 June 2022

Maintenance Expenditure

Expenditure Item	Budget \$	Actual Expenditure \$	2017/18 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended	Project Status
North - Urban Drainage Maintenance	375,000	654,706	138,600	236,400	375,000	174.58%	2017/18 SRV component fully expended
South - Urban Drainage Maintenance	300,000	267,234	138,600	161,400	300,000	89.08%	2017/18 SRV component fully expended
Rural Drainage Maintenance	320,000	123,601	42,600	277,400	320,000	38.62%	2017/18 SRV component fully expended
Sealed Rural Roads – Planned - Patching	610,000	743,184	325,000	285,000	610,000	121.83%	2017/18 SRV component fully expended
Parks & Reserves Maintenance Byron Bay	440,000	598,238	325,000	115,000	440,000	135.96%	2017/18 SRV component fully expended
Byron Bay Bypass Loan Interest Repayment	40,300	40,257	40,300	0	40,300	99.89%	2017/18 SRV component fully expended
Total Maintenance Expenditure	2,085,300	2,427,220	1,010,100	1,075,200	2,085,300	116.40%	

Summary of Special Rate Variation Expenditure as at 30 June 2022

Expenditure Item	Budget \$	Actual Expenditure \$	2021/22 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended
Total Capital Works Expenditure	5,308,600	3,292,161	4,173,800	1,134,800	5,308,600	62.01%
Total Maintenance Expenditure	2,085,300	2,427,220	1,010,100	1,075,200	2,085,300	116.40%
Total Expenditure	7,393,900	5,719,381	5,183,900	2,210,000	7,393,900	77.35%

Major Contracts Awarded

Local Government (General) Regulation 2021 cl 217(1)(a2)

The following major contracts (greater than \$150,000) were awarded by Council during the reporting period 1 July 2021 to 30 June 2022:

Nature of the goods or services	Name of the contractor	Contract Amount (\$)
Internal Audit Services	Grant Thornton	560,000
Provision of Surf Life Saving Services	Surf Life Saving Association	2,782,337
Event Management New Years Eve Soul Street	Experience Rova	100,000
Byron Bay Skate Park and Recreation Project	Convic Pty Ltd	2,604,898
3 Bridges Upper Coopers Creek, Main Arm, The Pocket	Quickway Constructions Pty Ltd	1,300,000
Clarkes Beach Toilet Renewal	Landmark Products	250,000
Azalea Street Reservoir Coating Works	Ledonne Constructions	300,000
Byron Bay STP Inlet work repair and refurbishment	Ledonne Constructions	1,386,228
Byron STP Renewal of Biosolids Storage Shed Roof	Advanced Concrete Engineering	197,600
Large Sites – Retail Electricity Contract	Iberdrola	1,000,000
Small Sites – Retail Electricity Contract	Origin Energy	1,000,000
Byron Resource Recovery Excavator Wet Hire	DJ & JA Brooker	782,872
Byron Resource Recovery Wet Hire Leachate Transport	AJ Bauk Haulage	204,884
Cabin Supply & Installation Suffolk Beach Front Holiday Site 8	Wengold Pty Ltd	157,688
Water Reservoir Roof Replacement Works	Advanced Concrete Engineering	1,250,000
Water Reservoirs Slope Stability Works	Warner Company (PJ Warner Australia)	975,260
Inflow & Filtration 2021/22 Program	Interflow Pty Ltd	1,040,116
Inflow & Infiltration – Gravity Sewer CCTV Inspection (excluding Mullumbimby)	Subsurface Mapping Solutions Pty Ltd	200,000
Cap and Soil removal to the former Mullumbimby Hospital Site	Synergy Resource Management Pty Ltd	944,906
Roundabout & Access Road Design for lot 12 Bayshore Drive	Newton Denny Chapelle	164,296
Huonbrook Road Emergency Works	PJ Warner Australia	283,149
Remediation Works Federal Drive & Huonbrook #1 Landslip	WCC Engineers	939,344
Grays Lane Road Upgrade	Durack Civil Pty Ltd	857,158
NSW Local Government Elections	NSW Electoral Commission	256,000
Middleton Street New Toilets	Bishton Group Pty Ltd	230,486
Coolamon Scenic Drive Retaining Wall and Guard Rail	Earthtec Pty Ltd	473,064
Corporate Website Hosting Service Solution	Open Cities Pty Ltd	208,500
Gravity Sewer Pipe Patch Repair Works	Subsurface Mapping Solutions Pty Ltd	206,393

Strategy 5.6 - Manage Council's resources sustainably

Our Workforce



General Manager
Mark Arnold

The General Manager is the most senior employee of Council. The General Manager is selected and appointed by the Council, on a renewable fixed term, performance-based contract for a maximum of five years.

Under the Act, the General Manager's responsibilities include:

- efficient and effective operation of the Council organisation and day-to-day management. This includes ensuring Council decisions and policies are implemented;
- appointing, directing and dismissing staff in accordance with an organisation structure and resources approved by the Council;
- implementing the Council's equal employment opportunity Management Plan; and
- exercising other functions as delegated by the Council.

The General Manager may, in turn, delegate functions to other staff.





Director Corporate and Community Services Vanessa Adams

The Director Corporate and Community Services is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in their areas of responsibility outlined in the organisation structure. The primary objective of the position is to plan, manage and review the delivery of Council’s corporate and community services in accordance with the Community Strategic Plan and integrated planning and reporting principles.

Director Infrastructure Services Phillip Holloway

The Director Infrastructure Services is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in their areas of responsibility outlined in the organisation structure. The primary objective of the position is to plan, resource, strategically manage and review the effective provision of infrastructure works and services in accordance with Council’s strategic asset management plans.



Director Sustainable Environment and Economy Shannon Burt

The Director Sustainable Environment and Economy is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in their areas of responsibility outlined in the organisation structure. The primary objective of the position is to plan for and promote a sustainable environment and economy through the delivery of appropriate strategic land use and natural resource planning and regulatory services.

General Manager and Senior Management Remuneration Local Government (General) Regulation 2021 Clause 217(1)(b)(c)

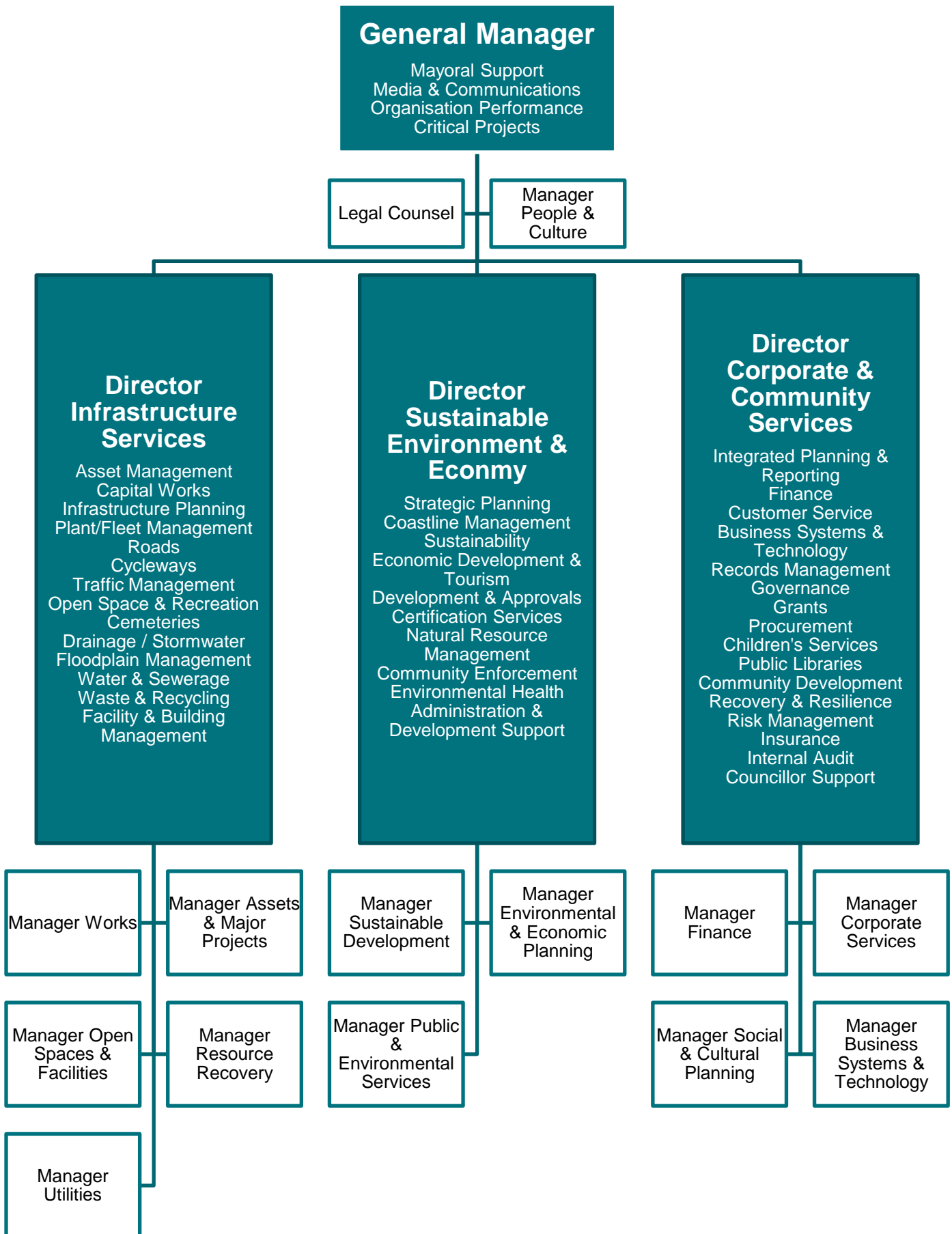
Senior staff were employed by Council during the reporting period 1 July 2020 to 30 June 2021. Total remuneration, shown below, includes:

- Total value of salary component of package.
- Total amount of any bonus payments, performance or other payments that do not form part of salary component.
- Total employer’s contribution to superannuation (salary sacrifice or employer’s contribution).
- Total value of non-cash benefits.
- Total fringe benefits tax for non-cash benefits.

Senior Staff	Total Remuneration \$
General Manager	290,087
Other Senior Staff	669,075

Organisation Structure

See [appendix 5](#) for explanation.



Workforce Statistics

Number of Employees

Employment Type	Number of Employees as at 25 May 2022
Permanent full time	274
Permanent part time	71
Fixed term contract	35
Casual	8
Senior staff	3
Labour hire staff	41
Labour hire apprentices/trainees	nil



- Permanent full time (63.43%) ■ Permanent part time (16.44%)
- Fixed term contract (8.1%) ■ Casual (1.85%) ■ Senior staff (0.69%)
- Labour hire staff (9.49%)

Delivery Program Actions

Delivery Program Action 5.6.1: Enhance leadership effectiveness and capacity

Code	Operational Plan Activity	Status
5.6.1.1	Continue regular coaching and 360 degree feedback based on LSI for Executive Team, Managers and identified top talent	Partially achieved
5.6.1.2	Facilitate cross-directorate working group on homelessness to strengthen internal collaboration, knowledge exchange, advocacy, and planning	Achieved

Ending homelessness together: Byron Service Coordination Group

The Byron Service Coordination Group works to improve outcomes for people sleeping rough.

Convened by Council, the group includes 17 representatives from nine community services, and supports up to 28 people per month. The group focuses on providing wrap-around supports to people experiencing homelessness through an integrated and coordinated approach.

Last year, 17 people exited homelessness into housing, measured using the By-Name List of people sleeping rough in Byron Shire.

Delivery Program Action 5.6.2: Ensure support for employees physical and mental health

Code	Operational Plan Activity	Status
5.6.2.1	Examine physical risk factors for an ageing outdoor workforce and develop a prevention program to reduce sprains and strains (our highest proportion of workplace injuries).	Achieved
5.6.2.2	Deliver a health and wellbeing expo for staff	Deferred / Delayed

Delivery Program Action 5.6.3: Develop targeted initiatives to increase employee engagement and implement tools to measure improvements in staff satisfaction, culture and morale

Code	Operational Plan Activity	Status
5.6.3.1	Partner with managers in developing and implementing action plans following results from the Human Synergistics Organisational Culture Inventory (OCI) and Organisational Effectiveness Inventory (OEI) culture surveys.	Substantially achieved

Activities to Implement EEO Management Plan

Local Government (General) Regulation 2021 cl 217(1)(a9)

Byron Shire Council is committed to the principles of Equal Employment Opportunity (EEO), the prevention of discrimination and ensuring employees and the community understand the principles of EEO and their application.

Council continued to ensure compliance with EEO based recruitment and selection, targeted training and development, merit based transfers, non-discriminatory employment and employment separation and supporting flexibility for employees who have family and carer responsibilities.

Council's Workforce Plan 2022-26 includes a number of activities that support our goal of attracting and retaining a diverse workforce (Aboriginal people, people from a culturally and linguistically diverse background, people with disability, women and young people).

50% of our employees at manager level and above are **women** (compared with **NSW average of 38%**)

Pricewaterhouse Coopers, Local Government Performance Excellence Program



30% of our workforce is Gen Y or Gen Z (39 years of age or younger)

36 lost days due to injury* compared with NSW average of 109 days



*lost days per 100 employees, Pricewaterhouse Coopers, Local Government Performance Excellence Program



Activities to Advance Recognition of Carers

Carers (Recognition) Act 2010 Section 8

Council has continued to raise awareness of the Carers (Recognition) Act and NSW Carers Charter by displaying materials throughout its worksites and distribution of information in staff newsletters, memos and emails. Council captures data in relation to employees with caring responsibilities on commencement of employment and staff have access to carer's leave.

Council provides support to carers through its Employee Assistance Program which provides employees (and immediate family members) with access to four free counselling sessions per year. Council is committed to implementing contemporary workforce management policies that promote and encourage flexibility and ensuring employees who are carers are provided with appropriate workplace support and flexibility.

Delivery Program Actions

Delivery Program Action 5.6.4: Ensure Councils information systems are effective, resilient and accessible

Code	Operational Plan Activity	Status
5.6.4.1	Prioritised security tasks based on Federal Govt Essential 8 compliance; - Implementation of Application Whitelisting	Achieved
5.6.4.2	Develop and implement internal systems and staff training programs to ensure compliance with Native Title Act requirements.	Achieved

Delivery Program Action 5.6.5: Maintain and review council information and records management functions to improve efficiencies and meet legislative compliance

Code	Operational Plan Activity	Status
5.6.5.1	Coordinate and publish the Disclosure Log of Formal GIPA Access to Information requests to Council's website	Achieved
5.6.5.2	Process Formal GIPA Access to Information Requests in accordance with legislative timeframes; review all Formal GIPA Access to information procedure to ensure legislative compliance	Achieved
5.6.5.3	Monitor all inwards electronic email received in Council's generic mailbox, store these in Council's Electronic Document Records Management System (EDRMS); scan and process to EDRMS all Council's hardcopy inwards mail	Achieved
5.6.5.4	Recommend improvements to IT Steering Committee. Implement endorsed improvements.	Achieved
5.6.5.5	Implement eForms platform for all directorates	Achieved

Records Stats



10,120 Email correspondence received



2,889 Hardcopy incoming correspondence scanned and saved



3,578 Development files scanned and archived



1,608 Informal Access to Information requests received & processed

Delivery Program Action 5.6.6: Strategically align the leasing and licensing of Council assets to meet community needs

Delivery Program Action 5.6.7: Develop and embed a proactive risk management culture

Code	Operational Plan Activity	Status
5.6.7.1	Evaluate and improve risk management framework	Substantially achieved
5.6.7.2	Implement training and development program to improve the risk management culture in the organisation	Substantially achieved
5.6.7.3	Review and test Business Continuity Plan in accordance with the Business Continuity Management Manual	Achieved
5.6.7.4	Coordinate the Audit Risk and Improvement program	Achieved

Delivery Program Action 5.6.8: Manage insurance claim portfolio in a timely, effective and efficient manner while identifying areas for improvement

Code	Operational Plan Activity	Status
5.6.8.1	Assess and provide advice on internal and external insurance claims or concerns	Achieved
5.6.8.2	Manage insurance claims and provide data to inform strategic decision-making	Achieved
5.6.8.3	Coordinate participation in the Statewide Mutual Continuous Improvement Pathway (CIP) Program.	Achieved

Delivery Program Action 5.6.9: Develop and implement organisational innovation and creativity

Code	Operational Plan Activity	Status
5.6.9.1	Identify evidence based opportunities to enable creativity and innovation in local government	Achieved

Delivery Program Action 5.6.10: Use business insights and strategic business planning to continuously improve (SP)

Code	Operational Plan Activity	Status
5.6.10.1	Complete 2021 LG Performance Excellence Program	Achieved
5.6.10.2	Maintain the register and provide status reports on corporate legislative compliance reporting and monitor for currency and non-compliance issues.	Achieved
5.6.10.3	Provide relevant statistics/business intelligence data to the Executive Team to inform strategic decision-making	Achieved

Delivery Program Action 5.6.11: Maintain effective relationships with key stakeholders, neighbouring local governments, government representatives and government agencies

Code	Operational Plan Activity	Status
5.6.11.1	Participate in Northern Rivers Joint Organisation (NRJO) forums	Achieved

External Bodies Exercising Council Functions

Local Government (General) Regulation 2021 cl 217(1)(a6)

Under the Local Government Act 1993 Section 355, Council is able to delegate some of its functions to a committee of Council. Council uses this delegation and appoints community members to manage its facilities, or functions, through a committee or board of management.

Community involvement in managing community facilities provides better outcomes for locals whilst engaging and including local people, both new and existing residents, and providing an opportunity to participate in local community life.

The committees provide a mechanism by which interested people can have an active role in the provision / management of Council facilities or services. This provides a twofold benefit by giving protection to the committee operating under the banner of Council, and by providing Council with assistance in carrying out its functions. Memberships consist of a Councillor and community representatives.

During the reporting period 1 July 2021 to 30 June 2022, there were eight section 355 Committees and two Boards of Management managing Council's facilities:

- Bangalow A&I Hall Board of Management
- Bangalow Parks (Bangalow Showground)
- Brunswick Valley Community Centre
- Durrumbul Community Centre
- Marvell Hall Byron Bay
- Mullumbimby Civic Hall Board of Management
- Ocean Shores Community Centre
- South Golden Beach Hall
- Suffolk Park Community Hall

For further information see: <https://www.byron.nsw.gov.au/Council/Committees-and-groups/Section-355-Committees-and-Boards-of-Management>

As of 1 July 2016, Far North Coast Weeds and Richmond River County Council merged with Rous County Council. Rous County Council also performs functions delegated by Council. It is commissioned to provide bulk water supply, noxious weed eradication and flood mitigation and catchment management services on behalf of the constituent councils. The County Council Executive is comprised of eight councillors, two nominated from each of the constituent councils of Ballina, Byron, Lismore and Richmond Valley.

Controlling Interests in Companies

Local Government (General) Regulation 2021 cl 217(1)(a7)

Council had no controlling interest in any company during the reporting period 1 July 2021 to 30 June 2022.

Partnerships, Cooperatives and Joint Ventures

Local Government (General) Regulation 2021 cl 217(1)(a8)

Council was involved in the following partnerships and joint ventures during the reporting period 1 July 2021 to 30 June 2022:

- 1.** Arts Northern Rivers is the peak body for Arts and Cultural sector in the region. Arts Northern Rivers is an independent not for profit organisation, supported by Arts NSW and the seven local governments of the region. Since 2003/04 Council has made an annual contribution to Arts Northern Rivers.
- 2.** Local Government NSW (LGNSW) is the peak body for local government in NSW. It represents the views of councils through:
 - presenting council views to governments
 - promoting local government to the community
 - providing specialist advice and services
- 3.** Northern Rivers Joint Organisation (NRJO), which was proclaimed on 14 May 2018. The principal functions of the Northern Rivers Joint Organisation are to:
 - establish strategic regional priorities for the joint organisation area and develop strategies and plans for delivering these priorities
 - provide regional leadership for the joint organisation area and to be an advocate for strategic regional priorities
 - identify and take up opportunities for intergovernmental cooperation on matters relating to the joint organisation area
- 4.** North East Waste Forum - whose objective is to identify common problems and issues in waste minimisation and management for the Northern Rivers Region.
- 5.** North East Weight of Loads Groups - whose objective is to generally promote the aims of reducing damage to Council and classified roads by the policing of vehicle weight limits.
- 6.** NSW Cancer Council – in 2006 Council resolved to be in a community partnership with the NSW Cancer Council which confirms Council's commitment to reduce the impact of cancer on the local community. By entering into a formal relationship, Council has easy access to the full range of Cancer Council programs and activities.
- 7.** The Australian Coastal Councils Association Inc (formerly The National Sea Change Taskforce) was established in 2004 as a national body to represent the interests of coastal councils and communities experiencing the effects of rapid population and tourism growth.
- 8.** Richmond-Tweed Regional Library - a joint funding relationship through the Richmond-Tweed Regional Library (involving Lismore, Ballina, Tweed and Byron Shire Councils) to provide library services to the Shire.
- 9.** My Road Info - a regional community information initiative developed by Northern Rivers councils, now expanded to include the Mid North Coast and North West Slopes region.
- 10.** Southern Cross University (SCU) - Council has a Memorandum of Understanding with SCU which includes collaboration on a range of issues including tourism, coastal management and establishing Byron-based educational facilities, as well as sponsoring internships for under-graduates.

Delivery Program Actions

Delivery Program Action 5.6.12: Implement strategic grants management systems to deliver priority projects for the community (SP)

Code	Operational Plan Activity	Status
5.6.12.1	Coordinate competitive grant applications with Council's business units to meet Federal and State government outcomes	Achieved
5.6.12.2	Provide sound governance for grants management	Achieved

Successful Grants 2021/22

Based on announcement of grants.

Grant Program	Grant Description	Amount \$ Project Value (ex GST)	Amount \$ Grant Value (ex GST)
Transport for NSW Walking and Cycling Program	Balemo Drive Shared Path - Stage 2	\$927,707	\$927,707
Australian Government Local Roads and Community Infrastructure Program	Gilmore Crescent new road	\$1,000,000	\$1,000,000
Australian Government Local Roads and Community Infrastructure Program	Mullumbimby Precinct Connectivity - road to Skate Park	\$300,000	\$300,000
Australian Government Local Roads and Community Infrastructure Program	Mullumbimby Dog Park – Stage 1	\$160,140	\$160,140
National Australia Day Council COVID Safe Grants Program	COVID Safe Australia Day	\$35,400	\$22,000
NSW Crown Lands COVID-19 Recovery Support Program	Public amenities rebuild - Clarks Beach	\$250,000	\$150,000
Transport for NSW Fixing Local Roads - Round 3	Koonyum Range Road	\$491,061	\$382,061
Transport for NSW Fixing Local Roads - Round 3	Mullumbimby residential area reseals	\$1,297,838	\$997,838
Transport for NSW	Rifle Range Road	\$597,015	\$597,015
Department of Planning, Industry and Environment Summer Night Fund	Mullum Pool - Slip Sliding Summer Fun	\$15,000	\$15,000
Transport for NSW Road Safety Program - School Zone infrastructure sub program	Murwillumbah Road Pedestrian Crossing - St Johns School	\$188,661	\$188,661
NSW Crown Lands Crown Reserve Improvement Fund 2021-2022	Bangalow Showgrounds - fencing	\$39,275	\$39,275

Grant Program	Grant Description	Amount \$ Project Value (ex GST)	Amount \$ Grant Value (ex GST)
NSW Environment Protection Authority Own it and Act R 6 - Stream 1	Reuse in Bruns	\$75,000	\$75,000
NSW Environment Protection Authority Own it and Act R 6 - Stream 2	Stormwater litter	\$50,000	\$50,000
National Australia Day Council National Australia Day Council	Australia Day - Citizenship and Awards Ceremony	\$34,000	\$30,000
NSW Office of Sport Regional Sports Facility	Suffolk Park Football Club	\$489,483	\$389,483
Transport for NSW Fixing Local Roads - Round 3	Rifle Range Road - additional funding	\$597,015	\$597,015
Department of Planning and Environment Coastal Estuary Implementation Program 2021	Byron Bay - Main and Clarkes Beach Dune Stabilisation Project	\$164,000	\$82,000
Department of Planning and Environment Floodplain Management Grants	Federation Bridge Debris Deflector - design	\$100,000	\$66,667
Australia Government Bushfire Resilience Recovery	Byron Community Hub	\$5,200,000	\$1,500,000
NSW Department of Planning and Environment	Vegetation Mapping of HEV	\$24,000	\$24,000
NSW Department of Planning and Environment	Threatened roadside vegetation audit	\$8,800	\$8,800
NSW Department of Planning and Environment	Forest Mapping	\$11,400	\$11,400
NSW Department of Planning and Environment	Byron Shire Coastal Management Program Recreational Uses Project	\$30,000	\$30,000
NSW Department of Planning and Environment NSW Koala Program	Koala Habitation Restoration	\$101,211	\$101,211
Transport for NSW	Byron Shire Rail with Trail – Vegetation clearing approval	\$100,000	\$100,000
Transport for NSW	Ewingsdale Road Missing Link	\$170,000	\$100,000
NSW Department of Planning and Environment Koala Habitation Restoration	Koala Habitat Flood Mapping	\$9,220	\$9,220
NSW Crown Lands	Bangalow Show grounds Flood recovery	\$45,000	\$45,000

Grant Program	Grant Description	Amount \$ Project Value (ex GST)	Amount \$ Grant Value (ex GST)
Australian Government - National Recovery and Resilience Agency Preparing Australian Communities	Byron Drainage Strategy - Phase 1, including detailed design	\$1,281,720	\$1,081,720
NSW Crown Lands Flooding and Clean-up Program 2022	Flooding and Clean-up Program 2022	\$28,571	\$28,571
NSW DPE – Flood response planning	Flood response planning	\$166,666	\$166,666
NSW Department of Planning Planning Portal 2022	Planning Portal upgrades	\$80,000	\$80,000
NSW Department of Planning Streets as Shared Spaces R2	Byron Community Markets Relocation	\$457,240	\$410,740
NSW Local Land Services North Coast Local Land Services	Addressing priority flood impacts in Byron shire	\$200,000	\$200,000
Total		\$14,937,089	\$10,012,190

Proudly funded by the New South Wales and Australian Government

The following grants have been completed, or were in progress during 2020-21:

NSW Government Roads and Infrastructure Election Commitment:

- Local infrastructure \$25M

Disaster Recovery Assistance Fund – National Bushfire Recovery

- Shire wide programs supporting recovery and building resilience \$1.2M

Stronger Country Communities Fund Round 3:

- Ocean Shores Community Centre
- Pocket Park – Byron Arts and Industry Precinct

Transport for NSW Safer Roads Program:

- Myocum Road
- Main Arm Road
- Coolamon Scenic Drive, Coorabell

Transport for NSW Fixing Local Roads:

- Rifle Range Road
- National Parks Roads
- Myocum Road
- Ocean Shores, South Golden Beach and New Brighton reseals

Transport for NSW Bridges Renewal Program:

- Main Arm Causeway
- Upper Main Arm Bridge
- Sherringtons Bridge

NSW Crown Lands

- Stimulus Program Phase 2 -Bangalow Showgrounds rotunda and roadworks
- COVID-19 Recovery Support Program – Clarkes Beach public amenities

NSW Department of Planning, and Environment:

- Koala Food for the future study
- Domestic Dogs and Koala Program Leash up for the Future

- Coast and Estuary Grants Program- Southern Byron Shire Coastline and Belongil estuary scoping study
- EPA Council Litter Grant – Own it and Act
- EPA Council Litter Grant – Butt Free Byron Shire Phase 2
- Everyone can play – Gaggin Park Accessibility
- Regional NSW Planning Portal
- NSW Public Spaces Legacy – Sandhills Wetlands Activation

Community Heritage:

- Heritage Advisory Service

Environmental Trust:

- Flying Fox Improvements - working towards flying fox and community coexistence

NSW Department of Industry – Fish Habitat Action Grant:

- Bringing back the Brunswick

Department of Agriculture and Water Resources:

- Smart Farms Small Grants

Boating Now Program:

- Upgrade Brunswick Heads Boat Ramp

Local Roads and Community Infrastructure Program Phase 1:

- Brunswick Heads Memorial Hall - stage 2
- CCTV Byron Bay
- Bangalow Deacon Street Shared Path
- Mullumbimby Green Spine

Local Roads and Community Infrastructure Program Phase 2:

- Lighthouse Road drainage

Federal and State Stimulus Commitment - Safety Works

- Skinners Shoot Road

Streets as Shared Spaces (Round 1)

- Mullumbimby Talking Street

TfNSW Walking and Cycling Program

- Balemo Drive Shared Path - Stage 2

Combating Illegal Dumping

- Clean-up & Prevention Program

Regional NSW - Summer Break Activities

- Slip Sliding Summer Fun at Petria Thomas Pool

TfNSW Road Safety Program

- Tennyson Street, Byron Bay

RSPCA Keeping cats at Home



Mayor Michael Lyon with Local Government Minister Wendy Tuckerman

Delivery Program Actions

Delivery Program Action 5.6.13: Manage the delivery of high quality cost effective legal services

Code	Operational Plan Activity	Status
5.6.13.1	Provide in-house legal advice to the organisation to inform decision making and minimise organisational risk	Achieved
5.6.13.2	Represent Council's legal interests	Achieved
5.6.13.3	Manage code of conduct matters	Achieved

Legal Proceedings

Local Government (General) Regulation 2021 cl 217(1)(a3)
(see Appendix 2)

The following schedule provides details of legal costs associated with proceeding during the reporting period 1 July 2021 to 30 June 2022.

Part A Summary

Land and Environment Court Applications and appeals to other Courts from Land and Environment Court decisions	Number	Legal Costs Recovered in reporting period
Matters settled in reporting period	6	\$10,710
Matters current as at 30/06/2021	2	
Matters settled prior to 01/07/20 for which costs incurred/recovered during reporting period	0	
Sub Total	8	\$10,710

Part b Summary

Local Court Prosecutions and Penalty Infringement Notices matters, and appeals from Local Court decisions	Number	Legal Costs Recovered in reporting period
Matters settled in reporting period	35	*
Matters current as at 30/06/2021	15	*
Matters settled prior to 01/07/20 for which costs incurred/recovered during reporting period	16	*
Sub-Total	66	

*Costs are predominantly recovered by Revenue NSW



Community Objective 4: We manage growth and change responsibly

Our CSP objective of managing growth and change responsibly is an incredible challenge. Our community is ferocious about protecting all the things they love about the Shire and Council's role is balancing community aspirations with appropriate development and providing a blueprint for the future where development fits in and reflects the character of our towns and villages rather than defining them. Thinking outside the box to develop unique solutions for our community is second nature to us.

Strategy 4.1 - Support the visions and aspirations of local communities through place-based planning and management

Delivery Program Actions

Delivery Program Action 4.1.1: Develop, implement and update Place Plans that promote place-based forward planning strategies and actions

Code	Operational Plan Activity	Status
4.1.1.1	Facilitate the Design Excellence Panel for Byron Bay Town Centre	Substantially achieved
4.1.1.2	Continue to implement actions from Our Mullumbimby Masterplan, Bangalow Village Plan and Byron Arts and Industry Estate Plan	Achieved
4.1.1.3	Investigate priority needs for future masterplans	Achieved
4.1.1.4	Review and update Bangalow Development Control Plan (high priority action from the Bangalow Village Plan)	Achieved
4.1.1.5	Deliver one way traffic trial for Centennial Circuit (Byron Arts and Industry Estate Precinct Plan action)	Achieved
4.1.1.6	Support the Federal Community Village Masterplan Steering Group to undertake community-led masterplanning for Federal	Achieved
4.1.1.7	Evaluate 'Talking Street', Mullumbimby project trial	Achieved
4.1.1.8	Park activation Bayshore Dr (Byron Arts and Industry Estate Precinct Plan)	Achieved
4.1.1.9	Amend Local Environmental Plan and Development Control Plan in accordance with Mullumbimby Hospital Precinct Plan	Achieved
4.1.1.10	Commence review of Local Strategic Planning Statement priority actions	Substantially achieved
4.1.1.11	Progress Sandhills Reserve management transition in accordance with Crown Lands Management Act.	Achieved

Talking Street Trial

Council's Talking Street trial is testing new ideas and ways to turn Burringbar Street and the Mullumbimby town centre into a more attractive, safe and people-friendly public space. The project has been made possible thanks to a grant from the NSW Government's Streets and Shared Spaces program.

Sacred stories of local forest and coastal middens were brought to life by Arakwal artists, Nickolla and Kaitlyn Clark, on four pavement sections around the intersection of Burringbar Street and Stuart Street.

Other improvements include new wheel stops added to parking spaces in Burringbar Street and the installation of eight sandstone seats throughout the space.



Delivery Program Action 4.1.2: Ensure consistency of placebased projects with community Place Plans through embedding a governance framework that includes planning, implementation and ongoing management

Delivery Program Action 4.1.3: Manage development through a transparent and efficient assessment process

Code	Operational Plan Activity	Status
4.1.3.1	Assess and determine development applications	Partially achieved
4.1.3.2	Assess and determine construction certificates	Partially achieved
4.1.3.3	Assess and determine complying development applications	Achieved
4.1.3.4	Provide certification inspection services	Achieved
4.1.3.5	Respond to and investigate complaints against building standards	Achieved
4.1.3.6	Conduct the Swimming Pool and Fire Safety inspection program	Achieved
4.1.3.7	Share information through builder and developer forums	Achieved
4.1.3.8	Adaptable housing for multi-dwelling housing or medium density housing in accordance with DCP	Achieved
4.1.3.9	Provide pre-lodgement advice and assistance to applicants	Substantially achieved
4.1.3.10	Prepare a Planning Proposal to enable precinct based Short Term Rental Accommodation.	Substantially achieved
4.1.3.11	Prepare and assess Planning Proposals and Development Control Plans, and amend Local Environmental Plan maps	Achieved
4.1.3.12	Administer 10.7 certificates, allocation of property addresses and update property subdivisions in GIS and Authority	Achieved
4.1.3.15	Provide action implementation update on Rural Land Use Strategy	Achieved
4.1.3.16	Review DCP 2010 & DCP 2014 to determine preferred structure and priority updates.	Achieved
4.1.3.17	Commence Employment Zone reform implementation	Achieved



795 DAs
value of \$438M

During the 2021/22 period Council processed 795 Development Applications with a construction value of \$438 million.

Compliance Planning and effect of Planning Agreement

Environmental Planning and Assessment Act 1979 Section 93(G)(5)

During the reporting period 1 July 2021 to 30 June 2022 there were no Voluntary Planning Agreement as defined by the Environmental Planning and Assessment Act 1979 Section 7.5 (5) entered.

Strategy 4.2 - Support housing diversity in appropriate locations across the Shire

Delivery Program Action 4.2.1: Establish planning mechanisms to support housing that meets the needs of our community

Code	Operational Plan Activity	Status
4.2.1.1	Prepare an Affordable Housing contribution scheme under SEPP 70 to be incorporated in the local planning framework controls (Action in Residential Strategy)	Substantially achieved
4.2.1.2	Progress future use of Lot 22, Mullumbimby Planning Proposal, Plan of Management and Structure Plan	Achieved
4.2.1.3	Progress governance framework and partnerships for the delivery of diverse housing	Substantially achieved



Housing Forum

More than 150 people attended Byron Shire Council's recent Housing Forum which was organised to gather ideas and workshop solutions to the affordable housing crisis in the Shire.

The forum included a question-and-answer session with an expert panel who each presented one or two 'big ideas' based on their experiences. These were voted on by attendees as a way of getting feedback on whether they might be worth exploring in the Byron Shire.

Nicole Gurrán - Professor of Urban and Regional Planning at the University of Sydney, Director of the Henry Halloran Trust, has led numerous studies on housing, sustainability, and planning, and is the author of several books.

Andy Fergus - urban designer and housing advocate with a number of concurrent roles including Head of Urban Design at Assemble Communities, Advocacy Lead at Urban Design Forum, Co-director Melbourne Architours and sessional teacher at Melbourne and Monash University

Roderick Simpson – registered architect, a fellow of the Planning Institute, a corporate member of the Australian Institute of Landscape Architects and Recognised Urban Designer (UDG UK).

Nicole Woodrow - has over 20 years' professional experience in the urban planning and development industry and is the Development Director at Landcom leading the strategic projects specifically addressing housing diversity and affordability.

Brandon Saul is part of Creative Capital, the team behind Habitat. Creative Capital was formed specifically to help create housing and employment diversity in the Byron Shire.

Mike Hulme - Co-founder of Witchcliffe Eco Village and Director of Sustainable Settlements. He has also been a board member of the West Australian Planning Commission, Broome Regional Planning Committee, SW Regional Planning Committee and WAPC's Sustainability Committee.

The themes and ideas included:

- The importance of community being able to articulate what it wants, how to get there and how we will measure success.
- A preference to nurture a housing industry that embraces alternative tenure and living options with a cooperative focus.
- A demonstration village exemplifying diverse and affordable housing that is 'Byron' friendly.
- These are all underpinned by a respect of Bundjalung Country and First Nation Peoples and the importance of (or critical need for) Indigenous housing on country.



Strategy 4.3 - Promote and support local business development, education and employment opportunities

Delivery Program Action 4.3.1: Facilitate and support sustainable development of our business community

Code	Operational Plan Activity	Status
4.3.1.1	Review the format of the Economic Development Strategy and Action Plan	Partially achieved
4.3.1.2	Continue to strengthen partnerships between Council and the business community	Achieved



Strategy 4.4 - Support tourism and events that reflect our culture and lifestyle



Calendar of Events

July:

NAIDOC Week - Postponed
New Brighton Boardriders Club Comp

August:

Byron Writers Festival
New Brighton Boardriders Club Comp
Going Green with Comedy

September:

Sample Food Festival
BB Cycle Club x2 Events
BJJ Spring Australian Open
Chincogan Charge
New Brighton Boardriders Club Comp

October:

New Brighton Boardriders Club Comp
AFL 9's Invitational

November:

Compass Club East Marathon
BJJ Summer Australian Open
Japan Festival
Byron Lighthouse run [Virtual]

December:

Soul Street

January:

Survival Day
Australia Day
Brunswick Valley Woodchop
Run for Rafiki
Byron Bay Runners

February:

Covid Vaccination Bus
BJJ Tournament
New Brighton Boardriders Club Comp

March:

New Brighton Boardriders Club Comp
Byron Bay Surf Club Bi-monthly surf events
Cavanbah 10th Anniversary Open Day
Resilient Byron Quiet Space
Mobile Services NSW Resilience Bus
Flickerfest Bangalow and Byron

April:

New Brighton Boardriders Club Comp
ANZAC Day
Eat Street Bangalow
World Naked Bike Ride
Blues Festival

May:

Byron Bay Triathlon
Byron Comedy Festival
New Brighton Boardriders Club Comp
Byron Winter Whales
HHug – NR Strategic Bushfires & Disaster convergence
Rotary Club of Engadine
BJJ Tournament

June:

New Brighton Boardriders Club Comp
Flaming Heart Festival
Brunswick Old and Gold
Byron Bay Surf Club – Bi Monthly event

Delivery Program Action 4.4.1: Build a tourism industry that delivers local and regional benefits in line with the community's values

Code	Operational Plan Activity	Status
4.4.1.2	Continue to liaise with our business and tourism industry.	Achieved
4.4.1.3	Consider how to increase awareness of accessibility and inclusion for our business community in the development of the new business industry plan	Achieved



Strategy 4.5 - Work to improve community resilience in our changing environment

Delivery Program Action 4.5.1: Develop and implement strategies for our community's needs

Code	Operational Plan Activity	Status
4.5.1.1	Align existing reporting with Resilience Framework.	Achieved
4.5.1.2	Develop Internal Resilience Framework.	Achieved
4.5.1.3	Review Community Gardens Policy	Achieved
4.5.1.4	Scope out parking study brief for Byron Arts and Industry Estate (action in Byron Arts and Industry Estate Masterplan)	Partially achieved
4.5.1.5	Support Community and local emergency services to develop and coordinate shared disaster resilience activities.	Achieved





Community Objective 3: We protect and enhance our natural environment

Our Shire is a 'biodiversity hotspot'- home to some of the last remnants of the ancient rainforests that dominated Australia 40 million years ago, as well as graminoid clay heath found nowhere else in the world. Protecting and enhancing this is a huge responsibility, especially in the face of climate change.

Acknowledging the importance of our third CSP objective, major milestones and achievements were met in 2020/21 with protection and improvement of our natural environment at the core of activities to ensure our biodiversity is protected for future generations.

Strategy 3.1 - Partner to protect and enhance our biodiversity, ecosystems and ecology

Delivery Program Actions

Delivery Program Action 3.1.1: Protect and enhance our natural environment and biodiversity

Code	Operational Plan Activity	Status
3.1.1.1	Seek funding to implement the Biodiversity Conservation Strategy, Coastal Koala Plan of Management and Flying Fox Camp Management Plan (Biodiversity Conservation Strategy Action 1.32)	Achieved
3.1.1.2	Revise Shire-wide Wildlife Corridor Mapping (Biodiversity Conservation Strategy Action 1.18).	Substantially achieved
3.1.1.3	Continue to investigate hazard reduction/ecological burn at Honeysuckle Hill (Clay Heath). (Biodiversity Conservation Strategy Actions 4.2, 4.4 & 4.9).	Achieved
3.1.1.4	Investigate opportunities for Council to provide incentives for landholders to conduct restoration works on their properties that will assist with long term biodiversity conservation. (Biodiversity Conservation Strategy Actions 3.4, 3.7, 3.8, 3.9, 3.10 & 3.13).	Achieved
3.1.1.5	Continue the E zone review (Action No.9 from Rural Land Use Strategy)	Achieved
3.1.1.6	Implement the Shire wide Integrated Pest Management Strategy	Achieved
3.1.1.7	Implement the Flying Fox Camp Management Plan (Biodiversity Conservation Strategy Actions 2.4, 4.9, 4.17 & 4.18).	Achieved
3.1.1.8	Implement the Coastal Koala Plan of Management. (Biodiversity Conservation Strategy Actions 1.32, 2.1, 2.12 & 4.7)	Achieved
3.1.1.9	Partner with key stakeholders on koala research and management projects, including <ul style="list-style-type: none"> - NE Hinterland Koala Conservation Project - Northern Rivers Regional Koala Strategy - Regional Koala Communications Group (Biodiversity Conservation Strategy Actions 3.8, 4.8 and 4.13)	Achieved
3.1.1.10	Deliver and report on feral animal projects (Action in Pest Animal Management Plan)	Achieved
3.1.1.11	Deliver the 'Drought Pests and Weeds' grant funded project	Achieved
3.1.1.12	Continue program of steam (non-chemical) weeding	Achieved
3.1.1.13	Deliver Marshalls Creek Foreshore & Roadside Erosion Protection Works - New Brighton	Deferred / Delayed
3.1.1.14	Deliver waterway management policies for waterways with relevant state agencies and the Byron Shire Floodplain Risk Management Committee	Achieved
3.1.1.15	Deliver Koala road strike mitigation measures at two priority sites.(Supports Biodiversity Conservation Strategy Action 4.7)	Substantially achieved

Code	Operational Plan Activity	Status
3.1.1.16	Finalise Flying Improvement Project to enhance Flying Fox habitat (Biodiversity Conservation Strategy Action 4.18).	Substantially achieved
3.1.1.17	Finalise shire-wide restoration mapping (Biodiversity Conservation Strategy Action 1.20).	Substantially achieved
3.1.1.18	Map potential habitat areas for Mitchell's Rainforest Snail (Biodiversity Conservation Strategy Action 1.25).	Substantially achieved
3.1.1.19	Update 2017 vegetation and HEV mapping to reflect ground truthing done as part of E-Zone review (approx 250 sites). (Biodiversity Conservation Strategy Action 1.14).	Achieved
3.1.1.20	Update flora and fauna lists for the shire, including status of threatened flora and fauna (Biodiversity Conservation Strategy Action 1.11).	Substantially achieved

Flying-fox project at Paddys Creek succeeds against the odds



A project to improve habitat for flying-foxes at Paddys Creek in Bangalow was a great success with more than 600 local native riparian trees holding steady despite the devastation caused by floods.

Council, in partnership with the local Landcare group and neighbours at Paddys Creek began planting the trees in June and November 2021 to provide food and new homes for the Grey-headed and Black Flying-fox populations of Byron Shire.

The work is part of the *NSW Environmental Trust - Flying Improvement project* which has been underway at Paddys Creek since 2018.



Delivery Program Action 3.1.2: Restore degraded areas and habitats that have or provide significant or high environmental and or community value

Code	Operational Plan Activity	Status
3.1.2.1	Undertake bush regeneration activities to maintain and expand restoration of HEV sites on Council owned or managed lands forming part of the Council bush regeneration program	Achieved
3.1.2.2	Undertake bush regeneration activities to maintain and expand restoration of HEV sites on Council owned or managed lands forming part of the Council bush regeneration program	Achieved
3.1.2.3	Respond to biosecurity threats in accordance with regulatory direction and agreement.	Achieved
3.1.2.4	Continuation of mentoring of volunteer community Landcare and Dune care groups and progression of the Small Steps to Healthier Roadside Program	Achieved
3.1.2.5	Progression of high profile sites to maintenance levels for restoration works	Achieved
3.1.2.6	Johnstons Lane Causeway Renewal	Achieved



Strategy 3.2 - Strive to become a sustainable community

Delivery Program Actions

Delivery Program Action 3.2.1: Work towards Council's zero-emissions target

Code	Operational Plan Activity	Status
3.2.1.1	Implement the Net Zero Emissions Action Plan for Council Operations 2025	Achieved
3.2.1.2	Prepare Annual Emissions Inventory to determine progress towards 2025 Net Zero Emission Target.	Achieved
3.2.1.3	Investigate a digital fuel card system for the bulk fuel supply	Achieved
3.2.1.4	Investigate Council's methane gas flare and Australian carbon credit unit generation in line with net zero emissions target	Substantially achieved
3.2.1.5	Council decision for 'Go/No Go' on construction for Bioenergy Facility, subject to State/Federal authorities	Substantially achieved
3.2.1.7	Finalise and commence implementation of the Climate Change Adaptation Plan	Achieved
3.2.1.8	Report annually on sustainability partnerships, such as Cities Power Partnership.	Achieved
3.2.1.9	Public Food gardens - continue to showcase public food garden outside Council Chambers	Achieved
3.2.1.10	Investigate a carbon offset policy and strategy for Council, in accordance with Climate Active certification.	Achieved
3.2.1.11	Investigate energy efficiency upgrade of Mullumbimby Administration Building (action A4 in Net Zero Emissions Action Plan)	Achieved
3.2.1.12	Monitor Council's solar assets.	Achieved
3.2.1.13	Develop an energy usage benchmarking system for waste water assets to identify potential energy efficiency upgrades (Action C4 Net Zero Action Plan)	Achieved

Bioenergy Facility DA Approved



The Northern Rivers Regional Planning Panel approved a development application (DA) for a bioenergy facility to be built at the Byron Shire Council's Byron Bay sewage treatment plant.

The bioenergy facility will process 28,000 tonnes of green waste per year, converting organic waste to renewable energy and compost, diverting waste from landfill, and reducing carbon emissions. Excess energy will be exported into the grid and it will also produce a very high-quality compost for use locally by residents and farmers.

The project will be reviewed by the elected Council next financial year, with grant funding options for the \$23.8 million project currently being explored.

Council hits 100 percent renewable energy target five years early

In 2017, Council resolved to source all of the energy it needs, for operational purposes, through renewable sources by 2027 and in 2022 this target has already been achieved.

Council is sourcing 60 percent of its total electricity needs from one wind farm in the NSW Southern Tablelands. The remaining 40 percent is being sourced from certified GreenPower projects.

The two-year wind energy contract, which began on 1 January, means that Council has now achieved its 100 percent renewable energy target five years ahead of its 2027 goal. Achieving 100 percent of our energy needs from renewable sources also means we are making good progress towards our objectives in the Net Zero Emissions Action Plan for Council Operations 2025.

Demand-management is very important too, and to that end, we are reducing our energy usage across Council this year by implementing new energy efficiency measures at the Mullumbimby Administration Building, continuing our innovative pump station renewal program and progressing the bulk lighting upgrade for Byron's street lights.

Find out more at [Net Zero Projects](#).

Delivery Program Action 3.2.2: Support community environmental and sustainability projects

Code	Operational Plan Activity	Status
3.2.2.1	Provide coastal, environmental and sustainability information and encourage and support community activities and groups	Achieved
3.2.2.2	Participate in regional coastal, sustainability and environmental working groups and initiatives.	Achieved
3.2.2.3	Support community gardens in accordance with the Policy and Guidelines	Achieved
3.2.2.4	Support Friends of the Koala, Bangalow Koalas and Wires through the Regional Koala Communications Group.	Achieved
3.2.2.5	Support Brunswick Valley Landcare to deliver the Land for Wildlife Program and biodiversity enquiries	Achieved
3.2.2.6	Deliver biennial Byron Shire Council Sustainability Awards.	Partially achieved
3.2.2.7	Implement Brunswick Valley (Vallances Rd, Mullumbimby) Vision and Roadmap	Deferred / Delayed
3.2.2.8	Co-host the 29th NSW Coastal Conference with Tweed Shire Council (May 2022)	Achieved
3.2.2.9	Support community's emissions reduction efforts.	Achieved

Tackling the takeaway litter problem in Brunswick Heads

Council commenced a new pilot project in Brunswick Heads in June to reduce single-use takeaway litter and overflowing bins in the town. The pilot has been made possible with funding of \$75,000 from the EPA's Council Litter Prevention Grants.

Council will be offering a FREE "return and reuse" scheme for Brunswick Heads food businesses. Businesses will be supplied with reusable options and Council will assist with systems for their collection and sanitisation.

The project will also trial new public place bins for different waste types in popular Brunswick Heads parks and bin sensors will be installed to monitor overflow.

To make this pilot even more worthwhile, Council is partnering with the Circular Cafes program that aims to divert 726 tonnes of commercial food waste per year. As part of this program, Brunswick Heads businesses will be supplied with an organics green bin collection and education materials to reduce waste.

The project is based in Brunswick Heads, but has the potential to be implemented in other areas in the future.



Strategy 3.3 - Partner to protect and enhance the health of the Shires coastlines, estuaries, waterways and catchments

Delivery Program Actions

Delivery Program Action 3.3.1: Implement Coastal Management Program

Code	Operational Plan Activity	Status
3.3.1.1	Continue preparing a Coastal Management Program (CMP) in accordance with the staged process for Cape Byron to South Golden Beach	Substantially achieved
3.3.1.2	Continue pre-construction phase of Main Beach Shoreline Project (Jonson Street protection works)	Achieved
3.3.1.3	Continue 'Bringing Back the Brunswick River' Project	Substantially achieved
3.3.1.4	Continue preparing a Coastal Management Program (CMP) in accordance with the staged process for Cape Byron Southern Coastline (including Tallow and Belongil Creek Catchment)	Substantially achieved
3.3.1.5	Construct additional flowpath from Byron STP	Achieved
3.3.1.6	Prepare detailed design and review of environmental factors for Sandhills Wetland Project	Substantially achieved
3.3.1.7	Continue beach monitoring to track and report on beach erosion and recovery	Achieved
3.3.1.8	Continue community education about beach erosion, nesting shorebirds, and dune vegetation values	Achieved
3.3.1.9	Clarkes / Main Beach dune stabilisation project	Achieved
3.3.1.10	Belongil Creek Entrance Opening Strategy Review	Partially achieved
3.3.1.12	Tallow Creek Entrance Opening Strategy Review	Partially achieved

Coastal Protection Services Levy

Local Government (General) Regulation 2021 Section 217(1)(f)

Council did not levy an annual charge for coastal protection services during 2021/2022.



Dune Stabilisation at New Brighton Beach

Byron Shire Council and the New Brighton Beach dune care group delivered a new project to stabilise a section of the sand dune at New Brighton beach.

Funding from the NSW Government's Coastal and Estuary grants program and a contribution from Council saw revegetation and fencing work done on the section of the dune from The Strand main beach access south to the North Head Road carpark.

This dune is nature's seawall and by restoring it we are reducing the severity of erosion, as well as providing habitat for wildlife that live in this coastal ecosystem.

New Brighton Beach is vulnerable to coastal erosion and anything we can do to encourage the stabilisation of the dune system and its growth, provides protection for the existing environment and ultimately people's properties.

Strategy 3.4 - Support and secure our farming future

Delivery Program Actions

Delivery Program Action 3.4.1: Develop and implement strategies to support agriculture, agri-business and farmers

Code	Operational Plan Activity	Status
3.4.1.1	Continue implementation of the Agriculture Action Plan	Achieved
3.4.1.2	Continue to deliver Smart Farms -Small Grants project (Biodiversity Conservation Strategy Actions 3.4 & 3.10)	Achieved



Support for Farmers

Council's work with rural communities is paying massive dividends for property owners, and more importantly, for the environment.

As part of its support for farmers, Council was successful in obtaining a grant as part of the Australian Government's 'Combatting Pests and Weeds During Drought' project which has benefitted more than 280 farmers and landholders in the Byron Shire.

The aim of the project was to:



Help farmers increase drought resilience;



Reduce the impact of weeds and pest animals;



Stimulate the local economy by buying materials in the Shire; and



Help farmers sustainably improve productivity on their properties.

We are trying to encourage people away from the conventional approach to weed control of chemical spraying on paddocks, to regenerative grazing. This involves regular rotation of cattle through many smaller paddocks which helps to reduce weeds, improve soil fertility, sequester carbon, increase drought resistance and finally, to increase agricultural production on the land.

We started this part of the project with the aim of planning and implementing regenerative grazing on 120 hectares of land and at the last count we were up to 366 hectares. Other achievements include trapping of 29 wild dogs, 18 foxes and 2 feral cats, control of over 5ha Tropical Soda Apple, environmental weed control in 19.4 ha of riparian and high biodiversity areas on local farms, small grants to support 8 farmers implement rotational grazing to improve land management on 204 ha farmland.

There are over 300 members in the [Byron Farmers Network](#) for information about joining, visit Council's website.



Community Objective 2: We cultivate and celebrate our diverse cultures, lifestyle, and sense of community

Sharing Byron Shire with more than 2.4 million visitors a year highlights the importance of the second objective in our CSP with residents wanting facilities and gathering places where they can enjoy each other's company as neighbours, friends and as a community. With the drought, bushfires, floods and COVID-19 pandemic in 2019/20 our community was tested and Council responded with considered projects and opportunities for people of all ages, including our most vulnerable residents.

Strategy 2.1 - Support and encourage our vibrant culture and creativity

Delivery Program Actions

Delivery Program Action 2.1.1: Support a range of inclusive events that encourage broad community participation and promote social inclusion

Code	Operational Plan Activity	Status
2.1.1.1	Support innovative and flexible delivery of Australia Day and citizenship events	Achieved

Australia Day Awards

Jacqui Boyett, founder of the not-for-profit Global Ripple charity and op shop was named the Byron Shire 2022 Citizen of the Year. Global Ripple raises money through an op shop in the Byron Arts and Industry Estate with proceeds used to support people in need locally and in places including India and Bali.



Byron Shire Council's Australia Day awards also recognised other outstanding efforts of people in the Shire:



Senior Citizen of the Year – Kathy Norley, who has worked tirelessly for many years for the South Golden Beach community, including serving as President of the South Golden Beach Community Association.

Kathy was instrumental in helping to design and secure money for a major renovation of the South Golden Beach Community Centre and was the driving force behind a playground, exercise area and skatepark in the area.

Young Citizen of the Year

– Ella Whan, has already notched up many years of community work, taking on the challenge of raising awareness of the importance of the environment in 2017, working with two other young women to organise the Climate Strikes in the Byron Shire. Ella was School Captain of Byron Bay High School in 2021, a Rural Ambassador for the Northern Rivers, and received the Academic Excellence Award, the Principal’s Award and the Long Tan Citizenship Award.

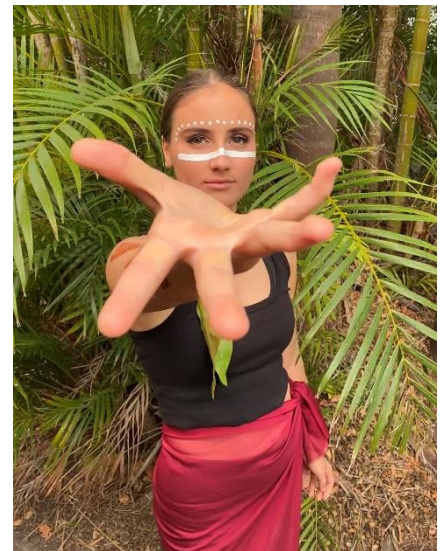


Volunteer of the Year – Narelle Anderton has provided outstanding service to the sport of netball in the Byron Shire for 31 years, particularly with the Brunswick Byron Netball

Association and the Mullumbimby Netball Club in various roles including coaching, administration/organisation, umpiring, meetings and the canteen.

Creative Artist of the Year

– Dancer Kiahn Ladkin is a proud Awabakal woman who has danced on Arakwal land for seven years. Kiahn has been involved in the Secondary Aboriginal Dance Company for five years and has also been selected to dance with Bangarra Dance.



Community Initiative of the Year

– the Library of Stuff is a community operation that shares infrequently needed items with its members who are mainly households and local not-for-profit groups.



Environmental Project of the Year

– Bangalow Koalas Community Wildlife Corridor strengthens the connection between community and wildlife by enhancing koala habitat/rainforest remnants in a wildlife corridor that will connect to existing habitat in the Byron Shire, west to Tenterfield, north to the Queensland border and south towards Grafton.



Delivery Program Action 2.1.2: Provide meaningful and inclusive opportunities for volunteering

Code	Operational Plan Activity	Status
2.1.2.1	Support community organisations to maintain skills for spontaneous volunteers.	Achieved
2.1.2.2	Support Council volunteers with the delivery and management of community facilities	Achieved



Delivery Program Action 2.1.3: Enhance opportunities for interaction with art in public spaces

Code	Operational Plan Activity	Status
2.1.3.1	Coordinate Council's role in public art across policy and projects (Council and Community), the Creative Place Grant program and the Development Control Plan.	Achieved
2.1.3.2	Initiate Arts and Culture Strategy	Achieved
2.1.3.3	Coordinate Lone Goat Gallery operations and programming	Achieved
2.1.3.4	Provide information and advice to internal and external stakeholders to support Arts and Cultural Development.	Achieved

Gabul Jagun – Carpet Snake Country: Nickolla Clark

Lone Goat Gallery launched its 2022 program with a fantastic line up of artists from the Northern Rivers region and beyond.

Since reopening in mid-January, the Gallery has held six exhibitions by artists Rob Scott-Mitchell, Dave Sparkes, Josette Macpherson, Caitlin Reilly, Nickolla Clark and Max Berry.

Our last exhibition Gabul Jagun – Carpet Snake Country by young Arakwal artist Nickolla Clark was a huge success and a beautiful event for the community. Her first solo exhibition showcased her incredible artistic talent and provided an opportunity for the artist to create unwareness about caring for country, share local stories and cultural knowledge.

During the exhibition there were many events including the opening launch, a talk with Aunty Delta Kay, three tours by local schools for NAIDOC week, tours by other community groups and activities in the Gallery for kids to learn words from the Arakwal language.



Memento Aestates

Council commissioned artist Giovanni Veronesi to create public art as part of the upgrade to the rail corridor in the heart of Byron Bay.

Veronesi created 'Memento Aestates' 'as a love letter to Byron Bay'. The form of the sculpture echoes the native pandanus fruit, while the detailing materials and finish of the work acknowledges the site's railway heritage.

The artwork's title 'Memento Aestates' is Latin for "remember the summers," connecting with the collective consciousness of the area, known as the ultimate ocean destination and endless summer moments.



Delivery Program Action 2.1.4: Support Aboriginal cultural vibrancy within the Shire

Code	Operational Plan Activity	Status
2.1.4.1	Support cultural expression and cultural restoration opportunities	Achieved

Banaam helps build connection

Council engaged Aboriginal cultural intelligence organisation, Banaam, to facilitate workshops across the shire for emergency service personnel, the Aboriginal Community, and community resilience leaders.

Fourteen workshops were held with local and regional staff and volunteers from NSW Police, Rural Fire Service, NSW Fire & Rescue, Marine Rescue, and the Aboriginal community. Using storytelling, conversation and activities, the Banaam team shared an Aboriginal cultural perspective of connection to Country and community.

We've received positive feedback about the workshops and there's already plans underway to strengthen relationships with emergency service personnel, community service leaders and Aboriginal community members.

This project received Disaster Recovery Funding from the Australian Government.



Delivery Program Action 2.1.5: Develop and maintain collaborative relationships with multicultural communities

Code	Operational Plan Activity	Status
2.1.5.1	Coordinate citizenship ceremonies to confer new Australian citizens on behalf of the Department of Home Affairs	Achieved



Delivery Program Action 2.1.6: Develop strong and productive relationships between the Aboriginal community and Council

Code	Operational Plan Activity	Status
2.1.6.1	Build and maintain existing relationships with identified stakeholder groups	Achieved

Delivery Program Action 2.1.7: Support range of existing, emerging and major events

Code	Operational Plan Activity	Status
2.1.7.1	Continue to support event organisers in the delivery of events.	Substantially achieved
2.1.7.2	Deliver event and festivals annual sponsorship program	Substantially achieved
2.1.7.3	Administer licences for weddings, events, activities and filming on council and crown land	Achieved
2.1.7.4	Investigate electronic event and festival application referral and management system	Achieved
2.1.7.5	Collaborate with government, agency and industry on business policy and legislative reforms as required.	Achieved

Strategy 2.2 - Support access to a wide range of services and activities that contribute to the wellbeing of all members of the Byron Shire community

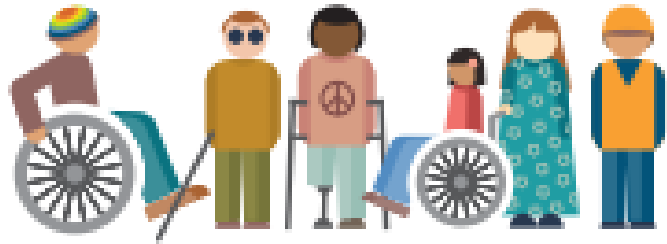
Delivery Program Actions

Delivery Program Action 2.2.1: Develop and maintain collaborative relationships with government, sector and community

Code	Operational Plan Activity	Status
2.2.1.2	Participate in community planning to inform decision making, build capacity and develop a shared responsibility for actions with the community.	Achieved
2.2.1.3	Partner with Access Consultative Working Group to implement disability inclusion action planning priorities	Achieved
2.2.1.4	Implement, monitor and report on the Disability Inclusion Action Plan 2017-2022	Achieved
2.2.1.5	Work in partnership with people with disability and carers in the development of a new Disability Inclusion Action Plan 2021-2025	Achieved
2.2.1.7	Partner with Byron Community Centre to deliver Fletcher Street Cottage (homelessness hub)	Achieved
2.2.1.8	Advocate for innovative responses and build the capacity of staff, non-government services and the community to contribute to preventing and reducing rough sleeping.	Achieved
2.2.1.9	Advocate to National Parks about the accessibility and inclusion issues within their remit	Achieved

Disability Inclusion Action Plan

Disability Inclusion Act 2014



We're pleased to present the final progress report for Council's Disability Inclusion Action Plan (DIAP) 2017 – 2022. The DIAP details the steps Council has taken over the last 5 years to increase accessibility and promote inclusion in our community.

There are four focus areas under the NSW Disability Inclusion Plan.

Key achievements under each area for this year include:

Developing Positive Community Attitudes and Behaviours

Council has worked towards promoting positive attitudes and respectful behaviour towards people with disability, including "invisible" disability as follows:

- Delivered disability awareness training to 175 Council staff
- Delivered Vision Australia accessible documents training to five Council staff
- Facilitated a staff working group to support the delivery of DIAP actions
- Shared access and inclusion resources with the business community
- Worked with National Parks to increase understanding of accessibility and inclusion
- Consulted extensively with people with disability over eight weeks to develop the new DIAP 2022-2026, receiving 148 responses to the community survey, 89 responses to the staff survey, three email submissions, five one-on-one telephone conversations, and participation in three online workshops
- Welcomed a new Access Consultative Working Group made up of people with lived experience of disability

Increasing meaningful employment opportunities

Council has encouraged opportunities for people with disability to obtain meaningful employment within the Byron Shire:

- Offered workplace adjustments to all staff
- Became a member of Australian Network on Disability to support us to deliver better outcomes for people with disability through specialised support
- Seven people participated in inclusive recruitment processes
- Reviewed the online recruitment platform for compliance and accessibility
- Reviewed and updated our Flexible Work Guidelines

Creating Liveable Communities

Council has undertaken the following infrastructure projects to increase access to public spaces, and recreational and cultural activities enabling greater participation in community life:

This year many of Council's planned accessibility upgrades were not completed due to the floods and required remediation of community assets. While this delayed the proposed works, there were still several projects that were completed to improve access and inclusion.

- Constructed and repaired 1207m of footpath throughout the Shire
- Designed a program of works to upgrade 3 access ramps and deliver 140m of footpath to connect Assisted Living Accommodation to Waterlily Park.
- Designed accessibility upgrades to Kolora Way footpath and bridge
- Commenced a Pedestrian, Traffic and Heavy Vehicle Study on Tincogan Street
- Installed accessible park furniture at Brunswick Heads and Byron Bay
- Upgraded accessible amenities at Gaggin Park, Clarkes Beach and Tennyson Street
- Constructed new accessible pathways at Byron Bay Rail Corridor, Bangalow Parklands and Ewingsdale Road
- Constructed a new accessible pathway and kerb ramps at Lighthouse Road
- Created a new accessible shared path with three pedestrian refuge road crossings and kerb ramps at Tennyson Street
- Designed accessible raised children's crossing at St Johns Primary School, Murwillumbah Road
- Designed footpath and road crossing upgrades at Lawson Street
- Constructed new accessible amenities at Sandhills Estate (Middleton Street)
- Installed a wheelchair-accessible carousel and accessible bird nest swing at Gaggin Park Playground in Suffolk Park
- 20% of dwellings in multi dwelling or medium density housing developments approved in 2021-2022 are adaptable, which surpasses the minimum 10% target.
- Drafted an inclusion policy for Council Holiday Parks
- Worked on increasing all abilities cabins at Council Holiday Parks
- Continued accessibility upgrades to existing bus shelters across the Shire

Improving systems and processes

Council has worked to increase access to services and engage in decision-making through the following activities:

- Access Consultative Working Group (ACWG) members provided strategic advice to improve policies, strategies and plans and advance the inclusion of people with disability. Some key projects included the Brunswick Heads Library redevelopment project, the Brunswick Boat Harbour Upgrade and the Petria Thomas Pool at Mullumbimby
- ACWG members co-developed the DIAP 2022-2026 community consultation process including the community and staff surveys
- Developed an Easy Read survey as part of the DIAP 2022-2026 consultation
- Developed the Disability Inclusion Action Plan (DIAP) 2022-2026 and produced an Easy Read version and Large Print Version
- 753 updates published to the website all reviewed for Quality Assurance and compliance with WCAG 2.0 Level AA standard
- Readspeaker was used 9,038 times

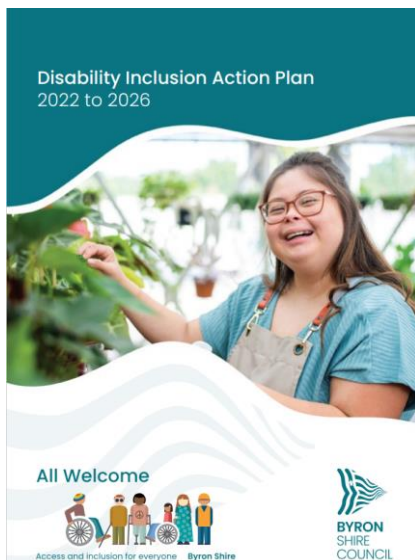
- New Corporate Brand Style Guide developed and produced with a key objective of creating accessible and inclusive templates. Over 50 templates have been produced and reviewed for accessibility compliance. This includes 5 accessible Word templates for core document types
- Consultants' Accessibility Checklist updated with reference to new style guide
- Accessibility statement providing information about accessibility features and requests for alternative formats added to website
- Supported and guided staff in the preparation and implementation of inclusive communication and engagement plans for projects and initiatives. Approximately 21 active engagement projects via Your Say Byron Shire.
- Prioritised the writing and publication of information in plain, easy-to-understand English
- Provided early childhood education and care in-line with the National Quality Framework access standards

Our new Plan

This year we created a new Disability Inclusion Action Plan 2022-2026 in collaboration with the Access Consultative Working Group (ACWG) and in consultation with people with disability, people with mental health conditions, carers, friends and families, disability services providers, community organisations and staff.

As a result of this process, we undertook a community survey, community conversations, and a staff survey. 248 community members and staff participated in the consultation to help create a new plan.

Our Plan talks about what we want to do to make Byron Shire more accessible and inclusive. When something is accessible, everyone can use it. When something is inclusive, everyone can take part. We hope to build on the success of our previous plan and create new opportunities to make sure people with disability can participate equally in our community.



Byron Shire Council would like to thank the members of the Access Consultative Working Group for sharing their knowledge, insights and wisdom and helping guide our work in access and inclusion.

Delivery Program Action 2.2.2: Support and facilitate accessible, high quality early childhood education and activities

Code	Operational Plan Activity	Status
2.2.2.1	Continue to strengthen and deliver high quality business and educational outcomes within the Children's Services portfolio. Outcomes that align with sustainable fiscal operations, high functioning staff culture and community engagement reflective of the Byron Shire. Continue to analyse best operational models in line with Legislative and Council requirements and ideals.	Achieved
2.2.2.2	Lead Early Childhood sector engagement experiences for the Children's Services portfolio teams	Achieved
2.2.2.3	Embed the National Quality Standards within the delivery of early childhood care and education at an exceeding level	Substantially achieved
2.2.2.4	Review and update Children's Services Policy in line with National Quality Framework and standards	Partially achieved
2.2.2.5	Review Children's Services Governance Model	Achieved
2.2.2.6	Undertake Early Childhood sector professional development that aligns with contemporary industry standards and expectations	Achieved

Early Childhood and OSCH Review



Delivered early childhood care and education for 85 children at Sandhills Early Childhood Centre providing vital services that enable workforce participation for 69 families



Delivered after school and vacation care for 468 children across Brunswick Heads (164), Byron Bay (202) and Mullumbimby (102) outside school hours care sites



Strengthened business operations with new family management software, improved business processes, increase in marketing activities and improved booking procedures



COVID vaccine mandate resulted in challenges in keeping and recruiting staff and therefore inability to operate at full capacity as not enough staff to meet regulated child to educator ratio. We have since rebuilt staffing arrangements and are rebuilding occupancy



Improved professional development and pedagogical outcomes through greater participation in courses and training, strategic conversations with staff and values workshops



Measured Sandhills stakeholder satisfaction through parent survey. Children feel strong sense of belonging, families indicated “educators are incredible”, and areas for improvement are being actioned



Measured Mullumbimby OSHC stakeholder satisfaction through parent and potential parent survey – demonstrated demand for service



Initial work on implementation of Child Safe Standards with participation in local government network, training forums and audit from Office of the Children’s Guardian.



Strategy 2.3 - Provide accessible, local community spaces and facilities

Delivery Program Actions

Delivery Program Action 2.3.1: Increase accessibility of facilities

Code	Operational Plan Activity	Status
2.3.1.1	Improve facility access through capital works and maintenance program	Deferred / Delayed

Delivery Program Action 2.3.2: Support effective management of community buildings (SP)

Code	Operational Plan Activity	Status
2.3.2.1	Review community building management model and implement recommendations	Achieved
2.3.2.2	Administration of former Byron Hospital site	Achieved
2.3.2.3	Detailed design and development approval for former Byron Hospital site	Substantially achieved

Delivery Program Action 2.3.3: Provide high quality library services (SP)

Code	Operational Plan Activity	Status
2.3.3.1	Collaborate on RTRL transition to a revised operating model	Achieved

Delivery Program Action 2.3.4: Provide council buildings which are water and energy efficient

Delivery Program Action 2.3.5: Maintain Public Open space in a safe and efficient way that provides for both active and passive recreation (SP)

Code	Operational Plan Activity	Status
2.3.5.1	Deliver Open Space maintenance programs in accordance with Levels of Service and adopted AMP	Achieved
2.3.5.2	Deliver beach safety programs as adopted	Achieved
2.3.5.3	Provide ongoing support for the Byron Safe Beaches committee	Achieved
2.3.5.4	Manage contracts for operation of Byron Bay and Mullumbimby Swimming Pools	Achieved
2.3.5.5	Delivery of operations and maintenance program for Tyagarah Airfield	Achieved
2.3.5.6	Undertake daily safety inspections at Tyagarah Airfield	Achieved

Delivery Program Action 2.3.6: Ensure Shire wide assessment of the current and future needs of the community for active and passive recreation is integrated into Open Space works programs (SP)

Code	Operational Plan Activity	Status
2.3.6.1	Inspections of playgrounds and park infrastructure and maintenance that provides for safe use in accordance with the open Space adopted Asset Management Plan	Achieved
2.3.6.2	Renewal of playground equipment (Shire wide - emergent)	Achieved
2.3.6.3	Seek funding to upgrade playground facilities to accessibility standards	Achieved
2.3.6.4	Upgrade of accessible playground equipment and accessible pathways at Gaggin Park in accordance with grant funding deed	Achieved



Delivery Program Action 2.3.7: Deliver Open Space and Recreational services in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
2.3.7.1	Operation of Cavanbah Centre and sports fields and delivery of adopted capital works programs	Achieved
2.3.7.2	Maintain each of the Council owned parks, reserves, and sports fields to agreed level of service	Achieved
2.3.7.3	Byron Bay town centre renewals - delivery of adopted elements of the Landscape/Precinct Plan	Achieved
2.3.7.4	Maintain all towns and village streetscapes to agreed levels of service	Achieved
2.3.7.5	Operate and maintain Shire's cemeteries	Achieved
2.3.7.6	Coordinate the Natural Burial committee for Vallances Road	Substantially achieved
2.3.7.7	Deliver adopted infrastructure within the Suffolk Park Recreation Ground in accordance with POM, adopted Master Plan and Community consultation	Achieved

Delivery Program Action 2.3.8: Meet requirements for the transition of management of Crown Land to Council under the Crown Lands Management Act 2018

Code	Operational Plan Activity	Status
2.3.8.1	Progress outstanding responses to applications to Minister for initial classification and categorisation of applicable reserves and one-off applications	Achieved
2.3.8.2	Develop Plans of Management for Council Land, that incorporate inclusion and accessibility, in accordance with prioritisation plan	Achieved
2.3.8.3	Meet Crown Lands reporting and funding requirements	Achieved
2.3.8.4	Inclusively work with community groups to development Plans of Management for Crown Reserves	Partially achieved

New and improved Byron Visitor Centre unveiled

Council completed more than \$230K of upgrades at the Byron Visitor Centre including improvements to accessibility to the centre plus beautiful landscaping, seating, and artwork.

The upgrade achieves the vision of a seamless and easy transition for visitors arriving at the bus interchange on Butler Street to make their way to the Byron Visitor Centre and on to the town centre.

This major upgrade completes the work in the Byron Rail Precinct, which has been developed in consultation with the Byron Bay Town Centre Masterplanning Group.

Sean and Doug Kay worked with Council to help recreate their stunning 'kabul' snake artwork leading up to the Visitor's Centre which is already a huge hit with everyone using this connection. The 'kabul' or carpet snake, is a key totem of the Arakwal people and symbolises the relationship of clan members to each other, to their ancestors and to the past, and to particular places or sites.



Strategy 2.4 - Enhance community safety and amenity while respecting our shared values

Delivery Program Actions

Delivery Program Action 2.4.1: Provide and facilitate local emergency management

Code	Operational Plan Activity	Status
2.4.1.1	Maintain Byron Flood Warning Network and Disaster Dashboard	Achieved
2.4.1.2	Attend TBLEMC and Regional Emergency Management Committee (REMC) meetings	Achieved
2.4.1.3	Undertake exercises of EMP and CMG's as decided by TBLEMC	Achieved
2.4.1.4	Ensure sufficient staff are trained to undertake EM roles in and outside business hours	Achieved
2.4.1.5	Deploy technology to improve disaster response and recovery by preparing field devices and staff trained in readiness to respond to a natural disaster	Achieved
2.4.1.6	Deliver 'Strengthening Community' workshops	Achieved
2.4.1.7	Deliver Street Meets Workshops	Substantially achieved
2.4.1.8	Deliver extreme weather information for people experiencing homelessness	Substantially achieved
2.4.1.9	Deliver Get Ready Business Resilience workshops	Achieved
2.4.1.10	Develop and deliver Aboriginal Custodianship and Caring for Country workshop	Achieved
2.4.1.11	Conduct a feasibility study for the development of an Emergency Services 'Hub'	Achieved
2.4.1.12	Develop an Asset Protection Zone & Fire Trail Management Program	Achieved
2.4.1.13	Establish a local Emergency Operations Centre	Achieved
2.4.1.14	Undertake remediation and improvement works at the evacuation and recovery centre	Achieved
2.4.1.15	Partner with non-government organisations and other levels of government to respond to issues arising from COVID-19	Achieved
2.4.1.16	Promote and maintain Climate Wise Communities website	Achieved
2.4.1.17	Assist in delivery of community 'Firewise' education	Achieved
2.4.1.18	Maintain official APZ, SFAZ, and fire trail access on council tenured land	Achieved
2.4.1.19	Represent Council at Far North Coast Bushfire Management committee meetings quarterly	Achieved
2.4.1.20	Maintain fire management actions on FRS BRIMS database	Achieved

Byron Shire Council's emergency dashboard for the community

When an emergency, such as a flood or fire, arises, Byron residents can go straight to the Emergency Dashboard for information and link to other websites or social media feeds for the most up-to-date information available.

The Emergency Dashboard hosts information from Council as well as directly links to other agencies including the SES, RFS and Bureau of Meteorology (BOM).

One of the features of the Emergency Dashboard is predictive modelling for flood scenarios based on rainfall in the catchment.

Behind the Emergency Dashboard that the community sees, is sophisticated flood modelling technology that will link directly to the SES allowing it to more accurately predict when and where properties will be inundated with water and in turn tell people to evacuate if necessary.

This is a really sophisticated website that not only provides information and resources to the community but the technical information that will be available to the SES will be very useful, providing data and predictive modelling that will ultimately give people more warning about flood events.

The Emergency Dashboard also links to a wide range of other information and resources including Council's new Climate Wise website which is designed to get the community to prepare early for a range of different emergencies such a flood, fire or severe storms.

The development of the Emergency Dashboard was possible through a \$250,000 grant from the NSW Government's Stronger Country Communities Fund.

The Byron Shire Emergency Dashboard is at emergency.byron.nsw.gov.au.

For information on floods, fires, storms, weather and how to prepare for an emergency go to the Byron Shire Emergency Dashboard
emergency.byron.nsw.gov.au



The Emergency Dashboard has links to the SES, RFS, BOM, Essential Energy, road conditions, rainfall, flooding and information about Council services.

Check it out now and be prepared.

Access it on your phone, tablet or computer.

Delivery Program Action 2.4.2: Support community driven safety initiatives

Code	Operational Plan Activity	Status
2.4.2.1	Support and deliver programs that improve community safety	Achieved

Delivery Program Action 2.4.3: Enhance public safety, health and liveability through the use of council's regulatory controls and services

Code	Operational Plan Activity	Status
2.4.3.1	Monitor, investigate and respond to unauthorised land use, development and environment complaints	Achieved
2.4.3.2	Undertake proactive camping patrols of streets and public places throughout the Shire	Achieved
2.4.3.3	Respond to people experiencing homelessness and rough sleepers through engagement and referrals to appropriate support and housing services	Achieved
2.4.3.4	Undertake proactive patrols of community parks and open spaces to monitor safe use by dogs and their owners	Achieved
2.4.3.5	Provide companion animal management services	Achieved
2.4.3.6	Facilitate companion animals education	Achieved
2.4.3.7	Undertake regular and frequent parking patrols to increase availability and turnover in the Town and Village centres	Achieved
2.4.3.8	Monitor, investigate and respond to public and environmental health matters through proactive inspections and surveillance programs	Achieved
2.4.3.9	Deliver the Food Premises inspection program	Achieved
2.4.3.10	Deliver the Onsite Sewage Management System inspection program	Achieved
2.4.3.11	Review the Onsite Sewage Management Policy and Procedure Manual	Achieved
2.4.3.12	Deliver environmental and public health education programs to the community	Achieved

Swimming Pool Inspections

Swimming Pools Act 1992, s22F(2)

Swimming Pools Regulation 2008 (SP Reg) cl 18BC

Type of inspections	Number
Number of inspections of tourist and visitor accommodation	6
Number of inspections of premises with more than 2 dwellings	4
Number of inspections that resulted in issuance of a certificate of compliance under section 22D of the Act	65
Number of inspections that resulted in issuance of a certificate of non-compliance under clause 18BA of the Regulation	11

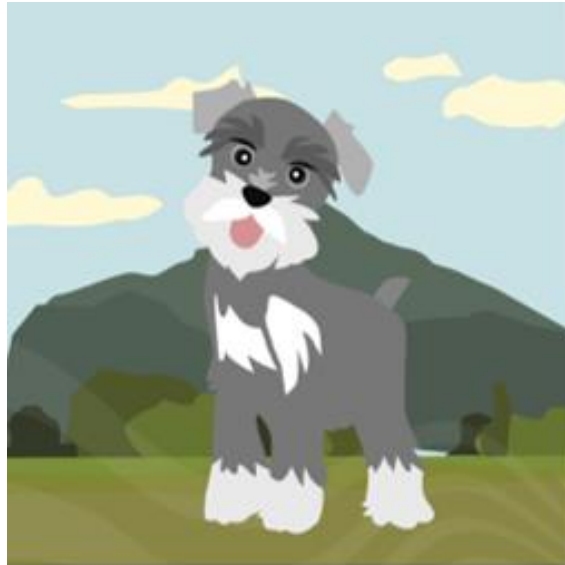
Compliance with the Companion Animals Act 1998

Local Government (General) Regulation 2021 – Reg 217(1)(f)

The following information is provided on activities relating to enforcing and ensuring compliance with the Companion Animals Act and Regulation for the period 1 July 2021 to 30 June 2022.

Council's Animal Enforcement Officers contribute to the control and management of companion animals. The year the focus included:

- Rehoming abandoned animals, including post floods
- Micro-chipping and lifetime registration
- Roaming and straying dogs
- Animal noise complaints
- Nuisance dogs
- Reducing incidents of dog attacks
- Community education and awareness of responsible pet ownership



Officers provide a 24/7 on-call service to respond to incidents of dog attacks.

This service is provided to improve public safety and reduce the incidence of accidents and injury to the public and animals.

The rehoming of impounded or surrendered animals is a priority for Council, particularly following natural disasters in the Shire. The rate of rehoming is high thanks to the continued hard work of staff liaising with animal rescue and welfare groups.

Promote and assist in the de-sexing of companion animals

Council's policy is to de-sex all companion animals re-homed from the Council Pound. This reduces unwanted litters and supports the current low rate of animal euthanasia. Staff actively encourages the community to have their cats and dogs de-sexed through brochures, media promotion, partnerships with volunteer organisations and advice from staff.

Impounded Animals

During 2021/22 there were 77 animals impounded, 59 returned and 12 re-homed. Council spent \$25,250 companion animal management during the period.

Lodgement of Dog Attack Reports

It is mandatory for all dog attack data to be lodged with the Office of Local Government (OLG) in accordance with the Companion Animals Act. This legislation requires a dog attack incident to be reported to the OLG within 72 hours of the incident.

85 incidents of dog attack were reported during the period with 106 attacking dogs. Of these 57 involved attacks on animals and 51 on humans. Council has declared 17 dogs as menacing and no dogs as dangerous during the 2021/22 reporting year.

Community Education Programs



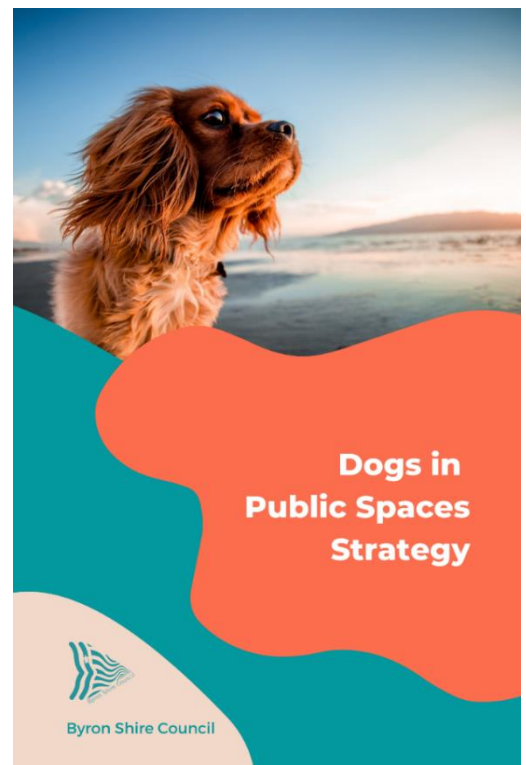
Council appreciates the important role companion animals play in our community and the need to minimise any potential negative impacts on the local environment, non-pet owners and the wider community of Byron Shire.

Our objectives include:

- Encourage and promote responsible pet ownership through community education
- Identify and accommodate the needs of companion animals and their owners
- Reduce adverse impacts of companion animals on local residents and the environment
- Reduce the numbers of unwanted and abandoned companion animals

Community education initiatives during the reporting period include:

- Partnership with RSPCA NSW in the 'Keeping Cats Safe at Home' 4-year behavioural change project [Keeping Cats Safe at Home Project - Byron Shire Council \(nsw.gov.au\)](https://www.nsw.gov.au/keeping-cats-safe-at-home)
- Development of the 'Dogs in Public Spaces' strategy [Dogs in Public Spaces Strategy - Byron Shire Council \(nsw.gov.au\)](https://www.nsw.gov.au/dogs-in-public-spaces)
- Distribution of companion animal information brochures
- Companion animal information on Council's website, including a review and update of Council's off-leash area mapping
- Media releases including newspaper articles and social media posts
- Proactive patrols of complaint areas and dog exercise areas
- [Continuation Cat Bib initiative](#)
- [Managing dog and koala/wildlife co-habitation](#)



Off Leash Areas

Byron Shire provides [eight off leash areas as per Council's Companion Animal Exercise Areas Policy](#). These areas are Main Beach / Belongil, Brunswick Heads, New Brighton, South Golden Beach, Mullumbimby, Bangalow, Tallow Beach and the Public Reserve Beech Drive Suffolk Park.

Council's off leash areas are being reviewed as part of Council's Dogs in Public Spaces Strategy.

New camera installed to catch people dumping rubbish



In response to an increase in the number of illegal dumping incidents in 2019-2020 FY the Resource Recovery Team applied for and successfully received funding of \$119 000 from NSW EPA to undertake an illegal dumping prevention project.

The project commenced in March 2021 and concluded June 2022, receiving commendation from NSW EPA on the project's achievements and the final report, despite many challenges through the project period.

The key outcomes from the project:

- 23.4% reduction in illegal dumping incidents throughout the shire
- 19.8% of incidents cleaned up by offenders
- 33% increase in all public reports received to Council and 78% increase through the NSW reporting platform RID online.
- Increase in awareness of Byron Resource Recovery Centre services, reflected in reach and engagement in media, increase in the use of annual free drop off vouchers and second-hand shop sales.

To achieve these outcomes, the project incorporated an integrated approach of evidence gathering, education and awareness, prevention, enforcement, infrastructure and evaluation.

The project focussed primarily on improving education mechanisms and targeting a broader audience to encourage anti-illegal dumping behaviour, along with improving infrastructure including a permanent camera installation and upgraded signage to deter illegal dumping and reduce the number of incidents at key hot spots.

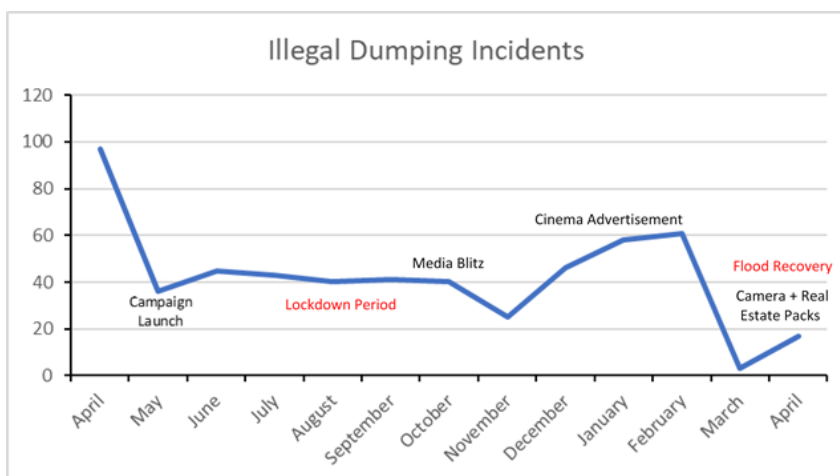


Figure 1. Number of illegal dumping incidents per month throughout the Byron Shire from April 2021– April 2022, key project deliverables (black) and major external influencers (red).

Public and Environmental Services

The Environmental Health Officers took an empathetic approach, particularly during July-January and during the flood events. Routine food inspections were slowly reintroduced from January (for non-flood affected areas) to end of June and the team achieved 100% of their inspections

- Council resolved to waive Food Administration Fees for the duration of the COVID-19 lockdown period from 9 August until 11 September 2021
- Environmental Health Officers continued to provide assistance to the NSW government in controlling the spread of COVID-19 by helping businesses with public health requirements.
- The Public Space Liaison Officers continued to assist and support rough sleepers. Key priorities were in keeping up-to-date with COVID-19 restrictions and responses and facilitating the 'Extreme Weather Focus Group' to assist in development of the protocol.
- There was a continued focus in carrying out well planned targeted operations in relation to unauthorised camping, littering, alcohol free zones, parking enforcement, unauthorised activities and development. This included inter-agency working groups in relation to Seven Mile Beach and Brunswick Heads; as well as joint-division projects in relation to illegal dumping and alcohol free zones.
- Parking officers implemented use of PEMS (Parking Enterprise Management System) for improved overall governance of the parking systems, which translates into a quicker and more robust communication with the customer base when enquiries are made.
- The parking team undertook ongoing refinement of the Pay Parking precinct with improved supporting enforcement proficiency via enhanced software and in field equipment. Specifically, the use of 'Hand Held LPR' technology which gives officers a greater ability to test vehicle compliance and system integrity.

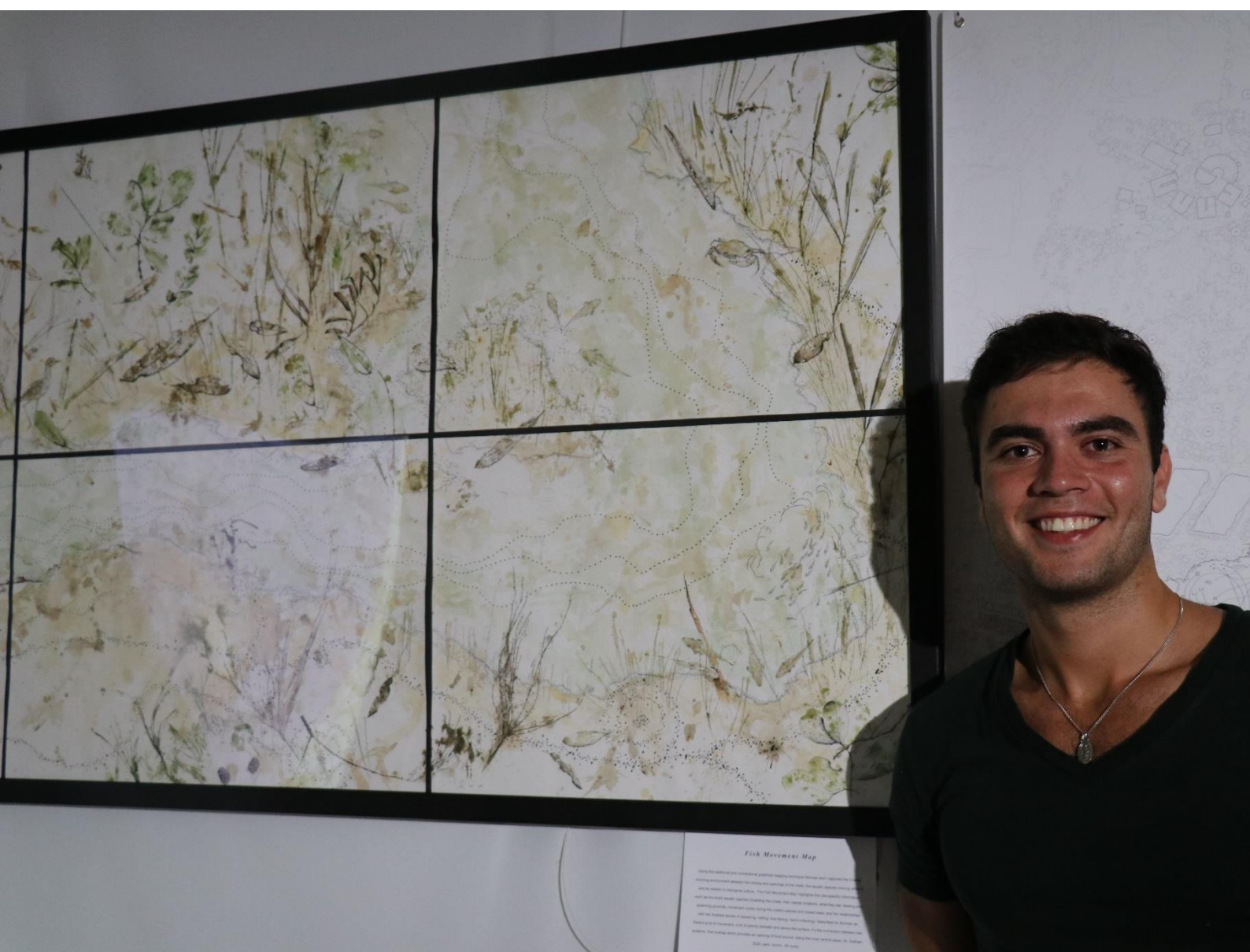


Strategy 2.5 - Encourage community appreciation of cultural vitality and diversity

Delivery Program Actions

Delivery Program Action 2.5.1: Ensure Aboriginal and other cultural heritage management reflects legislative requirements as well as community expectations and values

Code	Operational Plan Activity	Status
2.5.1.1	Aboriginal Cultural Heritage management, strategy, and mapping	Deferred / Delayed



Nathan Galluzzo with his intricate drawings of Tallow Creek landscape

Delivery Program Action 2.5.2: Recognise and support the heritage of Byron Shire

Code	Operational Plan Activity	Status
2.5.2.1	Coordinate the Heritage Advisory Panel	Achieved
2.5.2.2	Conduct the Local Heritage Places Grant Program	Achieved
2.5.2.3	Coordinate the Heritage Advisory Service	Achieved

Upgrade for Byron railway ticket office

The Byron Bay railway ticket office underwent an external facelift, painted in the original Heritage colour schemes from its opening in 1913.

The old railway ticket office is a much-loved part of Byron Bay's history but it has been neglected, vandalised and damaged since the end of rail services 15 years ago.

The manager of the ticket office, John Holland Country Regional Network engaged heritage restoration contractors, Longstone, to undertake \$140,000 of works to return this building to its former glory – at no cost to Council.





Community Objective 1: We have infrastructure, transport and services which meet our expectations

The CSP objective is to have transport and services that meet our needs. Works and projects delivered in 2020/21 demonstrate Council's absolute determination to provide a safe, accessible, and maintained road network, bridges, and services including water, sewer and waste.

With an infrastructure backlog of an estimated \$38.1 million in 2016, and high demand for new infrastructure, the newly elected Council determined that improving infrastructure was its number one priority. This marked the start of a journey that included the introduction of pay parking in Byron Bay, approval from IPART for a special rate variation and a strategic approach to grant applications. The results in the Shire are evident on our roads and bridges and importantly the smaller, local projects, like our bus shelter replacement program and stormwater inflow and infiltration project that are making an immense difference to the day-to-day lives of residents of all ages.

Strategy 1.1 - Provide a road network which is safe, accessible and maintained to an acceptable level of service



609km of roads

42km of regional roads, 475km of sealed roads, and 92km of unsealed roads

Delivery Program Actions

Delivery Program Action 1.1.1: Deliver road and drainage maintenance services in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
1.1.1.1	Implement annual rural drainage planned maintenance works	Substantially achieved
1.1.1.2	Deliver gravel resheeting program	Achieved
1.1.1.3	Deliver Bridge Maintenance Works Program	Partially achieved
1.1.1.4	Deliver Major Patching Program	Achieved
1.1.1.5	Deliver Pavement Asphalt Overlay Program	Achieved
1.1.1.6	Deliver Reseal Program	Achieved
1.1.1.7	Deliver Broken Head Reserve Road Traffic Control Works - Stage 1	Partially achieved

Works on Private Land

Local Government General Regulation 2021 cl 217(1)(a4)

Council did not make any resolutions during the reporting period, under Section 67(2b) of the Local Government Act 1993, to carry out works on private land at a charge less than the adopted fee.

Delivery Program Action 1.1.2: Develop maintenance levels for road network infrastructure in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
1.1.2.1	Undertake urban roadside tree maintenance for dead, dying, and dangerous trees	Achieved

Delivery Program Action 1.1.3: Prioritise road network asset renewal and upgrade programs in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
1.1.3.1	Deliver Road Side Barrier Renewal Program Shire Wide	Achieved
1.1.3.2	Deliver access ramp and footpath upgrade and renewal program shire wide	Partially achieved
1.1.3.3	Deliver replacement of damaged kerb and gutter Shire wide as per inspection report	Achieved
1.1.3.4	Deliver replacement of damaged footpaths Shire wide as per inspection report	Achieved
1.1.3.5	Deliver Retaining Wall renewal Program Shire Wide	Partially achieved
1.1.3.6	Deliver road reconstruction work on the Pocket Road Stage 2	Substantially achieved
1.1.3.7	Deliver Myocum Road Safety and Upgrade Program	Substantially achieved
1.1.3.8	Deliver Fern Street Reconstruction	Substantially achieved
1.1.3.9	Deliver Stuart Street Upgrade	Achieved
1.1.3.10	Deliver Carlyle Street Renewal	Partially achieved
1.1.3.11	Deliver Main Arm Road Safety and Upgrade Program	Substantially achieved
1.1.3.12	Deliver Bayshore Drive Renewal - Byron Arts and Industrial Estate	Partially achieved
1.1.3.13	Deliver South Beach Road Car Park Upgrade	Achieved
1.1.3.14	Deliver Englishes Bridge Renewal	Achieved
1.1.3.15	Deliver Federation Bridge Debris Deflectors - Mullumbimby	Deferred / Delayed
1.1.3.16	Deliver Kolora Way Footpath and Bridge Upgrade	Achieved
1.1.3.17	Deliver Lawson Street Renewal	Substantially achieved
1.1.3.18	Deliver Middle Pocket Road Upgrade - Section 1	Achieved
1.1.3.19	Deliver Rifle Range Rd Intersection Upgrade	Partially achieved
1.1.3.20	Deliver Sherringtons Bridge Renewal	Deferred / Delayed
1.1.3.21	Deliver Upper Main Arm Bridge Renewal	Deferred / Delayed
1.1.3.22	Deliver Upper Main Arm No.2 Causeway Renewal	Substantially achieved
1.1.3.23	Deliver Fixing Local Roads - Ocean Shores Resurfacing project	Achieved

Code	Operational Plan Activity	Status
1.1.3.24	Tincogan Street Intersection Priorities	Substantially achieved
1.1.3.25	Grays Lane Upgrade	Achieved
1.1.3.26	Minyon Falls Road Upgrade	Substantially achieved

\$6.8 million Myocum Rd upgrade

Myocum Road benefitted from a \$6.8 million reconstruction and a new intersection was delivered at Possum Shoot Road and Kennedys Lane.

Myocum Road is one of the busier roads in the Byron Shire, carrying more than 3,000 vehicles a day including garbage trucks carrying the Shire's waste to Council's Resource and Recovery Centre.

Work included:

- Reconstruction and widening of failed road surfaces.
- Road widening to create two 3.5m wide lanes for as much of the length of the road as possible.
- Improvements to curves where there has been a history of accidents.
- New line marking, signage and safety barriers.
- Flooding and drainage improvements on some sections of the road.
- Major upgrade to the Possum Shoot Road and Kennedys Lane intersection.



Delivery Program Action 1.1.4: Develop road network new works program in line with Community Solutions Panel values/principles (SP)

Code	Operational Plan Activity	Status
1.1.4.1	Seek and apply for grants that deliver new or upgraded road networks	Achieved
1.1.4.2	Deliver Speed Radar Sign Trial	Achieved

Delivery Program Action 1.1.5: Deliver road network new works program

Delivery Program Action 1.1.6: Provide stormwater infrastructure to manage flood mitigation, social and environmental outcomes

Code	Operational Plan Activity	Status
1.1.6.1	Review and update 10 year Stormwater Levy program	Achieved
1.1.6.2	Deliver 44 Kingsley Lane - Kerb and Gutter to prevent property flooding at a number of properties	Substantially achieved
1.1.6.3	Deliver Annual Urban Drainage Maintenance works	Achieved
1.1.6.4	Deliver South Golden Beach Street Drainage Upgrade - Gloria Street East	Achieved
1.1.6.5	Deliver South Golden Beach Street Drainage Upgrade - Clifford Street	Deferred / Delayed
1.1.6.6	Deliver Lighthouse Rd / Reflections Stormwater Diversion Upgrade	Achieved
1.1.6.8	Deliver Rajah Road Flood Flow Path	Deferred / Delayed
1.1.6.9	Deliver Stormwater Capital Maintenance Renewal Works Program	Deferred / Delayed





Road Works & Projects

Rehabilitated Roads

- Fern Street
- Stuart Street
- Tincogan Street

Resealed Roads

- 7 Mile Beach Rd
- Coopers Shoot Rd
- Picadilly Hill Rd
- Fowlers Lane
- Mango Lane
- Middle Pocket Rd
- Koonyum Range Rd

Heavy Patching

- Lighthouse Rd, Byron Bay
- Ewingsdale Rd

Capital Road Reconstructions

- Bangalow Road - Safer Roads Program – Talofa
- Coolamon Scenic Drive - Safer Roads Program – Stage 1&2

- Seven Mile Beach Road Upgrade – Stage 1
- Myocum Road – Road Safety Project
- Possum Shoot – Intersection Upgrade
- Grays Lane - Road Upgrade
- Minyon Falls Road Upgrade - Repentance Creek
- Koonyum Range Road Upgrade

Drainage Works

- Lighthouse Road / Clarkes Beach Reflections Stormwater Diversion - Byron Bay
- Kingsley Lane Drainage Upgrade
- Pacific Esplanade Drainage Upgrade
- Clifford St Drainage Upgrade

Causeway / Bridge Program

- Upgraded approaches to Tallow Creek Footbridge to reduce flood impacts

Footpaths, Cycleway, Kerb & Gutter, and Concrete Program

- Byron Bay to Suffolk Cycleway – Bangalow Road and Broken Head Road, missing links
- Ewingsdale Road Shared Path Missing link
- Tennyson Street - Shared Path - Byron Bay
- Balemo Drive Stage 2 – Shared Path
- Kerb defects on below listed roads were resolved
 - 2 Sallywattle Drive - Suffolk Park.
 - 49 Stuart St - Mullumbimby
 - 10 Short St - Brunswick Heads
 - 14 Short St - Brunswick Heads
 - 34 Booyun St - Brunswick Heads.
 - 36A Booyun St - Brunswick Heads.
 - 42 Booyun St - Brunswick Heads
 - 22 Booyun St - Brunswick Heads
 - 32 Patterson St - Byron Bay
 - Wattar Ct - Ocean Shores
- Footpath defects on below listed roads were resolved:
 - Shirley Street – Byron Bay
 - Mango Bark Court – Suffolk Park
 - Tweed Street- Brunswick Heads
 - Dalley Street - Mullumbimby
 - Lawson Street – Byron Bay
 - Byron Street - Bangalow
 - Helen Street – South Golden Beach
 - Lilli Pilli Drive – Byron Bay
 - Brunswick Valley Way – Ocean Shores
 - Stuart Street - Mullumbimby
 - Bottlebrush Crescent – Suffolk Park
 - Fingal Street – Brunswick Heads
 - Tamarind Court – Suffolk Park
 - Broken Head Road – Suffolk Park
 - Ewingsdale Road - Ewingsdale
 - Azalea Street - Mullumbimby
 - Burringbar Street - Mullumbimby
 - Fletcher Street – Byron Bay
 - Stuart Street - Mullumbimby
 - Fingal Street – Brunswick Heads
 - Byron Street - Bangalow
 - Booyun Street – Brunswick Heads
 - Bay Street – Byron Bay
 - Bay Street – Byron Bay
 - Fletcher Street – Byron Bay
 - Stuart Street - Mullumbimby

Asphalt Overlay

- Peter Street, South Golden Beach
- Redgate Road, South Golden Beach
- Jack Lane, South Golden Beach
- Shelley Dr, Byron Bay
- Cemetery Road, Byron Bay
- Alcorn Street (part of), Byron Bay
- Macgregor Street, Suffolk Park
- Morrison Avenue, Mullumbimby
- Centopath Lane, Mullumbimby
- Palm Avenue, Mullumbimby
- Bobra Glen, Ocean Shores
- Reka Way, Ocean Shores
- Dandaloo Way, Ocean Shores
- Gibingbell Close, Ocean Shores
- Tindarra Avenue, Ocean Shores
- Narrogal Ct, Ocean Shores
- Colli Cl, Ocean Shores
- Yungarup Pl, Ocean Shores
- Namoi Glen, Ocean Shores
- Walgooan Way, Ocean Shores
- Kiyung Ct, Ocean Shores
- Murumba Cl, Ocean Shores
- Ceron Ct, Ocean Shores
- Binya Pl, Ocean Shores
- Neshalby Ct, Ocean Shores
- Coonawarra Ct, Ocean Shores
- Tathra Glen, Ocean Shores
- Kiah Close, Ocean Shores
- Inderwong Ave, Ocean Shores
- Aldinga Cl, Ocean Shores
- Boondoon Cr, Ocean Shores
- Wattar Ct, Ocean Shores
- Kanandah Ct, Ocean Shores
- Tongarra Dr, Ocean Shores
- Weeronga Rd, Ocean Shores
- Warrambool Rd, Ocean Shores
- Robin St, South Golden Beach
- Helen St, South Golden Beach
- Gloria St, South Golden Beach
- Royal Ave, South Golden Beach
- Pacific Esplanade, South Golden Beach

Other

- Radar Activated Speed Sign Trial

Strategy 1.2 - Provide essential services and reliable infrastructure which meet an acceptable community standard

Delivery Program Actions

Delivery Program Action 1.2.1: Deliver infrastructure maintenance services in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
1.2.1.1	Building assets managed to support the provision of services to the community.	Achieved
1.2.1.2	Complete 80% of programmed maintenance for water and sewer assets	Achieved
1.2.1.3	Implement planned maintenance program for resource and recovery operational assets	Achieved

Delivery Program Action 1.2.2: Develop infrastructure asset renewal and upgrade program in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
1.2.2.1	Implement Open Space Programs in accordance with the adopted Open Space Asset Management Plan	Achieved
1.2.2.2	Byron Bay Drainage Upgrade	Partially achieved

Delivery Program Action 1.2.3: Develop infrastructure new works program in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
1.2.3.1	Amend the Recreational Needs Assessment 10 year program to 2032	Achieved
1.2.3.2	Deliver Ewingsdale Road Shared Path Missing Link Upgrade	Substantially achieved
1.2.3.3	New Developer Contributions Plan	Partially achieved

Delivery Program Action 1.2.4: Provide active and passive recreational Community space that is accessible and inclusive for all (SP)

Code	Operational Plan Activity	Status
1.2.4.1	Deliver Accessibility outcomes within Capital works and infrastructure programs	Achieved
1.2.4.2	Deliver accessibility outcomes within Capital works and infrastructure renewal programs	Achieved
1.2.4.3	Maintain beach entry points to agreed levels of service	Achieved
1.2.4.4	Construct the Byron Skate Park and Recreation Hub	Substantially achieved

Code	Operational Plan Activity	Status
1.2.4.5	Deliver the grant funded car park works at the Mullumbimby Recreation Grounds	Achieved
1.2.4.6	Support the Bangalow Showgrounds Section 355 Committee to deliver the grant funded road works and rotunda renewal project	Achieved
1.2.4.7	Tennyson Street Shared Path Upgrade	Achieved
1.2.4.8	Byron Street Shared Path Upgrade	Substantially achieved
1.2.4.9	Deliver the grant funded off-leash dog area project at the Mullumbimby Recreation Grounds	Partially achieved

Walk, roll, ride – another shared path built in Byron Bay

A new shared path on Tennyson Street in Byron Bay, costing \$1.3 million, provides a new pathway for cyclists, pedestrians, skaters and scooters. The path connects Byron Bay Public School, running past the recreation ground to the end of Tennyson St to link up to Sandhills which is the proposed location of a new skatepark.

The project was funded by a grant from the Transport for NSW Road Safety Program.

Tennyson Street, while only 560m long, is one of the town's busier streets with two schools, two popular local shops, a church, the Byron Bay War Memorial Gates, tennis courts and the rec ground. There are a lot of cars, children, parents, bikes, scooters and pedestrians so the aim was to make it safer for everyone.

Four pedestrian refuges were built on Tennyson Street and another two on nearby Browning Street to make crossing the street safer.



Delivery Program Action 1.2.5: Ensure ongoing maintenance and upgrade of inclusive community buildings and swimming pools (SP)

Code	Operational Plan Activity	Status
1.2.5.1	Implement successful building grants eg stronger country communities program	Substantially achieved
1.2.5.2	Progress planning of renewal / upgrades of Byron Bay Pool	Deferred / Delayed
1.2.5.3	Manage Surf Life Saving Contract for patrolled areas	Achieved
1.2.5.4	Upgrades at Marvel Hall including asbestos removal and kitchen upgrade	Deferred / Delayed
1.2.5.5	Report on the feasibility study on converting the Petria Thomas Swimming Pool in Mullumbimby into a year round, solar heated facility, including a disability access ramp to the existing 50 metre pool, a splash children's pool, and a rehabilitation / hydrotherapy pool, and consider various water treatment options	Achieved

Delivery Program Action 1.2.6: Optimise Councils property portfolio (SP)

Code	Operational Plan Activity	Status
1.2.6.1	Progress Lot 12 Bayshore Drive Byron Bay future use	Achieved
1.2.6.2	Ongoing detailed road assessment and valuation for the purposes of closure and potential land sale as required.	Achieved
1.2.6.3	Purchase of land access for Lot 4 Mullumbimby	Partially achieved
1.2.6.4	Progress infrastructure planning for the Ewingsdale Road corridor	Partially achieved
1.2.6.5	Ongoing management of contracts for operation of First Sun and Suffolk Park Caravan Parks	Achieved
1.2.6.6	Manage approval to operate licence conditions for First Sun and Suffolk Holiday Parks	Achieved
1.2.6.7	Deliver adopted capital works program for First Sun Holiday Park	Achieved
1.2.6.8	Deliver adopted capital works program for Suffolk Park Holiday Park	Achieved
1.2.6.9	Manage leases and contracts at Tyagarah Airfield	Achieved

Delivery Program Action 1.2.7: Implement identified projects of the Byron Bay Town Centre Master Plan

Code	Operational Plan Activity	Status
1.2.7.1	Develop concept plans for the upgrade of Byron Bay foreshore (action from Byron Bay Town Centre Masterplan)	Deferred / Delayed



Delivery Program Action 1.2.8: Develop capital upgrades, renewal and enhancements works program for buildings- including community buildings, public toilets, emergency services, sports club facilities and Council operations buildings (SP)

Code	Operational Plan Activity	Status
1.2.8.1	Consult with user groups to establish user agreements, leases, licenses and Plans of Management	Achieved
1.2.8.2	Deliver adopted Sporting Infrastructure Renewal Program (Shire wide)	Achieved
1.2.8.3	Complete renewal of Heritage Park northern boat ramp	Deferred / Delayed
1.2.8.4	Revaluation of water and sewerage assets	Achieved
1.2.8.5	Investigate roof upgrade for Mullumbimby Administration Building, in order to allow for rooftop solar installation.	Achieved

Delivery Program Action 1.2.9: Provide safe, clean modern public toilets compliant to accessible standards for increasing visitor population and general public (SP)

Code	Operational Plan Activity	Status
1.2.9.1	Maintain public amenities in accordance with adopted levels of service	Achieved
1.2.9.2	Construct new accessible amenities block at Sandhills Estate (Middleton Street)	Substantially achieved

Condition of Assets

Section 428 of the Local Government Act requires Council to prepare a report on the conditions of public works (including public buildings, public roads and water, sewerage and drainage works) under the control of the Council as at the end of that year, together with:

1. an estimate (at current value) of the amount of money required to bring the works up to satisfactory standard;
2. an estimate (at current values) of the annual expense of maintaining the works at that standard; and
3. the Council's program of maintenance for that year in respect of the works.

In assessing the condition of Public Assets, Council has had regard to the condition, function and location of each asset. Proposed or potential enhancements to the existing asset have been ignored. Assets within each Asset Category have been assessed on an overall basis, recognising that an average valuation may be assessed even though certain assets may be above or below that standard on an individual basis. Councils will adopt different intervention levels for their assets determined by the current condition and their financial capacity to maintain assets at a predetermined level.

Council recognises that the assessed condition may be different from that determined by other councils for public works under their control.

This information is detailed at **Section 3** in Council's Financial Statements in Special Schedule – Report on Infrastructure Assets as at 30 June 2022.

In terms of asset condition rating the number disclosed has the following meaning:

- 1 = Near perfect – ranges from New or Good
- 2 = Superficial deterioration – ranges from Generally Good to Fair
- 3 = Deterioration evident – ranges from Fair to Marginal
- 4 = Requires major reconstruction - ranges from Poor to Critical
- 5 = Asset unserviceable - Critical, Beyond Repair

For the latest on council asset condition go to council's web page:

[Asset Management Plans - Byron Shire Council \(nsw.gov.au\)](https://www.byrongov.au/asset-management-plans)

Strategy 1.3 - Support, through partnership, a network of integrated sustainable transport options

Delivery Program Actions

Delivery Program Action 1.3.1: Ensure an integrated and accessible transport network (SP)

Code	Operational Plan Activity	Status
1.3.1.1	Seek and apply for grants that deliver prioritised Pedestrian and Access Mobility Plan (PAMP) and Bike Plan facilities across the shire	Achieved
1.3.1.2	Provide a quarterly update report on the outcome of discussions with State government and agencies about the multi-use of the rail corridor, including any policy developments and funding opportunities identified	Achieved
1.3.1.3	Develop a governance model to support rail corridor activation	Partially achieved
1.3.1.4	Review Council's Asset Management Policy to embed Road Access and Safety Principles (RASPs) in line with procedure	Achieved
1.3.1.5	Prepare Road Access and Safety Principles (RASPs) procedure for capital works and maintenance	Partially achieved
1.3.1.6	Update road related DCP chapters to embed Road Access and Safety Principles (RASPs) in line with procedure for adoption in 2021/22	Partially achieved
1.3.1.7	Prepare Byron Bay Movement & Place Study	Partially achieved



Revitalised Byron Rail Corridor

An impressive \$1.2m upgrade of the rail corridor featuring beautifully landscaped spaces and walkways in the centre of town opened for the community to enjoy.

The corridor had been fenced off and inaccessible to the community since train services stopped in 2004. Council secured management of the site in 2018 and had been working with the Byron Masterplan Guidance Group on design and construction ever since.

What has been achieved through this shared vision is a beautiful, functional public space with shady grassy areas, native gardens and plenty of seating plus boardwalks and pathways so people can now walk from the centre of town to the Butler Street transport precinct.

The Byron Masterplan Guidance group were critical in articulating the vision for this space, and working with Council through the concept and detailed design stages to ensure the project delivers on it.

The upgraded Rail Corridor space runs along the railway lines from Lawson St to the new bus interchange.

Key features of the project include:



Shady grassy areas and landscaped native gardens



Public seating and water refill stations



Boardwalks providing safe connection from Butler Street precinct to the centre of town



Lighting at key access points for improved safety



Memento Aestates sculpture by artist Giovanni Veronesi



Retention of rail infrastructure and celebration of heritage rail features such as signal boxes and switching gear



New shared zone through Byron Lane (now one way out) for pedestrian safety



Carpark upgrades

The opening up of the corridor will provide much-needed connection between key sites in the town centre, including the new bus interchange, Railway Park and up to Lawson St, as well as connecting the Arts and Industrial Estate cycleway to the town centre.

The corridor upgrade is a project from The Byron Bay Town Centre Masterplan and is a key step to achieving the 'cars out, people in' vision for the community – by removing the barrier to east-west pedestrian and cycle movement and providing an opportunity for people to leave their cars out of town.



Additional Flow Path providing additional benefits

The Additional Flow Path in the Byron Arts and Industry estate is part of a drainage upgrade aimed at improving water management in the Belongil catchment while providing better access to the industrial area. Spanning 2.3 kilometres, the \$1.5 million project includes a new shaded pathway, cycleway and 14-metre long pedestrian bridge.



Arakwal Landscaping

The project incorporated a landscape planting partnership with Arakwal Corporation and is a statement to the win-win relationship between Council and the Corporation and to the opportunity for growth and legacy for both parties.



Strategy 1.4 - Provide a regular and acceptable waste and recycling service

Delivery Program Actions

Delivery Program Action 1.4.1: Implement Integrated Waste Management and Resource Recovery Strategy

Code	Operational Plan Activity	Status
1.4.1.1	Implement 2021/22 action plan activities identified in the Waste Management Strategy	Achieved

“Lets Get Our Scrap Together” recycling campaign

Byron Shire Council, along with Lismore, Kyogle, Tweed, Ballina, Richmond Valley and Clarence Valley Councils, and North East Waste, launched the new community organics recycling campaign “Let’s Get Our Scrap Together”.

The Let’s Get Our Scrap Together campaign, developed by the NSW Environment Protection Authority (EPA), aims to reduce the amount of food waste lost to landfill and ensure every scrap is captured through the green bin system, where it can be turned into high quality compost.

Even though we saved 42,000 tonnes of material in the Northern Rivers from going into landfill last year, 17,000 tonnes of green and organic waste was still put in the red bins. When food and garden waste is sent to landfill, it creates methane, a greenhouse gas 20 times more potent than CO2 and the conditions in landfill do not allow food to break down properly.

Using green bins correctly or composting are simple ways each and every one of us can contribute towards reducing greenhouse gas emissions.



Delivery Program Action 1.4.2: Provide waste and resource recovery services

Code	Operational Plan Activity	Status
1.4.2.1	Implement Waste and Resource Recovery Collection Contract Management Plan	Achieved

Implementation of Courtesy Trailer

To remove the barrier of residents being unable to transport large items of waste to the Byron Resource Recovery Centre and correctly dispose of their items, Council offers courtesy trailer for hire at no charge. The trailer can be used to transport bulky waste to the centre, including goods to our second hand shop. It can also be utilised when purchasing goods from the second hand shop, or our pasteurised mulch. This initiative has been extremely well received, with the trailer booked out most days.



Delivery Program Action 1.4.3: Participate in regional waste management programs and initiatives

Code	Operational Plan Activity	Status
1.4.3.1	Maintain membership and participation in the North East Waste regional waste management group	Achieved
1.4.3.2	Support the progression of a regional; alternative waste treatment facility in alignment of the adopted strategy and relevant resolutions	Achieved

Delivery Program Action 1.4.4: Ensure facilities and services meet statutory requirements

Code	Operational Plan Activity	Status
1.4.4.1	Maintain compliance with NSW Environmental Protection Licences for the Byron Resource Recovery Centre and Myocum Landfill	Substantially achieved
1.4.4.3	Maintain compliance with the Federal Government's Emissions Reduction Fund contract conditions for the Myocum Landfill Gas Carbon Farming Initiative Project	Achieved
1.4.4.4	Delivery of stage 1 of the Capping Plan	Substantially achieved
1.4.4.5	Council decision for 'Go/No Go' on construction for Dingo Lane Construction	Achieved

Flood Recovery and Clean Up

Council efficiently collected, received, and processed over 12,000 tonne of flood waste following the flood events in February and March 2022.

- 4,000 tonne waste, 250 tonne scrap metal and 13 through tonne hazardous / problem waste such as oils, chemicals, paints and batteries to Councils Resource Recovery facility
- 6,000 tonne flood waste via skip bin sites
- 2000 tonne to regional waste transfer site established by Public Works Advisory (Alstonville and Coraki)

Collections began on 2 March and officially ended on 8 April for urban areas, with some hinterland areas on a separate timeline depending on access. Waste was taken to Councils Resource Recovery Centre where it was loaded into larger trucks for transport to regional sites or direct to South East QLD for disposal.

Council waived tip fees for flood affected residents for an initial 3 month period, and will continue to do so upon application for those that have been unable to access the Resource Recovery Centre to date.

In partnership with Public Works Advisory, Council established satellite skip bin sites at strategic locations to allow flood waste to be disposed of at no charge in convenient locations, easing the burden and wait times at Councils Resource Recovery Facility without creating large wait times at its Resource Recovery Facility. These sites were located at: Mullumbimby, Wilsons Creek Road, Upper Main Arm, Ocean Shores, Palmwoods and Mullumbimby Creek

Following the initial two weeks, Council engaged one of its Contractors to assist community organisations *Shedding* and *The Repair Café* to retrieve whitegoods and furniture that could be repaired and then returned them to owners or others in need. Contractors then collected any items that were not repaired and took them to the Resource Recovery Centre for recycling.

For those without road access such as parts of Huonbrook, Wanganui and Mullumbimby Creek, Council established bin banks at nearest vehicle-accessible points.

For the community in Upper Huonbrook, waste removal was tied into the fortnightly helicopter food drops on a number of occasions providing opportunity for residents to have waste removed despite no vehicle access in or out of their area.

Responding to community need, Council collaborated with the State and Commonwealth Government to provide a clean-up program facilitated by the Environmental Protection Agency to remove large debris washed in by the floods on private property.

Council has replaced over 570 wheelie bins that were lost during the flood events.



Butt Free Byron Shire – Phase 2 Project

40% LESS LITTER ON OUR STREETS AND OUT OF OUR WATERWAYS!

Council's Butt Free Byron Shire Phase #2 litter project wrapped up in August 2021 and our resource recovery team are proud to say our shire is as clean as ever with the project achieving the following:



Over 40% reduction in total litter VOLUME



58% reduction in total littered ITEMS



71.6% reduction in CIGARETTE BUTTS



18.4% reduction in BEVERAGE items.



12 000 + pieces of litter picked up

The project focussed on visitor education and raising awareness of impacts of litter on the Cape Byron Marine Park. This included the development of an educational video and video advertisement that has been played across tourism venues including Ballina airport, local pubs and the Byron Visitor Centre. We also increased litter enforcement measures during peak periods over the summer to help reduce litter in key hot spots and worked with local bars to reduce cigarette butt litter.



Delivery Program Actions

Delivery Program Action 1.5.1: Increase the energy efficiency of sewerage treatment Plants

Delivery Program Action 1.5.2: Ensure Wastewater Treatment Plants are maintained in accordance with operating licences

Code	Operational Plan Activity	Status
1.5.2.1	Monitor and compile annual licence returns	Achieved
1.5.2.2	Renew pumps in sewerage pump stations identified in 30yr Capex Plan with more energy efficient units.	Achieved
1.5.2.3	Byron sewer treatment plant blower replacement	Substantially achieved
1.5.2.4	Develop capital works plan in line with recycled water strategy	Substantially achieved
1.5.2.5	Mullumbimby Inflow/Infiltration carry out planned capital works to improve system performance.	Deferred / Delayed
1.5.2.6	Inflow/Infiltration for the rest of the Shire excl. Mullumbimby carry out condition assessments of prioritised catchments and develop capital works budget	Deferred / Delayed
1.5.2.7	Byron STP Odour control - replace biomedia and construct roof	Partially achieved
1.5.2.8	Brunswick Valley STP Options Assessment - Dewatering (Belt press/screw press)	Achieved
1.5.2.9	Brunswick Valley STP Structural assessment of essential plant items	Achieved
1.5.2.10	Byron Bay - Sewerage Pump Station Renewals	Achieved
1.5.2.12	Byron STP works - Odour Control: Mechanical /GAC Filter, review existing blowers, review size/condition of existing McBarns Filter.	Achieved
1.5.2.13	Byron STP - Options Assessment - Dewatering (Belt press/screw press)	Achieved
1.5.2.14	Byron STP - Options assessment / Investigation - Vac Ex waste drying bay option assessment	Achieved
1.5.2.15	Byron STP - Renewal to Biosolids storage shed roof	Substantially achieved
1.5.2.16	Byron STP - Upgrade EPA 4 flow monitoring	Achieved
1.5.2.17	Design - Ocean Shores to BVSTP transfer pump station and rising main	Substantially achieved
1.5.2.18	Design - Ocean Shores transfer to BVSTP Option 4 - STP Process Elements	Substantially achieved
1.5.2.19	Fence line replacement as required at STP sites	Substantially achieved
1.5.2.20	Implement revised recycled water strategic direction	Substantially achieved
1.5.2.21	Investigation only for Gravity main - Byron Bay CBD upgrade 73m DN 150 to DN300	Achieved
1.5.2.22	Review Wastewater and Effluent Management Plan	Substantially achieved

Delivery Program Action 1.5.3: Ensure Water Supply is maintained in accordance with NSW Health guidelines

Code	Operational Plan Activity	Status
1.5.3.1	Undertake annual review Drinking Water Management Plan and associated performance	Achieved
1.5.3.2	Implement recommendations from Mullumbimby water supply security investigations and upgrade	Substantially achieved
1.5.3.3	Review Asset Management Plans for Water and Sewer Assets	Achieved
1.5.3.4	Implement Smart Metering for water services	Achieved
1.5.3.5	Reservoir Roof Replacements in line with Capital Works Program	Partially achieved
1.5.3.7	Byron Bay Water Pipeline Renewal Carlyle Street Watermain Renewal - Tennyson to Massinger.	Partially achieved
1.5.3.8	Byron Bay Water Pipeline Upgrade Bangalow Road upgrade - 710m DN100 - DN200	Partially achieved
1.5.3.9	Mullumbimby water reticulation analysis - Laurel Avenue Options Study	Achieved
1.5.3.10	Mullumbimby Water Treatment Plant renewals	Achieved
1.5.3.11	Ocean Shore Water Pipeline Renewal Casons Lane, New Brighton	Achieved
1.5.3.12	Ocean Shores Yamble Water Pump Station - Renewal of pump and electrical.	Substantially achieved
1.5.3.13	Old Mullumbimby Hospital Site - relocation of water mains	Substantially achieved

Restoration of Mullumbimby's main water reservoir

Restoration works on Mullumbimby's main water reservoir at Azalea Street bring improved safety and security of the town's water supply, extending the lifespan of the reservoir for approximately 20 years.

The reservoir supplies 95% of the town with potable drinking water and has been serving the Mullumbimby community since 1976. Time was taking its toll on the structure with some of the concrete degrading and water leakages. The entire surface of the reservoir has been sandblasted and waterproofed, which will ensure our valuable water supply remains clean, safe and secure for many years to come.

Council funded the \$528,000 restoration as part of its Utilities 30-year Capital Works Program.



Smart Metering

Smart Water Meter pilot project for Remote Automatic Water Metering for Byron Shire Council, for customers located in East Mullumbimby and Bulk Recycled Water Customers. The purpose of this project is to obtain real time data on water usage and detect leaks in council's asset system



HOW DO SMART WATER METERS WORK?



The meter registers water use.



The meter transmits the data.



The data can be viewed by Council and you.



Any leaks can be identified quickly and repaired.



Water and money saved!

Delivery Program Action 1.5.4: Implement the Water and Sewerage Strategic Business Plan

Code	Operational Plan Activity	Status
1.5.4.1	Brunswick Heads Sewerage Pump Station Renewals	Achieved
1.5.4.2	Mullumbimby Water Pipeline - New Tuckeroo supply main from Scott Woods Res (900m DN200) (Construction)	Substantially achieved
1.5.4.3	Ocean Shores Sewer Pump Station Renewals	Achieved
1.5.4.4	Review Strategic Business Plan (Water & Sewer)	Partially achieved

Delivery Program Action 1.5.5: Ensure strategic infrastructure planning documents are in line with Community Solutions Panel values (SP)

Code	Operational Plan Activity	Status
1.5.5.1	Sewer Asset Management Plan	Substantially achieved

Delivery Program Action 1.5.6: Protect and enhance our natural environment and biodiversity

Code	Operational Plan Activity	Status
1.5.6.1	Implement Effluent Reuse management plan	Substantially achieved
1.5.6.2	Implement real time (SCADA) monitoring of nutrient loads at both inlet/outlet at Byron and Brunswick Valley Council Operated STP's	Deferred / Delayed
1.5.6.3	Bio energy facility project development approval and grant application	Achieved
1.5.6.4	Develop Biosolids Management Plan	Achieved
1.5.6.5	Develop scoping brief & framework for Environmental Management System for Utilities Department	Deferred / Delayed

Stormwater Management Services

Local Government (General) Regulations 2005 Clause 217(1)(e)

For the reporting period 1 July 2021 to 30 June 2022 the following information is provided regarding Stormwater Management Services Income and Projects.

Stormwater Management Services Income

Type of Charge	Annual Charge	Number of Properties	Yield \$
Stormwater Management Charge (Residential)	25.00	7,638	191,250
Stormwater Management Charge (Residential Strata Units)	12.50	2,769	34,612
Stormwater Management Charge (Business Strata Units – not within a mixed development)**		531	10,192
Stormwater Management Charge (Business Strata Units)	12.50	126	1,575
Stormwater Management Charge (Business Properties – Not Strata Titled)**		697	69,033
Totals		11,761	306,662

** Varying Amounts - A single annual flat charge does not apply to Business Properties and Business Strata Units (not within a mixed development). The amount shown is a minimum charge.

Stormwater Management Projects 2021/22

Project	Funded from Stormwater Management Charge \$	Funded from Other Sources \$*	Total \$	Actual \$	Variance \$
Urban Drainage Maintenance	0	729,000	729,000	1,018,444	(289,444)
Rural Drainage Maintenance	0	320,000	320,000	123,602	196,398
Urban Capital Drainage Works *	117,700	1,456,500	1,574,200	1,575,285	(1,085)
Total	117,700	2,505,500	2,623,200	2,717,331	(94,131)

* Includes General Revenue, Grants and Reserve Funds.

Stormwater Management Services revenue received that remains unexpended at the end of a financial year is restricted and carried forward for expenditure in future years.

Strategy 1.6 - Manage traffic and parking in an efficient manner

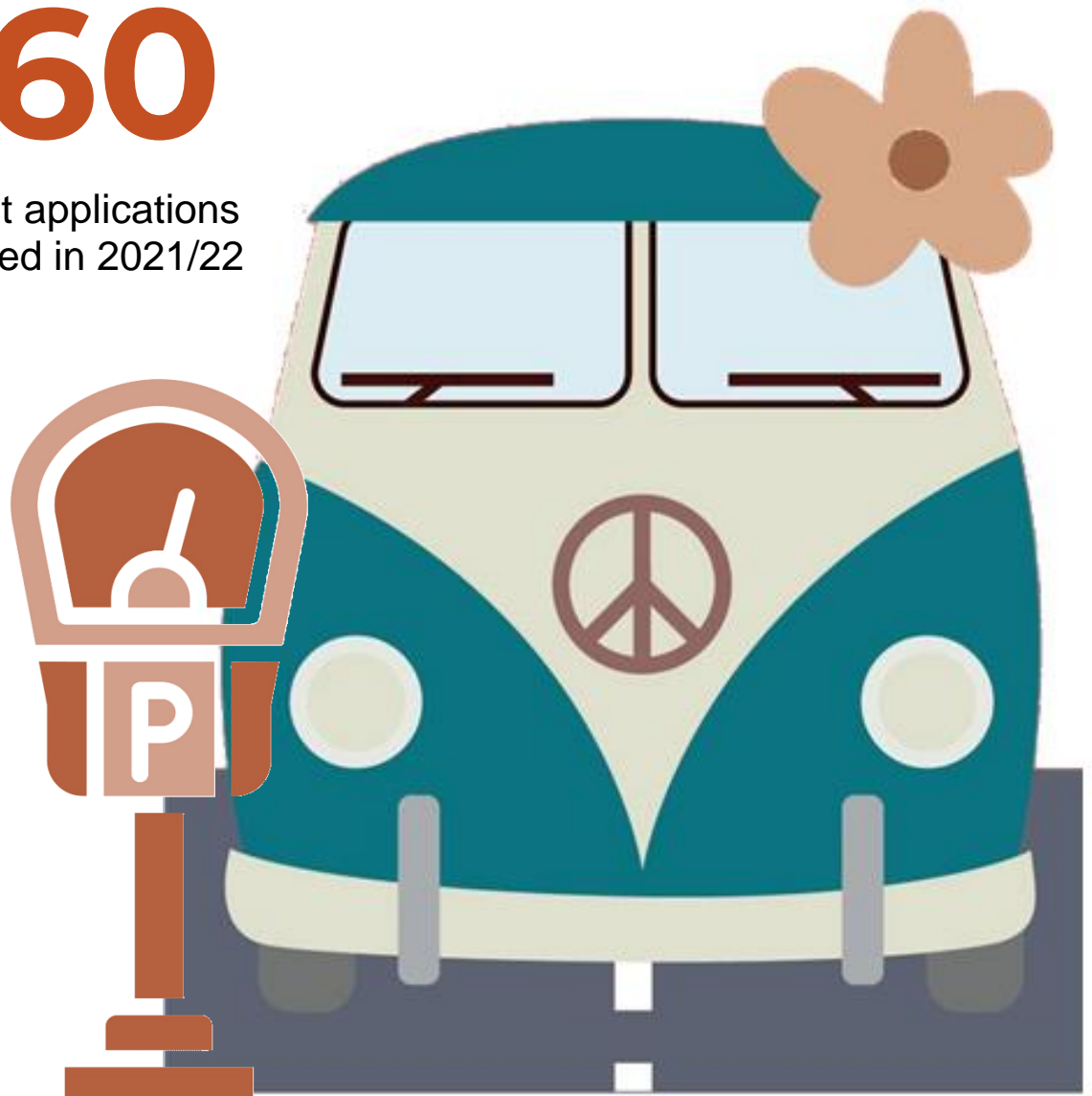
Delivery Program Actions

Delivery Program Action 1.6.1: Implement review of parking management

Code	Operational Plan Activity	Status
1.6.1.1	Deliver Seven Mile Beach Road Traffic Control Works Stage 1	Deferred / Delayed
1.6.1.2	Maintain Byron Bay Paid Parking System	Achieved

9360

parking permit applications were processed in 2021/22



Delivery Program Action 1.6.2: Ensure future traffic demand and alternative solutions are addressed in major infrastructure plans

Code	Operational Plan Activity	Status
1.6.2.1	Complete Federal Village Main Street Movement and Place Detailed Design to support the development of the Federal Village Plan	Achieved

Delivery Program Action 1.6.3: Ensure new infrastructure is planned and funded to meet the needs of the current and future population (SP)

Code	Operational Plan Activity	Status
1.6.3.1	Advocate for improved public transport across the Shire	Achieved
1.6.3.2	Maintain Council-owned electric vehicle charging stations	Achieved
1.6.3.3	Advocate and apply for grants that improve accessibility to various transport options across the shire	Achieved
1.6.3.4	Deliver Mullumbimby to Brunswick Heads On Road Cycleway	Substantially achieved
1.6.3.5	Undertake accessibility upgrades to existing bus shelters across the Shire	Deferred / Delayed

Delivery Program Action 1.6.4: Improve effectiveness of Local Traffic Committee

Code	Operational Plan Activity	Status
1.6.4.1	Report regulatory traffic matters and items requiring comment through the Local Traffic Committee for recommendation to Council for approval	Achieved

APPENDICES

- Appendix 1** **Public Interest Disclosures**
- Appendix 2** **Legal Proceedings**
- Appendix 3** **Rates and Charges Written Off**
- Appendix 4** **Government Information (Public Access) Act**
- Appendix 5** **Organisation Structure**

Appendix 1 - Public Interest Disclosures

Public Interest Disclosures Act 1994 Section 31

Under s31 of the Public Interest Disclosures Act 1994 Council is required to report annually on its Public Interest Disclosure (PID) obligations. This is Council's Annual Report and is for the period July 2021 to June 2022.

Statistical Information - clauses 4(2)(a)-(c) of the PID Regulations 2011

- Number of public officials who made Public Interest Disclosures (PIDs) = 0
- Number of PIDs received = 0
- Number of PIDs finalised (during reporting period) = 0

Internal Reporting Policy

Clause 4(2)(d)

Council has established an Internal Reporting Policy.

Staff Awareness

Clause 4(2)(e) of the PID Regulations

During the reporting period, Council undertook the following actions to meet staff awareness obligations:

- Training provided to new staff during induction
- Links on intranet site
- Messages in staff newsletters
- Messages on bulletin boards/staff kitchens
- Staff undertaking that they have read and understood the organisation's internal reporting policy

Appendix 2 – Legal Proceedings

Local Government (General) Regulation 2021 cl 217(1)(a3)

The following schedule provides details of legal costs associated with proceeding during the reporting period 1 July 2021 to 30 June 2022.

Part A Summary

Land and Environment Court Applications and appeals to other Courts from Land and Environment Court decisions	Number	Legal Costs Recovered in reporting period
Matters settled in reporting period	6	\$10,710
Matters current as at 30/06/2021	2	
Matters settled prior to 01/07/20 for which costs incurred/recovered during reporting period	0	
Sub Total	8	\$10,710

Part b Summary

Local Court Prosecutions and Penalty Infringement Notices matters, and appeals from Local Court decisions	Number	Legal Costs Recovered in reporting period
Matters settled in reporting period	35	Costs are predominantly recovered by Revenue NSW
Matters current as at 30/06/2021	15	
Matters settled prior to 01/07/20 for which costs incurred/recovered during reporting period	16	Costs are predominantly recovered by Revenue NSW
Sub-Total	66	

Part A. Land and Environment Court Applications and appeals to other Courts from Land and Environment Court decisions

6 matters were finalised during the reporting period. All matters were commenced against Council.

Methods of finalisation during reporting period of matters commenced against Council	Number
Upheld (Appeal allowed by Court) on original application	0
Upheld (Appeal allowed by Court) after application amended	1
Consent Orders on original application	2
Consent Orders after application amended	1
Dismissed (Appeal disallowed by Court)	0
Discontinued (Appeal withdrawn by Applicant)	2

Matters settled 1 July 2021 to 30 June 2022

Name	Brief description of matter	Address/ Type	Costs 2021/2022	Status as at 30 June 2022
BSC ats Constable	Class 1 Application – Appeal on Order to demolish structure	198 Main Arm Road, Mullumbimby	\$3,978.00	Finalised Orders Made
BSC ats Zimmer-Gembeck	Class 1 Application – Appeal against Order No. 10 (Restore Works Order)	6/102-104 Centennial Circuit, Byron Bay	\$3,386.00	Appeal upheld and order revoked
BSC ats ELKN Pty Ltd	Class 1 Application – Appeal against deemed of a development application seeking alterations and additions at residential development	51 Brownell Drive, Byron Bay	\$1,134.00	Finalised Application withdrawn
BSC ats John Anderson	Class 4 Application - seeking to temporarily and permanently overturn Council's ban entering the Administration Building and Council Chambers		\$17,350.00	Finalised Application withdrawn
BSC ats Site R&D	Class 1 Application – Deemed refusal of DA 10.2017.661.1 for	Ewingsdale Road, Byron Bay	\$20,210.80	Finalised

Name	Brief description of matter	Address/ Type	Costs 2021/2022	Status as at 30 June 2022
	proposed 387 lot subdivision and sub division work			Development content granted
BSC ats Metrocorp Projects (Aust) Pty Ltd	Class 1 Application – Appeal against Order No. 1 (Stop Use Order)	30/33-35 Childe Street, Byron Bay	\$5,343.00	Finalised orders made

B. Local Court Prosecutions and Appeals Against Penalty Notices, and appeals from Local Court decisions

36 matters were finalised during the reporting period. Of these 29 were matters commenced against Council and 7 were commenced by Council.

Methods of finalisation during reporting period of matters commenced against Council

Method of finalisation	Number
Withdrawn by Council	13
Withdrawn on basis of undertakings given to Council/Court	0
Dismissed by Court	1
Section 10 Dismissal by Court	6
Convicted	16

Matters Settled 1 July 2021 to 30 June 2022

Matter BSC v	Brief Description of Matter	Status	Costs 2021/22
Sloman	Development not in accordance with development consent	Court Elected Penalty Notice Withdrawn	Nil
Sloman	Development not in accordance with development consent	Court Elected Penalty Notice Withdrawn	Nil
Flow Music Pty Ltd	Development without development consent	Court Attendance Notice Withdrawn	Nil
Friedman	Own or in control of dog when disqualified	Court Attendance Notice Convicted Fined \$800	Nil
Friedman	Fail to comply with terms of notice erected by Council	Court Attendance Notice Convicted Fined \$800	Nil
Sloman	Development not in accordance with development consent	Court Elected Penalty Notice Convicted Fine \$30,000	\$5,500
Grushkin	Stop in restricted parking area	Court Elected Penalty Notice Convicted fined \$150	Nil
Koliander	Not angle park as on parking control sign/road marking	Court Elected Penalty Notice Section 10	Nil
Landry	Stop on path/strip in built up area	Court Elected Penalty Notice Withdrawn	Nil
Condie	Stop on path/strip in built up area	Court Elected Penalty Notice Withdrawn	Nil
Pascual	Park in metered parking space not pay relevant fee	Court Elected Penalty Notice Withdrawn	Nil
Stancombe	Stop in disabled parking area without current permit displayed	Court Elected Penalty Notice Convicted Fined \$800	\$3000
Sharma	Disobey no parking sign	Court Elected Penalty Notice Convicted fined \$150	Nil
Short	Park in metered parking space not pay relevant fee	Court Elected Penalty Notice	Nil

Matter BSC v	Brief Description of Matter	Status	Costs 2021/22
		Section 10	
Teles	Disobey no stopping sign	Court Elected Penalty Notice Section 10	Nil
Teles	Disobey no stopping sign	Court Elected Penalty Notice Section 10	Nil
JGB Enterprises Australia Pty Ltd	Deposit litter from vehicle no exclusions – Corporation	Court Elected Penalty Notice Withdrawn	Nil
Williams	Fail to pay parking fee/obey instructions on sign	Court Attendance Notice Convicted fined \$500	Nil
Das	Disobey no stopping sign	Court Elected Penalty Notice Section 10	Nil
Muller	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Nil
Forster	Stop in disabled parking area without current permit displayed	Court Elected Penalty Notice Withdrawn	Nil
Cameron	Stop in bus zone (school zone)	Court Elected Penalty Notice Convicted Fined \$100	Nil
Martenet	Stop in restricted parking area	Court Elected Penalty Notice Withdrawn	Nil
Northfield	Stop on path/strip in built up area	Court Elected Penalty Notice Convicted fined \$350	\$800
Millard	Stop on path/strip in built up area	Court Elected Penalty Notice Section 10	Nil
Blue Bay Gourmet Pty Ltd	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Nil
Castelli	Disobey no parking sign	Court Elected Penalty Notice Convicted fined \$114	Nil
Burrell	Fail to comply with terms of notice erected by Council	Court Attendance Notice Convicted fined \$110	Nil

Matter BSC v	Brief Description of Matter	Status	Costs 2021/22
Burratto	Disobey no stopping sign	Court Elected Penalty Notice Convicted fined \$275	\$300
Galbraith	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Nil
Burratto	Disobey no stopping sign	Court Elected Penalty Notice Convicted fined \$275	\$300
Galbraith	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Nil
Dinnington	Disobey no parking sign	Court Elected Penalty Notice Convicted fined \$200	Nil
Packshaw	Development without development consent (tree)	Court Attendance Notice Sentence Convicted fined \$60,000	\$5000
Packshaw	Development without development consent (building)	Court Attendance Notice Sentence Convicted fined \$10,000	Nil
Stancombe	District Court appeal from local court conviction	Appeal Dismissed	Nil

Appendix 3 - Rates and Charges Written Off

Local Government (General) Regulation 2021 Clause 132

This table details the rates and charges written off, reduced or waived by Council during the reporting period 1 July 2021 to 30 June 2022.

Item	Local Government Act 1993	Amount \$
Rates	Section 595	4,254
Interest	Section 595	(2,029)
Interest	Section 564	0
Pensioner Abandonment	Section 582	743,412
Total		745,637

Appendix 4 - Government Information (Public Access) Act

Government Information Public Access Act 2009 Section 125

The GIPA Act provided widespread reform for the public sector in the way community members access Government Information. There are now four ways in which government information can be released:

- Open access information
- Proactive release
- Informal release of information
- Formal access application for release of information

Clause 8A: Details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review

- Reviews carried out by the agency – Yes
- Information made publicly available by the agency – Yes

During the reporting period Council has proactively published information on the Council's website in relation to major capital works, projects, services, activities studies and policy and planning documents. The publication of information in relation to the areas has occurred to ensure that decisions and reporting in regards to the related matters are both transparent and provides the accountability to the community. The website has been a key tool in delivering information and engaging with the community in relation to current and relevant issues of public interest.

Clause 8B: The total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications)

Total number of applications received = 25

Clause 8C: The total number of access applications received by the agency during the reporting year that the agency refused either wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 to the Act (information for which there is conclusive presumption of overriding public interest against disclosure)

Total Number of Access Applications received that the agency refused either wholly or partly

Number of Applications Refused	Wholly	Partly	Total
Number of Applications Refused	0	0	0
% of Total	0%	0%	

Schedule 2 Statistical information about access applications to be included in annual report

Table A: Number of applications by type of applicant and outcome*

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn	Total	% of Total
Media	0	0	0	0	0	0	0	0	0	0%
Members of Parliament	0	0	0	0	0	0	0	0	0	0%
Private sector business	0	0	0	0	0	0	0	0	0	0%
Not for profit organisations or community groups	0	0	0	0	0	0	0	0	0	0%
Members of the public (application by legal representative)	1	3	0	0	0	1	0	0	5	21%
Members of the public (other)	4	8	1	2	1	1	0	2	19	79%
Total	5	11	1	2	1	2	0	2	24	
% of Total	21%	46%	4%	8%	4%	8%	0%	8%		

* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn	Total	% of Total
Personal information applications*	0	0	0	0	0	0	0	0	0	0%
Access applications (other than personal information applications)	5	11	1	2	1	2	0	2	24	100%
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0	0	0%
Total	5	11	1	2	1	2	0	2	24	
% of Total	21%	46%	4%	8%	4%	8%	0%	8%		

Table C: Invalid applications

Reason for invalidity	Number of applications	% Total
Application does not comply with formal requirements (section 41 of the Act)	1	100%
Application is for excluded information of the agency (section 43 of the Act)	0	0%
Application contravenes restraint order (section 110 of the Act)	0	0%
Total number of invalid applications received	1	100%
Invalid applications that subsequently became valid applications	1	100%

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 to Act

	Number of times consideration used*	% Total
Overriding secrecy laws	0	0%
Cabinet information	0	0%
Executive Council information	0	0%
Contempt	0	0%
Legal professional privilege	0	0%
Excluded information	0	0%
Documents affecting law enforcement and public safety	0	0%
Transport safety	0	0%
Adoption	0	0%
Care and protection of children	0	0%
Ministerial code of conduct	0	0%
Aboriginal and environmental heritage	0	0%
Privilege generally - Sch 1(5A)	0	0%
Information provided to High Risk Offenders Assessment Committee	0	0%
Total	0	

*More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of Act

	Number of times consideration used*	% of Total
Responsible and effective government	0	0%
Law enforcement and security	3	25%
Individual rights, judicial processes and natural justice	8	67%
Business interests of agencies and other persons	1	8%
Environment, culture, economy and general matters	0	0%
Secrecy provisions	0	0%
Exempt documents under interstate Freedom of Information legislation	0	0%
Total	12	

Table F: Timeliness

	Number of applications*	% of Total
Decided within the statutory timeframe (20 days plus any extensions)	21	95%
Decided after 35 days (by agreement with applicant)	0	0%
Not decided within time (deemed refusal)	1	5%
Total	21	

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld	Total	% of Total
Internal review	0	0	0	0%
Review by Information Commissioner*	0	0	0	0%
Internal review following recommendation under section 93 of Act	0	0	0	0%
Review by NCAT	0	0	0	0%
Total	0	0	0	
% of Total	0%	0%		

*The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of applications*	% of Total
Applications by access applicants	0	0%
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0	0%
Total	0	

Table I: Applications transferred to other agencies.

	Number of applications*	% of Total
Agency-Initiated Transfers	0	0%
Applicant - Initiated Transfers	0	0%
Total	0	

Appendix 5 – Organisation Structure

At the highest level in the organisation is the General Manager, who is responsible for:

- Mayoral Support
- Media & Communications
- Organisation Performance
- Critical Projects

Line reports include:

- Legal Counsel, responsible for Legal Services, and Leasing and Licensing
- Manager People & Culture, responsible for Human Resources, Health and Injury Management, and Payroll.

There are three directors reporting to the General Manager.

The Director Infrastructure Services is responsible for:

- Asset Management
- Capital Works
- Infrastructure Planning
- Plant/Fleet Management
- Roads
- Cycleways
- Traffic Management
- Open Space & Recreation
- Cemeteries
- Drainage / Stormwater
- Floodplain Management
- Workshop & Store
- Water & Sewerage
- Waste & Recycling Management
- Facility & Building Management.

There are 5 managers in the Infrastructure Service directorate:

- Manager Works
- Manager Utilities
- Manager Assets & Major Projects
- Manager Open Spaces
- Manager Resource Recovery

The Director Corporate & Community Services is responsible for:

- Integrated Planning & Reporting
- Finance
- Customer Service
- Business Systems & Technology

- Records Management
- Governance
- Grants
- Procurement
- Children's Services
- Public Libraries
- Community Development
- Recovery & Resilience
- Risk Management
- Insurance
- Internal Audit
- Councillor Support

There are 4 managers in the directorate; Manager Finance, Manager Corporate Services, Manager Social & Cultural Planning, and Manager Business Systems & Technology.

The Director Sustainable Environment & Economy is responsible for:

- Strategic Planning
- Coastline Management
- Sustainability
- Economic Development & Tourism
- Development & Approvals
- Certification Services
- Natural Resource Management
- Community Enforcement
- Environmental Health
- Administration & Development Support

There are 3 managers in the directorate:

- Manager Sustainable Development
- Manager Environmental & Economic Planning
- Manager Public & Environmental Services



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