



2019/2020 Annual Report



Byron Shire Council

Acknowledgement of Country

In preparation of this document Council acknowledges the Bundjalung of Byron Bay - Arakwal People are the Traditional Custodians of the land in Byron Shire, and form part of the wider Aboriginal nation known as the Bundjalung.

Byron Shire Council and the Traditional Custodians acknowledge the Tweed Byron Local Aboriginal Land Council and the Jali Local Aboriginal Land Council under the Aboriginal Land Rights Act 1983.

Council also acknowledges all Aboriginal and Torres Strait Islander people who now reside within the Shire and their continuing connection to country and culture.



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How to read this document



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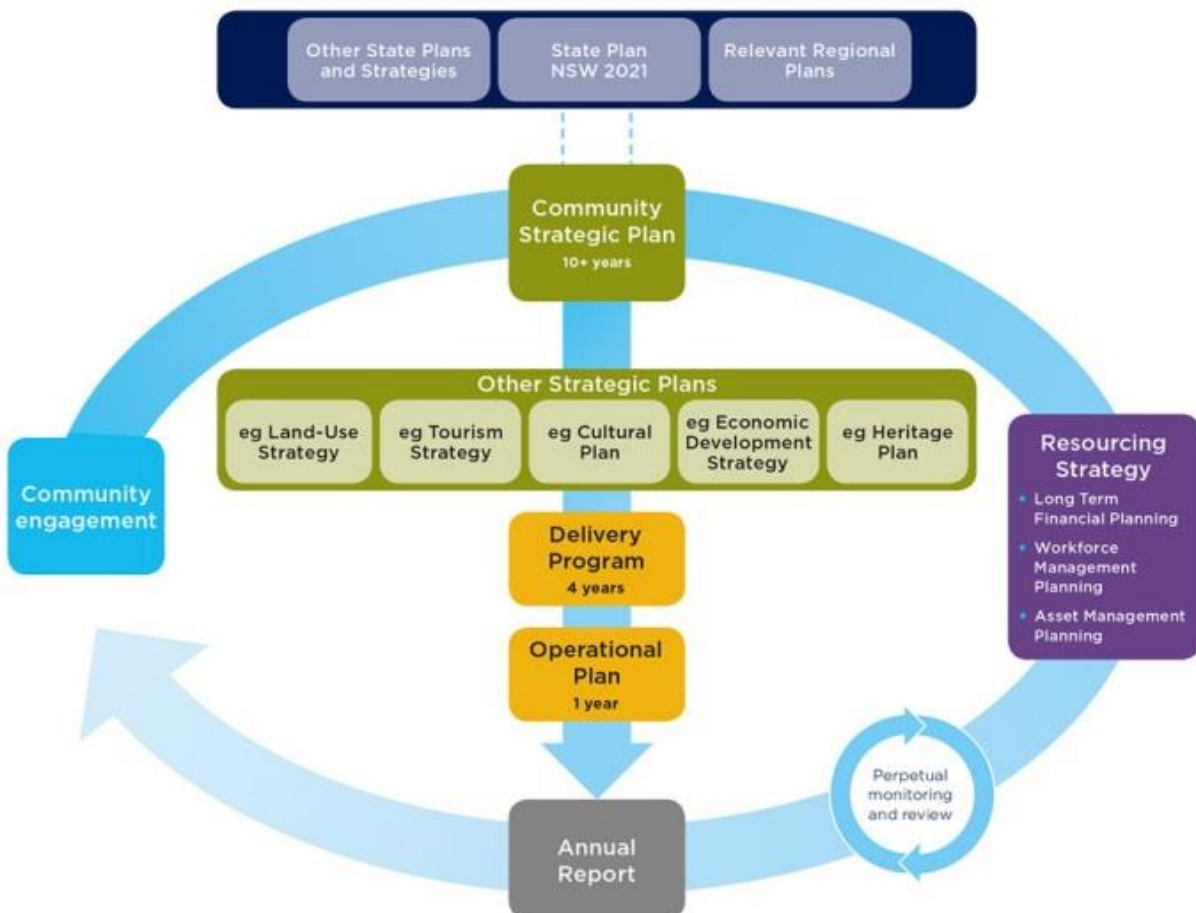
This Annual Report has been prepared in accordance with the *Local Government Act 1993* and includes the information prescribed in the *Local Government (General) Regulation 2005*. Information that is required by the Local Government Act and Regulation, or any other legislative requirement is denoted with reference to the relevant legislation in bold.

For Example:

Activities to Advance Recognition of Carers

Carers (Recognition) Act 2010 Section 8

In addition to the prescribed information, this Annual Report is one of the key points of accountability between Council and our community. The Annual Report contains some of our achievements in implementing the Delivery Program over the last year and the effectiveness of each of the activities in achieving the overarching objectives in the Community Strategic Plan.



The report is structured according to each of the 'Our Byron, Our Future' Community Strategic Plan (2018-2028) objectives:

INFRASTRUCTURE

We have infrastructure, transport and services which meet our expectations

COMMUNITY

We cultivate and celebrate our diverse cultures, lifestyle and sense of community

ENVIRONMENT

We protect and enhance our natural environment

GROWTH

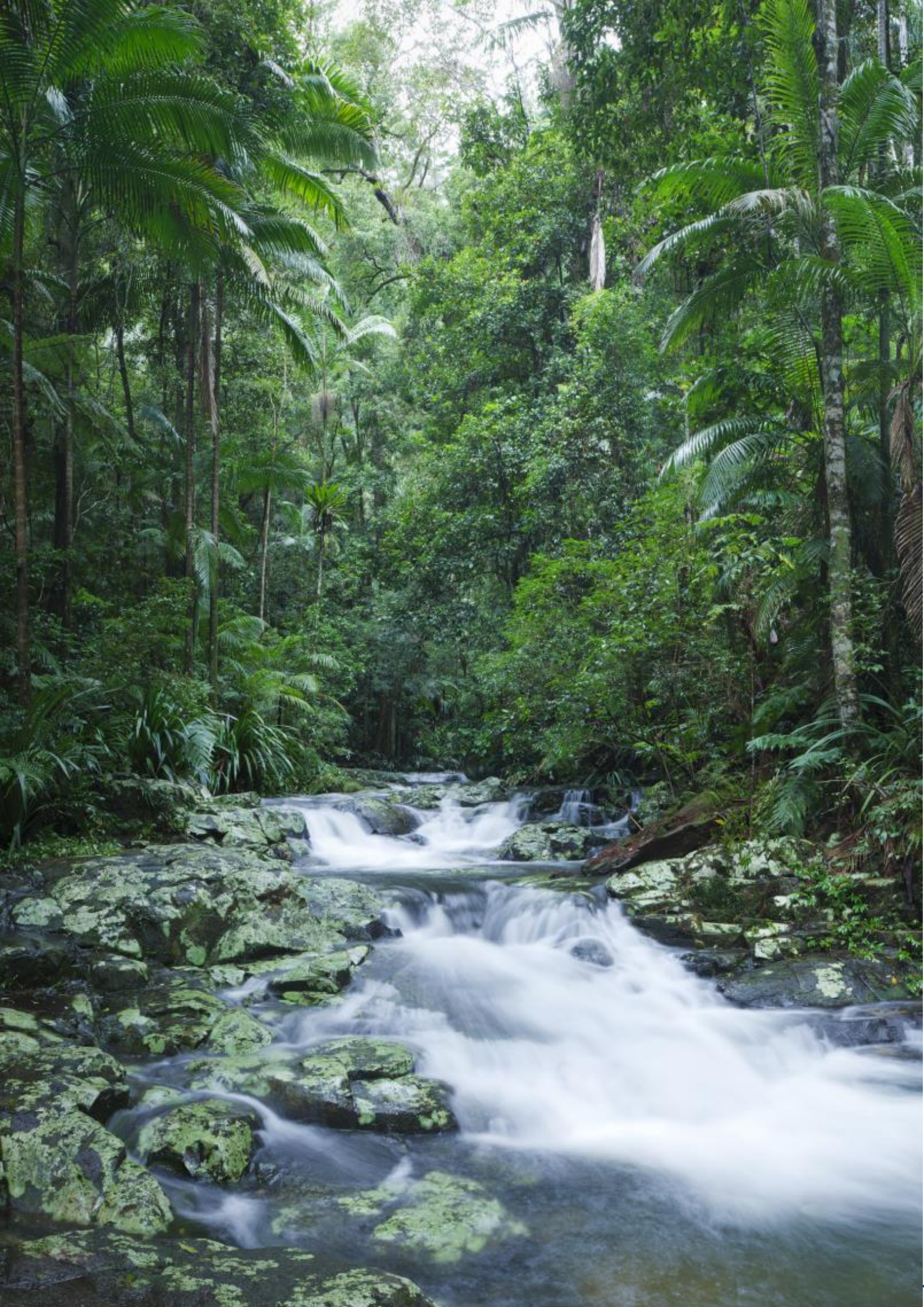
We manage growth and change responsibly

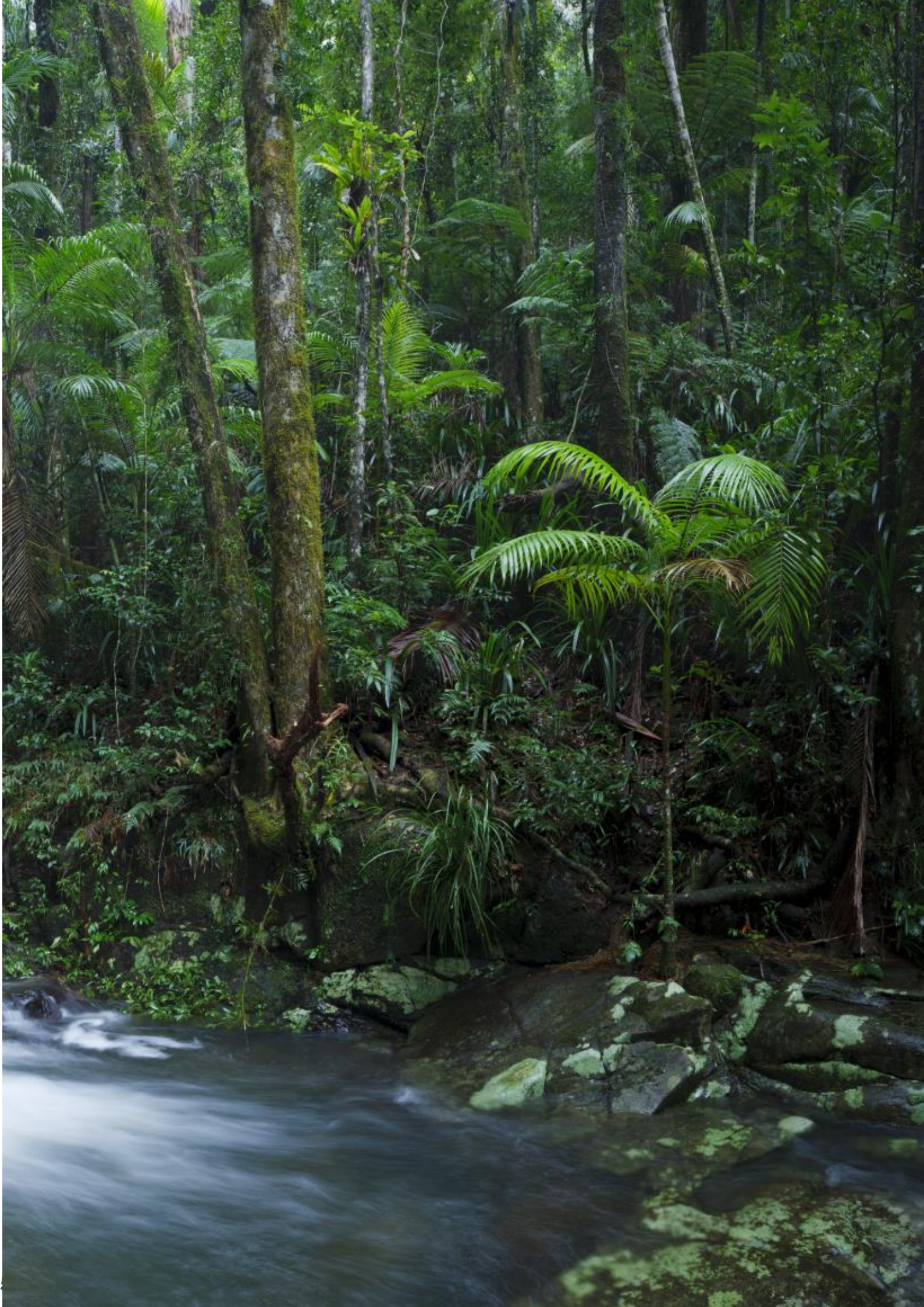
GOVERNANCE

We have community led decision making which is open and inclusive

Each of the chapters above are further broken down in accordance with the Integrated Planning and Reporting framework hierarchy.







Message from the Mayor

What a year!

It's almost impossible to put into words the enormous changes in not only our little shire, but our nation and the world in 2019/20.

As we are trying to process the long-term impact of the COVID-19 pandemic on our lives, I am so proud of the way we have responded – as a community and as a Council.

From the start the General Manager and the Executive Team worked through every challenge thrown at them, ensuring our program of works continued, equipping staff to continue working from home and keeping the wheels turning with respect to planning and the myriad of other things Council is responsible for.

Rather than stop or delay our works program we took the opportunity to reschedule projects such as the Jonson Street crossing improvements to take advantage of the remarkably quiet streets that would normally be heaving with traffic.

Work on the \$24 million Byron Bay bypass continued at full steam and we resealed our carparks at Main Beach and Clarkes Beach when they were closed as a result of COVID-19.

To say Council kicked some goals in 2019/20 is an understatement. Our achievements this year, despite COVID-19, were significant, and when you factor in the pandemic, quite astounding.

I acknowledge and thank the Hon Ben Franklin MLC, Parliamentary Secretary for Energy and the Arts, for his efforts in lobbying for and supporting Council. Ben secured a very noteworthy \$25 million from the NSW Government as its Road and Infrastructure Election Commitment and this money is being spread around the Shire over the next three years translating to significant roadworks and other projects including a new skatepark at Sandhills at Byron Bay and the completion of the Byron Bay to Suffolk Park cycleway.

I also commend staff on their success with grant funding applications with Council receiving an additional \$14 million in grant funding.

As a result we were able to start work on the \$1.2 million refurbishment of the wooden bridge at Brunswick Heads with our key priority being to retain the timber features of the bridge using recycled material from other decommissioned bridges in the Shire. We also got cracking on the replacement of the Byron Creek Bridge at Bangalow – a \$2.1 million investment that will stand the community in good stead for many years to come. In total in 2019/20 staff delivered a bridge and causeway replacement program valued at \$5.2 million.

To say Council kicked some goals in 2019/20 is an understatement. Our achievements this year, despite COVID-19, were significant, and when you factor in the pandemic, quite astounding

The community was the focus for a number of other projects we completed and officially opened including a refurbishment of the Booyong tennis courts, and improvements to the Mullumbimby Museum and Heritage House at Bangalow. Naturally the environment featured heavily in our work in 2019/20 with Council adopting a comprehensive Biodiversity Strategy and the Integrated Pest Management Strategy. Our bush regeneration team worked on 57 sites including more than six kilometres of riverbank which is integral to the Bringing back the Bruns project. We replaced four causeways with fish-friendly bridges making it easier for fish to move up and down the Brunswick River to breed.

It was incredibly satisfying to see major work completed in some of our parks. Hundreds of locals turned out for the opening of Railway Park in the heart of Byron Bay, a project identified in the Byron Bay Town Centre Masterplan. And there was action aplenty as well for the opening of the upgraded Waterlily Playscape at Ocean Shores. Add Gaggin Park to the mix, along with upgrades of skateparks at Brunswick Heads, Mullumbimby and Federal and 2019/20 was a bonanza for children's play and recreation areas.

Council's achievements in 2019/20 were outstanding and thanks to my fellow Councillors and Mark Arnold, Phil Holloway, Shannon Burt and Vanessa Adams for their contributions, guidance, leadership and good humour.

To the staff who did the hard yards – congratulations on a tremendous year.



Simon Richardson

Mayor



General Manager's Message

The year of 2019/20 threw everything at us – drought, bushfire, deluges of rain and lastly the COVID-19 crisis. Despite this Byron Shire Council, through the efforts of staff and Councillors, recorded one of its most successful years on record.

We delivered a very impressive capital works budget of \$36.2 million. This included the start of the \$24 million Byron Bay bypass and two major bridge upgrades at Byron Creek near Bangalow (\$2.1 million) and the South Arm Bridge at Brunswick Heads (\$1.5 million).

We committed to retaining the timber features of the bridge at Brunswick Heads, knowing this was important to the community. In true Byron style the project is the ultimate recycling story with salvaged timber from old bridges near Bangalow redeployed, in restoring this bridge, which will serve the community for another 30 years.

We rebuilt and resealed 29km of roads and also replaced four old causeways with fish-friendly bridges.

With a focus on making our money go further there was a concerted and coordinated effort in 2019/20 to strategically target grant funding with great success. We received \$39 million in grants from the NSW and Australian Governments, including \$25 million from the NSW Government's Roads and Infrastructure Election Commitment. I extend my thanks to the Hon Ben Franklin MLC, Parliamentary Secretary for Energy and the Arts, for his support in lobbying for this grant.

While infrastructure is an important component of our work, equally significant has been planning for the future of our Shire, with our priority being to balance appropriate development, with future planning to ensure the Shire can retain the things our community loves and values about the Byron Shire.

Our strategic planners delivered the Mullumbimby Masterplan and the Byron Arts and Industry Estate Precinct Plan which now sit alongside the Byron Bay Town Centre Masterplan and the Bangalow Village Plan providing a strong and clear framework for future projects. Incredibly, taking into account COVID-19, our DA staff processed 867 development applications with a value of \$340 million.

We also delivered a comprehensive Biodiversity Strategy, an Integrated Pest Management Strategy, a Master Plan for the Sandhills Estate and new, innovative planning provisions in relation to rural weddings and events – and that's to name a few.

We continued our focus on engaging and talking to our residents and community groups with our online engagement platform, Your Say Byron Shire, receiving 6,000 visits from people wanting information and to have their say on different projects. This, alongside our Facebook and Instagram pages helped promote projects and importantly inform people. Our Customer Satisfaction survey found three quarters of residents surveyed gave us a positive satisfaction score which was a terrific result, and a testament to the efforts of staff who provide excellent service to our community.

One of the highlights of 2019/20 was the delivery of playgrounds and improved facilities for our families. The \$500,000 upgrade of Waterlily Park was celebrated by hundreds of people keen to try out the new all-abilities flying fox, playground and fitness equipment, while at Suffolk Park the community chose a fire-engine themed playground upgrade.

There is no doubt COVID-19 presented challenges for our organisation but it also resulted in opportunities. With tourism numbers at unprecedented low levels we were able to redeploy and reprioritise road works

We also unveiled the new \$2.1 million Railway Park in the centre of Byron Bay, the first project coming out of the Byron Bay Town Centre Masterplan and one designed to once again bring locals back into the town that they share with more than two million visitors a year. Complementing these park upgrades were improvements to the Federal, Mullumbimby and Brunswick Heads skateparks.

Council's commitment to supporting the most vulnerable members of our community was unwavering in 2019/20, with the employment of two Public Space Liaison Officers to work alongside rough sleepers to connect them with services including health and housing, where possible.

There is no doubt COVID-19 presented challenges for our organisation but it also resulted in opportunities. With tourism numbers at unprecedented low levels we were able to redeploy and reprioritise road works to take advantage of the drop in traffic in places like Byron Bay.

Reflecting on the year that was I thank our State and Federal representatives, Tamara Smith, Member for Ballina, and the Hon Justine Elliot, Member for Richmond, for their support, along with the Hon Ben Franklin MLC, NSW Parliamentary Secretary for Energy and the Arts.

Our achievements in 2019/20 were the result of a team effort. To Councillors – thank you for your commitment to deliver the absolute best possible outcomes for our community. And to staff and the Executive Team of Shannon Burt, Vanessa Adams and Phil Holloway – your efforts over the last 12 months were outstanding and much appreciated.

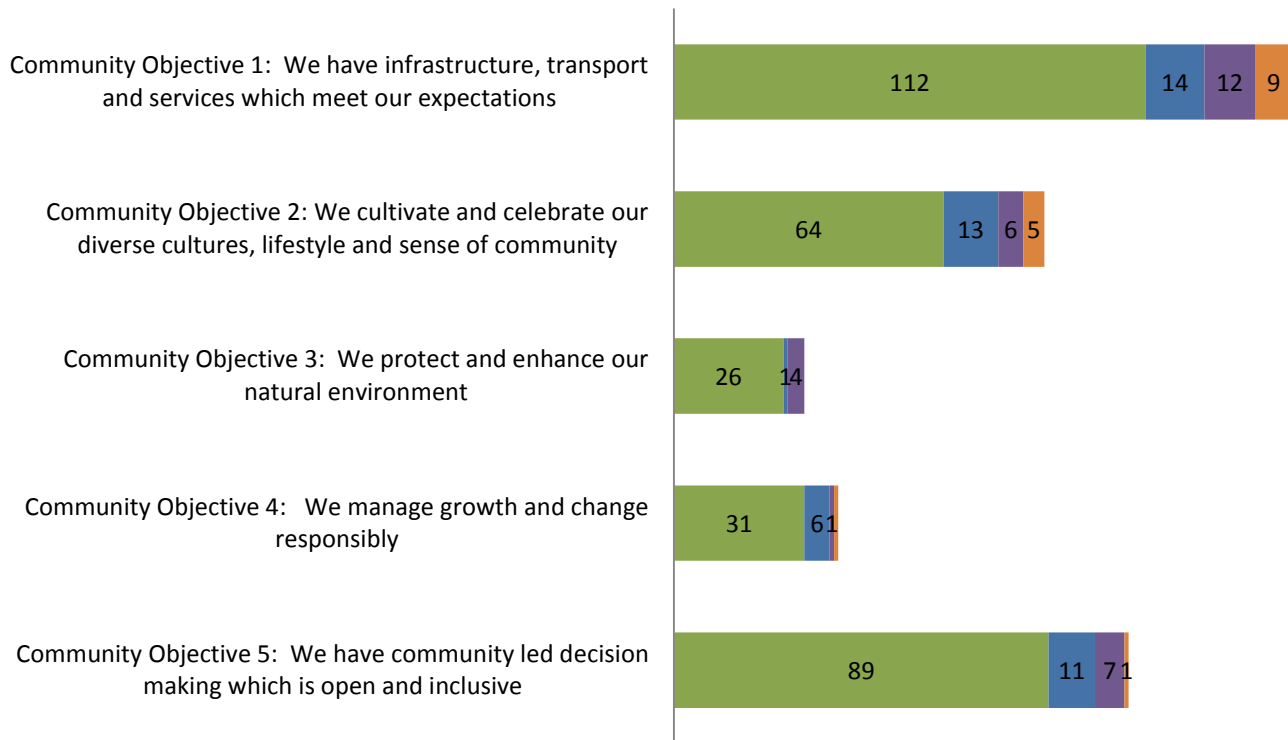


Mark Arnold
General Manager

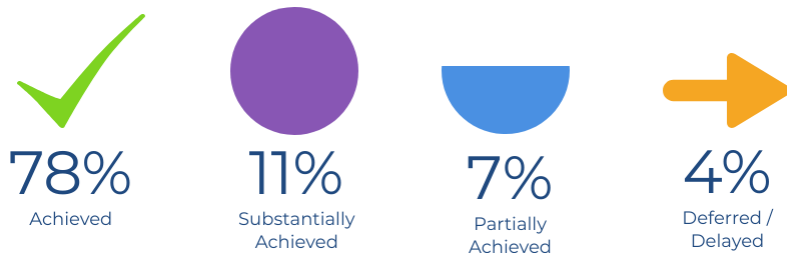
Operational Plan Progress

The Annual Report focuses on the Council's implementation of the Delivery Program and Operational Plan. Throughout the report, the progress of each activity from the 2019/20 Operational Plan is noted as

✓ Achieved ◐ Partially achieved ● Substantially achieved ➡ Deferred / Delayed ✗ Not achieved



Overall, Council achieved 78% of planned activities against the measures in the plan. This compares to 81% during 2018/19. However the total number of activities also increased by 37% from 301 to 413.



2019/20

✓ Achieved/completed	322 (78%)
● Substantially Achieved	45 (10.9%)
◐ Partially achieved	30 (7.3%)
➡ Deferred/delayed	16 (3.9%)
✗ Not achieved	0 (0%)
Total	413

➡ Deferred/delayed

Items that have been deferred / delayed have been carried over to the 2020/21 Operational Plan

Drought, fire, flood and pandemic

As a key service provider and asset manager, Council fulfilled roles in disaster response, then recovery, as well as providing information and support for community and Government agencies.

Many houses in the Byron Shire rely on rainwater tanks for water supply but during the 2019/20 drought, tanks dried up and the wait for water deliveries climbed to over six weeks. Council stepped up, repurposing two water carting trucks used for roadworks, to provide a new water carting service (12,000L per trip) for Byron Shire residents. The not-for-profit service operated seven days a week until the drought broke.

In November 2019 bushfire came to our doorstep, reaching the Koonyum Range. It was the first time many of our residents, accustomed to living in the lush, sub-tropical environment of the Northern Rivers, had seriously contemplated a bushfire threat.

On 7 February 2020, parts of the Byron Shire received 385 mm rain in 48 hours, causing flooding, particularly in the Byron Bay CBD where high tides exacerbated the problem. Once again Council swung into Disaster Response and then Recovery mode providing direct and support services for agencies such as the SES.

The COVID-19 pandemic tested us in an entirely different way and we were well positioned to rise to the challenge. Due to the excellent information technology systems Council already had in place, we were able to seamlessly move to remote working with little to no interruption to services.

Council activated remote access for all end user computing services within one day for all staff. This was due to Council's advanced virtualised end user computing environment. Council meetings were able to quickly switch to digital platforms and live streaming.

Being a hotspot for international backpackers and visitors, Council worked closely with local Police and the North Coast Local Health Service, and supported Government messaging with the hugely successful [#ByronStayHome](#) campaign. We resourced additional, unanticipated work such as closing beaches and public spaces, putting financial support procedures in place for ratepayers and businesses, but in addition to our existing Operational Plan activities, we also were able to bring forward infrastructure projects, like resealing beach-side carparks, while there was no one around. This allowed those projects to be done more quickly and efficiently and with less interruption and it also means improved infrastructure has been installed to support local businesses reopening.



Community Objective 5: We have community led decision making which is open and inclusive

Our community is active and engaged with Council activities – getting people to have a say and voice their opinion is not something we struggle with! Our fifth CSP objective is close to the hearts and minds of many of our residents who want to be involved in our decision-making processes.

Earlier community surveys told us a significant part of our community were dissatisfied with a number of services provided by Council. In 2020, there was a significant shift, indicating the work being done is starting to be visible in the community and that we are on the right track to ensuring consideration for our residents and customer service are at the core of everything we do.

Highlights

- ✓ Council has been able to meet the challenges of **drought, fire, flood and pandemic** with all the associated additional work, and still substantially deliver on the Operational Plan.
- ✓ In a NSW first, a new co-design model was used for **'The Byron Model'**, a community-led framework for making democratic decisions in Byron Shire that can be widely supported by community.
- ✓ **417 people are registered on Council's 'Citizens Lottery'** and from it, since February 2020, participants have been randomly chosen to deliberate on 2 citizen panels and participate in various community engagement projects.

Facts



Residents satisfied

with Council **78%**, up from 69% in 2016



\$76 million own-source revenue,

up 16% compared with 2015/16.



78% of Operational Plan **activities achieved** and 11% substantially achieved

Our Council

Council has nine councillors and a popularly elected Mayor, who hold office for a period of four years. As a result of COVID-19 restrictions, the Local Government elections were postponed to 4 September 2021. The current term of council was extended for this additional year. The following Councillors were elected in the 2016 NSW Local Government Elections and held office in 2019/20:



Mayor Simon Richardson

simon.richardson@cr.byron.nsw.gov.au



Deputy Mayor Sarah Ndiaye

sarah.ndiaye@cr.byron.nsw.gov.au



Cr Basil Cameron

basil.cameron@cr.byron.nsw.gov.au



Cr Cate Coorey

cate.coorey@cr.byron.nsw.gov.au



Cr Jan Hackett

jan.hackett@cr.byron.nsw.gov.au



Cr Alan Hunter

alan.hunter@cr.byron.nsw.gov.au



Cr Michael Lyon

michael.lyon@cr.byron.nsw.gov.au



Cr Jeannette Martin

jeannette.martin@cr.byron.nsw.gov.au



Cr Paul Spooner

paul.spooner@cr.byron.nsw.gov.au

Elected Representatives

As an elected person, the role of a Councillor is to:

- represent the interests of the residents and ratepayers;
- provide leadership and guidance to the community; and,
- facilitate communication between the community and the Council.

Councillors' Remuneration

Local Government Act 1993 Section 428

Item	Amount
Mayoral Allowance	44,250
Councillor fees	182,520
Total	226,770

**Local Government (General) Regulation 2005
Clause 217(1)(a1)(i)-(viii)**

Item	Amount
Mayor vehicle expenses	7,896
Telephone calls made by councillors	16,303
Catering	10,251
Stationery/Equipment	9,351
Attendance of councillors at conferences and seminars	9,950
Training of councillors and provision of skill development	1,895
Intra and Inter State visits by councillors, including transport, accommodation and other out of pocket travelling expenses	14,769
Councillor assistance program	1,529
Overseas visits by councillors, including transport, accommodation and other out of pocket travelling expenses	0
Expenses of any spouse, partner or other person who accompanied a councillor	0
Expenses involved in the provision of care for a child or an immediate family member of a councillor	1,342
Legal expenses	0
Total	73,286

For further information refer to [Council's Councillor Expenses and Facilities Policy 2019.](#) 

Overseas Visits

Local Government Act 1993 Section 428(2)(r)

Local Government (General) Regulation 2005 Clause 217(1)(a)

There were no overseas trips undertaken by Councillors but one overseas trip by a Council staff member and a consultant during the period 1 July 2019 to 30 June 2020.

The purpose of the overseas trip was in regard to Bioenergy technical site visits in Western Europe and North America as there are no Bioenergy reference sites in Australia. The technologies and facilities have been embraced and implemented in Western Europe and North America. To be successful in Byron Shire given Council is progressing the feasibility of such a facility, it is important that such a facility's operational issues are properly understood by Council's Utilities engineering personnel.

Therefore as per Council Resolution 19-343, Council conducted fact-finding technical visits to operating HZI and Bekon BioEnergy facilities in Western Europe and in North America (USA and Canada).

During 12-27 August 2019, Council inspected ten operating facilities. The ten bioenergy facilities inspected during this time were in the locations as follows:

1. Werdholzli, Canton of Zurich, Switzerland
2. Vetroz, Canton of Valais, Switzerland
3. Winterthur, Canton of Zurich, Switzerland
4. Saerbeck, Steinfurt, Germany
5. Gutersloh, Germany
6. Enger, Germany
7. Dessau, Germany
8. Surrey, Metro Vancouver, BC Canada
9. Santa Barbara County, California, USA
10. San Luis Obispo County, California, USA

Total cost of the site visits was \$ 27,624.

How can you be involved?

- Attending Council meetings
- Making an appointment to speak with the Mayor or Councillors
- Writing or phoning Council about the issues important to you
- Attending a public meeting or forum to discuss specific issues
- Joining a Council committee or project reference group

Council Meetings

All Ordinary Meetings are held in the Council Chambers at Station Street, Mullumbimby. A current meeting schedule is available on Council's website at

 www.byron.nsw.gov.au/Council/Council-meetings/Council-meeting-Schedule


Address a Council Meeting

Public access relating to items on agendas, submission to Council, and public questions is heard at the start of the meeting. For information on Public Access Sessions at Council meetings and to request access, go to

 www.byron.nsw.gov.au/public-access.

Agendas and Minutes

Agendas are uploaded to Council's website nine days prior to an Ordinary Meeting. Minutes are uploaded as soon as possible following the meeting.

 www.byron.nsw.gov.au/Agendas-Minutes

Delivery Program Actions		
5.1.1	Facilitate inclusive community consultation and stakeholder engagement to inform Council decision making (SP)*	
5.1.1.1	Revise Community Engagement Policy to incorporate outcomes of the Byron Model	Achieved
5.1.1.2	Implement the " Byron Model " for deliberative democracy under a 2 year trial	Achieved
5.1.1.3	Hold quarterly community roundtables meetings	Achieved
5.1.1.4	Conduct Community Survey	Achieved
5.1.1.5	Prepare a Community Participation Plan	Achieved
5.1.1.6	This activity was removed in the Q1 Amendment	N/A
5.1.1.7 Res 19-681	Develop and implement youth advisory/ leadership program	Achieved
5.1.2	Enhance staff capacity in community engagement	
5.1.2.1	Continue to build staff capacity in community engagement	Achieved
5.1.2.2	Implement inclusive Community Engagement Policy	Achieved
5.1.2.3	Develop Engagement Toolkit for staff to include Council providing information in Plain English	Achieved
5.1.3	Enhance community access through digital technologies which broaden participation and support inclusion	
5.1.3.1	Make available Council's Ordinary Meeting business papers ; enable business papers to be accessed by persons using assistive technology	Achieved
5.1.3.2	Develop online governance manual	Achieved
5.1.3.3	Improve access to Council meetings for the hearing impaired	Achieved
5.1.3.4	In consultation with users, improve the look and feel of the eServices portal on Council's website, within the limits of the eServices configuration options	Achieved
5.1.3.5	Facilitate and promote online opportunities for community access and make community access opportunities accessible to people using assistive technology	Achieved
5.1.3.6	Increase use of online and social media engagement tools - such as ' yoursay ', Instagram polls and menti	Achieved

*Links to Community Solutions Panel recommendation

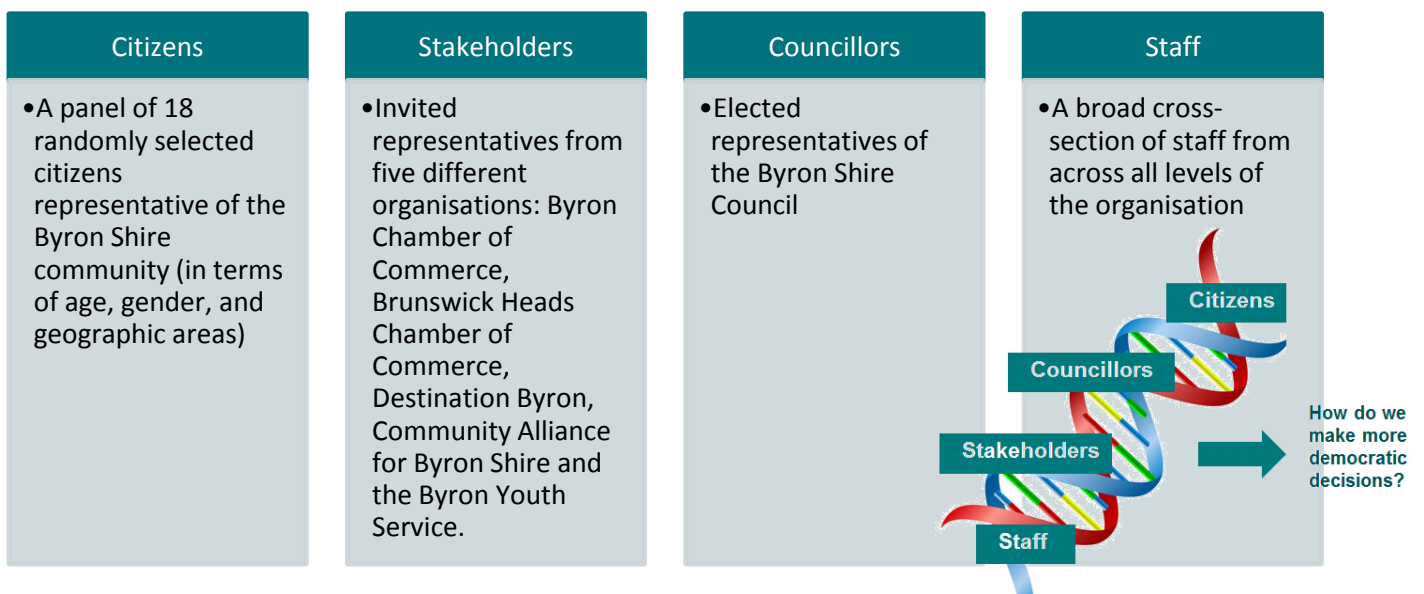
Democracy, differently - The Byron Model

Our community is passionate about the culture and lifestyle which makes Byron Shire unique. There is a strong desire for members of the community to be involved in decision-making about the things that impact their lives. Our community is home to hundreds of community interest groups and an even greater number of passionate individuals who are not afraid to speak up.

How then, can Council make decisions that are more representative and clearly deliberative, with structures that restore trust?

A co-design process was developed to draw together the views of Councillors, Council staff, stakeholders, and randomly selected citizens; allowing us to tap into the knowledge, skills, and experiences abundant within our community. It was an opportunity to learn “how to do” engagement differently, to hear from a broad cross-section of the community and to think about decision-making from a new perspective.

Byron Model Panel



The Byron Model panel was tasked with answering a question:

"How do we want to make democratic decisions in Byron Shire that can be widely supported?"

Over three months of deliberations and collaboration the Panel explored a wide range of views, opinions, and ideas; it established mechanisms for active discussion and methods to reach consensus. One of the notable recommendations and achievements to date is the establishment of a 'Citizens Lottery'. This involved inviting residents to register to be part of a pool of citizens, with the opportunity to be randomly selected for engagement activities over the next two years. Over 400 people registered and the Citizen Lottery has been successfully used in a number of projects already, including the appointments to our 'Place Planning Collective', engagement on a new Arts and Culture Strategy and to provide feedback on a number of surveys.

The Panel's Final Recommendations Report provides a series of guidelines and a pro-forma centred around the key themes of trust, communication, and identity; and the development of an engagement framework with a series of triggers for how, when, and at what level the community should be involved in decisions.

Empowering the community meant adopting the recommendations from the Panel, and Council embraced this democratic process and developed a response and commitment to a two-year trial of implementation which commenced in September 2019.

Create a culture of trust with the community by being open, genuine and transparent

**Strategy
5.2**

Community Vision:



Culturally rich, thriving communities living in harmony, responding positively to the challenges of our world, and leading by example

Council's values

Council staff have embedded the following important values into their everyday tasks and contact with each other and the community. These words and images help staff focus on what is important to them about values. We have built these values into the staff recognition and acknowledgement programs.

Byron Shire Council's workforce is every bit as eclectic and passionate as the community we serve and our organisational values support this diversity and individuality and underpin all we do:



WE LEAD WITH ENTHUSIASM
AND PURPOSE



WE ARE OPEN, HONEST
AND RESPECTFUL



WE FOSTER WELLBEING
AND CREATIVITY



WE ACHIEVE OUR GOALS AND
SUCCEED TOGETHER

One of the many benefits of having a capable, committed and engaged workforce is satisfied customers. Our leadership, culture development and health and well being programs mean our people take more pride in their work, think about the impact of our work on the experience of our community and customers and we work well together to deliver great outcomes with our community.

Byron Shire Profile

Location

Byron Shire is located on the Far North Coast of NSW and shares its boundaries with the Tweed, Lismore and Ballina Local Government Areas (LGAs). Brisbane is approximately 200 kilometres north and Sydney approximately 800 kilometres to the south. The Shire is 566.7 square kilometres in size and is famed for its rural beauty and beaches.



35,081
population



566.7km²
land area



2.4 million
annual visitors

Population

The official population of Byron Shire as of 30 June 2019 is 35,081. The Table below shows the changes in population from 2006 to 2019.

Estimated Resident Population (ERP)			
Year (ending June 30)	Number	Change in number	Change in percent
2006	30,125		
2007	30,174	+49	+0.16
2008	30,347	+173	+0.57
2009	30,537	+190	+0.63
2010	30,664	+127	+0.42
2011	30,712	+48	+0.16
2012	31,210	+498	+1.62
2013	31,756	+546	+1.75
2014	32,263	+507	+1.60
2015	32,803	+540	+1.67
2016	33,399	+596	+1.82
2017	34,011	+612	+1.83
2018	34,545	+534	+1.57

Source: Australian Bureau of Statistics, Regional Population Growth, Australia (3218.0). Compiled and presented in profile.id by [.id](#), the population experts.

Social Characteristics

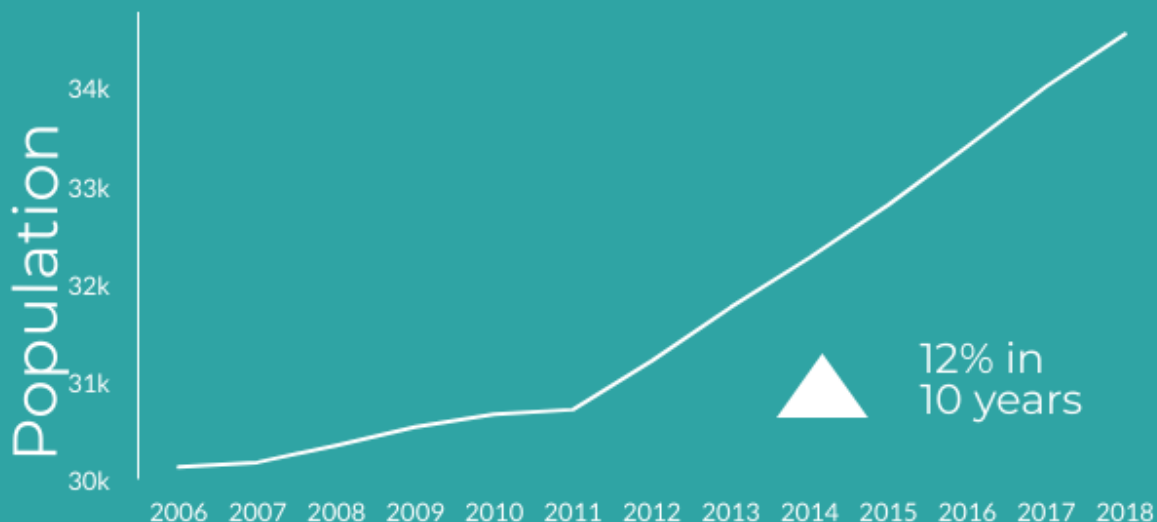
The Byron Shire community is a diverse and colourful mix of people. Each of the towns and rural villages has its own distinctiveness with a mix of cultural values, embracing both traditional and alternative lifestyles and philosophies.

Economy and Industry

Byron Shire's Gross Regional Product was \$1.84 billion in the year ending June 2019, growing 1.2% since the previous year. Accommodation and Food Services is the largest employer, generating 2,620 local jobs in 2018/19.

Tourism is a major economic driver. In 2018/19, the total tourism and hospitality sales in Byron Shire was \$579.9m, the total value added was \$340.3 million.

In 2016, there were 1,708 people who make up the tourism and hospitality workforce in Byron Shire, of this 40.7% worked full-time and 59.4% worked part-time or were away from work.



Social Infrastructure

Health

Hospital services in Byron Shire were consolidated in 2016 in a new Facility. Byron Central Hospital is a purpose built hospital that replaced the Mullumbimby and Byron Bay hospitals. General hospitals are located at Lismore and Tweed Heads with Gold Coast and Brisbane emergency and specialist services are accessible to the north. Private Hospitals are located in Lismore and on the Gold Coast.

Universities and Vocational Colleges

Southern Cross University and the North Coast Institute of TAFE offer a wide-ranging selection of courses through a variety of campuses. Distance education programs are available through the institutions.

High Schools and Primary Schools

The Byron Shire community is well-served by a range of public and private schools providing a diversity of educational opportunity.

Children's Services

Council's Sandhills Early Childhood Centre provides long day care for children from 6 weeks to 5 years. Council operates After School Care and Vacation Care services at Byron Bay, Mullumbimby and Brunswick Heads. Council also supports Federal Community Preschool, Lillypilly Pre-school at Brunswick Heads, Ocean Shores Community Pre-school, Bangalow Long Day Care Centre, Durrumbul Pre-school, Byron Bay Preschool, Suffolk Park Integrated Children's Centre, Mullumbimby Community Preschool and Periwinkle Pre-school by providing land and/or buildings for the delivery of services for children aged 3 to 5 years.



Inspiring Future Leaders – Byron Shire Youth Challenge

Run for the first time in 2019/20, the Byron Youth Challenge aimed to inspire young people aged 15-16 to become young civic leaders through a series of participatory activities and challenges related to the functions of Local Government. Students from the local Mullumbimby High School worked with staff to explore their chosen wicked problem – “How can we reduce food waste in the Byron Shire?” Their proposed solution was to work with Council and other relevant organisations to coordinate a food waste expo on ‘Stop Food Waste Day’ in Byron Bay. The expo was postponed due to COVID-19.

Delivery Program Actions

5.2.1	Provide timely, accessible and accurate information to the community	
5.2.1.1	Review Operational Plan annually	Achieved
5.2.1.2	Embed and implement corporate planning and reporting software	Achieved
5.2.1.3	Continuous improvements of reporting on progress of Delivery Program actions	Achieved
5.2.1.4	Prepare and submit Annual Report	Achieved
5.2.1.5	Keep community informed about community-led governance opportunities, projects and progress	Achieved
5.2.1.6	Publish GIPA open access information online	Achieved
5.2.1.7	Develop 'knowledge bank' as one-stop-shop for information (i.e. internal cheat sheet/script on key Council topics)	Achieved
5.2.1.8	Ensure published information meets Disability Inclusion Accessibility requirements	Achieved
5.2.1.9	Develop online information that promotes inclusive recreation opportunities in the Shire consistent with the Open Space and Recreation Plan including open space accessibility	Partially Achieved
5.2.1.10	Develop information package to support understanding and use of the Open Space framework and hierarchy consistent with the Open Space and Recreation Plan	Partially Achieved
5.2.1.11	Support provision of geospatial information to the public via council's website, subject to investigation of funding sources	Achieved
5.2.2	Incorporate wellbeing framework within organisation to inform decision making	
5.2.2.1	Implement the wellbeing framework	Partially Achieved
5.2.2.2	Facilitate annual Community Donations Program via advertised grant round and community workshops	Achieved
5.2.3	Enhance community access through digital technologies which broaden participation and support inclusion	
5.2.3.1	Maintain, publish and report on relevant registers – including Councillors and designated staff Disclosures of Interest , Councillor and staff gifts and benefits, and staff secondary employment	Achieved
5.2.3.2	Maintain register of delegations	Achieved
5.2.3.3	This activity was removed in the Q1 Amendment	N/A
5.2.3.4	Policies reviewed, updated and published online	Achieved
5.2.4	Support Councillors to carry out their civic duties	
5.2.4.1	Implement Councillor learning, development and capability framework	Achieved
5.2.4.2	Deliver Council meeting secretariat – including agenda preparation, minutes and council resolutions monitoring	Achieved
5.2.4.3	Provide support to Councillors – including councillor requests, briefing sessions, provision of facilities and payment of expenses, and record keeping	Achieved
5.2.4.4	Implement and manage Code of Conduct training programs for Councillors, staff, and committee members	Achieved
5.2.4.5	Implement and manage training in respect of Council's Code of Meeting Practice	Achieved
5.2.5	Enhance access and availability of information to the community	
5.2.5.1	Publish the 4 year works programs and activities online to the community	Substantially Achieved
5.2.5.2	Exhibit Development Applications as required	Achieved
5.2.6	Keep community informed and provide updated relevant and timely information on Council activities and projects	
5.2.6.1	Support and guide staff in the preparation and implementation of communication plans for projects and initiatives	Achieved
5.2.6.2	Manage media and social media enquiries about Council activities	Achieved
5.2.6.3	Keep community and Crown Reserve user groups updated with Crown Lands Transition progress information	Achieved

Deliver a high level of customer service

Strategy 5.3

Delivery Program Actions		
5.3.1	Enhance external and internal customer service effectiveness	
5.3.1.1	Maintain online reporting to community on service guarantees	Achieved
5.3.1.2	This activity was removed in the Q1 Amendment	N/A
5.3.1.3	Implement inclusive and accessible Customer Service Strategy with Charter	Achieved
5.3.1.4	Implement customer service training program focussed on quality and service excellence	Achieved
5.3.2	Further develop a proactive customer service culture	
5.3.2.1	Develop internal capacity building - i.e. ride along program, training	Achieved
5.3.2.2	Provide customer enquiry statistics/business intelligence data to inform strategic decision-making	Substantially Achieved
5.3.2.3	Deliver great service to our customers and provide consistent, accurate and timely information	Achieved



5% increase in Customer Satisfaction in 2020

Strategy

5.4

Manage Council's assets and allocate resources in a fair and holistic manner

Delivery Program Actions		
5.4.1	Further develop Fleet Management Systems to ensure that fleet is managed to sustainably and efficiently support delivery of services and infrastructure programs	
5.4.1.1	Annual review of suitability and utilisation of light and heavy fleet	Achieved
5.4.1.2	Renewal program of Council's fleet	Achieved
5.4.2	Improve further Asset Management Systems capability (SP)*	
5.4.2.1	Improve the data quality of the Asset Register and GIS	Achieved
5.4.3	Provide reporting on key Infrastructure expenditure and the associated State Government measures	
5.4.3.1	Improve the data quality of Work Orders (maintenance and capital expenditure)	Achieved
5.4.3.2	Complete the annual infrastructure report (Special Schedule 7 of the financial statements)	Achieved
5.4.4	Work with community to prioritise actions from the Place Plans (SP)*	
As recommended by the Community Solutions Panel, Council continues to work with the community to priorities actions from Place Plans.		
5.4.5	Progress implementation of inclusive and integrated resourcing strategy	
5.4.5.1	Review skills step assessment criteria to support new grades in salary system	Achieved
5.4.5.2	Implement a reverse mentoring program for staff across different generational groups	Achieved
5.4.5.3	Review recruitment practices to ensure they are inclusive and identify partners to promote job opportunities for people with disability across the Byron Shire	Achieved
5.4.5.4	Monitor, review and update Long Term Financial Plan	Partially Achieved
5.4.5.5	10 year capital plans and programs reviewed annually and projects developed and scoped	Achieved

*Links to Community Solutions Panel recommendation

Our Workforce

General Manager

Mark Arnold

The General Manager is the most senior employee of Council. The General Manager is selected and appointed by the Council, on a renewable fixed term, performance-based contract for a maximum of five years.

Under the Act, the General Manager's responsibilities include:

- efficient and effective operation of the Council organisation and day-to-day management. This includes ensuring Council decisions and policies are implemented;
- appointing, directing and dismissing staff in accordance with an organisation structure and resources approved by the Council;
- implementing the Council's equal employment opportunity Management Plan; and
- exercising other functions as delegated by the Council.

The General Manager may, in turn, delegate functions to other staff.



Director Corporate and Community Services

Vanessa Adams

The Director Corporate and Community Services is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in their areas of responsibility outlined in the organisation structure. Vanessa Adams was appointed to the position in November 2018. The primary objective of the position is to plan, manage and review the delivery of Council's corporate and community services in accordance with the Community Strategic Plan and integrated planning and reporting principles.

Director Infrastructure Services

Phillip Holloway

The Director Infrastructure Services is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in their areas of responsibility outlined in the organisation structure. The primary objective of the position is to plan, resource, strategically manage and review the effective provision of infrastructure works and services in accordance with Council's strategic asset management plans.



Director Sustainable Environment and Economy

Shannon Burt

The Director Sustainable Environment and Economy is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in their areas of responsibility outlined in the organisation structure. The primary objective of the position is to plan for and promote a sustainable environment and economy through the delivery of appropriate strategic land use and natural resource planning and regulatory services.

General Manager and Senior Management Remuneration

Local Government (General) Regulation 2005 Clause 217(1)(b)(c)

Senior staff were employed by Council during the reporting period 1 July 2019 to 30 June 2020.

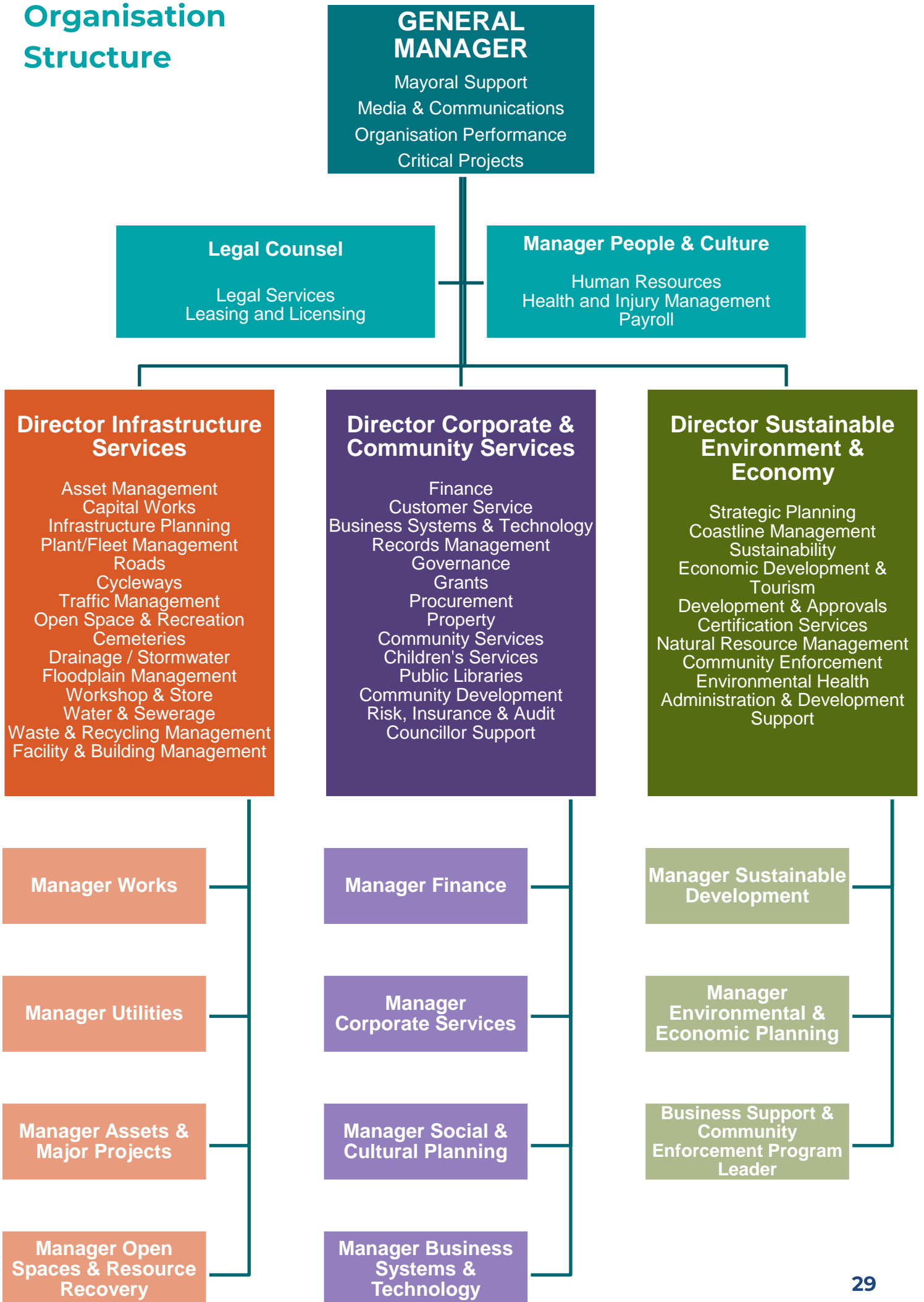
Total remuneration, shown below, includes:

- Total value of salary component of package.
- Total amount of any bonus payments, performance or other payments that do not form part of salary component.
- Total employer's contribution to superannuation (salary sacrifice or employer's contribution).
- Total value of non-cash benefits.
- Total fringe benefits tax for non-cash benefits.

Senior Staff	Total Remuneration \$
General Manager	285,984
Other Senior Staff	661,715

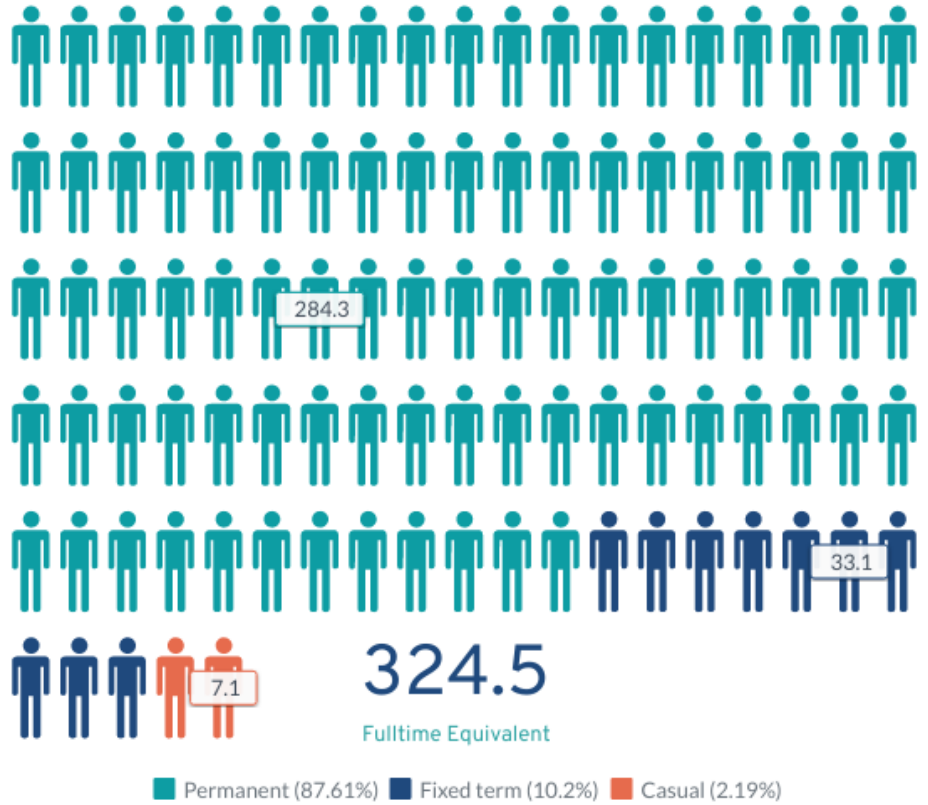


Organisation Structure



Workforce Statistics

Employment Type	Number of Employees as at 30 June 2020
Fulltime Equivalent	324.5
Permanent	284.3
Fixed term	33.1
Casual	7.1



Staff **turnover** has **reduced** from 12.8% in 2018/19 to **8.4%** in 2019/20



29% of our workforce is Gen Y or Gen Z (39 years of age or younger)

12 lost days due to injury* compared with NSW average of 83 days

*lost days per 100 employees, 2018/19 Pricewaterhouse Coopers, Local Government Performance Excellence Program



Activities to Implement EEO Management Plan

Local Government (General) Regulation 2005 cl 217(1)(a9)

Byron Shire Council is committed to the principles of Equal Employment Opportunity (EEO), the prevention of discrimination and ensuring employees and the community understand the principles of EEO and their application.

Council continued to ensure compliance with EEO based recruitment and selection, targeted training and development, merit based transfers, non-discriminatory employment and employment separation and supporting flexibility for employees who have family and carer responsibilities.

Council's Workforce Plan 2017-21 which includes a number of activities that support our goal of attracting and retaining a diverse workforce (Aboriginal people, people from a culturally and linguistically diverse background, people with disability, women and young people).



Activities to Advance Recognition of Carers

Carers (Recognition) Act 2010 Section 8

Council has continued to raise awareness of the Carers (Recognition) Act and NSW Carers Charter by displaying materials throughout its worksites and distribution of information in staff newsletters, memos and emails. Council captures data in relation to employees with caring responsibilities on commencement of employment and staff can access carer's leave.

Council provides support to carers through its Employee Assistance Program which provides employees (and immediate family members) with access to four free counselling sessions per year. Council is committed to implementing contemporary workforce management policies that promote and encourage flexibility and ensuring employees who are carers are provided with appropriate workplace support and flexibility.

Strategy

5.5

Manage Council's finances sustainably

Delivery Program Actions		
5.5.1	Enhance the financial capability and acumen of Council	
5.5.1.1	Financial reporting as required provided to Council and Management	Achieved
5.5.1.2	Support the organisation in identifying financial implications of projects, proposals and plans	Achieved
5.5.2	Improve further Asset Management Systems capability (SP)*	
5.5.2.1	Maintain and improve internal financial controls	Achieved
5.5.2.2	Complete annual statutory financial reports	Achieved
5.5.2.3	Ensure Council revenue billing and payments are available in an accessible format	Achieved
5.5.2.4	Debt recovery is maintained within Office of Local Government benchmark	Substantially Achieved
5.5.2.5	Manage treasury functions of Council to maintain cash flow and maximise return on invested funds	Achieved
5.5.2.6	Identification of ethical investment opportunities with environmental and social inclusion outcomes	Achieved
5.5.2.7	Implementation of new Accounting Standards AASB15/AASB1058 - Revenue Recognition and AASB 16 - Leases	Substantially Achieved
5.5.2.8	Implementation of sundry debtor invoices via email	Achieved
5.5.3	Ensure Council's procurement framework is robust, efficient and effective (SP)*	
5.5.3.1	Develop and implement forward procurement plan to ensure compliance with Local Government Act	Partially Achieved
5.5.3.2	Implement internal awareness and training program to upskill staff in procurement	Achieved
5.5.3.3	Assist in building the NRJO Council's regional procurement capacity	Achieved
5.5.3.4	Improve Council's sustainable procurement performance	Achieved
5.5.3.5	Review tender documents to give greater weighting to social enterprise companies / service providers that support and encourage inclusive practices, where feasible	Substantially Achieved
5.5.3.6	Undertake a multi-stage procurement process for Council's electrical supply; including bio-energy and Dingo Lane projects	Achieved

*Links to Community Solutions Panel recommendation

Special Rate Variation Expenditure

Local Government Act 1993 Section 508(2), 508A)

Council has complied with all the reporting obligations of historical Special Rate Variations prior to the 2017/18 Special Rate Variation Approval.

The reporting obligations have either expired due to the conditions attached to the Special Rate Variation approval or on the advice provided by the Office of Local Government in 2015 that it is no longer required to annually report after a period of ten years.

2017-2018 Special Rate Variation

Council received approval from the Independent Pricing and Regulatory Tribunal (IPART) on 9 May 2017, to increase general rates by 7.50% per annum (inclusive of any rate pegging announcement) per year for four financial years commencing on 1 July 2017. This rate increase will then become a permanent addition to Council's general rates revenue.

It is expected this Special Rate Variation will generate the following additional revenue that Council will apply consistent with its application and in accordance with the IPART approval:

SRV	• 2017-2018 \$1,185,100
	• 2018-2019 \$2,276,400
	• 2019-2020 \$3,474,700
	• 2020-2021 \$4,788,600

A reconciliation of 2017/18 Special Rate Variation (SRV) funds is provided in the following table:

Item	Amount \$
Unexpended 2017-2018 SRV funds brought forward 1 July 2019	33,665
2017-2018 SRV funds raised 2019-2020 financial year	3,474,700
Total 2017-2018 SRV Funds available 2019-2020	3,508,365
Less: 2017-2018 SRV Funds expended	3,394,754
Unexpended 2017-2018 SRV funds at 30 June 2020	113,611

At 30 June 2020, \$113,611 of the 2017/18 Special Rate Variation derived funds remain unspent which will be carried forward to the 2020/21 financial year.

Council in determining the 2019/20 Budget Estimates resolved in addition to other funds to allocate an additional \$4,138,100 for the 2019/20 financial year as indicated in the following table along with unexpended SRV funds from 2018/19 of \$33,700 for total Special Rate Variation available funding of \$3,508,400. The following table also identifies the schedule of works, actual expenditure achieved with other funding totalling \$7,006,216.

Byron Shire Council Special Rate Variation Expenditure as at 30 June 2020							
Expenditure Item	Budget \$	Actual Expenditure \$	2019/20 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended	Project Status
Capital Works Expenditure							
Sporting Infrastructure Renewal (Shire wide)	50,000	39,939	50,000	0	50,000	79.88%	Complete
Reseal - Coorabell Road (Ch 80 - 3,770)	160,200	160,230	104,400	55,800	160,200	100.02%	Complete
Reseal - Coorabell Road (Ch 4,170 - 5,210)	69,600	69,624	69,600	0	69,600	100.03%	Complete
Reseal - The Pocket Road (Ch 8,730 - 10,370)	66,100	66,169	66,100	0	66,100	100.10%	Complete
Reseal - Mullumbimby Road (Ch 30 - 3,020)	162,100	162,098	162,100	0	162,100	100.00%	Complete
Coolamon Scenic Drive North (Ch 4220 -	74,000	73,995	28,300	45,700	74,000	99.99%	Complete
Reseal - Argyle Street - AC Overlay (Ch 260 - 773)	298,900	298,676	282,400	16,500	298,900	99.92%	Complete
Clifford Street - AC Overlay (Ch 0 - 280)	205,600	205,641	161,900	43,700	205,600	100.02%	Complete
Renewal of playground equipment (Shire wide - emergent)	25,000	27,977	25,000	0	25,000	111.91%	Complete
Byron Bay Town Centre Renewals - Landscape/Precinct Plan	61,400	62,422	58,000	3,400	61,400	101.67%	Complete
Replacement of damaged Kerb and Gutter Shire Wide as per inspection Report	68,100	7,454	40,500	27,600	68,100	10.94%	Works programmed for delivery 20/21 FY.
Bridge - Byron Bridge	255,600	648,797	55,600	200,000	255,600	253.83%	Under construction
Bridge - South Arm	1,656,800	1,181,758	400,000	1,256,800	1,656,800	71.33%	Under construction
The Pocket Road Stage 1 (Ch 1,790 - 2,810)	1,129,600	1,007,217	67,300	1,062,300	1,129,600	89.17%	Stage 1 complete
Gravel Resheeting	311,500	321,257	300,000	11,500	311,500	103.13%	Works program complete
The Pocket Road Stage 2 (Ch 2,810 - 3,690) - Design only	50,000	33,158	20,000	30,000	50,000	66.32%	Design underway
Myocum Road (segments between Ch 0 - 9,690) - Design Only	80,000	105,421	80,000	0	80,000	131.78%	Design underway
Massinger Street (Ch 0 - 255) - DESIGN	4,500	2,635	4,500	0	4,500	58.55%	Design complete
Heavy Patching	333,300	333,276	333,300	0	333,300	99.99%	Works program complete
Brunswick Heads Scout Hall Road Safety Improvements	15,000	9,773	15,000	0	15,000	65.16%	Complete
Gordon Street Parking Improvements	50,000	55,670	50,000	0	50,000	111.34%	Complete
Removal of Rusted Steel Supports for Old Auto Blind System	15,000	0	13,600	1,400	15,000	0.00%	Works Ordered
Replace Back Doors in Chambers	15,000	0	15,000	0	15,000	0.00%	Works Ordered
Emergency Exit Gates for Rear Fence	20,000	8,080	20,000	0	20,000	40.40%	Complete
Shade Structure for CI Courtyard	10,000	4,774	10,000	0	10,000	47.74%	Works underway, completed in July 2020
Total Capital Works Expenditure	5,187,300	4,886,041	2,432,600	2,754,700	5,187,300	94.19%	

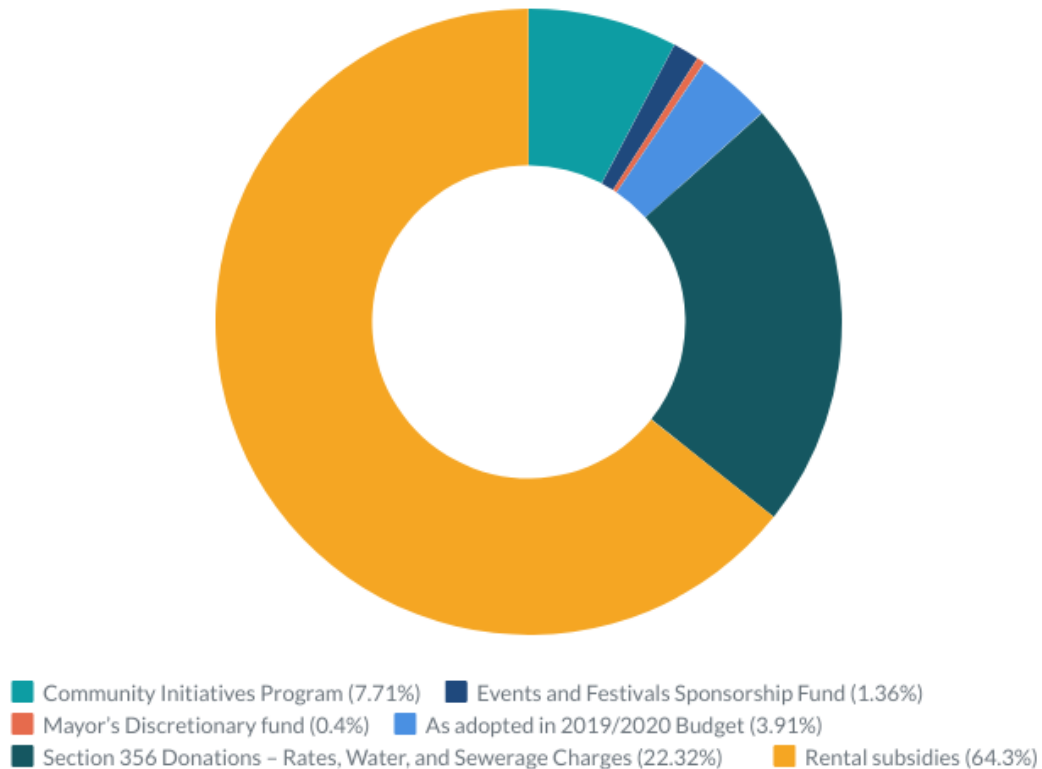
Byron Shire Council Special Rate Variation Expenditure as at 30 June 2020							
Expenditure Item	Budget \$	Actual Expenditure \$	2019/20 SRV Funding \$	Other Funding \$	Total Funding \$	% Expended	Project Status
Maintenance Expenditure							
Byron Bay Pool – Maintenance	52,600	23,733	23,400	29,200	52,600	45.12%	Complete
Mullumbimby Bay Pool – Maintenance	52,500	31,311	23,400	29,100	52,500	59.64%	Complete
North - Urban Drainage Maintenance	275,700	260,812	56,700	219,000	275,700	94.60%	Complete for year
South - Urban Drainage Maintenance	195,600	270,076	56,700	138,900	195,600	138.08%	Complete for year
Rural Drainage Maintenance	310,300	285,199	38,700	271,600	310,300	91.91%	Complete for year
Urban Roads - Patching	375,100	465,641	280,000	95,100	375,100	124.14%	Complete for year
Rural Roads - Patching	880,900	575,131	312,600	568,300	880,900	65.29%	Complete for year
3141.1 - Paved Footpath Maintenance	57,900	39,639	25,000	32,900	57,900	68.46%	Complete for year
Brunswick Heads Skate Park Renewal	30,000	29,505	30,000	0	30,000	98.35%	Complete
Mullumbimby Skate Park Renewal	159,500	139,128	159,500	0	159,500	87.23%	Complete
Total Maintenance Expenditure	2,390,100	2,120,175	1,006,000	1,384,100	2,390,100	88.71%	
Total Expenditure	7,577,400	7,006,216	3,438,600	4,138,800	7,577,400	92.46%	

s356 Contributions/Donations

Local Government (General) Regulation 2005 cl 217(1)(a5)

Council supported over 60 community groups during 2019/20 with over \$560,000 in donations towards assisting them to offer services or provide benefits to Byron Shire residents and visitors.

Despite restricted activities due to the COVID-19 pandemic from March 2020, there were over 200 public events hosted, over 1200 workshops run, 20 services provided and 95 initiatives supported with almost 12,000 people benefiting (plus over 100,000 visitors). Preschools, halls, surf clubs and other service organisations were supported by Council in addition to many events and activities.



Total moneys distributed under Section 356 of the Local Government Act 1993	Total Donations \$
Moneys distributed under Policy Community Initiatives Program	43,250.00
Moneys distributed under the Events and Festivals Sponsorship Fund	7,636.77
Moneys distributed from the Mayor's Discretionary fund	2,240.28
As adopted in 2019/20 Budget	21,936.36
Moneys donated under Policy Section 356 Donations – Rates Water and Sewerage Charges	125,128.92
Moneys donated as rental subsidies	360,501.00
TOTAL	\$560,693.33

Moneys distributed under Policy Community Initiatives Program	Donation \$
Name of Community Organisations or Project	
Japanese Youth Drum Project	5,000.00
Bangalow Koalas	5,000.00
Seabin Foundation Limited	5,000.00
Byron Youth Theatre	5,000.00
Big Scrub Landcare	5,000.00
Shedding Community Workshop	5,000.00
Sprung! Integrated Dance Theatre	5,000.00
Bangalow Lions Club	2,250.00
Brunswick Heads Chamber of Commerce (Mullum2Bruns Paddle)	1,000.00
Queer Family	5,000.00
TOTAL	\$43,250.00


Moneys distributed under the Events and Festivals Sponsorship Fund	Donation \$
Name of Organisation or Project	
Japan Festival Byron Bay	2,250.00
Seabin Foundation Limited	3,000.00
Northern Rivers Food Incorporated	900.00
Creative Mullumbimby	1,486.77
TOTAL	\$7,636.77

Section 356 Donations from the Mayor's Discretionary Funds	Donation \$
Name of Community Organisations or Individual	
Byron Bay High School	200.00
Mullumbimby High School	200.00
Byron Rudolf Steiner School	200.00
Mullumbimby Shearwater School	200.00
Ocean Shores Art Expo	300.00
Sophia Gardner	140.28
Resilient Byron	1,000.00
TOTAL	\$2,240.28

Section 356 Donations – As adopted in 2019/20 Budget	Donation
Name of Community Organisations or Project	
North Coast Academy of Sport	3,900.00
Tweed/Byron Life Education	3,200.00
Westpac Rescue Helicopter	5,100.00
Brunswick Valley Rescue	4,636.36
Brunswick Volunteer Marine Rescue	5,100.00
TOTAL	\$21,936.36

Community Initiatives Program 2019/20

Successful application to Council's Community Initiatives Program 2019/20 funding round are outlined below:

Name	Purpose
Japanese Youth Drum Project	<p>This project delivered and shared cultural diversity awareness activities. A regular monthly gathering also provided language practice aimed at supporting the Japanese community to share their culture with young people.</p>
Bangalow Koalas	<p>Bangalow Koalas Community Wildlife Corridor is connecting and creating a koala corridor from Byron Bay across the hinterland towards Repentance Creek. The corridor will enhance, protect and conserve habitat for vulnerable Koala and critically endangered Lowland Rainforest of Subtropical Australia.</p>
Seabin Foundation 	<p>Seabin coordinated and participated in community events and community group presentations including using a 3D printed miniature of a Seabin in a fish tank.</p>
Byron Youth Theatre	<p>Byron Youth Theatre created an original production and forum, '<i>How on Earth</i>', focusing on issues of eco-anxiety and ecological despair in relation to the current global situation. The initial stages of the project were adapted to meet with COVID-19 restrictions. Performances and workshops were held at some schools and the filmed video version of the performances will be used for further showings.</p>
Big Scrub Landcare	<p>The 21st annual Big Scrub Rainforest Day is a community environmental festival and in 2019 was about connecting our community with our critically endangered lowland subtropical rainforest. The event engaged over 500 people in 15 activities during the 4-days across the Big Scrub region</p> <p>Participants learned about the rainforest and its magnificent biodiversity. Participants came from interstate, the Hunter Valley, NSW South Coast, Coffs Coast and the Sunshine Coast as well as locals from our own region. Twenty-seven groups were involved in organisation and facilitation of the event including government, businesses and community groups.</p>
Shedding Community Workshop	<p>Skillhaven is a direct response to community demand to learn tiny house building skills. Shedding provided a series of 12 hands-on workshops for the community, inclusive of all genders, abilities, ages,</p>

Name	Purpose
<p>Sprung! Integrated Dance Theatre</p>	<p>cultures, and financial situations.</p> <p>A quality disability-inclusive Cabaret was produced, called “French Café”, in partnership with Brunswick Picture House, for which more than 50% of paid artists have disability.</p> <p>Sprung! Integrated Dance Theatre produced the French Café Project. “You’re sitting crammed in at café tables at this incredible vintage picture house in Byron Shire. The man on your left has only one leg and the woman on your right, dressed in furs and draped with pearls, has hemiplegia. But all of you are spellbound as a world class soprano sings Brel in French while a virtuoso dancer-dishwasher with Down Syndrome puts down her teatowel and abandons herself to a dance of unrequited love. This show was two hours of pure magic.”</p>
<p>Bangalow Lions Club</p>	<p>Funds went towards the cost of street closure and traffic control for the Bangalow Billy Cart Derby 2019. In round two, further funds were committed to support the Billycart Derby 2020 for costs of monitoring the road closure and traffic management.</p>
<p>Brunswick Heads Chamber of Commerce</p>	<p>Funds were a contribution to the cost of road closures, advertising of road closures and extra garbage bins for the Mullum2Brunns Paddle 2020.</p>
<p>Queer Family Project</p>	<p>The Queer Family Project aims to improve wellbeing, reduce social isolation and provide opportunities for connection and community for the LGBTQIA+ residents of the Byron Shire. Specifically, funding is to support the creation of safe spaces, events, workshops and other opportunities for queer people to connect through our Queer Family 2020 calendar (Jan-June).</p> <p>“Creating Queer Family has been an incredible journey. Over 7 months 10 events were held where 548 unique individuals actively engaged with Queer Family. It is so hard to come up with just one highlight after so many events and wonderful interactions with our community. It was an absolute joy to bring strangers together to share a meal, laugh, dance, play, form bonds, and then become firm friends at our events. To be understood, seen, validated, welcomed with open arms and feel you finally belong is priceless. “</p>

Funding & Subsidies - Supporting our Community

- In March 2020 the **Westpac Life Saver Recue Helicopter** performed its **10,000th** mission since it started in Ballina in 1982. The rescue helicopter had 25 mission taskings in the Byron area, 11 primary response (accident/ emergency), 6 secondary (inter hospital patient transfers) and 8 search and rescue. A number of training missions were undertaken in Byron Bay in association with other agencies such as Surf Lifesaving Australia.
- The **Byron Visitor Centre** has continued to develop as a trusted and important resource for both locals and visitors alike, generating many thousands of dollars worth of bookings for local businesses, liaising with neighbouring Councils to support tourism initiatives and supporting local initiatives such as **Take 3 for the Sea**. With new volunteers joining the crew, over **20 long-standing volunteers** still provide residents and visitors with excellent service.
- The **Mullumbimby District Cultural Centre** received a **Stronger Country Communities grant** to make important improvements to the **Drill Hall**, including the installation of a new kitchen, major renovations of the pottery studio, construction of a box office and a storage shed.
- **Two theatre productions, 7 film nights** and **12 other events** were held at the **Drill Hall** prior to the hall closing for renovations, and then for COVID-19.
- The **Potters' Association** participated in **The Mud Trail** and **Mullumbimby Music Festival** receiving 100 visitors each event.
- **Ancillary Education workshops** across 12 different subjects were offered; approximately **250 athletes, 50 coaching staff**. Vocational and Life-enhancement courses were held including delivery of 8 full qualifications, 12 formal skill-sets and 419 short courses. Total of **3,972 unit enrolments**.
- A **preschool service** was provided that offers a happy, safe and educational place for children. Approximately **50 young people attend programs every week** during school terms, in a financial year approx. 100 young people. An additional 20 -30 young people per year access individual case management and support.
- **82 Sourdough mentees matched for business development** (with 60 mentors). 2 Pre-accelerator programs with 17 participants.
- **Byron Community College**, working to capacity and high efficiency, provided employment to the **largest number of staff since inception**. The College continues to demonstrate high student retention rates and completion across many courses (well over the State average). Many courses filled early and enjoyed good enrolment numbers for 2020.
- **Healthy Harold** the giraffe is well known among children in the Byron Bay region as a regular feature in local schools, teaching students about the benefits of healthy lifestyles. Each year more than **6000 students** from schools on the Far North Coast receive a visit from the Life Education van, largely thanks to the support of local unsung heroes. For more than 25 years, Byron Shire Council's Open Spaces Team has helped keep Life Education's wheels moving on the Far North Coast by towing the vans to local schools and storing the van during the school holidays. Byron Shire Council also donates around \$3000 annually to support more children in the region to see the Life Education program.



Moneys donated under Policy Section 356 Donations – Rates, Water and Sewerage Charges		Donation \$
Name of Centre/Hall	Assess. No.	
Bangalow CWA Hall 31 Byron Street BANGALOW	735803	2,769.32
Bangalow Heritage House Ashton Street BANGALOW	1097997	1,044.00
Bangalow Parks (Showground) Station Street BANGALOW	1204411	3,366.00
Bangalow RSL Hall 19 Station Street BANGALOW	930800	4,287.98
Billinudgel School of Arts 4 Wilfred Street BILLINUDGEL	1038702	1,930.00
Broken Head Hall 536 Broken Head Road BROKEN HEAD	1164516	1,882.82
Brunswick CWA Hall Park Street BRUNSWICK HEADS	782102	5,602.42
Brunswick Heads Memorial Hall 24 Fingal Street BRUNSWICK HEADS	374603	4,974.08
Brunswick Heads Scout Hall 36 South Beach Road BRUNSWICK HEADS	928309	1,044.00
Bangalow A & I Hall 3 Station Street BANGALOW	931709	1,293.00
Brunswick Valley Community Centre South Beach Road BRUNSWICK HEADS	1103449	8,692.66
Brunswick Valley Historical Society Stuart Street MULLUMBIMBY	1079219	1,044.00
Brunswick Heads RSL Hall 24 Fawcett Street BRUNSWICK HEADS	356006	4,095.65
Byron Bay Community Centre 69 Jonson Street BYRON BAY	466300	25,481.48
Marvel Street Hall (Former Senior Citizen's Hall) 37 Marvel Street BYRON BAY	1097096	1,044.00
Cook Pioneer Centre (Senior Citizens Mullumbimby) 32 Gordon Street MULLUMBIMBY	428508	1,044.00
Coorabell Hall Coolamon Scenic Drive COORABELL	279406	2,429.20
Durrumbul Preschool (Old Hall) Coolamon Scenic Drive COORABELL	590208	47.00
Eureka Hall 500 Eureka Road EUREKA	356204	1,406.38
Ewingsdale Hall William Flick Lane EWINGSDALE	758805	983.48
Federal Hall Federal Drive FEDERAL	358903	1,288.36
Island Quarry Ewingsdale Road BYRON BAY	1101963	1,097.00

Moneys donated under Policy Section 356 Donations – Rates, Water and Sewerage Charges		Donation \$
Kohinur Hall 1296 Main Arm Road UPPER MAIN ARM	587204	1,506.91
Mullumbimby Neighbourhood Centre 55 Dalley Street MULLUMBIMBY	1197268	3,455.03
Mullumbimby Civic Hall 55 Dalley Street MULLUMBIMBY	1197276	2,816.87
Mullumbimby CWA Hall 15 Tincogan Street MULLUMBIMBY	999409	1,044.00
Mullumbimby Cultural Centre (Old Drill Hall) 4 Jubilee Avenue MULLUMBIMBY	476804	3,355.57
Mullumbimby Scout and Guides Hall Burringbar Street MULLUMBIMBY	220103	1,044.00
Ocean Shores Community Centre 1 Jarrah Crescent OCEAN SHORES	831800	4,170.65
South Golden Beach Community Centre Pacific Esplanade SOUTH GOLDEN BEACH	1128339	6,664.80
Suffolk Park Community Centre Alcorn Street SUFFOLK PARK	1117605	3,917.03
Tyagarah Hall Pacific Highway TYAGARAH	1139278	863.00
Byron Youth Centre 34 Gordon Street MULLUMBIMBY	1183771	1,932.00
Wilson's Creek Hall 724 Wilson's Creek Road WILSONS CREEK	1181577	1,157.23
Byron Bay Surf Club Bay Street BYRON BAY	95802	9,462.00
Brunswick Heads Surf Club South Beach Road BRUNSWICK HEADS	928705	1,631.00
Bush Fire Brigade Mullumbimby 34 A Gordon Street MULLUMBIMBY	1183789	5,062.00
TOTAL		\$125,128.92

Section 356 Donations as Rental Subsidies	Donation \$
Name of Community Organisation	
Byron Visitor Centre	71,500.00
Mullumbimby District Cultural Centre	29,900.00
Byron Region Community College	61,700.00
Mullumbimby & District Neighbourhood Centre	14,900.00
Byron Youth Service	5,000.00
Bangalow Community Children's Centre Inc	90,900.00
Lilly Pilly Community Preschool	40,401.00
Ocean Shores Preschool	46,200.00
TOTAL	360,501.00



Major Contracts Awarded

Local Government (General) Regulation 2005 cl 217(1)(a2)

The following major contracts (greater than \$150,000) were awarded by Council during the reporting period 1 July 2019 to 30 June 2020:

Contract Number	Nature of goods/services supplied	Contractors engaged	Amount payable under Contract
2019-0168	Supply and Install of Ferrous Chloride Chemical dosing and storage equipment	IXOM operations Pty Ltd Level 8, 1 Nicholson Street EAST MELBOURNE VIC	\$199,150.00
2019-0059	Parking Management System	Database Consultants Australia	\$650,000.00
2019-0038	South Arm Bridge Rehabilitation	Timber Restoration Systems 35-37 Beachmere Rd CABOULTURE QLD 4510	\$1,121,805.00
2019-0066	Byron Creek Bridge Replacement	Ark Construction Group PO Box 592 COOLUM QLD 4573	\$1,928,441.00
2019-0005	Byron Bay Bypass Noise Consultancy - Design	Renzo Tonin Associates NSW Pty Ltd 96 Petrie Terrace SPRING HILL QLD 4004	\$650,000.00
2019-0063	Public Amenities Cleaning Services	Deeper Water Cleaning 15 Palmer Av OCEAN SHORES NSW	\$699,468.00
2019-0046	Yamble Reservoir Trunk Water Main	Demacs Construction PO Box 135 COOLANGATTA QLD	\$669,234.00
2019-0037	Repentance Creek Road Causeway Upgrade	Durak Civil Pty Ltd	\$499,997.00
2018-0003	Supply of Retail Electricity	Powershop Australia Pty Ltd MELBOURNE VIC 3000	As per Schedule of rates
2019-0057	Supply and delivery of Emulsion	Bitupave LTD T/A Boral Asphalt 119 Cullen Avenue WEST WHINSTANES QLD 4007	As per Schedule of rates
2019-0052	Arakwal Court Turn Around Renewal	GRC Civil (Civilec Pty Ltd)	\$691,623.21
2019-0021	Premixed Concrete Supply and Delivery	Boral Resources Pty Ltd Trinity 2-39 Dehli Road BALLINA NSW 2478	As per schedule of rates
		Graham's Concrete Pty Ltd 1 Craig Street KYOOGLE NSW 2474	
		Hanson Construction Materials Level 18 2/12 Macquarie Street PARRAMATTA NSW 2150	
2019-0014	Causeway Upgrades - Upper	CivilCS Pty Ltd 626 Dunnoon Road TULLERA NSW 2480	\$712,960.16
2019-0028	Byron Shire Flood Warning Network	JBA Pacific Scientists and Engineers Pty Ltd Trading as: Jeremy Benn Pacific	\$149,208.00

Contract Number	Nature of goods/services supplied	Contractors engaged	Amount payable under Contract
		(JBP)Ltd. Suite T01, 'The Johnson' 477 Boundary Street SPRING HILL QLD 4000	
2019-0022	Truck Haulage and/or Plant and Equipment Hire	Panel of contractors (Particulars available on request)	As per schedule of rates
2019-0027	Management of First Sun and Suffolk Beachfront Holiday Parks	Belgravia PRO Level 4/102 Albert Road SOUTH MELBOURNE VIC 3205	\$4,067,616.00
2019-0033	Integrated Transport Management Strategy	GTA Consultants Level 25, 55 Collins Street MELBOURNE VIC 3000	\$133,508.00
2019-0009	Processing of Co-mingled Recyclables	Polytrade Pty Ltd Dandenong South VIC 3175	\$2,200,000.00
2018-0058	Railway Park Upgrade	Greenwood Landscape Management 1/5 Traders Way CURRUMBIN QLD 4223	\$1,190,930.25
2019-0001	Supply & Delivery Modular Bridge Componentry	Inquik Pty Ltd PO Box 245 ALEXANDRIA NSW 1435 Waeger Constructions Pty Ltd 14 Shipley Dr RUTHERFORD NSW 2320	Schedule of Rates
2019-0002	Federal Drive Land Slide Stabilisation	Piling & Civil Australia (PCA) Pty Ltd PO Box 1522 BAULKHAM HILLS NSW 1755	\$376,270
2020-0007	Panel Of Providers Engineering and Consulting Services	Advisian Pty Ltd ADW Johnson AJSWAN Consulting Pty Ltd Alliance Automation Pty Ltd Alluvium Consulting Australia Pty Ltd Altus Group Cost Management Pty Ltd Ardill Payne & Partners Australian Wetlands Consulting Pty Ltd Pulver Cooper & Blackley Pty Ltd BDR Projects Pty Limited Blair and Sons Engineering Contractors Pty Ltd BMT Commercial Australia Pty Ltd Cardno (NSW/ACT) Pty Ltd Civil Consult Pty Ltd Coffey Services Australia Constructive Solutions Pty Ltd Coote Burchills Engineering Pty Ltd Daly Smith Pty Ltd Donald Cant Watts Corke (NSW) Pty Ltd Ecosave Pty Ltd Ganden Pty Ltd GeoLINK Consulting Pty Ltd GHD Pty Ltd	As per Schedule of rates

Contract Number	Nature of goods/services supplied	Contractors engaged	Amount payable under Contract
		H & H CONSULTING ENGINEERS PTY LIMITED ta Henry and Hymas	
		JK Geotechnics Pty Ltd	
		Kennedy Surveying Pty Ltd	
		Kylie Melissa Bott	
		Land Dynamics Pty Ltd t/a Land Dynamics Australia	
		LOGICAMMS AUSTRALIA PTY LTD t/a Logicamms	
		Merran Natasha Davis t/a Merran Davis	
		Michael Bale & Associates Pty Ltd	
		Morris Water Pty Ltd	
		Muller Unit Trust t/a Muller Partnership	
		New Beach Media Pty Ltd	
		Planit Consulting Pty Ltd	
		Public Works Advisory	
		SAFEgroup Automation Pty Ltd	
		SMEC Australia Pty Ltd	
		SEEG Holdings Pty Ltd t/a Specialist Electrical Engineering Group	
		Tim Fitzroy & Associates Pty Ltd	
		TNC Engineering Pty Ltd	
		Tonkin Consulting Pty Ltd	
		Touchstone Engineering Pty Ltd	
		Upright Management Pty Ltd	
		WaterGroup Pty Ltd	
		Westera Partners Pty Ltd	
		White Environmental Services Pty Ltd	
		Willow and Sparrow Pty Ltd	
		Yindi Group Pty Ltd	

Strategy

5.6

Manage Council's resources sustainably

Delivery Program Actions		
5.6.1	Enhance leadership effectiveness and capacity	
5.6.1.1	Continue regular coaching and 360 degree feedback based on LSI for Executive Team, Managers and identified top talent	Achieved
5.6.1.2	Create opportunities for leaders across Council to embed learnings from Great Managers Program	Substantially Achieved
5.6.1.3	Create collaborative leadership groups to develop organisational responses to key community issues	Achieved
5.6.2	Ensure support for employees physical and mental health	
5.6.2.1	Deliver mental health first aid training to managers, team leaders and supervisors	Achieved
5.6.2.2	Deliver a health and wellbeing expo for staff	Achieved
5.6.2.3	Acquisition and implementation of StateCover's Vault software for Work Health and Safety risk management	Achieved
5.6.3	Ensure Council's procurement framework is robust, efficient and effective (SP)	
5.6.3.1	Partner with managers in implementing action plans following results from the Human Synergistics Organisational Culture Inventory (OCI) and Organisational Effectiveness Inventory (OEI) culture surveys	Substantially Achieved
5.6.3.2	Maximise functionality of Council's learning management system and embed online learning throughout the organisation	Partially Achieved
5.6.3.3	Introduce criminal history checking to the employment due diligence process for any new starters performing roles entrusted with leadership, cash handling, development approval or financial management.	Achieved
5.6.4	Ensure Council's information systems are effective, resilient and accessible	
5.6.4.1	Implement the prioritised controls and operate Council's Information Security Management System (Do Phase)	Substantially Achieved
5.6.5	Maintain and review Council information and records management functions to improve efficiencies and meet legislative compliance	
5.6.5.1	Coordinate and publish the Disclosure Log of Formal GIPA Access to Information requests to Council's website	Achieved
5.6.5.2	Process Formal GIPA Access to Information Requests in accordance with legislative timeframes; review all Formal GIPA Access to information procedure to ensure legislative compliance	Achieved
5.6.5.3	Monitor all inwards electronic email received in Council's generic mailbox, store these in Council's Electronic Document Records Management System (EDRMS); scan and process to EDRMS all Council's hardcopy inwards mail	Achieved
5.6.5.4	Review and update Access to Information Guide - GIPA Act 2009 (E2019/4697)	Achieved
5.6.5.5	Support the organisation to deliver business systems and technology solutions	Achieved
5.6.5.6	Deliver strategic business systems (IT) projects	Substantially Achieved
5.6.6	Strategically align the leasing and licensing of Council assets to meet community needs	
5.6.6.1	Develop a policy for the implementation of the recommendations of buildings and property audit in relation to leasing and licensing	Partially Achieved

Delivery Program Actions

5.6.7	Develop and embed a proactive risk management culture	
5.6.7.1	Embed risk management framework	Achieved
5.6.7.2	Implement training program to improve risk management	Deferred/Delayed
5.6.7.3	Implement Business Continuity Plan	Achieved
5.6.7.4	Manage Audit, Risk and Improvement program including coordinating committee recommendations	Achieved
5.6.7.5	Implement Internal and External Audit recommendations, as appropriate	Achieved
5.6.8	Manage insurance claim portfolio in a timely, effective and efficient manner while identifying areas for improvement	
5.6.8.1	Assess and provide advice on internal and external insurance claims or concerns	Achieved
5.6.8.2	Manage insurance claims and provide data to inform strategic decision-making	Achieved
5.6.9	Develop and implement organisational innovation and creativity	
5.6.9.1	Identify evidence based opportunities to enable creativity and innovation in local government	Substantially Achieved
5.6.10	Develop and implement organisational innovation and creativity	
5.6.10.1	Complete 2019 LG Performance Excellence Program	Substantially Achieved
5.6.10.2	Develop an intranet site for Council staff	Achieved
5.6.10.3	Develop a corporate compliance framework which prescribes Council's position and approach to corporate compliance	Achieved
5.6.11	Maintain effective relationships with key stakeholders, neighbouring local governments, government representatives and government agencies	
5.6.11.1	Participate in NRJO forums	Achieved
5.6.11.2	Engage with government representatives and agencies	Achieved
5.6.12	Implement strategic grants management systems to deliver priority projects for Byron's community (SP)	
5.6.12.1	Coordinate competitive grant applications with Council's business units to meet Federal and State government outcomes	Achieved
5.6.12.2	This activity was removed in the Q1 Amendment	N/A
5.6.12.3	Provide governance for grants management	Achieved
5.6.13	Manage the delivery of high quality cost effective legal services	
5.6.13.1	Provide in-house legal advice to the organisation to inform decision making and minimise organisational risk	Achieved
5.6.13.2	Represent Council's legal interests	Achieved
5.6.13.3	Manage code of conduct matters	Achieved

Successful Grants 2019/20

Based on announcement of grants.

Grant Program	Grant Description	Amount \$ (ex GST)
Crown Reserves Improvement Fund	Weed control in Stewart Park (Part)	\$20,000
Local Government Road Safety Program	Little Blue Dinosaur and School Zone Enforcement	\$5,000
Council Litter Grants	Own It and Act	\$25,000
Council Litter Grants	On Ground	\$60,000
TfNSW Safer Roads Program	Myocum Road	\$3,800,000
TfNSW Safer Roads Program	Main Arm Road	\$3,750,000
Community Heritage	Heritage Advisory Service	\$12,000
Community Heritage	Byron Shire Local Heritage Grants	\$11,000
Active Transport 2019	Suffolk Park to Byron Bay cycleway	\$999,000
Fixing Country Roads 2019 Tranche 1	Myocum Road	\$1,894,708
Stronger Country Communities Fund R3	Pocket Park - BAIE	\$56,000
Stronger Country Communities Fund R3	Ocean Shores Community Centre	141,000
Department of Agriculture, Water and Environment	Combating Weeds and Pests	\$299,000
NSW Office of Local Government	Pound grant	\$4,000
NSW Department of Planning, Industry and Environment	Coast and Estuary Grants Program- Southern Byron Shire Coastline and Belongil estuary scoping study	\$51,500
NSW Department of Planning, Industry and Environment	Behavioural change to reduce the impacts of domestic dogs on koalas and other threatened fauna.	\$23,970
NSW Department of Planning, Industry and Environment	Koala Food Study	\$18,750
NSW Department of Planning, Industry and Environment	Showground Stimulus Fund - Bangalow Parklands fence	\$25,000
Transport for NSW	Fixing Local Roads 2019 - Rifle Range Road	\$1,317,029
Transport for NSW	Fixing Local Roads 2019 - National Parks Roads	\$963,112



13.5M

Worth of grants awarded to Council

The following grants have been completed, or were in progress during 2019-20:

Proudly funded by the NSW Government

- \$25 million NSW Government Roads and Infrastructure Election Commitment
- Election Commitment Mullumbimby High School Bus Interchange
- Bushfire Recovery and Economic Resilience Fund Phase 1: Audit of recovery and evacuation centres and re-roofing of Ocean Shores Community Centre

Stronger Country Communities Fund Round 1:

- Heritage House Bangalow (Connecting Families Past & Present)
- Waterlily Playscape Ocean Shores
- Refurbishing Sandhills Early Childhood Centre to boost local business productivity

Stronger Country Communities Fund Round 2:

- Connection Suffolk Park Cyclists to Byron Bay
- Byron Shire Flood Warning Network
- Resurfacing Booyong Tennis Courts
- The Mullumbimby Gateway - Repair & Renew
- Construction of Amenities Building at the Eureka Public Recreation Reserve
- Refurbishment of CWA Hall, Brunswick Heads
- Refurbish Mullumbimby War Widow's Cottage
- Mullumbimby Museum Refurbishment
- Refurbishment and enhancement Mullumbimby Drill Hall
- Lone Goat Gallery Refurbishment
- Byron Bay Surf Life Saving Club - replace roof & paint exterior

Stronger Country Communities Fund Round 3:

- Ocean Shores Community Centre
- Pocket Park – Byron Arts and Industry Precinct

Transport for NSW Safer Roads Program:

- Myocum Road
- Main Arm Road
- Bangalow Road, Byron Bay
- Coolamon Scenic Drive, Coorabell

Transport for NSW Fixing Local Roads:

- Rifle Range Road
- National Parks Roads

Fixing Country Roads 2019 Tranche 1:

- Myocum Road

Active Transport 2019:

- Suffolk Park to Byron Bay cycleway

Local Government Road Safety Program:

- Little Blue Dinosaur and School Zone Enforcement
- School Safety Education Campaign for drivers

Office of Local Government:

- Pound grant

Crown Reserves Improvement Fund:

- Weed control in (part) Stewart Park, Mullumbimby

NSW Department of Planning, Industry and Environment:

- Showground Stimulus Fund - Bangalow Parklands fence
- Koala Food Study
- Behavioural change to reduce the impacts of domestic dogs on koalas and other threatened fauna
- Coast and Estuary Grants Program- Southern Byron Shire Coastline and Belongil estuary scoping study

Country Passenger Transport Infrastructure Grants Scheme:

- 12 Bus Shelters
- 2 Bus Shelters – South Golden Beach and Montecollum

Community Heritage:

- Heritage Advisory Service
- Byron Shire Local Heritage Grants

Transport Heritage Grant:

- Byron Rail Precinct Heritage Studies

Council Litter Grants:

- Own It and Act
- On Ground

Office of Environment and Heritage:

- North Byron Flood Risk Management Study and Plan

Environmental Trust:

- Flying Fox Improvements - working towards flying fox and community coexistence

Growing Local Economies:

- Byron Bay Town Centre Bypass

Flying Fox Grants:

- Paddys Creek Flying-fox Camp Management

Clubs NSW:

- Cook Pioneer Hall - Fire Preparedness

NSW Crime Prevention Grant:

- Lighting Upgrade to Jonson Street, Byron Bay

External Bodies Exercising Council Functions

Local Government (General) Regulation 2005 cl 217(1)(a6)

Under the Local Government Act 1993 Section 355, Council is able to delegate some of its functions to a committee of Council. Council uses this delegation and appoints community members to manage its facilities, or functions, through a committee or board of management.

Community involvement in managing community facilities provides better outcomes for locals whilst engaging and including local people, both new and existing residents, and providing an opportunity to participate in local community life.

The committees provide a mechanism by which interested people can have an active role in the provision / management of Council facilities or services. This provides a twofold benefit by giving protection to the committee operating under the banner of Council, and by providing Council with assistance in carrying out its functions. Memberships consist of a Councillor and community representatives.

During the reporting period 1 July 2019 to 30 June 2020, there were eight Section 355 Committees and three Boards of Management managing Council's facilities, which are shown on Council's website:



<https://www.byron.nsw.gov.au/Council/Committees-and-groups/Section-355-Committees-and-Boards-of-Management>

As of 1 July 2016, Far North Coast Weeds and Richmond River County Council merged with Rous County Council. Rous County Council also performs functions delegated by Council. It is commissioned to provide bulk water supply, noxious weed eradication and flood mitigation and catchment management services on behalf of the constituent councils. The County Council Executive is comprised of eight councillors, two nominated from each of the constituent councils of Ballina, Byron, Lismore and Richmond Valley.

Controlling Interests in Companies

Local Government (General) Regulation 2005 cl 217(1)(a7)

Council had no controlling interest in any company during the reporting period 1 July 2019 to 30 June 2020.

Partnerships, Cooperatives and Joint Ventures

Local Government (General) Regulation 2005 cl 217(1)(a8)

Council was involved in the following partnerships and joint ventures during the reporting period 1 July 2019 to 30 June 2020:

- 1.** Arts Northern Rivers is the peak body for Arts and Cultural sector in the region. Arts Northern Rivers is an independent not for profit organisation, supported by Arts NSW and the seven local governments of the region:
 - Council resolved in December 2002 to provide in principle support to the establishment of a Regional Arts Board for the far north coast region
 - In November 2003 Council endorsed the Memorandum of Understanding with Arts Northern Rivers which is a document intended to recognise the regional co-operation of all northern rivers councils in developing the Regional Arts Board
 - Since 2003/04 Council has made an annual contribution to Arts Northern Rivers

- 2.** Local Government NSW (LGNSW) is the peak body for local government in NSW. It represents the views of councils through:
 - presenting council views to governments
 - promoting local government to the community
 - providing specialist advice and services

- 3.** Northern Rivers Joint Organisation (NRJO), which was proclaimed on 14 May 2018. The principal functions of the Northern Rivers Joint Organisation are to:
 - establish strategic regional priorities for the joint organisation area and develop strategies and plans for delivering these priorities
 - provide regional leadership for the joint organisation area and to be an advocate for strategic regional priorities
 - identify and take up opportunities for intergovernmental cooperation on matters relating to the joint organisation area

- 4.** North East Waste Forum - whose objective is to identify common problems and issues in waste minimisation and management for the Northern Rivers Region.

- 5.** North East Weight of Loads Groups - whose objective is to generally promote the aims of reducing damage to Council and classified roads by the policing of vehicle weight limits.

- 6.** NSW Cancer Council – in 2006 Council resolved to be in a community partnership with the NSW Cancer Council which confirms Council's commitment to reduce the impact of cancer on the local community. By entering into a formal relationship, Council has easy access to the full range of Cancer Council programs and activities.

- 7.** The Australian Coastal Councils Association Inc (formerly The National Sea Change Taskforce) was established in 2004 as a national body to represent the interests of coastal councils and communities experiencing the effects of rapid population and tourism growth.

- 8.** Richmond-Tweed Regional Library - a joint funding relationship through the Richmond-Tweed Regional Library (involving Lismore, Ballina, Tweed and Byron Shire Councils) to provide library services to the Shire.

- 9.** My Road Info - a regional community information initiative developed by Northern Rivers councils, now expanded to include the Mid North Coast and North West Slopes region.

- 10.** Southern Cross University (SCU) - Council has a Memorandum of Understanding with SCU which includes collaboration on a range of issues including tourism, coastal management and establishing Byron-based educational facilities, as well as sponsoring internships for under-graduates.



Community Objective 4: We manage growth and change responsibly

With property prices in some areas on par with a median house price of \$930,000 and attached dwelling price of \$711,000 (2018, ABS), some of the highest outside of metropolitan Sydney, and more than 2.4 million tourists a year dropping in, the pressures on growth in our Shire are enormous.

Our CSP objective of managing growth and change responsibly is an incredible challenge. Our community is ferocious about protecting all the things they love about the Shire and Council's role is balancing community aspirations with appropriate development and providing a blueprint for the future where development fits in and reflects the character of our towns and villages rather than defining them. Thinking outside the box to develop unique solutions for our community is second nature to us.

Highlights

- ✓ Innovative **Affordable Housing Developer Contributions Policy** adopted.
- ✓ NSW first bespoke planning provisions regulating **events in rural areas** that rewards good behaviour and reduces demand on public enforcement agencies.
- ✓ Bangalow, Mullumbimby and Byron Arts and Industry Estate **masterplans developed** through community partnership.

Facts



867 development applications processed in 2019/20 with an economic value of \$340 million



8.8% increase in satisfaction rating for development application processing



2,800 submissions for consultation on 22 land management strategic plans

Strategy 4.1

Support the visions and aspirations of local communities through place-based planning and management



Byron Arts and Industry Estate

The Byron Arts and Industry Estate is a cultural hub featuring some of Australia's hottest fashion labels including Spell, Thrills and Rowie along with work/live/play space Habitat, Elements of Byron Resort, the Byron Bay Writers Festival, Stone & Wood Brewery, Circus Arts, Byron Gourmet Pies and Brookfarm – just to name a few.

Council's role in supporting the eclectic needs of this commercial and residential community was cemented in 2020 with the adoption of the Byron Arts and Industry Estate Precinct Plan which will guide future development of the area and its continued evolution from a disused public space area into a connected and creative space. In June 2020 we received a \$56,100 grant for the first project to come out of the Precinct Plan – a 'pocket park' which will provide green space amongst the warehouses and businesses.

Delivery Program Actions

4.1.1	Develop, implement and update Place Plans that promote place-based forward planning strategies and actions	
4.1.1.1	Progress draft Planning Proposal and DCP chapter to amend planning controls for Byron Bay town centre (Byron Bay Town Centre Masterplan action)	Achieved
4.1.1.2	Continue to develop Our Mullumbimby Masterplan	Achieved
4.1.1.3	Early delivery of Our Mullumbimby Masterplan through seed funding activation project	Achieved
4.1.1.4	Implement high priority actions from the Bangalow Village Plan	Achieved
4.1.1.5	Prepare Structure Plan and Development Control Plan for Bangalow town centre/Station Street	Partially Achieved
4.1.1.6 Res 20-285	Develop the Byron Arts and Industry Estate Precinct Plan	Achieved
4.1.1.7	Amend Local Environmental Plan and Development Control Plan in accordance with Mullumbimby Hospital Precinct Plan	Achieved
4.1.1.8	Amend Local Environmental Plan and Development Control Plan in accordance with Byron Hospital plan	Achieved
4.1.1.9 Res 20-287	Prepare Local Strategic Planning Statements	Achieved
4.1.1.10 Res 20-435	Deliver projects in Tweed Street, such as pocket parks and landscaping	Achieved
4.1.1.11	Progress Sandhills Reserve management transition in accordance with Crown Lands Management Act.	Substantially Achieved

BYRON SHIRE SUSTAINABLE TOURISM FUND

SANDHILLS ESTATE ACTIVATION

- A new recreation precinct linking the Byron Recreation Grounds, Main Beach, Tennyson St, Massinger St & Byron St.

Proudly funded by the NSW Government

Sandhills Estate Activation

After significant community consultation, in March 2020 Council adopted plans for the construction of a new \$2 million recreation precinct and skatepark at Sandhills in Byron Bay, a project that when completed will provide a major link to the beach, recreation grounds and central business district. Council approved a concept design and staff have been working with the representatives of the Bundjalung of Byron Bay Aboriginal people (Arakwal) to reflect the site's cultural significance.



Place Planning done differently

One of the things we treasure most in Byron Shire is the uniqueness of our towns and villages. Byron Bay, Brunswick Heads, Federal, Mullumbimby, Bangalow, Byron Bay Arts and Industry Estate...each place has its own character and style and each community is passionate about what they value most about the places they live, work and play.

It was around five years ago that Council first changed its approach to planning for its towns and villages through the establishment of a Byron Bay Town Centre Masterplan group. What we've learned is that a conventional one-size-fits-all, 'government-led' approach to place planning won't deliver the aspirations Byron Shire residents have for their towns, villages and neighbourhoods.

Fast forward to 2019/20, and in addition to the award-winning Byron Bay Town Centre Masterplan, Council has now adopted three more Place Plans for Bangalow, Mullumbimby and the Byron Arts and Industry Estate. Each of these Place Plans has followed tailored engagement processes determined by the particular community resulting in strong blueprints for each locality that celebrate what is special about each place, as well as confronting challenges head on.

By the end of 2020, Council will have four Place Plans completed, a fifth about to start in Federal and a sixth in the pipeline for Brunswick Heads. Concurrently we have created a new group, the Place Planning Collective – with 19 community volunteers set up to advise and assist in the implementation of key projects from each adopted Place Plan. As a result, we have people with local knowledge and passion helping to prioritise, work with us on Council projects and guide community to deliver their own projects on the ground.



Connecting Byron – realising the public space vision for Byron Bay

Over the past 12 months, on top of the \$24 million being invested in the Byron Bypass, Council has spent \$3 million, and partnered with a number of NSW Government agencies who have invested a further \$10 million to deliver upgrades to public spaces in the town centre of Byron Bay.

Council's adoption of the Byron Bay Town Centre Masterplan in 2016 set the vision and strategy to guide the future of the town centre. The Byron Masterplan Guidance Group was established by the community to guide the implementation and ensure that as projects were delivered, they were meeting the community expectations. The group identified the Byron rail precinct as its first 'starting point' in rolling out the masterplan.

Connecting Byron has created a precinct that meets the community's vision of a local community focal point and 'heart' for the town centre. The upgrades of Railway Park and the Byron rail corridor considerably increase the footprint and integrity of Byron Bay's public spaces. The construction of the Byron Bay bypass and the Byron Bay bus interchange will permanently redirect traffic away from the town centre, improving pedestrian and cycle movement and ease traffic congestion. The improvement of circulation routes across the entire precinct provides critical east-west linkages through the town centre, encouraging community use and celebration of their village heart.

For the local community, the tangible and immediate benefit of this project has been a reclaiming of space that had felt lost to them – a renewed focus on people and a reconnection to the places in which community congregates, celebrates and plays.

Delivery Program Actions (continued)

4.1.2	Ensure consistency of place-based projects with community Place Plans through embedding a governance framework that includes planning, implementation and ongoing management	
4.1.2.1	Facilitate Guidance Groups	Achieved
4.1.2.2	Cross directorate coordination of funding and delivery of projects from Place Plans	Achieved
4.1.3	Manage development through a transparent and efficient assessment process	
4.1.3.1	Assess and determine development applications	Achieved
4.1.3.2	Assess and determine construction certificates and subdivision certificates as the principal certifying authority	Achieved
4.1.3.3	Determine complying development applications	Achieved
4.1.3.4	Undertake construction inspections as a PCA	Achieved
4.1.3.5	Respond to and investigate complaints against building standards	Achieved
4.1.3.6	Conduct the Swimming Pool and Fire Safety inspection program	Achieved
4.1.3.7	Consult and engage with the local development industry	Achieved
4.1.3.8	Provide a range of development support services to applicants including pre lodgement advice and a development advisory panel	Achieved
4.1.3.9	Prepare a Planning Proposal to enable precinct based Short Term Rental Accommodation.	Substantially Achieved
4.1.3.10	Prepare and assess Planning Proposals and Development Control Plans, and amend Local Environmental Plan maps	Deferred/Delayed
4.1.3.11	Prepare DCP Character Design Guideline for Low Rise Medium Density Housing Code	Achieved
4.1.3.12	Administer 10.7 certificates, allocation of property addresses and update property subdivisions in GIS and Authority	Achieved



867 DAs
value of \$340M

During the 2019/20 period Council processed 867 Development Applications with a construction value of \$340 million.

Compliance Planning and effect of Planning Agreement

Environmental Planning and Assessment Act 1979 Section 93(G)(5)

During the reporting period 1 July 2018 to 30 June 2019 there was one Voluntary Planning Agreement as defined by the Environmental Planning and Assessment Act 1979 Section 7.5 (5) entered into. The details are provided below.

Development Application:	10.2016.625.1
Development:	Alterations and additions to existing commercial building to create a café and day spa
Location:	35-37 Burringbar Street, Mullumbimby
Planning Agreement details:	Monetary contributions for 15.3 car spaces

Support housing diversity in appropriate locations across the Shire

Strategy 4.2

Delivery Program Actions

4.2.1	Establish planning mechanisms to support housing that meets the needs of our community	
4.2.1.1	Finalise the Residential Strategy	Substantially Achieved
4.2.1.2	Amend Rural Land Use Strategy to include priority site/s for future rural lifestyle living opportunities in the form of 'intentional' communities'	Achieved
4.2.1.3	Prepare an Affordable Housing contribution scheme under SEPP 70 to be incorporated in the local planning framework controls (Action in Residential Strategy)	Achieved
4.2.1.4 Res 20-213	Investigate and implement planning controls to encourage an increase in the supply of affordable and inclusive housing stock (Action in Residential Strategy)	Achieved
4.2.1.5	Prepare a report on deliberative development models to facilitate the delivery of accessible housing	Achieved
4.2.1.6	Prepare Integrated Flood Study for Southern Mullumbimby Accessible Housing Precinct which includes Lot 22	Achieved
4.2.1.7	Progress future use of Lot 22, Mullumbimby Planning Proposal and Design Charrette	Substantially Achieved



Innovative Planning legislation for Rural Weddings & Events

This year, Byron Shire Council developed innovative planning provisions in relation to rural weddings and events that were endorsed by the Minister for Planning. These provisions introduce a new process of 'rolling development consents' that take up the wedding industry's commitment to self-enforce the rules for the benefit of all and the consents will reward positive behaviour from wedding venue operators and owners.

This means that instead of the usual type of approval that exists in perpetuity and requires Council to police the conditions, addressing complaints about noise or traffic from neighbours every time a wedding is held, consents will now be time-limited and complaints received during that time will adversely impact future applications for renewal. This planning solution for rural weddings is a first in NSW and can become a template for other LGAs experiencing similar tensions between rural industries and residents. The key to community support for the innovative approach was an in-depth and thoughtful consultation process bringing residents and industry together, resulting in the creation of specific criteria that allow the wedding industry to continue to thrive in a way that avoids disturbance to neighbours. Harmony achieved!



Tackling Unique Challenges

Short Term Holiday Letting

As one of Australia's top holiday destinations, Byron Shire has been significantly impacted by the rise of Airbnb, Booking.com, Stayz and other short-term holiday letting online platforms. What we've experienced is a huge rise in landlords choosing short-term letting. Pre-COVID, one in five residences in Byron Shire was a short-term holiday let property, pushing up the cost of long-term residential rental properties, with Byron Shire having some of the most unaffordable housing in NSW.

When the NSW government released its policy position supporting short-term holiday accommodation, recognising the unique impacts on some parts of Byron Shire, the Minister for Planning and Housing allowed this area an exemption from the state-wide position and allowed Council to develop a bespoke solution, with a 90 day threshold in the most impacted towns in the Shire.

Affordable Housing

Addressing Byron Shire's affordable housing issue is a high priority and managing short-term holiday accommodation is just one action in the multi-pronged approach Council is taking to this wicked problem. While we must work with the planning tools provided by the State Government, we are proactively seeking new opportunities to do more in this space because we are a regional LGA with big city problems when it comes to affordable housing.

In 2019/20 we:

- Developed an Affordable Housing Contributions Policy. Affordable housing contributions generally only flow from greenfields development, which we lack, so Council has taken an innovative policy approach which will also capture affordable housing contributions from in-fill development.
- Worked with the State Government to be part of the rules applied to SEPP 70s for Sydney Councils.
- Adopted a Tiny Homes Planning Proposal intended to enable development of 'tiny houses' on Council owned or managed land.
- Partnered with industry leaders and universities and invested in research on Alternative Governance Models as a foundation stone to assist future affordable housing developments.



Strategy 4.3

Promote and support local business development, education and employment opportunities

Delivery Program Actions

4.3.1	Facilitate and support sustainable development of our business community	
4.3.1.1	Review and implement the Economic Development Strategy and Action Plan	Substantially Achieved
4.3.1.2	Continue to strengthen partnerships between Council and the business community through the Strategic Business Panel and Business Roundtable	Achieved



Support tourism and events that reflect our culture and lifestyle

Strategy

4.4

Delivery Program Actions

4.4.1	Build a tourism industry that delivers local and regional benefits in line with the community's values	
4.4.1.1	Develop a new Byron Shire Sustainable Visitation Plan	Substantially Achieved
4.4.1.2	Continue to lead, build and strengthen strategic tourism partnerships	Achieved
4.4.1.3 Res 18-556	Deliver Voluntary Visitor Fund	Achieved



2.41 million
people visited
Byron Shire

Speaking up for low impact visitation

Over the last decade, Byron Shire has grappled with the very real problem of 'over-tourism' (or being loved to death). In 2019, Byron Shire's 35,081 (ABS ERP 2019) residents welcomed a record 2.41 million visitors. In the last three years (pre-COVID-19) tourism has grown by a whopping 60 percent.

In 2018/2019, tourism and hospitality supported 27% of local jobs, and contributed \$579.9 million in sales and a value-added total of \$340.3 million (<http://economy.id.com.au/byron/tourism-value>) but locals also see traffic congestion, illegal camping, a loss of community, increased litter, environmental damage, noise and the discovery of people in what were once 'secret local' spots. Our challenge to create a Sustainable Visitation Strategy (SVS) began in 2019. We called it Talking Tourism and that's what we did. Using an innovative approach to engage people in the discussion, preparing a toolkit for people to facilitate their own 'Kitchen Table Discussion' with a very public launch and social media campaign, more than 1200 people participated in discussions and in addition we received more than 1200 survey responses. We also spent three days with a Community Solutions Panel of 26 randomly selected residents and ratepayers who deliberated the question – 'what actions can Council take to align visitor behaviour with community values'?

We used this information to develop a new 10-year Sustainable Visitation Strategy – a commitment to tourism with a low impact on the environment and local culture that also recognises and supports future employment for residents. The new Strategy resets the way we think about tourism and sets out actions to enable greater balance and protection for our people and our natural environment.

The SVS was to be reported to Council in March 2020 but the COVID-19 pandemic arrived and we were presented with a first hand experience of life without tourism, with all the good and the bad that has come from that. Council immediately engaged with local business and community to provide support but also gather critical information on COVID-19 impacts. Adoption of the SVS will be slightly delayed but it will ultimately be a more robust strategy for taking the time to incorporate lessons learned from this unique time.



Calendar of Events

2019



July

Corporate Event @ Beach Restaurant
BB Boardriders Club Surf Competition
NAIDOC week
Splendour - accreditation area
Back to Bruns Hot Rod Run
Splendour in the Grass
Newy Boardriders Club Comps

Byron Writers Festival
BB Boardriders Club Surf Competition
Business Bus
Waterlily Playscape Opening
Cancer Council Mystery Box Rally
North Coast Mud Trail
Newy Boardriders Club Comps

August



September

BB Boardriders Club Surf Competition
QLD Variety Bash
Sample Food Festival
Brazilian Jui Jitsu Tournament
Newy Boardriders Club Comps
Chincogan Charge

BB Boardriders Club Surf Competition
Byron International Film Festival
Byron Guitar Festival
Newy Boardriders Club Comps
Byron Lighthouse Run
AFL 9s Invitational
Bangalows Biggest Village Picnic

October



November

BB Boardriders Club Surf Competition
Ingenuity Sculpture Festival
Mullum Music Festival
Schoolies
Brazilian Jui Jitsu Tournament
Japan Festival Byron Bay
Newy Boardriders Club Comps

Newy Boardriders Club Comps
Brunswick fireworks & twilight market
Byron Carols by the Sea
Bangalow Christmas Eve event
Falls Festival
Safe Summer in the Bay

December



2020



January

First Sun New Years Day
Starlight Festival
Byron Bay Summerlife
Bruns Woodchip / Festival Fish & Chips
Byron Board Paddle

Shedding Open Day
1 Billion Rising V Day Event
Byron Bay Surf Festival
Byron Bay SLS Far North Coast Trials
Bright Futures NRMA

February



March

Naked Bike Ride
Parley Beach Clean Up

April



May

June



Work to improve community resilience in our changing environment

Strategy 4.5

Delivery Program Actions

4.5.1	Develop and implement strategies for our community's needs	
4.5.1.1	Finalise the Business and Industrial Land Strategy	Achieved
4.5.1.2	Implement priority actions in the Employment Lands Strategy	Achieved





Community Objective 3: We protect and enhance our natural environment

Our Shire is a 'biodiversity hotspot' - home to some of the last remnants of the ancient rainforests that dominated Australia 40 million years ago, as well as graminoid clay heath found nowhere else in the world. Protecting and enhancing this is a huge responsibility, especially in the face of climate change.

Acknowledging the importance of our third CSP objective, major milestones and achievements were met in 2019/20 with protection and improvement of our natural environment at the core of activities to ensure our biodiversity is protected for future generations.

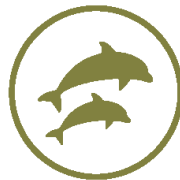
Highlights

- ✓ **24.7km** of the **Brunswick River restored** for **fish navigation** all year round, up from 10 days a year for only a short distance from the river mouth.
- ✓ On a per resident basis, Byron Shire collects **less residual waste** and more than **2.5 times more recyclables** than averages for other council areas* (*The Australasian FY19 Performance Excellence Program 16 December 2019 Byron Shire Council, LG Professionals and PricewaterhouseCoopers)
- ✓ **Community partnerships** established to protect and enhance **Koala and Flying Fox habitat**.

Facts



238 hectares of bush regeneration, up from 130 hectares in 2015/16



Since 2017, **78% reduction in cigarette butt litter** on our beaches and a **31% reduction in the overall litter** across the Shire



In Byron Bay, more than **20% of the water** we use for urban purposes is made **of recycled water**, up from 12% in 2016

Partner to protect and enhance our biodiversity, ecosystems and ecology



Bringing Back the Bruns

Creating a new future by fixing the problems of the past - Bringing Back the Bruns is a significant environmental project undertaken by Council, focusing on the rehabilitation of the Brunswick River. With the whole length of the Brunswick River (34km) located within the Byron Shire, Council has the unique and unrivalled opportunity to rehabilitate an entire river catchment in a strategic and staged approach over a number of years.

The project started in 2018 and in 2019/20 Council achieved significant milestones, removing three old causeways and replacing two with fish-friendly bridges at a total cost of \$1.1 million. Once a third causeway is replaced in 2020/21, native fish, including the Australian Bass, will have access 100% of the time to 81% of the Brunswick River, with 27.4km of the river now restored for fish navigation all year round. Previously fish could only migrate to breed when it rained heavily and was flooding, which was an average of only 10 days a year.

While we built new fish-friendly crossings, our bush regeneration team started tackling the river banks. In 2019/20 Council's Bush Regeneration Team worked on a total 57 hectares on 14 sites along the Brunswick River, including more than six kilometres of riverbank. Additionally, Brunswick Valley Landcare is working on community-led Bringing Back the Bruns projects involving weed control and monitoring of species, density and health of another five sites along the river.

In February 2020 Council resolved to provide \$20,000 in funding for local environmental group, Positive Change for Marine Life, to start a River Warriors campaign to map the ecological condition of the Brunswick estuary. Also, the Brunswick River was this year identified as one of six locations on the north coast chosen by the NSW Government, for development of a Domestic Foreshore Structures Strategy. All in all, Bringing Back the Bruns is going swimmingly!

Delivery Program Actions

3.1.1	Protect and enhance our natural environment and biodiversity	
3.1.1.1 Res 20-332	Continue to undertake the Biodiversity Conservation Strategy review	Achieved
3.1.1.2	Revise Wildlife Corridor Mapping (Biodiversity Conservation Strategy action)	Partially Achieved
3.1.1.3 Res 17-453	Implement priority actions from the Biodiversity Conservation Strategy	Achieved
3.1.1.4	Continue the E zone review (Action No.9 from Rural Land Use Strategy)	Achieved
3.1.1.5	Finalise the Shire wide Integrated Pest Management Strategy	Achieved
3.1.1.6	Implement the Flying Fox Camp Management Plan	Achieved
3.1.1.7	Continue to undertake the Flying Fox National Census	Achieved
3.1.1.8	Implement the Koala Plan of Management	Achieved
3.1.1.9	Implement the Pest Animal Management Plan	Achieved
3.1.1.10	Implement program of steam (non-chemical) weeding	Achieved
3.1.2	Restore degraded areas and habitats that have or provide significant or high environmental and or community value	
3.1.2.1	Undertake bush regeneration activities to maintain and expand restoration of HEV sites on Council owned or managed lands forming part of the Council bush regeneration program	Achieved
3.1.2.2	Respond to biosecurity threats in a timely and efficient manner	Achieved
3.1.2.3	Train and mentor community Landcare and Dunecare groups	Partially Achieved
3.1.2.4	Identify new high profile sites for restoration works	Achieved



Proactive Pest Management

In February 2020, Council adopted its highly-regarded Integrated Pest Management Strategy 2019-2029, which aims to minimise herbicide use across the Shire. The strategic approach focusses on the innovative, environmentally-friendly approaches to pest management that our community demands.

As one of the most progressive councils in NSW when it comes to adopting alternative technology, we expanded our steam weeding program and provided advice and analysis on the effectiveness of this control method. We use steam technology to successfully control weeds in town centres and high use areas as well as cleaning pavements, playground equipment, seating and picnic areas without harsh chemicals.

A successful biological control that started in 2018, where we control the invasive aquatic plant, Salvinia, with a weevil rather than chemicals, continued to reap success this year. At 30 June 2020 this little weevil had not only controlled the weed at the lagoon at Waterlily Park, but it allowed for the Australian native aquatic fern, Azolla, to establish.

This is in addition to Council's program of pest animal trapping for managing impacts from vertebrate pest animals on public land. Also, in 2019/20, with the aim of stimulating the local economy by reducing the impacts of pests on drought-affected farmers, Council successfully sought Drought, Pest and Weed Program funding to support expansion of the program.

Caring for Critters

Council cares about biodiversity and this year, in June, we adopted an updated 2020-2030 Biodiversity Conservation Strategy, a plan of action to support all landholders to develop projects and seek funding to protect and enhance our unique biodiversity. The strategy was developed with extensive community and stakeholder engagement, including workshops, and Council arranged for it to be independently peer reviewed by a group of eight local ecologists who helped ensure the robustness of the actions to address locally-specific issues and opportunities critical to the conservation of biodiversity in Byron Shire.



Keeping koalas in the community

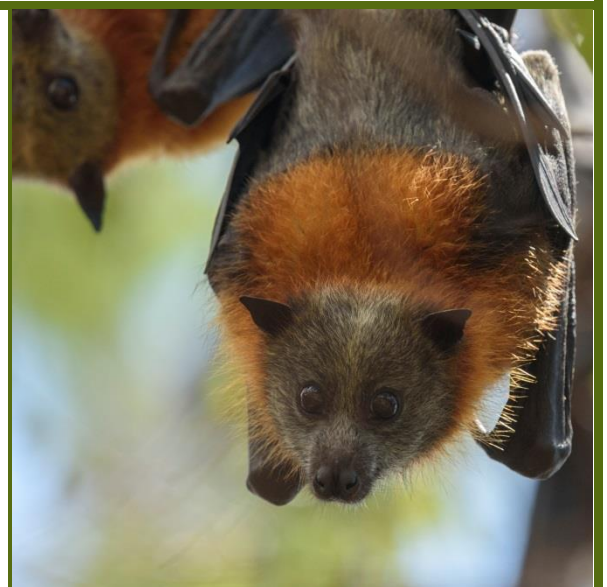
In addition to our bush restoration programs on public land, in 2019/20 we worked with community groups and landholders on three projects to restore koala habitat on private land. The projects involve Council staff advising and training landowners so that once grant funding finishes, landholders have the skills and enthusiasm to continue to maintain koala habitat on their properties. They included restoration and planting of koala habitat, workshops on habitat maintenance, fire management, seedling propagation and koala health, having landholders work alongside professional bush regenerators to learn through experience and establishing perpetual conservation agreements on private land.

Recognising the impact that domestic animals have on native wildlife, this year we also looked at novel ways to engage dog owners on the importance of controlling their animals. We use social media and marketing techniques, like hosting Bow Wow Look at Me Now – a positive training event that attracted over 100 dog owners, to teach owners how to socialise their dogs and prevent them from harming native animals.



Flying foxes – part of our neighbourhood

Flying foxes play a vital role in our ecology but are not always the easiest neighbours to live with. With this in mind, Council developed the Flying Fox Camp Plan of Management (2018-2023) and in 2019/20 we started the implementation of a three-year, \$160,000 Flying Fox Improvement Project. Work was undertaken at two of five flying fox camps in the Shire (Paddys Gully Bangalow and Beech Camp Suffolk Park) focused on improving vegetation to encourage flying foxes to camp away from their human neighbours.

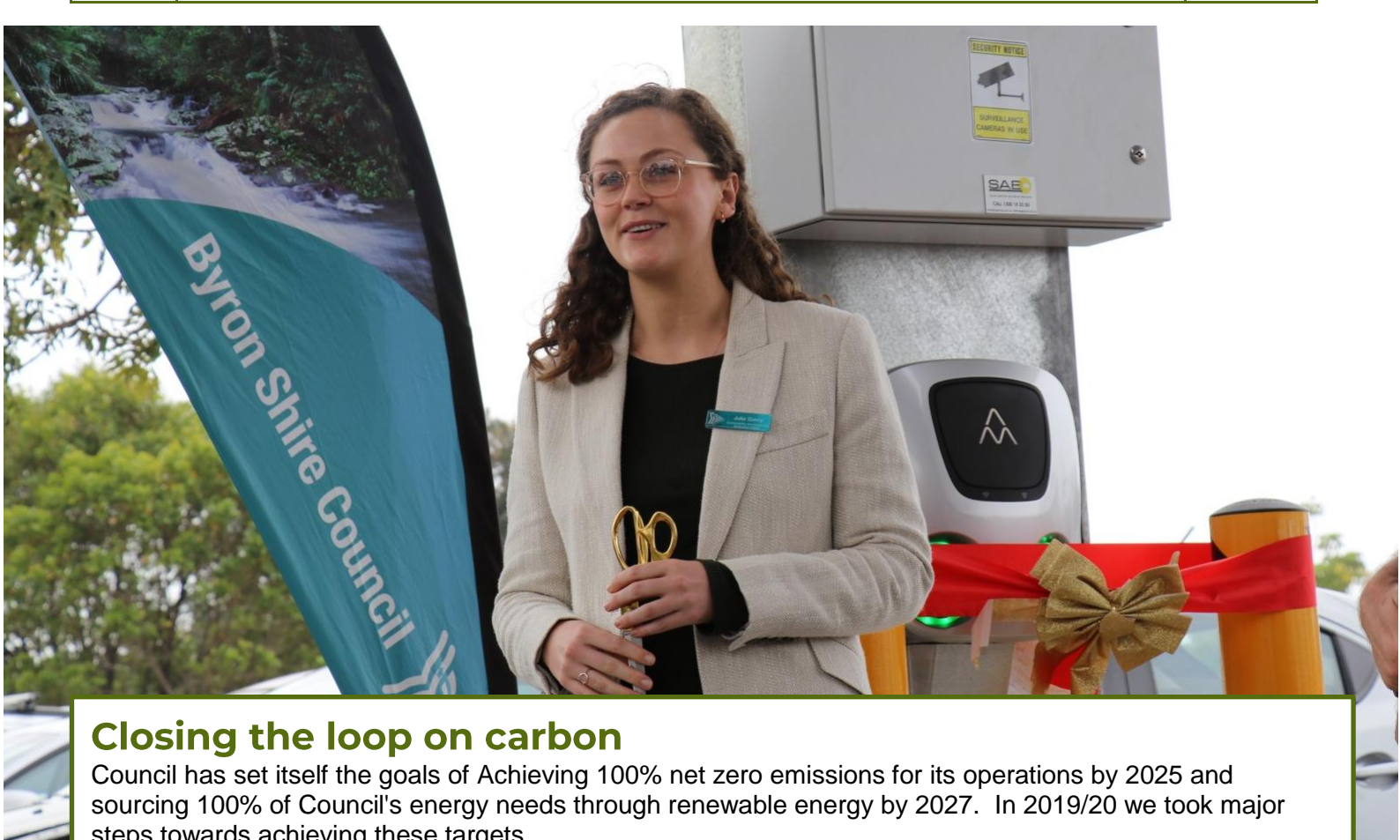


Strive to become a sustainable community

Strategy 3.2

Delivery Program Actions

3.2.1	Work towards Council's zero-emissions target	
3.2.1.1 Res 19-634	Implement Net Zero Emissions Strategy for Council Operations 2025	Achieved
3.2.1.2	Deliver Bioenergy Project Plan	Achieved
3.2.1.3	Build community Solar Farms at Brunswick Valley STP	Partially Achieved
3.2.1.4 Res 20-300	Develop and implement Sustainable Catering and Sustainable Purchasing Standards for Council	Achieved
3.2.1.5	Install 99kW Solar Carpark at Mullumbimby Administration Building	Achieved
3.2.1.6 Res 20-351	Develop a Climate Emergency Plan	Achieved



Closing the loop on carbon

Council has set itself the goals of Achieving 100% net zero emissions for its operations by 2025 and sourcing 100% of Council's energy needs through renewable energy by 2027. In 2019/20 we took major steps towards achieving these targets.

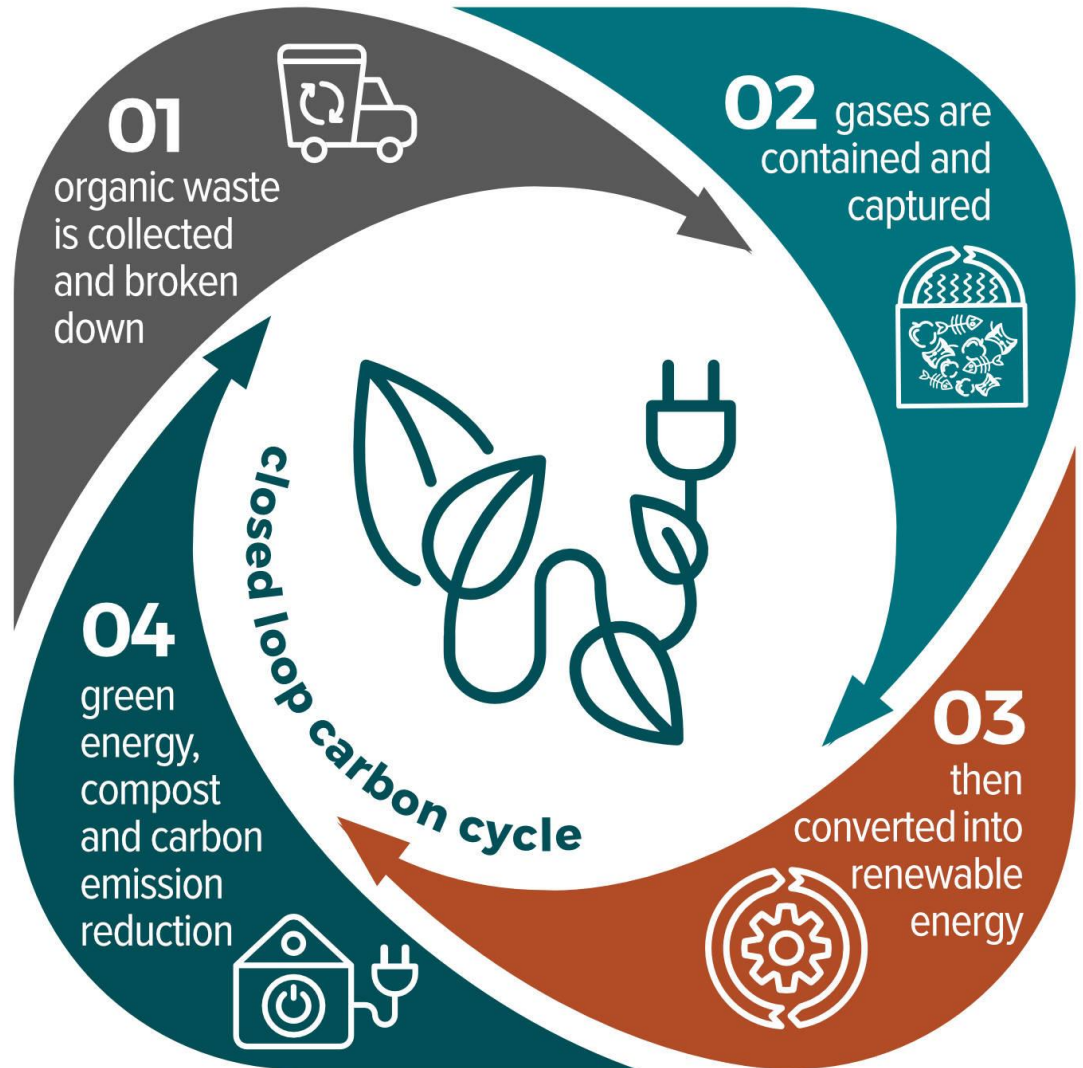
With Council approval to progress to the detailed design stage for a five megawatt solar farm on unused land at the Myocum Resource and Recovery Centre in May 2019, we started the community engagement process in November. Taking into account community feedback, we are now preparing the documentation for the design and construction of the facility that will provide enough solar power to offset our power usage and send additional renewable energy back to the grid.

We installed an additional 414 kilowatts of solar systems across our assets including a \$380,000 solar roof in our public carpark in Mullumbimby. Since its installation the solar roof has saved more than 56 tonnes of carbon dioxide and provides an additional two electric vehicle charging stations.



WHAT IS BIO ENERGY?

Converting organic waste into clean and green renewable energy.



To Zero, together

Towards Zero – Byron Shire's [Integrated Waste and Resource Recovery Strategy](#) was adopted in April 2019/20 (resolution 20-228), with the target of sending zero waste to landfill by 2029. Council's focus is on working with the community, businesses and the tourism sector to not only reduce and recycle, but to avoid creating waste at all, as well as finding innovative solutions to the recovery, treatment and disposal of residual waste.

A cornerstone of the strategy is closing the loop on waste and in 2019/20 Council substantially progressed its plans to build a bioenergy facility that converts local organic green waste into 100% renewable energy and produces a compost by-product, which will be a first in the southern hemisphere. In addition to increasing resource recovery, the Byron Shire Bioenergy facility will generate approximately four million kilowatt hours of renewable energy per year, reducing Council's total carbon emissions by more than 20% and use of grid-electricity by 70%. The estimated cost of the facility is \$14 million, with a fifteen (15) year payback period. Long-term revenue would be generated via the sale of compost by-product and renewable energy. Having completed the preliminary design and business case in 2019/20 and settling on the preferred technology, the next step is completing the project feasibility study in 2020/21.

Delivery Program Actions

3.2.2	Support community environmental and sustainability projects	
3.2.2.1	Provide coastal, environmental and sustainability information and encourage and support community activities and groups	Achieved
3.2.2.2	Support Brunswick Valley Landcare to deliver the Land for Wildlife Program and biodiversity enquiries	Achieved
3.2.2.3	Develop a Sustainable Living Handbook	Achieved
3.2.2.4	Develop and deliver an Award and Recognition program that acknowledges our sustainable community groups; individuals and businesses	Achieved
3.2.2.5	Implement the Brunswick Valley Sustainability Centre Management Plan	Partially Achieved

TAKE 3 FOR THE SEA BYRON

Less litter = cleaner environment

Our Waste team got down and dirty in 2019/20 to achieve some stellar results with litter reduction campaigns. In November 2019 we launched [Take 3 for the Sea Byron](#), a litter reduction campaign aimed at reducing plastic pollution. The campaign was a success with 6,321 pieces of rubbish collected since October 2019.



Strategy

3.3

Partner to protect and enhance the health of the Shire's coastlines, estuaries, waterways and catchments

Delivery Program Actions

3.3.1	Implement Coastal Management Program	
3.3.1.1 Res 20-301	Continue preparing a Coastal Management Program (CMP) in accordance with the staged process	Achieved
3.3.1.2	Continue pre-construction phase of Jonson Street protection works	Achieved
3.3.1.3 Res 20-350	Investigate Brunswick River Project	Achieved
3.3.1.4	Finalise detailed design for additional flowpath from Byron Bay Sewage Treatment Plant	Achieved
3.3.1.5	Identify recycled water projects that will increase recycled water usage	Substantially Achieved



Coastal Protection Services Levy

Local Government (General) Regulation 2005 Section 217(1)(f)

Council did not levy an annual charge for coastal protection services during 2019/20.

Support and secure our farming future

Strategy 3.4

Delivery Program Actions

3.4.1	Develop and implement strategies to support agriculture, agri-business and farmers	
3.4.1.1	Finalise and Implement Agriculture and Agribusiness Action Plan	Achieved





Community Objective 2: We cultivate and celebrate our diverse cultures, lifestyle, and sense of community

Sharing Byron Shire with more than 2.4 million visitors a year highlights the importance of the second objective in our CSP with residents wanting facilities and gathering places where they can enjoy each other's company as neighbours, friends and as a community. With the drought, bushfires, floods and COVID-19 pandemic in 2019/20 our community was tested and Council responded with considered projects and opportunities for people of all ages, including our most vulnerable residents.

Highlights

- ✓ **Five parks and playgrounds** and **three skateparks upgraded**, valued at \$3.38 million
- ✓ **\$39 million** in project **grant funding** announced in 2019/20, including the \$25 million Roads and Infrastructure Election Commitment. It followed \$18 million in grant funding received last year.
- ✓ A regional NSW first – in just five months Council **Public Space Liaison Officers** supported 21 vulnerable people into **temporary accommodation**

Facts

Resident satisfaction with:



parks and playgrounds 83%, up from 72% in 2016



sporting facilities 91%, up from 79% in 2016



quality of town centres and public spaces 80%, up from 70% in 2016

Support and encourage our vibrant culture and creativity

Strategy 2.1



Lone Goat Gallery

Renovations funded by a Stronger Country Communities grant during 2019 were the culmination of years of hard work by volunteers to bring the Lone Goat Gallery to an acceptable standard for showcasing visual art created by and for a prolific artistic community. The renovations included removal of carpet tiles and polishing the concrete floor, an increase in wall display space, installation of a new hanging and lighting system, internal and external painting, and the purchase of furniture and state-of-the-art technology and equipment, bringing the Gallery into the 21st century.

The Gallery has been moving from strength to strength with an exciting exhibition program, bringing a growing number of new and faithful audiences to visual art in Byron Bay while building a stronger social media and web presence. Exhibitions have included performance, visual, sculpture, varied materials, artist talks and workshops. A diverse range of exhibitors comprised of Indigenous people, emerging and young artists, people experiencing disability, groups and those associated with local festivals (Surf Festival and Writers Festival) have all contributed to the Gallery's success.

Delivery Program Actions

2.1.1	Support a range of inclusive events that encourage broad community participation and promote social inclusion	
2.1.1.1	Support inclusive community events	Substantially Achieved
2.1.1.2 Res 18-710	Provide support to the Mullumbimby Chamber of Commerce for drought relief	Achieved
2.1.2	Provide meaningful and inclusive opportunities for volunteering	
2.1.2.1	Develop and implement strategies for effective and inclusive volunteer engagement in Council projects	Partially Achieved
2.1.2.2	Continue to support capacity building for existing volunteers	Deferred/Delayed
2.1.3	Enhance opportunities for interaction with art in public spaces	
2.1.3.1 Res 19-627	Implement Public Art Strategy	Substantially Achieved
2.1.3.2 Res 19-339	Develop Arts and Cultural Policy	Achieved

Delivery Program Actions

2.1.4	Support Aboriginal cultural vibrancy within the Shire	
2.1.4.1	Support cultural restoration projects, events and celebrations	Achieved
2.1.4.2	Support opportunities for Aboriginal cultural expression	Achieved
2.1.4.3 Res 20-147	Review Arakwal MoU 2013-2018 and develop new partnership agreement with Arakwal	Achieved
2.1.5	Develop and maintain collaborative relationships with multicultural communities	
2.1.5.1	Support identification of multicultural community priorities	Achieved
2.1.5.2	Coordinate citizenship ceremonies to confer new Australian Citizens on behalf of the Department of Home Affairs	Achieved
2.1.6	Develop strong and productive relationships between the Aboriginal community and Council	
2.1.6.1	Formalise relationships with identified stakeholder groups in the Shire and undertake appropriate, meaningful consultation	Partially Achieved
2.1.7	Support range of existing, emerging and major events	
2.1.7.1	Continue to support event organisers in the delivery of a range of events	Achieved
2.1.7.2	Deliver event and festivals annual sponsorship program	Achieved
2.1.7.3	Administer licences for weddings, events, activities and filming on council and crown land	Achieved
2.1.7.4	Investigate electronic event and festival application referral and management system	Substantially Achieved
2.1.7.5	Commence preparation of a Sustainable Events Toolkit	Achieved



Strategy 2.2

Support access to a wide range of services and activities that contribute to the wellbeing of all members of the Byron Shire community

Delivery Program Actions

2.2.1	Develop and maintain collaborative relationships with government, sector and community	
2.2.1.1	Support local and regional network development to improve collaboration and inclusion	Achieved
2.2.1.2	Participate in and inform community planning	Achieved
2.2.2	Support and facilitate accessible, high quality early childhood education and activities	
2.2.2.1	Improve direct service provision and sector development to provide quality accredited early childhood education	Achieved
2.2.2.2	Support children with additional needs to learn and participate alongside their peers	Achieved
2.2.2.3	Delivery of 1 child care sector capacity building workshop	Deferred/Delayed



Provide accessible, local community spaces and facilities

Strategy 2.3

Five new parks inspired by nature

We completed five major park upgrades in 2019/20 at a value of \$3.38 million at [Railway Park](#), Byron Bay, [Waterlily Playscape](#) at Ocean Shores, [Bangalow Parklands](#), [Gaggin Park](#) at Suffolk Park and [Federal Parklands](#).

Each upgrade included strong involvement and direction from the community and resulted in beautiful designs, accessible play equipment for children of all ages and abilities and natural materials and garden elements. Along with the Shire's beautiful beaches and natural attractions, each of these parks is now a destination in itself.

In addition, the Booyong tennis Courts were upgraded, lighting installed at Byron tennis courts, the Cavanbah Centre got new grandstanding seating, Mullumbimby Gateway Park was refurbished and Council carried out a program of upgrades to our much-loved skateparks in Brunswick Heads, Federal and Mullumbimby. We also started design and planning work with the Suffolk Park Progress Association on the delivery of a new pump track to increase recreational opportunities for youth and families there.

Railway Park, Byron Bay

Two-time winner

The Railway Park upgrade has transformed a run-down and unwelcoming public space in central Byron Bay into a beautifully designed and landscaped park— a thriving meeting place, and 'heart' for the local community to gather and take pride in.





Delivery Program Actions

2.3.1	Increase accessibility of facilities	
2.3.1.1	Partner with Access Consultative Working Group to implement disability inclusion action planning priorities	Achieved
2.3.2	Support effective management of community buildings (SP)	
2.3.2.1	Develop and implement building maintenance and major work schedule for community buildings that is informed by access requirements	Achieved
2.3.2.2	Establish administrative arrangements for the former Byron Hospital site	Achieved
2.3.2.3	Undertake remediation and preliminary works for the former Byron Hospital site	Achieved
2.3.3	Provide high quality library services (SP)	
2.3.3.1	Develop Richmond Tweed Regional Service Level Agreements	Substantially Achieved
2.3.3.2	Local priorities grant to be negotiated with Richmond Tweed Regional Libraries in Q1	Achieved
2.3.4	Provide council buildings which are water and energy efficient	
2.3.4.1	Audit water and energy efficiency of Council buildings and prepare develop associated programs for improvement	Achieved
2.3.5	Maintain public open space in a safe and efficient way that provides for both active and passive recreation (SP)*	
2.3.5.1	Plan and deliver Open Space maintenance programs	Achieved
2.3.5.2 Res 18-698	Enhance beach safety at Tyagarah Reserve through a number of initiatives including monitoring and maintenance of cameras and signage	Achieved
2.3.5.3	Ongoing support for the Byron Safe Beaches committee	Achieved
2.3.5.4	Review Public Sun Protection Policy consistent with Open Space and Recreation Plan	Achieved
2.3.5.5	Manage contracts for operation of Byron Bay and Mullumbimby Swimming Pools	Achieved
2.3.5.6	Carry out maintenance inspections of Tyagarah Airfield in accordance with program	Achieved
2.3.6	Ensure Shire wide assessment of the current and future needs of the community for active and passive recreation is integrated into Open Space works programs (SP)	
2.3.6.1	Review Plan of Management for Bangalow Sports Fields	Partially Achieved
2.3.6.2	Inspections of playgrounds cyclically conducted and any identified safety matters addressed	Achieved
2.3.6.3	Renewal of playground equipment (Shire wide - emergent)	Achieved
2.3.7	Deliver Open Space and Recreational services in line with Community Solutions Panel values (SP)	
2.3.7.1	Operate Cavanbah Centre and sports fields	Substantially Achieved
2.3.7.2	Installation of 4 x Grandstands 5 Tiers - 50-60 adult capacity for each - including concrete slabs and Shelter at the Cavanbah Centre	Substantially Achieved
2.3.7.3	Byron Bay town centre renewals - Landscape/Precinct Plan	Substantially Achieved
2.3.7.4	Turf and Infrastructural Renewals at Apex Park/Clarkes	Achieved
2.3.7.5	Gaggin Park Playground works	Achieved
2.3.7.6	Renewal of playground next to rotunda at Bangalow Weir Playground	Substantially Achieved
2.3.7.7	Upgrade of Shara Blvd Sports Grounds Irrigation	Achieved
2.3.7.8	Renewal of equipment at Tom Kendall Playground	Partially Achieved
2.3.7.9	Upgrade of existing Federal Park facilities / amenities	Achieved

Delivery Program Actions

2.3.7.10	Mullumbimby Gateway repair and renewal through SCCF funding	Substantially Achieved
2.3.7.11	Amenities Building, Eureka Rec Reserve through SCCF funding	Achieved
2.3.7.12	Develop agreement on service levels for cleansing, infrastructure maintenance and green space maintenance within the Byron Township	Substantially Achieved
2.3.7.13	Operate and maintain Shire's cemeteries	Achieved
2.3.7.14	Deliver adopted infrastructure within the Suffolk Park Recreation Ground	Achieved
2.3.8	Meet requirements for the transition of management of Crown Land to Council under the Crown Lands Management Act 2018	
2.3.8.1	Progress outstanding responses to applications to Minister for initial classification and categorisation of applicable reserves and one-off applications	Substantially Achieved
2.3.8.2	Develop Plans of Management for Crown Reserves in accordance with prioritisation plan	Substantially Achieved
2.3.8.3	Meet Crown Lands reporting and funding requirements	Achieved
2.3.8.4	Work with Federal Community proponents and Crown Lands to progress transition of Reserve R95471 in a manner that could allow future use for affordable housing	Achieved

*Links to Community Solutions Panel recommendation



CAVANBAH CENTRE

CAVANBAH
CENTRE



Disability Inclusion Action Plan

Disability Inclusion Act 2014

This is the third annual report of progress in the implementation of Council's Disability Inclusion Action Plan (DIAP) 2017 – 2021. The DIAP details the steps Council will take to increase accessibility and promote inclusion both within our organisation and our local community. Council is committed to co-creating an equitable, accessible and inclusive community.

There are four focus areas for the NSW Disability Inclusion Plan.

Key achievements under the focus areas include:

Developing Positive Community Attitudes and Behaviours

Council has worked towards promoting positive attitudes and respectful behaviour towards people with disability, including "invisible" disability as follows:

- Delivered mental health first aid training to 30 Council staff members
- Sponsored the Byron Community Centre to deliver the Byron Shire Seniors Festival and Expo
- Created a staff working group to support delivery of DIAP actions and encourage deeper understanding of the diverse needs of people with disability
- Supported events that encouraged broad community participation and inclusion
- Partnered with Vision Australia to deliver staff training on Creating Accessible Documents

Increasing meaningful employment opportunities

Council has encouraged opportunities for people with disability to obtain meaningful employment within the Byron Shire:

- Reviewed recruitment practices to ensure they are inclusive
- Identified partners to promote job opportunities for people with disability
- Provided job applicants the opportunity to submit written applications or audio applications
- Awarded inclusive employment contract to Aruma (formerly House with No Steps)



Creating Liveable Communities

Council has undertaken the following infrastructure projects to increase access to public spaces, and recreational and cultural activities enabling greater participation in community life:

- Repaired 77 footpaths and upgraded 22 ramps throughout the Shire
- Upgraded 14 bus stops under the Bus Stop Accessible Improvement Program
- Constructed accessible amenities at South Golden Beach and Federal Parklands
- Adopted Council's 10-year Pedestrian and Access Mobility Plan (PAMP) and completed works at Tweed St, Brunswick Heads, Suffolk Park Cycleway, Arakwal Court crossing, Jonson Street crossing and Bangalow School crossing
- Upgraded 4 accessible car parks at Gordon Street, Arakwal Court, Lawson Street and Jonson Street
- Reviewed beach accessibility to consider appropriate options for future improvements

Improving access to services through better systems and processes

Council has worked to increase access to services and engage in decision-making through the following activities:

- Partnered with Byron Shire Council Access Consultative Working Group (ACWG) to provide advice on access and inclusion matters
- Commenced livestreaming Council meetings
- Installed ReadSpeaker on Council's website to improve digital accessibility
- Developed an Accessible Documents Plan to ensure all Council documents meet accessibility requirements
- Supported Council staff to include people with disability in community engagement and consultation
- Promoted electronic billing to allow the use of assistive technology and provided alternative payment options
- Developed templates to improve the accessibility of documents
- Received Federal Government funding for an additional Educator to support children with additional needs at Sandhills Early Childhood Centre
- Provided early childhood education and care in-line with the National Quality Framework access standards
- Installed a Hearing Loop in Council Chambers to improve sound quality for people with hearing impairment

The Voice of Lived Experience

Council wants to co-create a community that is accessible and inclusive to everyone. To help make this happen, Council has an Access Consultative Working Group (ACWG). The ACWG includes people living with disability as well as service providers and Council representatives. The group provides a link between the community and Council for issues relating to disability access and inclusion in the Byron Shire. Involving people with disability, their families and carers in decision-making processes and planning values the diverse and unique perspectives and experiences of people with lived experience.

Bangalow A&I Hall



#LOVE BYRON HALLS



Marvell Hall

Bangalow Showground
- Moller Pavilion



Mullumbimby Civic Hall

Brunswick Heads
Memorial Hall



Ocean Shores
Community Centre

Brunswick Valley
Community Centre



South Golden Beach Hall

Durrumbul Hall



Suffolk Park Community
Hall



#LOVE BYRON HALLS

Brunswick Heads Memorial Hall

The Brunswick Heads Memorial Hall is much loved by the community and is known as the 'Grand Old Dame' of Brunswick Heads. Built in the 1950s there were parts of the Hall that were still in original condition until recently.

In 2019 the Hall had an upgrade, replacing the old kitchen that was installed more than 50 years ago. The Hall now has a brand new commercial grade kitchen, following the removal of asbestos floors, walls and ceilings. The new kitchen complements works done in recent years including replacing the floor after termites were found, restoration and maintenance on the roof, windows and doors, installation of new storage cupboards and painting the inside of the Hall using 1960's colours.

This Grand Old Dame is now ready for formal dances, birthday parties, weddings, concerts, cinema experiences and more with the Hall being able to cater for groups of up to 200, in accordance with the Hall's COVID-19 Safety Plan.

More works are planned in 2020/21 to upgrade the amenities and install an accessible stage lift and stage extension. The volunteer Management Committee have been working hard to bring the Hall up to a standard where it can once again take its rightful place as a central community hub space, complementing the town's 'Simple Pleasures' branding, evoking old time dances and functions.



Accessibility Improvements at Marvell Hall

Improved access benefits everyone. Marvell Hall has recently upgraded their facilities to include accessible amenities. The refurbishment ensures that the community hall is inclusive of our whole community. Marvell Hall manager Cass Lloyd believes that "all abilities access increases participation for older people and people with disability and provides the best tonic – connection with community". In collaboration with community hall committees, Council is purposefully working towards eliminating the barriers to equitable access within the built environment.

Located in the heart of Byron Bay, Marvell Hall now includes accessible car parks, a ramp, accessible amenities, a large hall space for functions, a smaller meeting room and kitchen all on one level.

Strategy 2.4

Enhance community safety and amenity while respecting our shared values

Homelessness – caring for our community’s vulnerable (and resilient!) people

Byron Shire Council is the first regional council to employ a dedicated Rough Sleeping Project Officer alongside 2 Public Space Liaison Officers (PSLOs) whose purpose is to provide a respectful and compassionate response to issues arising from homelessness in public places.

A SNAPSHOT OF PEOPLE SLEEPING ROUGH IN THE BYRON SHIRE 2019

TOTAL COUNT	WHEN	WHERE	TREND
171 PEOPLE SLEEPING ROUGH	 6-7 AUGUST	 BYRON BAY MULLUMBIMBY BRUNSWICK HEADS	18% RISE IN ROUGH SLEEPING FROM 2018

PEOPLE ARE STAYING IN:

 IMPROVED DWELLINGS – TENTS	 CARS	 SLEEPING WITH NO SHELTER AT ALL
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HOMELESSNESS IN THE BYRON SHIRE (ABS DATA)

RATE OF HOMELESSNESS 2 times THE NATIONAL AVERAGE AN INCREASE OF 245% FROM 2011-2016	PERCENTAGE OF HOMELESS PEOPLE SLEEPING ROUGH 6 times THE NATIONAL AVERAGE
---	--

SOLUTIONS

 HOUSING + APPROPRIATE SUPPORT	
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Successes for 2019/2020:

- Partnered with Department of Communities and Justice (DCJ) to deliver assertive outreach support
- PSLOs assisted more than 20 rough sleepers in accessing temporary accommodation and linking to supports – with several people placed into permanent housing
- The PSLOs provided extra support to rough sleepers and people experiencing homelessness during the COVID-19 pandemic and they were able to quickly coordinate some practical measures, like installation of hand sanitation station in key area, and secure support from NSW agencies to provide additional direct services in the Shire.
- Delivered an online Forum and follow up series on *Ending Rough Sleeping in Byron Shire* in partnership with the Australian Alliance to End Homelessness/Institute of Global Homelessness and the End Street Sleeping Collaboration
- The Fletcher St. Hub (formerly known as the ‘Cottage’) was given the green light by Council to open as a service hub

Sources: Australian Bureau of Statistics: Census of Population and housing: Estimating Homelessness (2016). Byron Shire Street Count 2018 (unpublished) and 2019 (unpublished).

Delivery Program Actions

2.4.1	Provide and facilitate local emergency management	
2.4.1.1	Develop Byron Shire flood warning network	Substantially Achieved
2.4.1.2	Attend TBLEMC and Regional Emergency Management Committee (REMC) meetings	Achieved
2.4.1.3	Undertake exercises of EMP and CMG's as decided by TBLEMC	Achieved
2.4.1.4	Ensure sufficient staff are trained to undertake EM roles in and outside business hours	Deferred/Delayed
2.4.1.5	Deploy technology to improve disaster response and recovery by preparing field devices and staff trained in readiness to respond to a natural disaster	Achieved
2.4.1.6	Administer the Community Resilience Network	Achieved
2.4.1.7 Res 18-783	Develop and test a prototype of an Emergency Dashboard	Achieved
2.4.1.8	Assist in delivery of community 'Firewise' education	Achieved
2.4.1.9	Maintain official APZ, SFAZ, and fire trail access on council tenured land	Achieved
2.4.1.10	Represent Council at Far North Coast Bushfire Management committee meetings quarterly	Achieved
2.4.1.11	Maintain fire management actions on FRS BRIMS database	Deferred/Delayed
2.4.2	Support community driven safety initiatives	
2.4.2.1	Implement Council's Safe Community Compact	Partially Achieved
2.4.2.2	Support peak season community safety initiatives	Achieved
2.4.2.3	Support harm minimization initiative	Achieved
2.4.2.4	Review and redraft the existing Safer Community Compact to identify local community safety priorities	Deferred/Delayed
2.4.3	Enhance public safety, health and liveability through the use of Council's regulatory controls and services	
2.4.3.1	Monitor, investigate and resolve complaints in relation to community safety, land use and the environment	Achieved
2.4.3.2	Undertake camping patrols throughout the Shire	Achieved
2.4.3.3	Undertake proactive patrols of community parks and open spaces to monitor safe use by dogs and their owners	Achieved
2.4.3.4	Provide ongoing information and education to the public regarding companion animals	Achieved
2.4.3.5	Deliver annual RSPCA education program to local schools	Achieved
2.4.3.6	Undertake regular and frequent parking patrols to increase availability and turnover in the Town and Village centres	Achieved
2.4.3.7	Monitor, investigate and resolve complaints in relation to public and environmental health	Achieved
2.4.3.8	Undertake regular inspections of food premises to improve and maintain a high level of hygiene and food safety	Achieved
2.4.3.9	Undertake regular on-site sewage management inspections to ensure the protection of the community and environment	Achieved
2.4.3.10	Deliver environmental and public health education programs to the community	Achieved
2.4.3.11 Res 20-224	Install native animal awareness signs	Achieved
2.4.3.12	Monitor and manage public and environmental health through a range of proactive inspections and surveillance programs	Achieved

Compliance with the Companion Animals Act 1998

Local Government (General) Regulation 2005 – Reg 217(1)(f)

The following information is provided on activities relating to enforcing and ensuring compliance with the Companion Animals Act and Regulation for the period 1 July 2019 to 30 June 2020.

Council's Animal Enforcement and Support Officers contribute to the control and management of companion animals. The year the focus included:

- Rehoming abandoned animals
- Micro-chipping and lifetime registration
- Roaming and straying dogs
- Animal noise complaints
- Nuisance dogs
- Reducing incidents of dog attacks
- Community education and awareness of responsible pet ownership

Officers provide a 24/7 on-call service to respond to incidents of dog attacks.

This service is provided to improve public safety and reduce the incidence of accidents and injury to the public and animals.

The rehoming of impounded or surrendered animals is a priority for Council. The rate of rehoming is high thanks to the continued hard work of staff liaising with animal rescue and welfare groups.



Promote and assist in the de-sexing of companion animals

Council's policy is to de-sex all companion animals re-homed from the Council Pound. This reduces unwanted litters and supports the current low rate of animal euthanasia. Staff actively encourages the community to have their cats and dogs de-sexed through brochures, media promotion and advice from staff.

Impounded Animals

During 2019/20 there were 123 animals impounded, 91 returned and 27 re-homed. Council spent \$23,000 companion animal management during the period.

Lodgement of Dog Attack Reports

It is mandatory for all dog attack data to be lodged with the Office of Local Government (OLG) in accordance with the Companion Animals Act. This legislation requires a dog attack incident to be reported to the OLG within 72 hours of the incident.

59 incidents of dog attack were reported during the period. Of these 42 involved attacks on animals and 17 on humans. Council has declared 7 dogs as menacing and 3 dogs as dangerous during the 2019/20 reporting year.

Community Education Programs

Council appreciates the important role companion animal's play in our community and the need to minimise any potential negative impacts on the local environment, non-pet owners and the wider community of Byron Shire.

Our objectives include:

- Encourage and promote responsible pet ownership through community education
- Identify and accommodate the needs of companion animals and their owners
- Reduce adverse impacts of companion animals on local residents and the environment
- Reduce the numbers of unwanted and abandoned companion animals.



Community education initiatives during the reporting period include:

- Faeces reduction campaign
- Distribution of companion animal information brochures
- Companion animal information on Council's website
- Media releases including newspaper articles
- Proactive patrols of complaint areas
- RSPCA EMU bus visits to local schools
- [Continuation Cat Bib initiative](#)
- [Bow Wow! Look at me now! dog training and treats event](#)
- [Managing dog and koala/wildlife co-habitation](#)



Off Leash Areas

Byron Shire provides [eight off leash areas as per Council's Companion Animal Exercise Areas Policy](#).

These areas are Main Beach / Belongil, Brunswick Heads, New Brighton, South Golden Beach, Mullumbimby, Bangalow, Tallow Beach and the Public Reserve Beech Drive Suffolk Park.

Swimming Pool Inspections

Swimming Pools Act 1992, s22F(2)

Swimming Pools Regulation 2008 (SP Reg) cl 18BC

Number of inspections of tourist and visitor accommodation	23
Number of inspections of premises with more than 2 dwellings	8
Number of inspections that resulted in issuance of a certificate of compliance under section 22D of the Act	89
Number of inspections that resulted in issuance of a certificate of non-compliance under clause 18BA of the Regulation	48



Strategy 2.5

Encourage community appreciation of cultural vitality and diversity

Delivery Program Actions

2.5.1	Ensure Aboriginal and other cultural heritage management reflects legislative requirements as well as community expectations and values	
2.5.1.1	Initiate planning for Cultural Heritage interim protocol development for integration into business activities	Partially Achieved

Delivery Program Actions

2.5.2	Recognise and support the heritage of Byron Shire	
2.5.2.1	Administer the Heritage Advisory Panel	Achieved
2.5.2.2	Administer Council's Heritage Advisor and Heritage Projects Funds	Achieved
2.5.2.3	Provide a free Heritage Advisory Service to the community	Achieved



Renewing Byron's history and heart

This year Council endorsed a new Byron Shire Heritage Strategy to guide future actions and again ran a successful heritage grants program, providing part-funding towards the costs of three local projects aimed at preserving heritage at the Byron Theatre and Community Centre, Ewingsdale Hall and the 'Bridgehouse' cottage in Mullumbimby .

In addition, Council worked with the Bangalow and Brunswick Valley Historical Societies, to obtain Stronger Country Communities grant funding to renovate 'Heritage House' in Bangalow and the 'Old Mullumbimby Post Office Museum'.



Community Objective 1:

We have infrastructure, transport, and services which meet our expectations

The CSP objective is to have transport and services that meet our needs. Works and projects delivered in 2019/20 demonstrate Council's absolute determination to provide a safe, accessible, and maintained road network, bridges, and services including water, sewer and waste.

With an infrastructure backlog of an estimated \$38.1 million in 2016, and high demand for new infrastructure, the newly elected Council determined that improving infrastructure was its number one priority. This marked the start of a four-year journey that included the introduction of pay parking in Byron Bay, approval from IPART for a special rate variation and a strategic approach to grant applications. In 2019/20 we invested \$36.2 million in capital works that were either completed or in progress and an additional \$24.6 million for roadworks. The results in the Shire are evident on our roads and bridges and importantly the smaller, local projects, like our bus shelter replacement program and stormwater inflow and infiltration project that are making an immense difference to the day-to-day lives of residents of all ages.

Highlights

- ✓ **\$36.2 million**, largest ever **capital program delivered** in 2019/20, up by 55% compared with 2015/16
- ✓ **Bridge and causeway replacement and upgrade program** with a value of **\$5.2 million** in 2019/20 and \$13.5 million spent since 2015/16
- ✓ a NSW first, awarded **\$25 million** as part of the **NSW Government Road and Infrastructure Election Commitment** in recognition of the challenges of a regional council with a population of 35,081 managing more than 2.4 million tourists

Facts



\$24.6 million investment in **roadworks**, compared with only \$9.8 million in 2015/16



80% of bridges in **fair to good** condition, up 20% compared with 2015/16



8.3km of new **share paths** and **cycle lanes**, a 9% increase to the network

Strategy 1.1

Provide a road network which is safe, accessible and maintained to an acceptable level of service

A Council maintains
605km
OF ROADS

42km of regional roads
468km of sealed roads
95km of unsealed roads

Delivery Program Actions

Delivery Program Actions		
1.1.1	Deliver road and drainage maintenance services in line with Community Solutions Panel values (SP)*	
1.1.1.1	Implement rural drainage planned maintenance programs	Achieved
1.1.1.2	Implement ongoing road planned maintenance programs	Achieved
1.1.1.3	Deliver heavy patching program	Achieved
1.1.1.4	Deliver road reconstruction work on the Pocket Road Stage 1 (Ch 1,790 - 2,810)	Achieved
1.1.1.5	Design road reconstruction of the Pocket Road Stage 2 (Ch 2,810 - 3,690)	Achieved
1.1.1.6	Design road reconstruction of the Myocum Road (segments between Ch 0 - 9,690)	Partially Achieved
1.1.1.7	Deliver road reconstruction work on the Bangalow Road (Ch 7,540 - 8,490)	Deferred/Delayed
1.1.1.8	Deliver guardrail replacements throughout the Shire	Deferred/Delayed
1.1.1.9	Deliver road reconstruction work on Bangalow Rd at Tinderbox Rd Talofa (Safer Roads)	Achieved
1.1.1.10	Deliver road reconstruction work of Byron Bay High School Turnaround Arakwal Court	Achieved
1.1.1.11	Design road reconstruction for Ruskin Street (Ch 440 - 660)	Achieved
1.1.1.12	Design road reconstruction for Massinger Street (Ch 0 - 255)	Achieved
1.1.1.13	Design road reconstruction for Middleton Street (Ch 0 - 130)	Achieved
1.1.1.14	Undertake gravel resheeting program	Achieved
1.1.2	Develop maintenance levels for road network infrastructure in line with Community Solutions Panel values (SP)*	
1.1.2.1	Review Infrastructure Services Risk Management Plan to include access considerations	Partially Achieved
1.1.2.2	Undertake highest priority works within approved budgets	Achieved
1.1.2.3	Refine risk based methodologies and predictive modelling to strategically prioritise maintenance and renewal of infrastructure	Achieved
1.1.2.4	Undertake general bridge inspection to identify and prioritise scheduled replacement and renewal of bridge components	Achieved
1.1.2.5	Undertake the transport infrastructure revaluation	Achieved
1.1.2.6	Urban roadside tree maintenance	Achieved

1.1.3	Prioritise road network asset renewal and upgrade programs in line with Community Solutions Panel values (SP)*	
1.1.3.1	Implement asset renewal projects for road reseals	Achieved
1.1.3.2	Main Arm Road Curve Improvement, Main Arm	Achieved
1.1.3.3	Road works safety improvements on 16.5km section of Coolamon Scenic Drive, Coorabell	Achieved
1.1.3.4	Road works safety improvements on 8.02km section of Bangalow Road, Byron Bay	Substantially Achieved
1.1.3.5	Upgrade access ramps and footpaths	Achieved
1.1.3.6	Replacement of damaged Kerb and Gutter Shire Wide as per inspection Report	Achieved
1.1.3.7	Replacement of damaged Footpaths Shire Wide as per inspection Report	Achieved
1.1.3.8	Renewal of South Arm Bridge	Substantially Achieved
1.1.3.9	Renewal of Byron Creek Bridge	Partially Achieved
1.1.3.10	Replace causeway on Repentance Creek Road	Substantially Achieved
1.1.3.11	Replacement of Upper Wilsons Creek #10 causeway	Achieved
1.1.3.12	Replacement of Gittoes Lane Causeway	Achieved
1.1.3.13	Replacement of Blackbean Road Causeway	Achieved
1.1.3.14	Tweed Valley Way Rural Major Culvert Replacement	Achieved
1.1.3.16	Deliver bridge renewal on Main Arm Rd Causeway #7	Partially Achieved
1.1.3.17	Deliver bridge renewal on Main Arm Rd Causeway #12	Partially Achieved
1.1.3.18	Deliver bridge renewal on Main Arm Rd Causeway #14	Partially Achieved

*Links to Community Solutions Panel recommendation

38

**Road
Bridges**

82

Causeways

103

**Major
Culverts**

Bridges and Causeways

Council delivered a progressive causeway upgrade program, with four completed or commenced in 2019/20 valued at \$1.6 million and design and procurement completed for three more causeways, valued at \$1.15 million, ready for construction to start early in 2020/2021.

Council also started work on the \$2.1 million Byron Creek Bridge at Bangalow and the refurbishment of the South Arm Bridge at Brunswick Heads at a cost of \$1.5 million. This iconic timber bridge featured heavily in the ABC series *Sea Change* and key to this project was respecting the wishes of locals who have a strong sentimental attachment to the timber bridge. The refurbishment is the ultimate in recycling with the best of the timber taken from the bridges replaced in 2018 near Bangalow, re-purposed for use on the South Arm Bridge – a testament to the quality of the timber which, more than 100 years on in some cases, is still going strong.

Delivering the bridge and causeway replacement and upgrade programs in innovative ways has allowed Council to do more projects, reduce our infrastructure backlog, significantly improve road safety, reduce maintenance costs, increase the resilience of the road network to flooding and improve the health of our waterways by restoring navigability for fish and aquatic life.



Road Works & Projects

Rehabilitated Roads

- McGettigans Lane, (Ch0 - 1,677)
- Ewingsdale Road (Ch1410 – 3190)

Resealed Roads

- Coorabell Road (Ch80 - 3,770)
- Coorabell Road (Ch4,170 - 5,210)
- The Pocket Road (Ch8,730 - 10,370)
- Clifford Street (Ch280 - 475)
- Mullumbimby Road (Ch30 - 3,020)
- Midgen Flat Road (Ch910 - 1,958)
- Coolamon Scenic Drive North (Ch4,220 - 4,970)
- Balraith Lane (Ch0 - 440)
- Hinterland Way (Ch2,170 - 3,380)
- Hinterland Way (Ch20 - 2,000)
- Elizabeth Avenue (Ch0 - 367)
- Main Arm road (Ch9,030 - 9,400)
- Federal Drive (Ch6530 – 8870)
- Bougainvillea Street – (Ch0 – 670)
- Callistemon Drive – (Ch0 - 480)
- Coachwood Court – (Ch0 – 390)
- Bower Street (Ch0 – 110)
- Booyun Street (Ch0 – 170)
- Fingal Street (Ch0 – 220)
- Cudgen Street (Ch0 – 130)
- Glasgow Street - (Ch0 – 170)
- Brandon Street – (Ch0 – 640)
- Armstrong Street – (Ch0 – 640)

Heavy Patching

- Coorabell Road
- The Pocket Road
- Clifford Street
- Mullumbimby Road
- Midgen Flat Road
- Coolamon Scenic Drive North
- Balraith Lane
- Hinterland Way
- Parkway Drive
- Argyle Street
- Clifford Street
- Jubilee Avenue

Asphalt Overlay

- Argyle Street - AC Overlay (Ch260 - 773)
- Clifford Street - AC Overlay (Ch0 - 280)
- Lawson street – (Ch500 – 910)
- Lee Lane – (Ch10 – 150)
- Keesing Lane – (Ch150 – 280)
- Tallow Beach Road – (Ch20 – 90)
- Middleton Street – (Ch10 - 260)
- Kingsley Street – (Ch10 – 260)
- Carlyle Street – (Ch140 – 760)
- Ruskin Street – (Ch460 – 670)
- Tincogan Street – (Ch0 – 520)
- Murwillumbah Road – (Ch7550 – 7620)

Capital Road Reconstructions

- Main Arm Intersection Settlement Road – Main Arm
- Main Arm Curve near Coopers Lane – Main Arm
- The Pocket Road Reconstruction – Main Arm
- Bangalow Road at Tinderbox – Talofa
- Coolamon Scenic Drive – Safety Improvements

Drainage Works

- Philip Street, South Golden Beach – Infiltration Pits
- Ironbark Road, Byron Bay – Infiltration Pit

Footpaths, Cycle Way, Kerb and Gutter, and Concrete Program

- Broken Head Road, Suffolk Park – Cycleway – Byron at Byron to Clifford Street
- Byron Bay to Suffolk Cycleway – Bangalow Road and Broken Head Road
- Johnson Street Pedestrian Crossing at Post Office – Byron Bay

Causeway / Bridge Program

- Replacement of 5 bridges in the Bangalow Agricultural Area
- Gittoes Lane Causeway Replacement - Possum Creek

Other

- Ewinsgdale/Bayshore Roundabout
- Johnson Street Pedestrian Crossing
- Byron Bay High School Turn Around – Arakwal Court – Byron Bay
- February 2020 Natural Disaster Event Recovery – Shire Wide
- Bus Shelter Program – 7 Shelters – Shire Wide



Delivery Program Actions (continued)

1.1.4	Develop road network new works program in line with Community Solutions Panel values/principles (SP)*	
1.1.4.1	Upgrade Jonson St post office footpath crossing	Achieved
1.1.5	Deliver road network new works program	
1.1.5.1	Continue construction of the Byron Bay Bypass	Achieved
1.1.5.2	REPAIR Project - Ewingsdale Road	Achieved
1.1.5.1	Continue construction of the Byron Bay Bypass	Achieved
1.1.5.2	REPAIR Project - Ewingsdale Road	Achieved
1.1.6	Provide stormwater infrastructure to manage flood mitigation, social and environmental outcomes	
1.1.6.1	Review 10 year stormwater levy program	Achieved
1.1.6.2	Implement stormwater levy projects	Achieved
1.1.6.3	Implement urban drainage maintenance program	Achieved
1.1.6.4	44 Kingsley Lane - Kerb and Gutter to prevent property flooding at a number of properties	Achieved
1.1.6.5	Design works for drainage upgrades to 18 Old Bangalow Road - pipe open drain to reserve	Achieved
1.1.6.6	Design works for drainage upgrades to South Golden Beach Street Drainage - Pacific Esplanade	Achieved
1.1.6.7	South Golden Beach Street Drainage Upgrade - Phillip Street	Achieved
1.1.6.8	Design works for drainage upgrades to 30/32 Rajah Road Overland Flow Path	Achieved
1.1.6.9	Design works for drainage upgrades to Studal Lane	Partially Achieved
1.1.6.10 Res 18-617	Development of Belongil Creek Catchment Management Plan	Deferred/Delayed
1.1.6.11 Res 18-650	Extend South Golden Beach Flood Pump inlet screen	Substantially Achieved
1.1.6.12 Res 18-650	South Golden Beach Flood Pump variable speed drive and modifications	Achieved

*Links to Community Solutions Panel recommendation



Byron Bay Bypass

After 30 years in the planning construction on the major infrastructure project, the Byron Bay Bypass began in July 2019. The project is fully funded by the NSW Government (\$20 million including funding from Growing Local Economies) and \$4 million from Byron Shire Council.

The bypass will provide an alternative route for people travelling through town, and, while it alone will be no 'magic bullet' solution for the traffic congestion in Byron Bay, it is the first step towards a broader vision that prioritises people over cars in the town centre.

The Bypass will:

- improve connectivity and traffic flow between the north and south of Byron Bay
- provide an alternative route that avoids the town centre
- reduce the number of cars in the town centre daily by an estimated 30 percent
- prioritise pedestrians over cars in the town centre (a desire strong expressed by our community throughout our Masterplan process).

The project is on time and on budget and will be finished by Christmas 2020.



Strategy 1.2

Provide essential services and reliable infrastructure which meet an acceptable community standard

Delivery Program Actions		
1.2.1	Deliver infrastructure maintenance services in line with Community Solutions Panel values (SP)*	
1.2.1.1	This activity was removed in the Q1 Amendment	N/A
1.2.1.2	Implement planned maintenance program for water and sewer assets	Substantially Achieved
1.2.1.3	Implement planned maintenance program for resource and recovery operation assets	Achieved
1.2.2	Develop infrastructure asset renewal and upgrade program in line with Community Solutions Panel values (SP)*	
1.2.2.1	Prepare an Open Space Asset Management Plan	Achieved
1.2.3	Develop infrastructure new works program in line with Community Solutions Panel values (SP)*	
1.2.3.1	Prepare a new works 10 year program that is aligned to an adopted Recreational Needs Assessment and Solutions Panel values	Achieved
1.2.4	Provide active and passive recreational Community space that is accessible and inclusive for all (SP)*	
1.2.4.1	Deliver adopted projects from the beach accessibility program	Achieved
1.2.4.2	Develop Public Open Space accessibility program	Substantially Achieved
1.2.4.3	Deliver Stage 1 of a Public Open Space Accessibility Program	Achieved
1.2.4.4 Res 18-542	Investigate funding opportunities for the development of the Byron Skate Park and Recreation Hub	Achieved
1.2.4.5	Undertake design work for skate park	Achieved
1.2.4.6	Review beach entry points and develop action plan	Achieved
1.2.5	Ensure ongoing maintenance and upgrade of inclusive community buildings and swimming pools (SP)*	
1.2.5.1	Complete the Open Space Asset Management Plan incorporating Disability Inclusion Action Plan objectives	Achieved
1.2.5.2	Seek grant opportunities for the Ocean Shores Community Centre upgrade	Achieved
1.2.5.3	Finalise public land tenure matters for Byron Bay Pool	Substantially Achieved
1.2.5.4	Byron Bay utility Pool improvements	Achieved
1.2.5.5	Mullumbimby Pool Park Playground renewal	Achieved
1.2.5.6	Deliver maintenance works programs for inclusive swimming pools	Achieved
1.2.5.7	Manage Surf Life Saving Contract for patrolled areas	Achieved
1.2.5.8	Provide in-kind support in preparing a capital project that improves accessibility and long term financial sustainability of the Petria Thomas Pool facility	Achieved

Delivery Program Actions (continued)

1.2.6.1	Progress Lot 12 Bayshore Drive Byron Bay remediation works in accordance with Byron Arts and Industry Precinct Plan	Achieved
1.2.6.2	Lot 102 Depot Relocation investigation	Achieved
1.2.6.3	Purchase of land access for Lot 4 Mullumbimby	Substantially Achieved
1.2.6.4	Progress the future use of Fletcher / Lawson Street Byron Bay redevelopment	Achieved
1.2.6.5	Manage contracts for operation of First Sun and Suffolk Park Holiday Parks	Achieved
1.2.6.6	Undertake improvements at First Sun Holiday Park	Achieved
1.2.6.7	Undertake improvements at Suffolk Park Holiday Park	Achieved
1.2.6.8	Manage leases and contracts at Tyagarah Airfield	Achieved
1.2.6.9	Tyagarah Airfield assessment and development	Achieved
1.2.7	Implement identified projects of the Byron Bay Town Centre Master Plan	
1.2.7.1	Byron Bay Town Centre Masterplan Projects	Achieved
1.2.7.2	Develop concept plans for the upgrade of Byron Bay foreshore (action from Byron Bay Town Centre Masterplan)	Deferred/Delayed
1.2.7.3	Undertake landscaping works in Byron rail corridor (action from Byron Bay Town Centre Masterplan)	Deferred/Delayed
1.2.7.4 Res 20-189	Develop concept plans for the future use and management of Butler Street Reserve (action from Byron Bay Town Centre Masterplan)	Deferred/Delayed
1.2.7.5	Railway Park Precinct development	Achieved
1.2.8	Develop capital upgrades, renewal, and enhancements works program for buildings including community buildings, public toilets, emergency services, sports club facilities and Council Operations buildings	
1.2.8.1	Consult with user groups to establish user agreements, leases, licenses and Plans of Management	Achieved
1.2.8.2	Sporting Infrastructure Renewal (Shire wide)	Achieved
1.2.8.3	Develop program of works for Public Toilet improvements	Substantially Achieved
1.2.8.4	Internal refurbishment of the Lone Goat Gallery funded through the Stronger Country Communities program	Achieved
1.2.8.5	Improve the current space at Mullumbimby War Widow's Cottage for youth activities funded through the Stronger Country Communities program	Deferred/Delayed
1.2.8.6	Improvements to the Machinery Shed at the Mullumbimby Museum buildings funded through the Stronger Country Communities program	Achieved
1.2.9	Provide safe, clean, modern public toilets compliant to accessible standards for increasing visitor population and general public	
1.2.9.1	Deliver upgrade program for access compliant toilets in consultation with Plan of Management for each facility	Achieved
1.2.9.2	Review public toilet level of service including disabled accessibility	Achieved

*Links to Community Solutions Panel recommendation

Condition of Assets

Section 428 of the Local Government Act requires Council to prepare a report on the conditions of public works (including public buildings, public roads and water, sewerage and drainage works) under the control of the Council as at the end of that year, together with:

1. an estimate (at current value) of the amount of money required to bring the works up to satisfactory standard;
2. an estimate (at current values) of the annual expense of maintaining the works at that standard; and
3. the Council's program of maintenance for that year in respect of the works.

In assessing the condition of Public Assets, Council has had regard to the condition, function and location of each asset. Proposed or potential enhancements to the existing asset have been ignored. Assets within each Asset Category have been assessed on an overall basis, recognising that an average valuation may be assessed even though certain assets may be above or below that standard on an individual basis. Councils will adopt different intervention levels for their assets determined by the current condition and their financial capacity to maintain assets at a predetermined level.

Council recognises that the assessed condition may be different from that determined by other councils for public works under their control.

This information is detailed at **Section 3** in Council's Financial Statements in Special Schedule – Report on Infrastructure Assets as at 30 June 2020.

In terms of asset condition rating the number disclosed has the following meaning:

- 1 = Near perfect – ranges from New or Good
- 2 = Superficial deterioration – ranges from Generally Good to Fair
- 3 = Deterioration evident – ranges from Fair to Marginal
- 4 = Requires major reconstruction - ranges from Poor to Critical
- 5 = Asset unserviceable - Critical, Beyond Repair

Works on Private Land

Local Government General Regulation 2005 cl 217(1)(a4)

During the reporting period 1 July 2019 to 30 June 2020, Council did not carry out any work on private land that was fully or partly subsidised by Council.

Further, Council did not make any resolutions during the reporting period, under Section 67(2b) of the Local Government Act 1993, to carry out works on private land at a charge less than the adopted fee.



3,940

Averaged
Potholes / month

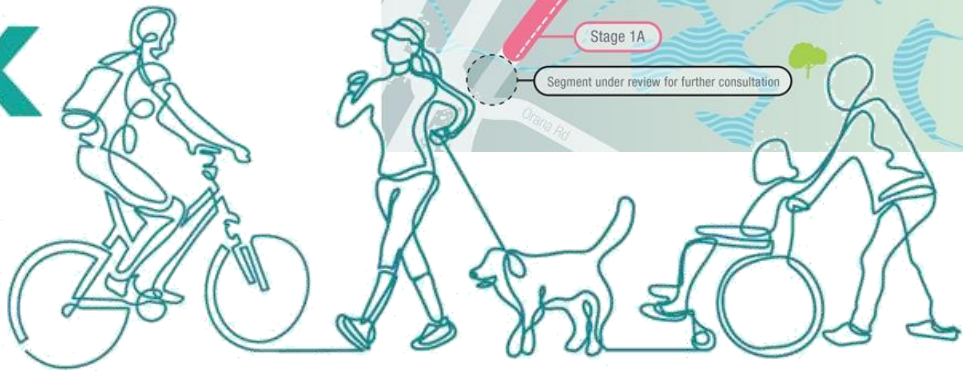
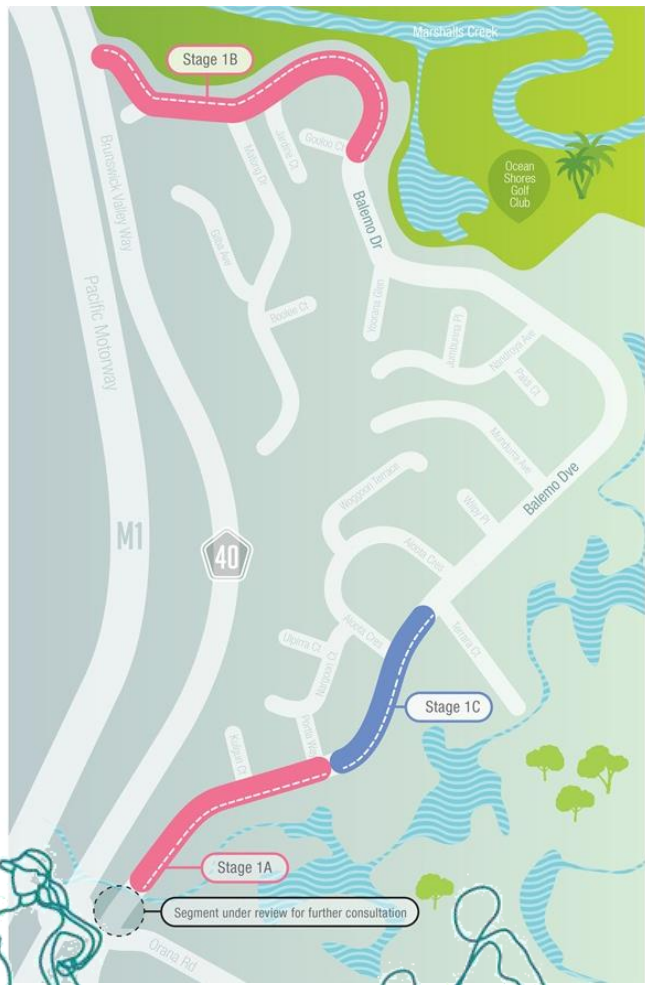
Support, through partnership, a network of integrated sustainable transport options

Delivery Program Actions

1.3.1	Deliver infrastructure maintenance services in line with Community Solutions Panel values (SP)*	
1.3.1.1	Prepare an Integrated Transport and Movement Plan (ITMP)	Substantially Achieved
1.3.1.2	Update key road traffic plans to manage future traffic demands	Achieved
1.3.1.3	Update Bike Plan and Pedestrian and Access Mobility Plan (PAMP)	Achieved
1.3.1.4	Apply annually to NSW State Government through RMS for Bike Facilities Grants	Achieved
1.3.1.5	Plan and deliver prioritised Pedestrian and Access Mobility Plan (PAMP) facilities	Achieved
1.3.1.6	Support the Byron Bay Bus Interchange in partnership with Transport for NSW	Achieved
1.3.1.7	Install cycle racks at various locations in Mullumbimby	Achieved
1.3.1.8	Cycleway - Bangalow Rd/Broken Head Rd	Achieved
1.3.1.9	Ewingsdale Road Shared path from Island Quarry to Bayshore Drive	Partially Achieved

*Links to Community Solutions Panel recommendation

Walk, Roll, Ride Byron Shire
 With 700 surveys, 62 submissions and five workshops attracting 150 people. Council's 10 year Bike Plan and Pedestrian Access and Mobility Plan attracted enormous interest from the Community. After more than a year of listening to the community, the plans were endorsed in September 2019.
 Council immediately started work on the \$2.8 million Byron Bay to Suffolk Park Cycleway, scheduled for completion in October 2020, which will significantly improve connectivity and cycling safety for students attending schools along the route. In total, this year Council constructed or commenced 3.4km of new shared paths and 4.9km of new on-road cycle ways.



Strategy

1.4

Provide a regular and acceptable waste and recycling service

Delivery Program Actions		
1.4.1	Deliver infrastructure maintenance services in line with Community Solutions Panel values (SP)*	
1.4.1.1	Implement 2019/20 action plan activities identified in the Waste Management Strategy	Substantially Achieved
1.4.2	Provide waste and resource recovery services	
1.4.2.1	Implement Waste and Resource Recovery Collection Contract Management Plan	Achieved
1.4.3	Participate in regional waste management programs and initiatives	
1.4.3.1	Maintain membership and participation in the North East Waste regional waste management group	Achieved
1.4.3.2	Lead the progression of a regional alternative waste treatment facility project	Achieved
1.4.4	Ensure facilities and services meet statutory requirements	
1.4.4.1	Maintain compliance with NSW Environmental Protection Licences for the Byron Resource Recovery Centre and Myocum Landfill	Achieved
1.4.4.2	Maintain compliance with the NSW Protection of the Environment Operations (Waste) Regulation 2014	Achieved
1.4.4.3	Maintain compliance with the Federal Government's Emissions Reduction Fund contract conditions for the Myocum Landfill Gas Carbon Farming Initiative Project	Achieved
1.4.4.4	Development of plans for Myocum Quarry Resource Recovery Facility	Deferred/Delayed
1.4.4.5	Develop Landfill Closure and Integrated Water Management Plan	Substantially Achieved
1.4.4.6	Upgrade of public dog-poop bag dispenser network	Achieved
1.4.4.7	New toilet and office amenities at the BRRC	Deferred/Delayed
1.4.4.8	Dingo Lane, Myocum Solar Farm Project	Achieved
Res 19-590		

*Links to Community Solutions Panel recommendation



Strategy 1.5

Provide continuous urban water and sewerage services within the Shire

Delivery Program Actions

1.5.1	Increase the energy efficiency of Sewerage Treatment Plants	
1.5.1.1	Energy Efficiency Improvements	Achieved
1.5.2	Ensure Wastewater Treatment Plants are maintained in accordance with operating licences	
1.5.2.1	Monitor and compile annual licence returns	Achieved
1.5.2.2	Upgrade to the Sewer Pump Station SPS3005 rising main	Achieved
1.5.2.3	Byron Bay Sewer Pump Station Renewal	Achieved
1.5.2.4	South Byron Sewerage Treatment Plant Remediation	Substantially Achieved
1.5.2.5	Upgrade to Butler Street Sewer Pump Station SPS3003 rising main	Achieved
1.5.2.6	Trial of chemical dosing to alleviate odour from the sewer network	Achieved
1.5.2.7	South Byron Sewerage Treatment Plant future use options	Achieved
1.5.2.8	Brunswick Valley Sewerage Treatment Plan Renewals	Achieved
1.5.2.9	Brunswick Heads Sewerage Treatment Plant decontamination works	Achieved
1.5.2.10	Brunswick Heads Pipeline - Renewal	Achieved
1.5.2.11	Brunswick Heads SPS - Renewal	Achieved
1.5.2.12	Mullumbimby STP Site Remediation	Substantially Achieved
1.5.2.13	Mullumbimby Pipeline - Renewal	Achieved
1.5.2.14	Mullumbimby SPS - Renewal	Achieved
1.5.2.15	Deliver the Mullumbimby Inflow/Infiltration Reduction program	Achieved
1.5.2.16	SPS4001 rising main upgrade	Achieved
1.5.2.17	Deliver the inflow and infiltration reduction program for the rest of the Shire	Achieved
1.5.3	Ensure Water Supply is maintained in accordance with NSW Health guidelines	
1.5.3.1	Undertake annual review Drinking Water Management Plan and associated performance	Achieved
1.5.3.2	Mullumbimby water supply security investigations and upgrade	Achieved
1.5.3.3	Upgrade to Palmer Avenue pump station cross connection in Ocean Shores	Achieved
1.5.3.4	Ocean Shores pipeline renewal works	Partially Achieved
1.5.3.5	Replace roof at Watego Reservoir	Partially Achieved
1.5.3.6	Paterson Street Reservoir Roof Replacement	Partially Achieved
1.5.3.7	Undertake works on the Byron Bypass cross connection	Achieved
1.5.3.8	Implementation of Smart Metering for water services	Partially Achieved
1.5.3.9	Deliver the Meter Replacement Program	Achieved
1.5.4	Implement the Water and Sewerage Strategic Business Plan	
1.5.4.1	Remediate and integrate future use of South Byron Sewage Treatment Plant (STP)	Achieved
1.5.5	Ensure strategic infrastructure planning documents are in line with Community Solutions Panel values (SP)*	
The Community Solutions Panel values will continue to guide the development and delivery of strategic infrastructure planning documents, there are no specific activities identified in the 2019/20 Operational Plan.		
1.5.6	Protect and enhance our natural environment and biodiversity	
1.5.6.1	Deliver the Effluent Reuse management plan strategy commitments	Achieved



Wastewater management - turning brown to green

One of our top priorities is managing our wastewater safely and efficiently to ensure one of Australia's most visited destinations is kept pristine, green and clean and in 2019/20 we expanded our Urban Recycled Water Scheme to include toilets, gardens and parks.

This is in addition to our existing client base of irrigators and recycled water users including nurseries, accommodation providers, sporting fields, bowling greens, golf course and sewage pump station operations.

Most recently, we installed filling stations at Council's depot and the old Mullumbimby and South Byron sewage treatment plants, where businesses and residents can access recycled water for non-potable uses. We now recycle approximately 30% of our wastewater and plan to expand this highly successful scheme to include a filling station at the Bangalow sewage treatment plant.

Keen to expand recycled water projects in the western and southern rural parts of the Shire to help irrigate local farmland and small horticultural crops, Council is working in partnership with businesses and residents to establish how a rural recycled water scheme could benefit both Council and community.

Stormwater Management Services

Local Government (General) Regulations 2005 Clause 217(1)(e)

For the reporting period 1 July 2019 to 30 June 2020 the following information is provided regarding Stormwater Management Services Income and Projects.

Stormwater Management Services Income

Type of Charge	Annual Charge	Number of Properties	Yield \$
Stormwater Management Charge (Residential)	25.00	7,621	190,525
Stormwater Management Charge (Residential Strata Units)	12.50	2,534	31,675
Stormwater Management Charge (Business Strata Units – not within a mixed development)**		617	10,529
Stormwater Management Charge (Business Strata Units)	12.50	128	1,600
Stormwater Management Charge (Business Properties – Not Strata Titled)**		576	68,088
Totals		11,476	302,417

** Varying Amounts - A single annual flat charge does not apply to Business Properties and Business Strata Units (not within a mixed development). The amount shown is a minimum charge.

Stormwater Management Projects 2019/20

Project	Funded from Stormwater Management Charge \$	Funded from Other Sources \$*	Total \$	Actual \$	Variance \$
Urban Drainage Maintenance	0	484,000	484,000	591,354	-107,354
Rural Drainage Maintenance	0	310,300	310,300	285,633	24,667
Urban Capital Drainage Works **	192,300	66,500	258,800	259,001	-201
Total	192,300	860,800	1,053,100	1,135,987	-82,887

* Includes General Revenue, Grants and Reserve Funds.

** Includes funding from the Stormwater Management Charge raised in 2019/20 plus unexpended funds held from previous years.

Stormwater Management Services revenue received that remains unexpended at the end of a financial year is restricted and carried forward for expenditure in future years.



Strategy 1.6

Manage traffic and parking in an efficient manner

Delivery Program Actions

1.6.1	Implement review of parking management	
1.6.1.1	Implement Parking Management Strategies for: - Bangalow - Belongil - Mullumbimby - Brunswick Heads incorporating accessible parking requirements based on community need (which may exceed legislative requirements)	Achieved
1.6.2	Ensure future traffic demand and alternative solutions are addressed in major infrastructure plans	
This continues to be a governing principle for all major infrastructure plans, there are no specific activities identified in the 2019/20 Operational Plan.		
1.6.3	Ensure new infrastructure is planned and funded to meet the needs of the current and future population (SP)*	
1.6.3.1	Advocate for improved public transport across the Shire	Achieved
1.6.3.2	Report on pilot car share program outcomes for Byron Bay	Achieved
1.6.3.3	Reconstruction works on Settlement Road	Achieved
1.6.4	Improve effectiveness of Local Traffic Committee (LTC)	
1.6.4.1	Continued reporting of traffic matters through the Local Traffic Committee	Achieved

*Links to Community Solutions Panel recommendation



Car Sharing: a regional success

'Cars out and people in' – this is the vision Council has for its towns and villages. But how can this be achieved in a regional area where public transport is limited. In 2019, Council proposed an innovative year-long car share trial with PopCar encouraging locals and visitors to take advantage of the car share service.

Over 12 months, 200 new members signed up to the service in the Byron Shire, the cars were hired for 6000 hours and there was interest for the service to be extended into other areas, such as Habitat in the Byron Arts and Industry Estate. Unlike other regional areas where car-sharing has ceased after trials, PopCar has indicated its desire to stay in Byron Bay and Council's partnership with the company will continue over the next 12 months .



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Appendix 1 - Public Interest Disclosures

Public Interest Disclosures Act 1994 Section 31

Under s31 of the Public Interest Disclosures Act 1994 Council is required to report annually on its Public Interest Disclosure (PID) obligations. This is Council's Annual Report and is for the period July 2019 to June 2020.

Statistical Information - clauses 4(2)(a)-(c) of the PID Regulations 2011	
Number of public officials who made Public Interest Disclosures (PIDs)	0
Number of PIDs received	0
Number of PIDs finalised (during reporting period)	0

Internal Reporting Policy

Clause 4(2)(d)

Council has established an Internal Reporting Policy.

Staff Awareness

Clause 4(2)(e) of the PID Regulations

During the reporting period, Council undertook the following actions to meet staff awareness obligations:

- Training provided to new staff during induction
- Links on intranet site
- Messages in staff newsletters
- Messages on bulletin boards/staff kitchens
- Staff undertaking that they have read and understood the organisation's internal reporting policy
- Training provided by a private sector organisation

Appendix 2 – Legal Proceedings

Local Government (General) Regulation 2005 cl 217(1)(a3)

The following schedule provides details of legal costs associated with proceeding during the reporting period 1 July 2019 to 30 June 2020.

Nature of Proceedings		Legal Costs Expended in reporting period	Legal Costs Recovered in reporting period	
A	Land & Environment Court Applications and appeals from Land and Environment Court decisions	Matters settled in reporting period	5	\$28,000
		Matters current as at 30/06/2020	18	0
		Matters settled prior to 01/07/19 for which costs incurred/recovered during reporting period	0	\$11,500
	Sub-Total		23	\$39,500
B	Local Court Prosecutions and Penalty Infringement Notices matters, and appeals from Local Court decisions	Matters settled in reporting Period	52	0*
		Matters current as at 30/06/2019	24	0*
		Matters settled prior to 01/07/19 for which costs incurred/recovered during reporting period	0	0*
	Sub-Total		76	0
Nett Legal Costs Expenditure on Court Proceedings in 2019/20				

*Costs are predominantly recovered by Revenue NSW

 57 Court Matters Settled

A. Land and Environment Court Applications and appeals to other Courts from Land and Environment Court decisions

Five matters were finalised during the reporting period. All matters were commenced against Council.

Methods of finalisation during reporting period of matters commenced against Council

Upheld (Appeal allowed by Court) on original application	0
Upheld (Appeal allowed by Court) after application amended	0
Consent Orders on original application	0
Consent Orders after application amended	2
Dismissed (Appeal disallowed by Court)	1
Discontinued (Appeal withdrawn by Applicant)	2

Matters settled 1 July 2019 to 30 June 2020

Name	Brief description of matter	Address/ Type	Court No where applicable	Costs 2019/2020	Status as at 30 June 2020
BSC ats Lonergan	Class 1 Application	1897 Coolamon Scenic Drive, Mullumbimby	LEC 2018/372747	\$86,118.57	Finalised (discontinued)
BSC ats Heazlewood	Class 1 Application	39 Julian Rocks Drive, Byron Bay	LEC 2019/15238	\$19,639.63	Finalised (dismissed)
BSC ats Lismore Venture Pty Ltd	Class 1 Application	28 Argyle Street, Mullumbimby	LEC 2019/9594	\$3,174.60	Finalised (consent order)
BSC ats Lismore Venture Pty Ltd	Class 1 Application	23 Lismore Road, Bangalow	LEC 2019/153305	\$17,510.83	Finalised (consent order)
BSC ats Benhaim	Class 4 Application	3 Lorikeet Lane, Mullumbimby	LEC 2020/6087	\$1,871.10	Finalised (discontinued)

Matters Current as at 30 June 2020

Name	Brief description of matter	Address/ Type	Court No where applicable	Costs 2019/2020	Status as at 30 June 19
BSC ats Site R&D	Class 1 Application	Ewingsdale Road, Byron Bay	LEC 2018/222143	\$23,247.40	Hearing 9 – 13 November 2020
BSC ats Sked	Class 1 Application	9 Bian Court, Ocean Shores and 11-13 Warrambool, Ocean Shores	LEC 2019/22451	\$28,727.74	Hearing 26 – 27 November 2020
BSC ats Mercato on Byron	Class 1 Application	Jonson Street, Byron Bay	LEC 2019/121192	\$20,812.47	Hearing 18 – 19 August 2020
BSC ats Lismore Venture Pty Ltd	Class 1 Application	6 Julian Rocks Drive, Byron Bay	LEC 2019/337803	\$6,102.37	S34 Conciliation Conference

Matters Current as at 30 June 2020

					3 July 2020
BSC ats S Hejtmanek	Class 1 Application	2 Riverside Crescent, Brunswick Heads	LEC 2020/0152601	\$2,153.80	Directions 6 July 2020
BSC ats J&H Schleich & J Khosid	Class 2 Application	3 & 5 Weeronga Way, Ocean Shores	LEC 2020/87294	\$3,989.70	Mention 9 July 2020
BSC ats NSW Crown Holiday Parks Trust	Class 2 Application	Fingal Street, Brunswick Heads	LEC 2020/340060	\$12,738.00	S34 Conciliation Conference 20 July 2020
BSC ats Napoli	Class 1 Application	42 Brandon Street, Suffolk Park	LEC 2020/136706	\$729.30	S34 Conciliation Conference 31 July 2020
BSC ats Pace Development Group Pty Ltd	Class 1 Application	7 Marvell Street, Byron Bay	LEC 2020/65271	\$3,807.10	S34 Conciliation Conference 20 November 2020
BSC ats Malta-Fell	Class 1 Application	251 Upper Wilsons Creek Road Upper Wilsons Creek NSW	LEC 2019/384646	\$18,136.65 (both Malta-Fell proceedings)	S34 Conciliation Conference 17 August 2020
BSC ats Villa World Byron Pty Ltd	Class 1 Application	342 Ewingsdale Road, 22B Melaleuca Drive and 22A Melaleuca Drive, Byron Bay NSW	LEC 2019/310612	\$16,123.61	S34 Conciliation Conference 20 - 21 August 2020
BSC ats Malta-Fell	Class 4 Application	251 Upper Wilsons Creek Road, Upper Wilsons Creek.	LEC 2019/299360	\$18,136.65 (both Malta-Fell proceedings)	Adjourned 21 August 2020
BSC ats Master Alchemy Pty Ltd	Class 4 Application	4 Childe Street, Byron Bay	LEC 2019/351992	\$40,732.08 (all Master Alchemy proceedings)	Mediation 3 - 4 September 2020
BSC ats Master Alchemy Pty Ltd	Class 4 Application		LEC 2019/182379		
BSC ats Master Alchemy Pty Ltd	Class 1 Application		LEC 2019/143996		
BSC ats Ardill Payne & Partners	Class 1 Application	18 Pioneers Crescent, Bangalow	LEC 2020/138107	\$2,271.50	S34 Conciliation Conference 11 December 2020
BSC ats Ardill Payne & Partners	Class 1 Application	1 Brownell Drive, Byron Bay.	LEC 2019/270883	\$11,895.87	S34 Conciliation Conference 17 - 18 December 2020
BSC ats Chris Pratt t/a Planning Resolutions	Class 1 Application	64 Coopers South Lane, Main Arm	LEC 2020/77435	\$5,491.20	Hearing 21 - 22 January 2021

B. Local Court Prosecutions and Appeals Against Penalty Notices, and appeals from Local Court decisions

52 matters were finalised during the reporting period. Of these 39 were matters commenced against Council and 13 were commenced by Council.

Methods of finalisation during reporting period of matters commenced against Council	
Withdrawn by Council	23
Withdrawn on basis of undertakings given to Council/Court	0
Dismissed by Court	0
Section 10 Dismissal by Court	18
Convicted	11

Matters Settled 1 July 2019 to 30 June 2020				
Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2019/20
Ropata	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Angels Dreaming Pty Ltd	Not angle park as on parking control sign	Court Elected Penalty Notice Guilty Plea, Fined \$110	Finalised	Nil
Gilmour	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Blomkamp	Remain parked more than maximum time	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Hart	Disobey no stopping sign	Court Elected Penalty Notice s10(1)(a) - non-convictions	Finalised	Nil
Cutting	Disobey no stopping sign	Court Elected Penalty Notice s10(1)(a) - non-convictions	Finalised	Nil
Teis	Disobey no stopping sign	Court Elected Penalty Notice Convicted section 10	Finalised	Nil
Mateo	Disobey no stopping sign	Court Elected Penalty Notice Convicted fined \$200, costs \$300	Finalised	Nil
Berkaya	Not parallel park in direction of travel	Court Elected Penalty Notice Section 10 (1)(A)	Finalised	Nil
Halewyn	Disobey no stopping sign	Court Elected Penalty Notice Convicted Section 10	Finalised	Nil
Seyot	Fail to comply with terms of notice erected by Council	Court Attendance Notice	Finalised	Nil

Matters Settled 1 July 2019 to 30 June 2020

Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2019/20
		Convicted fined \$300, costs \$300		
Seyot	Willfully obstruct an authorised officer	Court Attendance Notice Convicted fined \$100	Finalised	Nil
Pontes	Abandoned vehicle in a public place	Court Elected Penalty Notice Convicted fined \$550, costs \$500	Finalised	Nil
Forsyth	Remain parked more than maximum time	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Dean	Willfully obstruct Byron Shire Council employee	Court Attendance Notice Convicted in absence. Fine \$400.00	Finalised	Nil
Dean	Fail to comply with terms of notice erected by Council	Court Attendance Notice Convicted in absence. Fine \$400.00	Finalised	Nil
Sidoti	Stop in a loading zone	Court Elected Penalty Notice Section 10 (1)(A)	Finalised	Nil
Kneen	Disobey No Stopping sign	Court Elected Penalty Notice Convicted Section 10(1)(a)	Finalised	Nil
Kylmaeniemi	Remain parked for more than maximum time	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Pedaci	Disobey No Stopping sign	Court Elected Penalty Notice Convicted Section 10(1)(a)	Finalised	Nil
June	Stop at side of road with continuous yellow edge line	Court Elected Penalty Notice Convicted Section 10(1)(a)	Finalised	Nil
Constantine	Park in metered space not pay relevant fee	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Barton	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Withdrawn	Finalised	Nil
Barton	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Withdrawn	Finalised	Nil
Barton	Fail to comply with nuisance dog order	Court Attendance Notice	Finalised	Nil

Matters Settled 1 July 2019 to 30 June 2020

Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2019/20
		Withdrawn		
Barton	Fail to comply with nuisance dog order	Court Attendance Notice Withdrawn	Finalised	Nil
Barton	Fail to prevent dog from escaping	Court Attendance Notice Withdrawn	Finalised	Nil
Barton	Fail to prevent dog from escaping	Court Attendance Notice Withdrawn	Finalised	Nil
Grimster	Stop on path/strip in built-up area	Court Elected Penalty Notice Convicted Section 10	Finalised	Nil
Campbell	Stop at side of road with continuous yellow edge line	Court Elected Penalty Notice Section 10	Finalised	Nil
Tripp	Disobey no parking sign	Court Elected Penalty Notice Convicted Section 10	Finalised	Nil
Shrestha	Stop near obstruction so as to obstruct traffic	Court Elected Penalty Notice Section 10	Finalised	Nil
Leibo	Not comply notice re registration (other) – first notice	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Smith	Park continuously longer than indicated	Court Elected Penalty Notice Convicted Section 10	Finalised	Nil
Miyagawa	Remain parked more than maximum time	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Toman	Park continuously longer than indicated	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Devine	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Convicted fined \$1000, destruction order on dog	Finalised	Nil
Fryer	Stop on path/strip in built up area	Court Elected Penalty Notice Withdrawn	Finalised	\$350
Curtis	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Convicted Fined \$1000 – Pay \$1361.36 costs	Finalised	Nil
Naeff	Disobey no stopping sign	Court Elected Penalty Notice Convicted Section 10	Finalised	Nil
Handley	Not parallel park in direction of travel	Court Elected Penalty Notice	Finalised	Nil

Matters Settled 1 July 2019 to 30 June 2020

Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2019/20
		Section 10		
Ferris	Park in disabled parking without current permit displayed	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Hampson	Park in disabled parking without current permit displayed	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Gee	Development without development consent – advertising and signage	Court Elected Penalty Notice Section 10	Finalised	Nil
Taylor	Stop within 10 metres of an intersection (no traffic lights)	Annulment Application Convicted Fined \$150	Finalised	Nil
Beirne	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Irving	Obstruct access to ramp/path/passageway	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Reid	Remain parked more than maximum time	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Rockman	Disobey no stopping sign	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Martin	Disobey no stopping sign	Court Elected Penalty Notice Section 10	Finalised	Nil
Ramsay	Fail to comply with terms of notice erected by Council	Court Attendance Notice Convicted fined \$800	Finalised	Nil
Callaghan	Remain parked more than maximum time	Court Elected Penalty Notice Withdrawn	Finalised	Nil

Matters Current as at 30 June 2019

Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2019/20
Crawford	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Mention	7 July 2020	Nil
Burrell	Fail to comply with terms of notice erected by Council	Court Attendance Notice Mention	7 July 2020	Nil
Burrell	Fail to comply with terms of notice erected by Council	Court Attendance Notice Mention	7 July 2020	Nil
Burrell	Wilfully Obstruct listed officer in exercise of functions	Court Attendance Notice Mention	7 July 2020	Nil
Burrell	Fail to comply with terms of notice erected by Council	Court Attendance Notice Mention	7 July 2020	Nil
Scheepers	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Mention	8 July 2020	\$1982.72
Shotland	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Adjourned for mention to fix sentence date	8 July 2020	
Akins	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal	Court Attendance Notice Mention (Mullumbimby)	10 July 2020	Nil
Friedman	Owner of menacing dog not comply with section 51, Companion Animals Act 1998 s 16(1A)	Court Attendance Notice Mention	27 July 2020	\$400
Twikler	Disobey no parking sign	Court Elected Penalty Notice Mention	3 August 2020	Nil
Harvey	Disobey no stopping sign	Court Elected Penalty Notice Sentence (Mullumbimby LC)	6 August 2020	Nil
Shotland	Sell or advertise sale dangerous or proposed dangerous dog	Court Attendance Notice Mention	10 August 2020	Nil
Scheepers	Accept ownership of dangerous or proposed dangerous dog	Court Attendance Notice Mention	10 August 2020	Nil
Sukkar	Not Parallel Park Near Left	Court Elected Penalty Notice Mention	17 August 2020	Nil
Fahey	Disobey no parking sign	Court Elected Penalty Notice Mention	8 October 2020	Nil
Annewetey	Stop at side of road with continuous yellow line edge	Court Elected Penalty Notice Mention	12 October 2020	Nil
Hill	Not angle park as on parking control sign/road marking	Court Elected Penalty Notice	12 October 2020	Nil

		Mention		
Sproull	Park continuously longer than permitted	Court Elected Penalty Notice Mention	12 October 2020	Nil
Zinn	Disobey no stopping sign	Court Elected Penalty Notice Mention	12 October 2020	Nil
Philp	Stop at side of road with continuous yellow line edge	Court Elected Penalty Notice Mention	12 October 2020	Nil
Brown	Stop at side of road with continuous yellow line edge	Court Elected Penalty Notice Mention	12 October 2020	Nil
Buchan	Stop in restricted parking area	Court Elected Penalty Notice Mention	12 October 2020	Nil
McClements	Disobey no stopping sign	Court Elected Penalty Notice Mention	12 October 2020	Nil
Smith	Stop in restricted parking area	Court Elected Penalty Notice Mention	12 October 2020	Nil

Appendix 3 - Rates and Charges Written Off

Local Government (General) Regulation 2005 Clause 132

This table details the rates and charges written off, reduced or waived by Council during the reporting period 1 July 2019 to 30 June 2020.

Item	Local Government Act 1993	Amount \$
Rates	Section 595	(33,492)
Interest	Section 595	2,773
Interest	Section 564	0
Pensioner Abandonment	Section 582	768,538
Total		737,819

Appendix 4 - Freedom of Information

Government Information Public Access Act 2009 Section 125

The GIPA Act provided widespread reform for the public sector in the way community members access Government Information. There are now four ways in which government information can be released:

- Open access information
- Proactive release
- Informal release of information
- Formal access application for release of information

Appendix 5 - Government Information (Public Access) Act

Clause 8A: Details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review

Reviews carried out by the agency	Information made publicly available by the agency
Yes	Yes

During the reporting period Council has proactively published information on the Council's website in relation to major capital works, projects, services, activities studies and policy and planning documents. The publication of information in relation to the areas has occurred to ensure that decisions and reporting in regards to the related matters are both transparent and provides the accountability to the community. The website has been a key tool in delivering information and engaging with the community in relation current and relevant issues of public interest.

Clause 8B: The total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications)

Total number of applications received
17

Clause 8C: The total number of access applications received by the agency during the reporting year that the agency refused either wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 to the Act (information for which there is conclusive presumption of overriding public interest against disclosure)

Total Number of Access Applications received that the agency refused either wholly or partly			
Number of Applications Refused	Wholly	Partly	Total
	0	0	0
% of Total	0%	0%	

Schedule 2 Statistical information about access applications to be included in annual report

Table A: Number of applications by type of applicant and outcome*

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn	Total	% of Total
Media	0	0	0	0	0	0	0	0	0	0%
Members of Parliament	0	0	0	0	0	0	0	0	0	0%
Private sector business	0	0	0	0	0	0	0	1	1	7%
Not for profit organisations or community groups	0	1	0	0	0	0	0	0	1	7%
Members of the public (application by legal representative)	1	1	0	0	0	0	0	0	2	13%
Members of the public (other)	5	1	1	1	0	1	0	2	11	73%
Total	6	3	1	1	0	1	0	3	15	
% of Total	40%	20%	7%	7%	0%	7%	0%	20%		

* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Number of applications by type of application and outcome

	Access granted in full	Access granted in part	Access refused in full	Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn	Total	% of Total
Personal information applications*	1	0	0	0	0	0	0	0	1	7%
Access applications (other than personal information applications)	5	3	1	1	0	1	0	3	14	93%
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0	0	0%
Total	6	3	1	1	0	1	0	3	15	
% of Total	40%	20%	7%	7%	0%	7%	0%	20%		

Table C: Invalid applications

Reason for invalidity	Number of applications	% Total
Application does not comply with formal requirements (section 41 of the Act)	2	100%
Application is for excluded information of the agency (section 43 of the Act)	0	0%
Application contravenes restraint order (section 110 of the Act)	0	0%
Total number of invalid applications received	2	100%
Invalid applications that subsequently became valid applications	1	50%

Table D: Conclusive presumption of overriding public interest against disclosure: matters listed in Schedule 1 to Act

	Number of times consideration used*	% Total
Overriding secrecy laws	0	0%
Cabinet information	0	0%
Executive Council information	0	0%
Contempt	0	0%
Legal professional privilege	0	0%
Excluded information	0	0%
Documents affecting law enforcement and public safety	0	0%
Transport safety	0	0%
Adoption	0	0%
Care and protection of children	0	0%
Ministerial code of conduct	0	0%
Aboriginal and environmental heritage	0	0%
Privilege generally - Sch 1(5A)	0	0%
Information provided to High Risk Offenders Assessment Committee	0	0%
Total	0	

*More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of Act

	Number of times consideration used*	% of Total
Responsible and effective government	2	33%
Law enforcement and security	1	17%
Individual rights, judicial processes and natural justice	1	17%
Business interests of agencies and other persons	2	33%
Environment, culture, economy and general matters	0	0%
Secrecy provisions	0	0%
Exempt documents under interstate Freedom of Information legislation	0	0%
Total	6	

Table F: Timeliness

	Number of applications*	% of Total
Decided within the statutory timeframe (20 days plus any extensions)	13	93%
Decided after 35 days (by agreement with applicant)	1	7%
Not decided within time (deemed refusal)	0	0%
Total	14	

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)

	Decision varied	Decision upheld	Total	% of Total
Internal review	0	0	0	0%
Review by Information Commissioner*	0	0	0	0%
Internal review following recommendation under section 93 of Act	0	0	0	0%
Review by NCAT	0	0	0	0%
Total	0	0	0	
% of Total	0%	0%		

*The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications for review under Part 5 of the Act (by type of applicant)

	Number of applications*	% of Total
Applications by access applicants	0	0%
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0	0%
Total	0	

Table I: Applications transferred to other agencies.

	Number of applications*	% of Total
Agency-Initiated Transfers	0	0%
Applicant - Initiated Transfers	0	0%
Total	0	

