

# 2018/2019 Annual Report



**Byron Shire Council** 

# **Acknowledgement of Country**

In preparation of this document Council acknowledges the Bundjalung of Byron Bay -Arakwal People are the Traditional Custodians of the land in Byron Shire, and form part of the wider Aboriginal nation known as the Bundjalung.

Byron Shire Council and the Traditional Custodians acknowledge the Tweed Byron Local Aboriginal Land Council and the Jali Local Aboriginal Land Council under the Aboriginal Land Rights Act 1983.

Council also acknowledges all Aboriginal and Torres Strait Islander people who now reside within the Shire and their continuing connection to country and culture.



# **Contact Council**

In person:

Postal Address: Office Hours: Phone: Fax: Email: Web: Social Media:

Emergency After Hours:

70 Station Street, Mullumbimby
Byron Visitor Centre, Jonson Street Byron Bay
PO Box 219, Mullumbimby NSW 2482
8.30am to 4.30pm Mon-Fri
02 6626 7000
02 6684 3018
council@byron.nsw.gov.au
www.byron.nsw.gov.au
www.facebook.com/byronshire.council
Instagram @byronshirecouncil
02 6622 7022

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# How to read this document

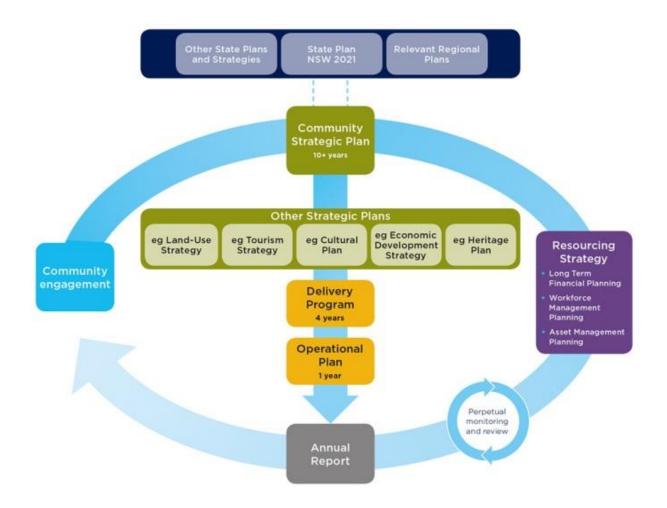


This Annual Report has been prepared in accordance with the *Local Government Act 1993* and includes the information prescribed in the *Local Government (General) Regulation 2005.* Information that is required by the Local Government Act and Regulation, or any other legislative requirement is denoted with reference to the relevant legislation in bold.

#### For Example:

#### Activities to Advance Recognition of Carers Carers (Recognition) Act 2010 Section 8

In addition to the prescribed information, this Annual Report is one of the key points of accountability between Council and our community. The Annual Report contains some of our achievements in implementing the Delivery Program over the last year and the effectiveness of each of the activities in achieving the overarching objectives in the Community Strategic Plan.



The report is structured according to each of the 'Our Byron, Our Future' Community Strategic Plan (2018-2028) objectives:

#### INFRASTRUCTURE

We have infrastructure, transport and services which meet our expectations

#### COMMUNITY

We cultivate and celebrate our diverse cultures, lifestyle and sense of community

#### **ENVIRONMENT**

We protect and enhance our natural environment

#### GROWTH

We manage growth and change responsibly

#### GOVERNANCE

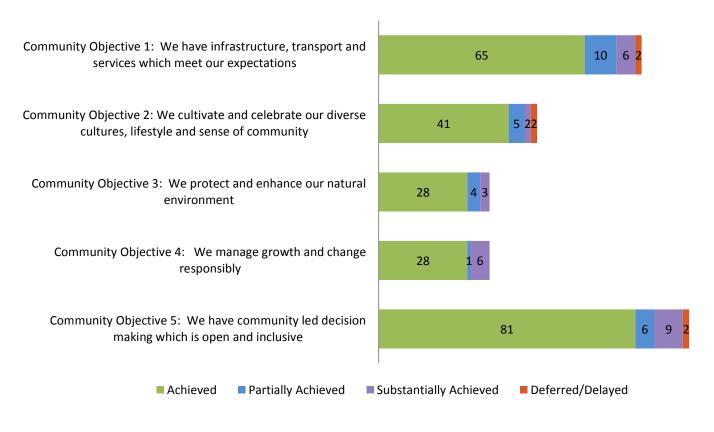
We have community led decision making which is open and inclusive

Each of the chapters above are further broken down in accordance with the Integrated Planning and Reporting framework hierarchy.



#### **Operational Plan Progress**

The Annual Report focuses on the Council's implementation of the Delivery Program and Operational Plan. Throughout the report, the progress of each activity from the 2018/2019 Operational Plan is noted as Achieved Substantially achieved Partially achieved Deferred / Delayed Not achieved



Council achieved 81% of its actions during this period, compared to 52% the prior year. This is attributed to a number of factors including:

- Improved monitoring and measurement of activities
- More regular reporting on activities provided to Executive Team, Councillors and community
- More realistic planning and scheduling of activities
- Working better together
- Broader and improved community input

#### 2018/19

0 (0%)

301

- ✓ Achieved/completed 243 (80.7%)
- Substantially Achieved 26 (8.6%)
- Partially achieved
   26 (8.6%)
- **Deferred/delayed** 6 (2.0%)
- Not achieved

#### Deferred/delayed

Items that have been deferred / delayed have been carried over to the 2019/20 Operational Plan

#### Total



## **Message from the Mayor**

It is such a privilege to deliver this annual report because in 2018/19 we delivered a wide range of exciting projects primarily for the benefit the people who live in this wonderful, unique, vibrant place.

Working with the community was central to our operations in 2018/19 and the enthusiasm of volunteers who walked alongside Council has resulted in some fantastic projects. We opened the new Bangalow Parklands playground which is a destination in itself for many families, offering children so many opportunities for old-fashioned adventure in a playground made from stone and recycled timber from some of our bridges. We also started work on Stage 3 of the Waterlily Park upgrade, began planning for the installation of new play equipment in Gaggin Park at Suffolk Park and erected a new outdoor exercise facility at South Golden Beach. As a Council, when we were elected in 2016 we committed to improving infrastructure and in 2018/19 we allocated \$41.3 million for major road works and construction – a significant investment compared to previous years

This year we launched the consultation for the development of our 10-year Sustainable Visitation Strategy which resulted in more than 1,200 people responding to our survey – remarkable - and evidence that tourism is an important issue in the community.

Council received more than \$18 million in grant funding allowing us to deliver a diverse range of projects ranging from \$15,000 for a refill drinking fountain program, \$250,000 for a flood warning network, \$143,000 for a 3D mapping tool, \$450,000 to help save koalas, \$29,000 for school zone improvements at Bangalow and \$9.5 million for the Byron Bay Bypass. The \$5.7 million Bayshore Drive roundabout and the replacement of five bridges around Bangalow at a cost of \$5.18 million brought immense benefit to locals and motorists as Council continued to focus on improving roads and infrastructure. Added to this was \$2.5 million raised from the Special Rate Variation which was spent on infrastructure renewal as well as a further \$2.8 million from pay parking. Pay parking revenue went towards improvements to the Clifford Street intersection at Broken Head, the resheeting of roads, and new playground equipment.

Yes – there are still a lot of potholes and yes, we are fixing them but to improve the roads is something that will take years. As a Council, when we were elected in 2016 we committed to improving infrastructure and in 2018/19 we allocated \$41.3 million for major road works and construction – a significant investment compared to previous years. We are resolute in our determination to improve our roads in this term of Council.

We received the fantastic news that the NSW Government was going to sell the Byron Hospital site to us for 1 - a great outcome after community leaders galvanised and approached Council to ask for help in lobbying the Government to have the property returned to the community. The vision is that the Hospital will be transformed into a community facility.

Council supported community groups in a wide range of ways launching the Love Byron Halls initiative, contributing to events such as the Brunswick Heads Sculpture Walk, the Mullum Music Festival, the Byron Guitar Festival and donating \$5,000 each to the Shedding Community Workshop, the Sprung!! Integrated Dance Theatre and the Byron Youth Theatre for their programs.

Environmental sustainability continued to be a core issue for Council. We invested in small projects like the installation of an Osprey pole at Brunswick Heads and successfully using biological controls to stop the Salvinia weed in Waterlily Park, to continuing our program of steam weeding. But there were some big projects delivered as well. At the Myocum Resource and Recovery Centre we installed a mobile

aerated floor, or MAF, that is turning 3,000 tonnes of green waste into high quality beautiful compost that is being sold to the public and businesses.

One of the most exciting outcomes of the year was the start of construction of a solar roof on a section of the carpark next the Council offices in Mullumbimby. When operational this will generate enough power to offset around 20-25 percent of the daily electricity use in our adjacent building. Council also progressed plans for the installation of a five-megawatt solar farm next to the Resource Recovery Centre at Myocum which is a huge project that could offset our power usage as well as send additional renewable power back into the grid.

Recognising community interest in development applications we launched the DA tracker on our website and while we are still refining this technology, it has been well received which is terrific.

Affordable housing, or lack of it, continued to be a major topic of conversation both in the community and at Council, and we continue to set the agenda in this space, holding a forum to shine the spotlight on our housing challenge. Three of Australia's experts in the field of affordable and social housing shared their expertise and provided plenty of food for thought for the Byron Shire which is one of Australia's least affordable areas.

Our achievements in 2018/19 were only possible through the hard work of our General Manager, Mark Arnold, and his leadership team, staff, Councillors and members of the community. Many thanks to you all for your efforts, enthusiasm and passion.

**Simon Richardson** Mayor



# **General Manager's Message**

Looking back on the last 12 months I am very proud to be able to report back to the community on our work in 2018/19. As an organisation we have achieved some tremendous results through the hard work of staff and with guidance and input from our Councillors and community.

Council's commitment in 2018/19 was to continue to focus on infrastructure improvements and \$41.3 million was allocated for major work and construction along with \$21 million for sewerage and water operations. As a result we were able to deliver projects with major benefits to our local community including the construction of a new \$5.7 million roundabout at the intersection of Bayshore Drive and Ewingsdale Road. Jointly funded by Council and the Australian Government, this new roundabout has had significant benefits for locals, visitors and businesses in the Byron Arts and Industry Estate. We also replaced five old timber bridges in the Bangalow area to improve access for locals, as well as farmers, businesses, emergency services and water carriers. We dismantled the old bridges and installed steel bridges, over nine months, which was a major undertaking. I am extremely grateful to the community for their understanding and patience during this time and I trust they are enjoying the benefits that have come with the new bridges that were funded by the NSW Government, the Australian Government and Council.

We also built a new causeway at Main Arm Road over Blindmouth Creek, improving access for residents, and started the process of removing obsolete causeways in the Brunswick River, replacing some with small bridges. We began a \$200,000 gravel resheeting program and heavy patching program as well as a \$1.2 million bitumen reseal program to help extend the life of our roads.

This was the second year of our four-year Special Rate Variation (SRV) which raised an additional \$2.5 million for improvements to roads, bridges and other community infrastructure. Some of the projects funded by the SRV were the critical renewals of Goonengerry Road, Repentance Creek Road and a section of Binna Burra Road. These works would not otherwise have been possible. The extra revenue also meant we could finish the rebuild of Broken Head Road, one of our busiest roads linking the Byron Shire to the Ballina Shire.

We reached out to the community throughout 2018/19, seeking input on a wide range of plans, strategies and ideas including the Byron Shire Bike Plan and Pedestrian Access Mobility Plan, the Sustainable Visitation Strategy, a precinct plan for the Byron Arts and Industry Estate, the Pest Animal Management Plan and the Draft Bangalow Village Plan among many others. More than 3,000 people took the time to get in touch to share their views via our online engagement platform <u>www.yoursaybyronshire.com.au</u> which is extraordinary for a small Shire like ours and a reflection of the keen levels of interest in issues like tourism, mobility and accessibility.

Staff worked closely with many community groups and were successful in obtaining substantial NSW Government grant funding on a wide range of projects including the refurbishment of Bangalow's Heritage House, Ocean Shores' Waterlily Park Playscape upgrades and construction of the beautiful Bangalow Parklands playground.

There were some major milestones reached with respect to the future of the Mullumbimby Hospital site with the Mullumbimby Hospital Project Reference Group presenting its recommendations to Council in December 2018 and the removal of the Hospital buildings getting underway in late January 2019. Following representations to the NSW Government by community leaders in Byron Bay, Council purchased the old Byron Bay Hospital for \$1, with the intention to redevelop it as a community hub with a focus on education, health and social and cultural outcomes.

If not for our immensely talented team of staff who work extremely hard for the community not one of our achievements in 2018/19 would have been possible If not for our immensely talented team of staff who work extremely hard for the community not one of our achievements in 2018/19 would have been possible. I take this opportunity to extend my thanks to them for their professionalism and contribution.

Finally to Mayor Simon Richardson and Councillors – once again thank you for your commitment to this amazing Shire and your desire to retain, protect and enhance all that is special about it.

Mark huld.

Mark Arnold General Manager



#### **COMMUNITY OBJECTIVE 5:**

WE HAVE COMMUNITY LED DECISION MAKING WHICH IS OPEN AND INCLUSIVE

# Engage and involve community in decision making

#### **Our Council**

Council has nine councillors and a popularly elected Mayor, who hold office for a period of four years. The following Councillors were elected in the 2016 NSW Local Government Elections for the 2016-2020 term:



Simon Richardson Mayor simon.richardson@cr.byron.nsw.gov.au



Cate Coorey Councillor cate.coorey@cr.byron.nsw.gov.au



Jeannette Martin Councillor jeannette.martin@cr.byron.nsw.gov.au



Michael Lyon Deputy Mayor michael.lyon@cr.byron.nsw.gov.au



Strategy

5.1

Basil Cameron Councillor basil.cameron@cr.byron.nsw.gov.au



Jan Hackett Councillor jan.hackett@cr.byron.nsw.gov.au



Alan Hunter Councillor alan.hunter@cr.byron.nsw.gov.au



Sarah Ndiaye Councillor sarah.ndiaye@cr.byron.nsw.gov.au



Paul Spooner Councillor paul.spooner@cr.byron.nsw.gov.au

#### **Elected Representatives**

As an elected person, the role of a Councillor is to:

- represent the interests of the residents and ratepayers;
- provide leadership and guidance to the community; and,
- facilitate communication between the community and the Council.

#### **Councillors' Remuneration**

Local Government Act 1993 Section 428

Item	Amount
Mayoral Allowance	43,170
Councillor fees	178,125
Total	221,295

#### Local Government (General) Regulation 2005 Clause 217(1)(a1)(i)-(viii)

Item	Amount
Mayor vehicle expenses	7,900
Telephone calls made by councillors	24,021
Catering	9,749
Stationery/Equipment	9,040
Attendance of councillors at conferences and seminars	18,674
Training of councillors and provision of skill development	0
Intra and Inter State visits by councillors, including transport, accommodation and other out of pocket travelling expenses	15,203
Councillor assistance program	1,142
Overseas visits by councillors, including transport, accommodation and other out of pocket travelling expenses	0
Expenses of any spouse, partner or other person who accompanied a councillor	0
Expenses involved in the provision of care for a child or an immediate family member of a councillor	0
Legal expenses	0
Total	85,728

For further information refer to Council's Councillor Expenses and Facilities Policy 2018.

#### **Overseas Visits**

Local Government Act 1993 Section 428(2)(r) Local Government (General) Regulation 2005 Clause 217(1)(a)

There were no overseas trips undertaken by Councillors but one overseas trip by a Council staff member during the period 1 July 2018 to 30 June 2019.

The overseas trip by a Council staff member was a study tour to Japan from 24 February 2019 to 2 March 2019 to study energy from waste. There was no direct cost to Council in respect of the study tour as it was sponsored by another organisation.

#### How can you be involved?

- Attending Council meetings
- Making an appointment to speak with the Mayor or Councillors
- Writing or phoning Council about the issues important to you
- Attending a public meeting or forum to discuss specific issues
- Joining a Council committee or project reference group

#### **Council Meetings**

Council's meeting schedule for 2019 includes a 12 month trial to separate planning matters from the Ordinary Meeting. A current meeting schedule is available on Council's website at

×.

https://www.byron.nsw.gov.au/Council/Councilmeetings/Council-meeting-Schedule

#### **Agendas and Minutes**

Agendas are uploaded to Council's website nine days prior to an Ordinary Meeting. Minutes are uploaded as soon as possible following the meeting.

https://www.byron.nsw.gov.au/Council/Council-

3

meetings/Agendas-Minutes

#### Speak at a Council Meeting

Public access relating to items on agendas, submission to Council, and public questions is heard at the start of the meeting. For information on Public Access Sessions at Council meetings and to request access, go to

https://www.byron.nsw.gov.au/Council/Councilmeetings/Speak-at-a-Council-meeting.

#### **Delivery Program Actions**

Denvery rrogram Actions		
5.1.1	Facilitate inclusive community consultation and stakeholder er	ngagement
	to inform Council decision making (SP)*	
5.1.1.1	Embed Community Led Governance Principles (Res 18-176) into operations	Achieved
5.1.1.2	Revise Community Engagement Policy in partnership with the community	Achieved
5.1.1.3	Develop a "Byron Model" for deliberative democracy	Substantially
		achieved
5.1.1.4	Hold quarterly community roundtables meetings	Achieved
5.1.1.5	Deliver customer satisfaction survey	Achieved
5.1.1.6	Prepare a Community Participation Plan	Substantially
		achieved
5.1.2	Enhance staff capacity in community engagement	
5.1.2.1	Four staff to complete IAP2 Engagement Design and 5 staff to complete IAP2	Achieved
	Engagement Essentials	
5.1.2.2	Implement Community Engagement Policy	Achieved
5.1.2.3	Develop Engagement Toolkit for staff	Substantially
		achieved
5.1.3	Enhance community access through digital technologies which	n broaden
	participation and support inclusion	
5.1.3.1	Make available Council's Ordinary Meeting business papers	Achieved
5.1.3.2	Develop online governance manual; secure resources to coordinate and lead	Achieved
	online content	
5.1.3.3	Provide additional ways to conduct business online	Achieved
5.1.3.4	Promote online opportunities for community access	Achieved
5.1.3.5	Continue to facilitate online engagement opportunities	Achieved
*Links to	Community Solutions Panel recommendation	-

\*Links to Community Solutions Panel recommendation



#### Mullumbimby ex-hospital Site – Community Leads the Future

Planning for the future of the hospital site in Mullumbimby includes a mix of innovative housing options as well as meeting places that reflect the spirit and character of the Mullumbimby community, including green space.

Guiding the redevelopment of the site are the recommendations of the Mullumbimby Hospital Site Project Reference Group (MHSPRG), which were developed over the course of 12 months and adopted by Council in December 2018.

The recommendations of the MHSPRG were:

- A multipurpose facility that is designed to allow multiple uses for people of all ages and income levels. The facility would include space(s) for consultation and, potentially, for work, education, gathering, recreation, and a café, all intended to support residents and community, encourage social contact and develop with neighbours new relationships and opportunities.
- An integrated mix of residential development that provides, and continues to provide, in perpetuity, housing that meets the needs of community members, including older people and people with diverse household incomes.
- Exemplary, high quality design, especially architectural, landscape and urban design that fits the area plus high levels of environmental sustainability.
- Any profit will be reinvested into social, environmental and civic outcomes on the site.

MHSPRG members were individuals with a strong interest in the community as well as representatives from organisations including the Mullumbimby Residents Association, Mullumbimby Hospital Action Group, Mullumbimby Chamber of Commerce, Ocean Shores Community Association, Brunswick Heads Progress Association, Creative Mullumbimby and Mullumbimby District Neighbourhood Centre.

This was the first time Council has undertaken a project like this that is being guided by recommendations that were decided, debated and agreed upon unanimously by a group representing the different facets of our community. The project was community engagement at its best with the members of the MHSPRG not only representing diverse interests but they also asked hundreds of local people to share their vision for the hospital site and gave people the chance to have their say in person, online and at community events and meetings.

# Create a culture of trust with the<br/>community by being open,Strategy5.2genuine and transparent

### **Community Vision:**



Culturally rich, thriving communities living in harmony, responding positively to the challenges of our world, and leading by example

#### **Council's values**

Council staff have embedded the following important values into their everyday tasks and contact with each other and the community. These words and images help staff focus on what is important values. We have built these values into the staff recognition and acknowledgement programs.





WE LEAD WITH ENTHUSIASM AND PURPOSE



WE ARE OPEN, HONEST AND RESPECTFUL



WE FOSTER WELLBEING AND CREATIVITY



WE ACHIEVE OUR GOALS AND SUCCEED TOGETHER

#### **Byron Shire Profile**

#### Location

Byron Shire is located on the far north coast of NSW and shares its boundaries with the Tweed, Lismore and Ballina Local Government Areas (LGAs). Brisbane is approximately 200 kilometres north and Sydney approximately 800 kilometres to the south. The Shire is 560 square kilometres in size and is famed for its rural beauty and beaches.



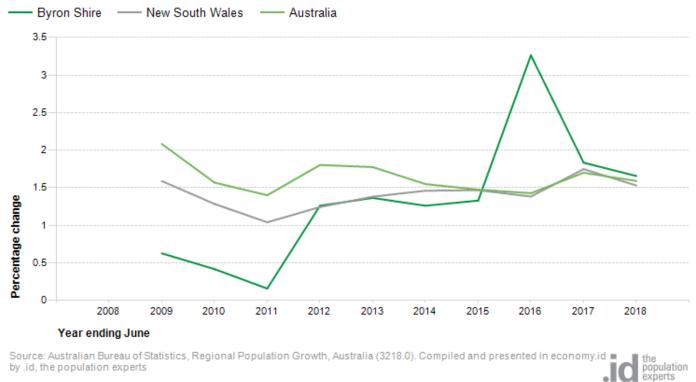
#### **Population**

The population of Byron Shire as of 30 June 2018 is 34,574.

Estimated Resident Population (ERP)				
Byron Shire				
Year (ending June 30)	Number	Change in number	Change in percent	
2008	30,347	+0	+0.57	
2009	30,537	+190	+0.63	
2010	30,664	+127	+0.42	
2011	30,712	+48	+0.16	
2012	31,099	+387	+1.26	
2013	31,523	+424	+1.36	
2014	31,920	+397	+1.26	
2015	32,344	+424	+1.33	
2016	33,399	+1,055	+3.26	
2017	34,011	+612	+1.83	
2018	34,574	+563	+1.66	

Source: Australian Bureau of Statistics, Regional Population Growth, Australia (3218.0). Compiled and presented in profile.id

#### Estimated Resident Population (ERP)



#### **Social Characteristics**

The Byron Shire community is a diverse and colourful mix of people. Each of the towns and rural villages has its own distinctiveness with a mix of cultural values, embracing both traditional and alternative lifestyles and philosophies.



#### **Economy and Industry**

Byron Shire's Gross Regional Product was \$1.74 billion in the year ending June 2018, growing 0.4% since the previous year. An analysis of the jobs held by the local workers in Byron Shire in 2017/18 shows the three largest industries were:

- Accommodation and Food Services (2,288 people or 14.6%)
- Health Care and Social Assistance (2,046 people or 13.0%)
- Retail Trade (1,814 people or 11.6%)

#### Land use

Byron Shire encompasses rural areas, national parks, residential and rural-residential areas, and some commercial and industrial land use. The urban areas are concentrated along the coast, at Byron Bay, Brunswick Heads, New Brighton, Ocean Shores, South Golden Beach and Suffolk Park. Rural-residential areas are located in the hinterland, including the small townships of Bangalow, Ewingsdale and Mullumbimby. The Shire encompasses a total land area of about 560 square kilometres. Rural land is used largely for agriculture, particularly dairy farming, and sugar cane, fruit, nut and coffee growing. Tourism is also an important industry.

#### Transport

Transport provides significant challenges to residents living in the Shire. Public transport is limited, and most people rely on passenger vehicles or are restricted in their access to essential services and educational facilities which are often located outside the Shire.

#### Health

Hospital services in Byron Shire were consolidated in 2016 in the Byron Central Hospital facility. The Byron Central Hospital is a purpose built hospital that replaces the Mullumbimby and Byron Bay hospitals. General hospitals are located at Lismore and Tweed Heads with Gold Coast and Brisbane emergency and specialist services accessible to the north. Private hospitals are located in Lismore and on the Gold Coast.

#### **Universities and Vocational Colleges**

Southern Cross University and the North Coast Institute of TAFE offer a wide-ranging selection of courses through a variety of campuses in the region. Distance programs are available through the institutions.

#### **High Schools and Primary Schools**

The Byron Shire community is well-served by a range of public and private schools providing a diversity of educational opportunity.

#### **Children's Services**

Council's Sandhills Early Childhood Centre provides long day care for children aged between six weeks to five years. Council operates After School Care and Vacation Care services at Byron Bay, Mullumbimby and Brunswick Heads. Council also supports Federal Community Preschool, Lillypilly Pre-school at Brunswick Heads, Ocean Shores Community Pre-school, Bangalow Long Day Care Centre, Durrumbul Preschool, Byron Bay Preschool, Suffolk Park Integrated Children's Centre, Mullumbimby Community Preschool and Periwinkle Preschool by providing land and/or buildings for the delivery of services for children aged three to five years.

	Delivery Program Actions				
5.2.1	Provide timely, accessible and accurate information to the com	munity			
5.2.1.1	Review Operational Plan annually	Achieved			
5.2.1.2	Embed and implement corporate planning and reporting software	Achieved			
5.2.1.3	Report on progress of Delivery Program actions	Achieved			
5.2.1.4	Prepare Annual Report	Achieved			
5.2.1.5	Keep community informed about community-led governance opportunities, projects and progress	Achieved			
5.2.2	Incorporate wellbeing framework within organisation to inform making	decision			
5.2.2.1	Implement the wellbeing framework	Substantially achieved			
5.2.2.2	Facilitate annual Community Donations Program	Achieved			
5.2.3	Enhance community access through digital technologies which	broaden			
	participation and support inclusion				
5.2.3.1	Establish and implement a publicly available online register of Councillors Disclosures of Interest	Achieved			
5.2.3.2	Establish and implement a publicly available online register of delegations	Substantially achieved			
5.2.3.3	Establish and implement a publicly available online register of Councillors gifts and benefits	Substantially achieved			
5.2.3.4	Council's policies are updated online	Substantially achieved			
5.2.4	Support Councillors to carry out their civic duties				
5.2.4.1	Develop a learning and development and capability framework	Achieved			
5.2.4.2	Review Councillors Provision of Facilities and Payment of Expenses Policy, including EAP and Fitness Passport	Achieved			
5.2.4.3	Deliver Council meeting secretariat – including agenda preparation, minutes and council resolutions monitoring	Achieved			
5.2.4.4	Provide support to Councillors – including councillor requests, briefing sessions, provision of facilities and payment of expenses	Achieved			
5.2.5	Enhance access and availability of information to the community	ty			
5.2.5.1	Publish the 4 year works programs and activities online to the community	Achieved			
5.2.5.2	Provide statutorily required information	Achieved			
5.2.6	Keep community informed and provide updated relevant and ti information on Council activities and projects	mely			
5.2.6.1	Continue to support the preparation and implementation of communication plans for key projects and initiatives	Achieved			
5.2.6.2	Manage media and social media enquiries about Council activities	Achieved			



# Deliver a high level of customer service

	Delivery Program Actions				
5.3.1	Enhance external and internal customer service effectiveness				
5.3.1.1	Develop online reporting to community on service guarantees	Achieved			
5.3.1.2	Participate in best practice Customer Service benchmarking program	Achieved			
5.3.1.3	Develop an inclusive and accessible Customer Service Strategy with Charter	Achieved			
5.3.1.4	Develop customer service training program focussed on quality and service excellence	Achieved			
5.3.2	Further develop a proactive customer service culture				
5.3.2.1	Include Customer Service module in Council's onboarding program to promote customer centric culture	Achieved			

#### **Customer Service Highlights**

- Facilitated the 'Customer Service Club' to meet to align customer experience and promote improved customer experience outcomes across all areas of Council
- Expanded customer service function to Byron Visitor Centre
- Revised the Customer Service Charter through comprehensive consultation resulting in updated Service Standards and Our Promises statements
- Provided continuous pay parking and customer request services during the Christmas/New Year shutdown period
- Committed to continuous improvement and increased efficiencies by participating in Customer Requestion Management and Cash Handling audits
- Added Customer Service to the staff awards program (BRAVO Awards) to promote, recognise and celebrate service excellence
- Delivered a Service Excellence 'Pilot Program' with 33 staff attending representing 14 teams across Council
- Developed a draft Customer Experience Strategy through staff engagement to provide a framework for building and embedding successful, appropriate and sustainable customer service delivery across Council – set to be finalised with action plan in 2019

# StrategyManage Council's assets and5.4allocate resources in a fair andholistic manner

	Delivery Program Actions							
5.4.1	Further develop Fleet Management Systems to ensure that fleet is							
	managed to sustainably and efficiently support delivery of services							
	infrastructure programs							
5.4.1.1	Annual review of suitability and utilisation of light and heavy fleet	Achieved						
5.4.2	Improve further Asset Management Systems capability (SP)*							
5.4.2.1	Implement improvement actions detailed in key audit reports	Achieved						
5.4.2.2	Improve the data quality of the Asset Register and ensure all departments utilise the system as the point of truth for assets	Achieved						
5.4.3	Provide reporting on key Infrastructure expenditure and the assoc	iated						
	State Government measures							
5.4.3.1	Improve the data quality of Work Orders (maintenance and capital expenditure)	Achieved						
5.4.3.2	Complete the annual infrastructure report (Special Schedule 7 of the financial statements)	Achieved						
5.4.4	Work with community to prioritise actions from the Place Plans (S	P)*						
5.4.4.1	Actions identified from Place Plans to inform quarterly budget reviews and future budget development	Achieved						
5.4.5	Progress implementation of inclusive and integrated resourcing st	rategy						
5.4.5.1	Implement a reverse mentoring program for staff across different generational groups	Deferred/						
		Delayed						
5.4.5.2	Transition to updated job evaluation methodology	Achieved						
5.4.5.3	Develop new skills step assessment criteria to enable implementation of new salary	Deferred/						
	system	Delayed						
5.4.5.4	Monitor, review and update Long Term Financial Plan	Partially						
		achieved						
5.4.5.5	10 year capital plans and programs reviewed annually and projects developed and scoped	Achieved						

\*Links to Community Solutions Panel recommendation

#### **Our Workforce**

#### General Manager Mark Arnold

The General Manager is the most senior employee of Council. The General Manager is selected and appointed by the Council, on a renewable fixed term, performance-based contract for a maximum of five years.

Under the Act, the General Manager's responsibilities include:

- efficient and effective operation of the Council organisation and day-to-day management. This includes ensuring Council decisions and policies are implemented;
- appointing, directing and dismissing staff in accordance with an organisation structure and resources approved by the Council;
- implementing the Council's equal employment opportunity Management Plan; and
- exercising other functions as delegated by the Council.

The General Manager may, in turn, delegate functions to other staff.





#### Director Corporate and Community Services Vanessa Adams

The Director Corporate and Community Services is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in her areas of responsibility outlined in the organisation structure. Vanessa Adams was appointed to the position in November 2018. The primary objective of the position is to plan, manage and review the delivery of Council's corporate and community services in accordance with the Community Strategic Plan and integrated planning and reporting principles.

#### Director Infrastructure Services Phillip Holloway

The Director Infrastructure Services is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in his areas of responsibility outlined in the organisation structure. The primary objective of the position is to plan, resource, strategically manage and review the effective provision of infrastructure works and services in accordance with Council's strategic asset management plans.





#### Director Sustainable Environment and Economy Shannon Burt

The Director Sustainable Environment and Economy is responsible for making a strategic contribution to the operations of the Executive Team, as well as ensuring the technical and service expertise required in her areas of responsibility outlined in the organisation structure. The primary objective of the position is to plan for and promote a sustainable environment and economy through the delivery of appropriate strategic land use and natural resource planning and regulatory services.

### **General Manager and Senior Management**

#### Remuneration

#### Local Government (General) Regulation 2005 Clause 217(1)(b)(c)

Senior staff were employed by Council during the reporting period 1 July 2018 to 30 June 2019.

Total remuneration, shown below, includes:

- Total value of salary component of package
- Total amount of any bonus payments, performance or other payments that do not form part of salary component
- Total employer's contribution to superannuation (salary sacrifice or employer's contribution)
- Total value of non-cash benefits
- Total fringe benefits tax for non-cash benefits

Senior Staff	Total Remuneration \$
General Manager*	270,803
Other Senior Staff	564,434

\* The General Manager of Council was appointed on 2 July 2018. The General Manager was the former Director of Corporate and Community Services. A new Director of Corporate and Community Services was appointed on 5 November 2018.



#### Organisation Structure

#### GENERAL MANAGER

Directorate

Mayoral Support Media & Communications Human Resources Health and Injury Management Payroll Legal Services Organisation Performance Critical Projects

#### Director Infrastructure Services

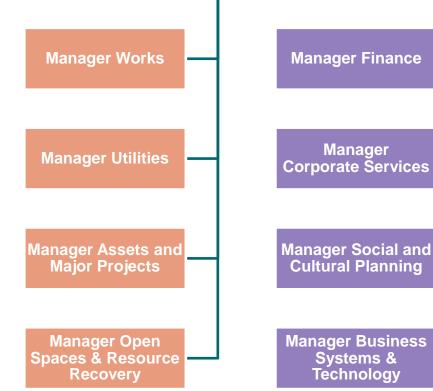
Asset Management Capital Works Infrastructure Planning Plant/Fleet Management Roads Cycleways Traffic Management Open Space & Recreation Cemeteries Drainage / Stormwater Floodplain Management Workshop & Store Water & Sewerage Waste & Recycling Management Facility & Building Management

## Director Corporate & Community Services

Finance Customer Service Business Systems & Technology Records Management Governance Grants Procurement Property & Leases Community Services Children's Services Public Libraries Community Development Risk, Insurance & Audit Councillor Support

#### Director Sustainable Environment & Economy

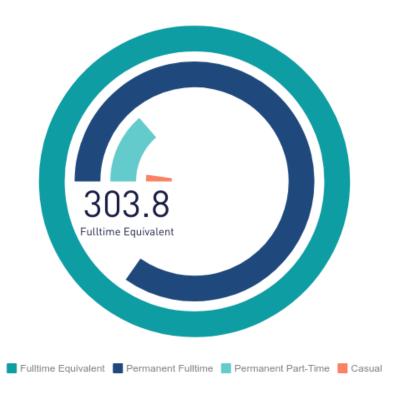
Strategic Planning Coastline Management Sustainability Economic Development & Tourism Development & Approvals Certification Services Natural Resource Management Community Enforcement Environmental Health Administration & Development Support





#### **Workforce Statistics**

Employment Type	Number of Employees as at 30 June 2019
Fulltime Equivalent	303.8
Permanent Fulltime	256.6
Permanent Part- Time	41.2
Casual	6



# 28% of our workforce is Gen Y 39 years of age or younger (up from 20%)



Number of lost time injuries reduced

from **8 in 2017/18** to **3 in 2018/19** 



#### Activities to Implement EEO Management Plan

Local Government (General) Regulation 2005 cl 217(1)(a9)

Byron Shire Council is committed to the principles of Equal Employment Opportunity (EEO), the prevention of discrimination and ensuring employees and the community understand the principles of EEO and their application.



Council continued to ensure compliance with EEO based recruitment and selection, targeted training and development, merit based transfers, non-discriminatory employment and employment separation and supporting flexibility for employees who have family and carer responsibilities.



Council's Workforce Plan 2017-21 includes a number of activities that support our goal of attracting and retaining a diverse workforce (Aboriginal people, people from a culturally and linguistically diverse background, people with disability, women and young people).

### Activities to Advance Recognition of Carers

Carers (Recognition) Act 2010 Section 8

Council has continued to raise awareness of the Carers (Recognition) Act and NSW Carers Charter by displaying materials throughout its worksites and distribution of information in staff newsletters, memos and emails. Council captures data in relation to employees with caring responsibilities on commencement of employment and staff can access carer's leave.



Council provides support to carers through its Employee Assistance Program which provides employees

<complex-block>

(and immediate family members) with access to five free counselling sessions per year. Council is committed to implementing contemporary workforce management policies that promote and encourage flexibility and ensuring employees who are carers are provided with appropriate workplace support and flexibility.

In 2018/19, Council relaxed the documentation requirements for employees applying for carer's leave and staff can now access up to three days consecutive carer's leave without needing to provide medical documentation.

# StrategyManage Council's finances5.5sustainably

5.5.1.2       Support the organisation in identifying financial implications of projects, proposals and plans         5.5.2       Improve further Asset Management Systems capability (SP)*         5.5.2.1       Internal financial controls maintained/improved         5.5.2.2       Complete annual statutory financial reports         5.5.2.3       Ensure Council revenue billing and payments are accessible and collected         5.5.2.4       Treasury functions of Council managed to maintain cash flow and maximise return on invested funds	Achieved Achieved
5.5.1.2Support the organisation in identifying financial implications of projects, proposals and plans5.5.2Improve further Asset Management Systems capability (SP)*5.5.2.1Internal financial controls maintained/improved5.5.2.2Complete annual statutory financial reports5.5.2.3Ensure Council revenue billing and payments are accessible and collected5.5.2.4Treasury functions of Council managed to maintain cash flow and maximise return on invested funds	
and plans5.5.2Improve further Asset Management Systems capability (SP)*5.5.2.1Internal financial controls maintained/improved5.5.2.2Complete annual statutory financial reports5.5.2.3Ensure Council revenue billing and payments are accessible and collected5.5.2.4Treasury functions of Council managed to maintain cash flow and maximise return on invested funds	Achieved
5.5.2.1Internal financial controls maintained/improved5.5.2.2Complete annual statutory financial reports5.5.2.3Ensure Council revenue billing and payments are accessible and collected5.5.2.4Treasury functions of Council managed to maintain cash flow and maximise return on invested funds	
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5.5.2.3Ensure Council revenue billing and payments are accessible and collected5.5.2.4Treasury functions of Council managed to maintain cash flow and maximise return on invested funds	Achieved
5.5.2.4 Treasury functions of Council managed to maintain cash flow and maximise return on invested funds	Achieved
on invested funds	Achieved
5.5.2.5 Identification of ethical investment opportunities with environmental and social	Achieved
inclusion outcomes	Achieved
5.5.3 Ensure Council's procurement framework is robust, efficient and eff (SP)*	fective
5.5.3.1 Develop new 3-year procurement plan	Partially
	achieved
5.5.3.2 Develop and implement forward procurement plan to ensure compliance with Local	Partially
Government Act	achieved
5.5.3.3 Upskill staff in procurement	Achieved
5.5.3.4 Assist in building the NOROC Council's regional procurement capacity	Achieved
5.5.3.5 Improve Council's sustainable procurement performance	
	Partially
5.5.3.6 Update GIPAA Contracts Register	achieved

\*Links to Community Solutions Panel recommendation



#### **Special Rate Variation Expenditure**

#### Local Government Act 1993 Section 508(2), 508A)

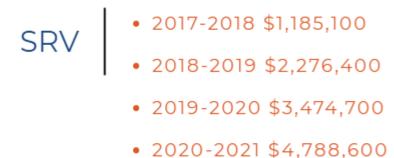
Council has complied with all the reporting obligations of historical Special Rate Variations prior to the 2017-2018 Special Rate Variation Approval.

The reporting obligations have either expired due to the conditions attached to the Special Rate Variation approval or on the advice provided by the Office of Local Government in 2015 that it is no longer required to annually report after a period of ten years.

#### 2017-2018 Special Rate Variation

Council received approval from the Independent Pricing and Regulatory Tribunal (IPART) on 9 May 2017, to increase general rates by 7.50% per annum (inclusive of any rate pegging announcement) per year for four financial years commencing on 1 July 2017. This rate increase will then become a permanent addition to Council's general rates revenue.

It is expected this Special Rate Variation will generate the following additional revenue that Council will apply consistent with its application and in accordance with the IPART approval:



In determining the 2018-2019 Budget Estimates Council resolved, in addition to other funds, to allocate the additional \$2,276,400 for the 2018-2019 financial year as indicated in the table below along with unexpended funds from 2017-2018 of \$258,000, for total Special Rate Variation funding of \$2,534,400. The table also identifies the actual expenditure achieved with other funding totalling \$4,332,041.

		Actual	2018/19	Other	Total	%	Project
Expenditure Item	Budget \$	Expendit- ure \$	SRV Funding \$	Funding \$	Funding \$	Expended	Status
Maintenance Expenditure							
3141.1 - Paved Footpath Maintenance	56,800	66,489	25,000	31,800	56,800	117.06%	Completed
Rural Drainage	304,500	221,261	38,700	265,800	304,500	72.66%	SRV funding fully expended
North - Urban Drainage Maintenance	270,600	326,729	56,700	213,900	270,600	120.74%	Completed
South - Urban Drainage Maintenance	192,000	114,257	56,700	135,300	192,000	59.51%	SRV funding fully expended
Byron Bay Pool – Maintenance	52,100	46,349	23,400	28,700	52,100	88.96%	SRV funding fully expended
Mullumbimby Bay Pool – Maintenance	52,000	28,358	23,400	28,600	52,000	54.53%	SRV funding fully expended
Total Maintenance Expenditure	928,000	803,442	223,900	704,100	928,000	86.58%	
Total Expenditure	4,526,100	4,332,041	2,534,400	1,991,700	4,526,100	95.71%	 

Special Rate Variation	Expenditur	e as at 30	June 2019				
		Actual	2018/19	Other	Total	%	Project
Expenditure Item	Budget \$	Expendit- ure \$	SRV Funding \$	Funding \$	Funding \$	Expended	Status
Capital Works Expendi	ture		J T				
Tennis Courts - Byron	125,800	125,714	125,800	0	125,800	99.93%	Completed
Sport Field Building Renewals (Shire wide)	112,000	111,979	112,000	0	112,000	99.98%	Completed
Binna Burra Road CH6160-9060 - Reseal	171,100	171,058	161,400	9,700	171,100	99.98%	Completed
Broken Head Road CH7900-8810 - Reseal	52,400	52,400	52,400	0	52,400	100.00%	Completed
Rose Apple Place CH0- 50 - Reseal	2,700	2,697	2,700	0	2,700	99.87%	Completed
Booyun Street CH470- 690 - Reseal	10,400	10,392	10,400	0	10,400	99.93%	Completed
Cudgen Street CH0-136 - Reseal	3,800	3,758	3,800	0	3,800	98.91%	Completed
Parkway Drive CH1120- 1600 - Reseal	29,200	29,217	29,200	0	29,200	100.06%	Completed
Parkway Drive CH1710- 1765 - Reseal	8,000	8,035	8,000	0	8,000	100.44%	Completed
Woodford Lane CH1180- 1250 - Reseal	4,200	4,259	4,200	0	4,200	101.39%	Completed
Woodford Lane CH1090- 1140 - Reseal	2,400	2,373	2,400	0	2,400	98.89%	Completed
Binna Burra Road CH250-1730 - Reseal	67,500	67,500	67,500	0	67,500	100.00%	Completed
Federal Drive CH8790- 8950 - Reseal	13,200	13,218	13,200	0	13,200	100.13%	Completed
Mafeking Road CH0-150 - Reseal	3,900	3,931	3,900	0	3,900	100.78%	Completed
Goonengerry Road CH7270-13630 - Reseal	254,100	254,062	212,800	41,300	254,100	99.99%	Completed
Repentance Creek Road CH2620-4695 - Reseal	81,000	81,023	32,300	48,700	81,000	100.03%	Completed
Elizabeth Road CH0-367 - Reseal	200	180	200	0	200	90.00%	Completed
Tweed Valley Way CH690-1000 - Reseal	29,700	29,695	29,700	0	29,700	99.98%	Completed
Asphalt heavy patching for 19/20 reseal program - Reseal	46,300	46,294	12,500	33,800	46,300	99.99%	Completed
The Pocket Road - Heavy Patch	2,300	2,300	2,300	0	2,300	100.00%	Completed
The Pocket Road - Heavy Patch	2,700	2,700	2,700	0	2,700	100.00%	Completed
Fern Place - Heavy Patch	39,800	39,800	39,800	0	39,800	100.00%	Completed
Banksia Drive - Heavy Patch	36,700	36,700	36,700	0	36,700	100.00%	Completed
Heavy Patches in Byron Bay Yet to be determined	71,700	71,450	71,700	0	71,700	99.65%	Completed
Angus Place - Heavy Patch	8,500	8,491	8,500	0	8,500	99.90%	Completed
Whian Road - Heavy Patch	1,900	1,900	1,900	0	1,900	100.00%	Completed
Whian Road - Heavy Patch	7,500	7,500	7,500	0	7,500	100.00%	Completed
Frasers Road - Heavy Patch	4,000	4,000	4,000	0	4,000	100.00%	Completed
Yankee Creek Road (North) - Heavy Patch	2,800	2,800	2,800	0	2,800	100.00%	Completed
Mullumbimby Road -	12,000	12,000	12,000	0	12,000	100.00%	Completed

Heavy Patch	8,500	8 500	8 500	0	8,500	100.00%	Completed
Allowance for final spray seal on gravel heavy patches	0,000	8,500	8,500	U	0,000	100.00%	Completed
Heavy Patching	199,400	166,929	199,400	0	199,400	83.72%	Wet weather delay EOFY - carried over to 2019/20
Brunswick South Arm Bridge Refurbishment / renewal investigations	30,000	29,568	30,000	0	30,000	98.56%	Refurbishment works out to tender
Replacement of damaged Footpaths Shire Wide as per inspection Report	123,400	91,992	25,000	98,400	123,400	74.55%	SRV funding fully expended
Station Street, Bangalow	14,100	14,113	14,100	0	14,100	100.09%	Completed
Alcorn Street, Suffolk (Middle and Southern Sections) - Design	7,600	7,596	7,600	0	7,600	99.95%	Geotech completed
Federal Dr - upslope batter treatment	535,000	560,817	509,100	25,900	535,000	104.83%	Additional treatment works required
Grevillea Street, Ewingsdale - Design	8,200	8,239	8,200	0	8,200	100.48%	Geotech completed
McPhail's Rd Cattle Grid Works	62,000	20,129	20,000	42,000	62,000	32.47%	Completed
Tinderbox Road	58,000	58,580	20,000	38,000	58,000	101.00%	Completed
Gravel Resheeting	366,600	355,117	158,800	207,800	366,600	96.87%	Completed
Byron Bay Town Centre Renewals - Landscape/Precinct Plan	73,800	100,693	32,900	40,900	73,800	136.44%	Completed
Federal Playground Shade replacement and playground repairs	22,700	22,634	22,700	0	22,700	99.71%	Completed
Renewal of playground equipment (Shire wide - emergent)	26,300	27,831	26,300	0	26,300	105.82%	Completed
Tennis Courts Resurfacing	35,000	37,115	25,000	10,000	35,000	106.04%	Completed
Safer Roads Program - Coolamon Scenic Dr	345,600	345,596	3,500	342,100	345,600	100.00%	Completed
Settlement Rd Causeway (Durrumbul Rd #1)	365,500	357,218	29,200	336,300	365,500	97.73%	Completed
Bangalow Roads Cemetery - Infrastructure Renewal	53,700	53,707	41,000	12,700	53,700	100.01%	Completed
Sporting Infrastructure Renewal (Shire wide)	54,900	54,801	54,900	0	54,900	99.82%	Completed
Total Capital Works	3,598,100	3,528,599	2,310,500	1,287,600	3,598,100	98.07%	
Expenditure	0,000,100	0,020,000	2,310,300	1,201,000	0,000,100	30.01 /0	

#### s356 Contributions/Donations

#### Local Government (General) Regulation 2005 cl 217(1)(a5)

Under Section 356 of the Local Government Act 1993 - "A council may, in accordance with a resolution of the council, contribute money or otherwise grant financial assistance to persons for the purpose of exercising its functions."

Moneys distributed under Policy Assistance to Festivals and Community Organisations	Donation \$
Name of Community Organisations or	
Individual / Purpose	
Byron Japanese Activities	750.00
Byron Writers Festival	5,000.00
Byron Music Productions	2,500.00
Brunswick Heads Progress Association	3,000.00
Sample Food Festival	1,500.00
A Day in the Bay	4,604.00
Bangalow Koalas	4,520.00
Shedding Community Workshop	1,250.00
Sprung! Integrated Dance Theatre	1,250.00
Byron Youth Service Inc	1,250.00
SEED Mullumbimby	3,705.00
Byron Bay Community Association	3,750.00
Community Owned Renewable	3,750.00
Australia Indonesia Arts Alliance	3,750.00
TOTAL	40,579.00

Moneys distributed under Policy Section 356 Donations to Community Group – Reimbursement of Applications Fees paid	Donation \$
Eureka Football Club Inc	
	2,001.37
TOTAL	2,001.37

Section 356 Donations from the Mayor's Discretionary Funds	Donation \$
Name of Community Organisations or Individual	
Byron Bay High School	200.00
Mullumbimby High School	200.00
Cape Byron Rudolf Steiner School	200.00
Mullumbimby Shearwater Steiner School	200.00
Ocean Shores Art Expo	272.73
TOTAL	1,072.73

Section 356 Donations – As adopted in 2018/19 Budget	Donation \$
Name of Community Organisations or Individual / Purpose	
North Coast Academy of Sport	3,800.00
Tweed/Byron Life Education	3,100.00
Westpac Rescue Helicopter	5,000.00
NAIDOC Week	1,000.00
Brunswick Valley Rescue	5,000.00
Brunswick Volunteer Marine Rescue	5,000.00
TOTAL	22,900.00



# Community Initiatives Program 2018/19 Successful application to Council's Community Initiatives Program 2018/19 funding round are outlined

below:

Name	Purpose
Australia Indonesia Arts Alliance	Establish the Byron Multicultural Network as a new incorporated association; build capacity of volunteers from a multicultural background; hold monthly multicultural gatherings open to all; and provide support for existing events and workshops promoting cultural exchange.
Bangalow Koala's	Bangalow Koalas Community Wildlife Corridor is connecting and creating a koala corridor from Byron Bay across the hinterland towards Repentance Creek. The corridor will enhance, protect and conserve habitat for vulnerable Koala and critically endangered Lowland Rainforest of Subtropical Australia.
Byron Bay Community Association	Establish wet weather shelter for the homeless during severe wet weather in Byron Bay. The shelter will provide beds for a safe and dry place to sleep for 25 men (Uniting Church) and 10 women (Anglican Church) per night, for 18 nights per year.
COREM	Through 500 conversations to inspire climate action and build community resilience, "Repower Byron Shire' will empower people to switch to ethical electricity, reduce power bills produce own power with solar PV. The project will support and train volunteers to have conversations with 500 residents from across the Shire.
Mullum SEED Inc	This Byron Shire Chemical Free Landcare project aims to build on previous bush regeneration along Saltwater Creek. A training, maintenance and monitoring program for chemical-free strategies and techniques will ensure long-term sustainability and increase in flora and fauna diversity along the Saltwater Creek.
Eureka Football Club	Reimbursement of fees paid for a DA for amenities change rooms for the sports fields at Eureka.
Mullum to Bruns Paddle	Reimbursement of Council fees for road closures, advertising of road closures and extra garbage bins for the Mullum2Bruns Paddle.



timby

# Dance, theatre, carpentry - \$15,000 boost for three community groups

Three community groups in the Byron Shire have each received a \$5,000 donation from Council to help them run programs that will provide a range of benefits for residents.

The three recipients of the funding from the Community Initiatives Program are:

- Shedding Community Workshop Inc to provide a range of carpentry workshops for all members of the community including young and old, men and women, parents and families. The program delivered 25 workshops to approximately 350 participants.
- Byron Youth Theatre (Byron Youth Service) for the production of In My Skin and a workshop focusing on issues including racism, prejudice, tolerance, acceptance and harmony.
- Sprung!! Integrated Dance Theatre for the French Café Dance Theatre project developed in conjunction with the Byron Youth Theatre. Sprung!! provides dance and theatre workshops for people with disabilities. The French Café Dance project includes a week of dance theatre workshops culminating in community performances.

Byron Shire Council's Community Initiatives Program opens around April / May each year.

The aim of the Community Initiatives Program is to improve community wellbeing and quality of life for Byron Shire residents. Council wants to work with partners to improve connections in local communities, promote inclusion and provide opportunities for participation in community life.

"This project not only gave our dancers and audiences the opportunity to form intergenerational connections and a deeper respect for seniors, it also gave us the chance to showcase to the community that age and disability are no barriers if you have the will to give things a go."





### In My Skin

Byron Youth theatre created an original production focusing on issues of racism and prejudice, exploring tolerance, acceptance and harmony. It was achieved through consultation with local Aboriginal, CALD, refugee groups and other community groups. The production was delivered to schools and at two community events and exceeded our expectations. We believe the production has contributed to fostering stronger and more respectful bonds between neighbours, residents, community groups and greater community connection. The audience at the Drill Hall Theatre in Mullumbimby gave a standing ovation in recognition of how powerful and relevant In My Skin is for our communities and world.



### Other notable highlights supporting our community through s356 donations

Council is proud to annual funding to our not-for-profit community groups whose tireless efforts produce a rich tapestry of activities and experiences that would not otherwise be on offer to our community. These programs are designed to acknowledge and support community-driven initiatives that address a specific community need, help to build a sense of community and align with Council's goals.

- Council hosted a free two hour Grants workshop on 26 September 2018 and 30 April 2019 to help and inspire community groups wishing to apply for grants through Council's Community Initiatives Program and/or the Events and Sponsorship Fund.
- North Coast Academy of Sport a number of 'Most Outstanding Athlete' and 'Most Improved' prizes for athlete participants.
- One preschool undertook work on the Council-owned building
- Another pre-school introduced programs for parents and children, e.g. Parent Pod Program, Food Program and Dance and Movement Program.
- Connecting over 250 families at NAIDOC family fun day. This event engages the whole community in a celebration of culture. This day continues to grow and evolve in exciting ways.
- Byron Youth Service hosts over 100 young people in a financial year. Young people attend weekly program sessions, workshops or events and some have individual case management and support sessions based in Mullumbimby.
- The Mullumbimby & District Cultural Centre provides affordable and quality performance space for many varied activities for Byron Shire residents and visitors. The Clayworkers Studio and Gallery space was recently refurbished and has open days and shows, including participating in the Mud Trail with these attracting 100 visitors.
- The Byron Community College continues to grow with the offering of three new qualifications added to the College's scope. Courses are filling early and there is a high student retention rate and completions across many courses. This year the partnership with Byron Shire Council for the pre-employment pilot program for youth was successful with one student gaining full-time employment with Council.

Monies donated under Policy Section 356 Donations – Rates Charges	s, Water and Sewerage	Donation \$
Name of Centre/Hall	Assess. No.	
Bangalow CWA Hall 31 Byron Street Bangalow	735803	2,619.56
Bangalow Heritage House Ashton Street Bangalow	1097997	1,172.00
Bangalow Parks (Showground) Station Street Bangalow	1204411	3,275.00
Bangalow RSL Hall 19 Station Street Bangalow	930800	4,033.05
Billinudgel School of Arts 4 Wilfred Street Billinudgel	1038702	1,843.00
Broken Head Hall 536 Broken Head Road Broken Head	1164516	1,749.36
Brunswick CWA Hall Park Street Brunswick Heads	782102	5,255.16
Brunswick Heads Memorial Hall 24 Fingal Street Brunswick Heads	374603	4,680.85
Brunswick Heads Scout Hall 36 South Beach Road Brunswick Heads	928309	1.016.00
Bangalow A & I Hall 3 Station Street Bangalow	931709	1,258.00
Brunswick Valley Community Centre South Beach Road Brunswick Heads	1103449	8,423.58
Brunswick Valley Historical Society Stuart Street MULLUMBIMBY	1079219	1,016.00
Brunswick Heads RSL Hall 24 Fawcett Street Brunswick Heads	356006	3,854.50
Byron Bay Community Centre 69 Jonson Street Byron Bay	466300	23,786.12
Marvel Street Hall (Former Senior Citizen's Hall) 37 Marvel Street Byron Bay	1097096	1,016.00
Cook Pioneer Centre (Senior Citizens Mullumbimby) 32 Gordon Street Mullumbimby	428508	1,016.00
Coorabell Hall Coolamon Scenic Drive Coorabell	279406	2,256.61
Durrumbul Preschool (Old Hall) Coolamon Scenic Drive Coorabell	590208	45.00
Eureka Hall 500 Eureka Road Eureka	356204	1,307.04
Ewingsdale Hall William Flick Lane Ewingsdale	758805	913.05
Federal Hall Federal Drive Federal	358903	1,197.47

Island Quarry Ewingsdale Road Byron Bay	1101963	1,030.00
Kohinur Hall 1296 Main Arm Road Upper Main Arm	587204	1,400.37
Mullumbimby Neighbourhood Centre 55 Dalley Street Mullumbimby	1197268	3,263.33
Mullumbimby Civic Hall 55 Dalley Street Mullumbimby	1197276	2,670.87
Mullumbimby CWA Hall 15 Tincogan Street Mullumbimby	999409	1,016.00
Mullumbimby Cultural Centre (Old Drill Hall) 4 Jubilee Avenue Mullumbimby	476804	3,356.67
Mullumbimby Scout and Guides Hall Burringbar Street Mullumbimby	220103	1,016.00
Ocean Shores Community Centre 1 Jarrah Crescent Ocean Shores	831800	4,453.27
South Golden Beach Community Centre Pacific Esplanade South Golden Beach	1128339	6,423.20
Suffolk Park Community Centre Alcorn Street Suffolk Park	1117605	3,710.33
Tyagarah Hall Pacific Highway Tyagarah	1139278	803.00
Byron Youth Centre 34 Gordon Street Mullumbimby	1183771	1,844.00
Wilsons Creek Hall 724 Wilsons Creek Road Wilsons Creek	1181577	1,075.73
Byron Bay Surf Club Bay Street BYRON BAY	95802	9,212.00
Brunswick Heads Surf Club South Beach Road Brunswick Heads	928705	1,588.00
Bush Fire Brigade Mullumbimby 34 A Gordon Street Mullumbimby	1183789	4,892.00
TOTAL	:	\$119,488.02

### **Major Contracts Awarded**

#### Local Government (General) Regulation 2005 cl 217(1)(a2)

The following major contracts (greater than \$150,000) were awarded by Council during the reporting period 1 July 2018 to 30 June 2019:

Contract Number	Nature of Goods / Services supplied	Contractor	Date	Amount payable under contract
2018-0058	Railway Park Upgrade	Greenwood Landscape Management 1/5 Traders Way Currumbin QLD 4223	15/04/2019	\$1,190,930.25 (ex GST)
2019-0001	Supply & Delivery Modular Bridge Componentry	Inquik Pty Ltd PO Box 245 Alexandria NSW 1435 Waeger Constructions Pty Ltd 14 Shipley Dr Rutherford NSW 2320	6/03/2019	Schedule of Rates
2019-0002	Federal Drive Land Slide Stabilisation	Piling & Civil Australia Pty Ltd PO Box 1522 Baulkham Hills NSW 1755	19/03/2019	\$376,270 (ex GST)
2019-0018	MDF Printer Refresh	Fuji Xerox 101 Waterloo Rd Macquarie Park NSW 2113	28/02/2019	\$357,120 ex GST
2017-0067	Asbestos Removal and Demolition of the Mullumbimby Hospital Buildings	Tweed Coast Demolition and Excavations 7/6 Enterprise Ave Tweed Heads South NSW 2486	7/01/2019	\$2,374,843.00
2017-0069	Byron Shire Council Bioenergy Projects – Bankable Feasibility Study	SKALA AUSTRALASIA P/L PO Box 52 Newcastle NSW 2300	19/12/2018	\$190,707.00 (ex GST)
2018-0003	Supply of Retail Electricity	Powershop Australia	1/01/2019	Schedule of rates
2018-0008	Eureka Bridge Embankment Rectification	Civil Contracting Solutions 626 Dunoon Road Tullera NSW 2480	1/01/2019	\$288,199.55
2018-0025	Supply and Install In-ground Irrigation	Turf Irrigation Services 11 Moreton Bay Rd, Capalaba QLD 4157	12/01/2019	\$404,000.00
2018-0018	Multi Use of Byron Shire Rail Corridor (Bangalow to Yelgun)	Arcadis Australia Pacific Pty Ltd Level 16, 580 George Street Sydney NSW 2000	12/10/2018	\$199,828 (ex GST)
2018-0028	100mm Water Main Rail Corridor Byron Bay	Ledonne Constructions 43 Planthurst Road Carlton NSW 2218	2/10/2018	\$200,081 (ex GST)
2018-0026	SPS4001 New Rising Main and Pump Well Conversion Stuart Street Mullumbimby	FB Contracting Pty Ltd PO Box 848 Samford QLD 4520	20/02/2019	\$764,356 (ex GST)

2018-0010	Construction of the Azalea Street Sewer Rising Main Mullumbimby	FB Contracting Pty Ltd PO Box 848 Samford QLD 4520	20/02/2019	\$305,202.00 (ex GST)
2018-0017	Design & Construction of Sewer Rising Main RM3008 Replacement Pipeline	FB Contracting Pty Ltd	21/12/2018	\$ 577,659 (ex GST)
2017-0060	Lighthouse Road Water Main Replacement Byron Bay	FB Contracting Pty Ltd	9/11/2018	\$315,178.10 (ex GST)
2018-0015	SPS3004 and RM3004 Civil Works Upgrade Milton Street Byron Bay	Coffs Harbour City Council (Coastal Works)	8/11/2018	\$208,855 (ex GST)
2017-0061	Belongil Creek Opening Strategy	Aluvium Consulting Building 2, 54 McCaughey Street TURNER ACT 2612	31/07/2018	\$123,730.00

# StrategyManage Council's resources5.6sustainably

	Delivery Program Actions	
5.6.1	Enhance leadership effectiveness and capacity	
5.6.1.1	Continue regular coaching and 360 degree feedback based on LSI for Executive Team, Managers and identified top talent	Achieved
5.6.1.2	Create opportunities for leaders across Council to embed learnings from Great Managers Program	Achieved
5.6.2	Ensure support for employees physical and mental health	
5.6.2.1	Deliver mental health first aid training to managers, team leaders and supervisors	Achieved
5.6.2.2	Organise/host a health and wellbeing expo for staff and officially launch Council's Health and Wellbeing Program	Achieved
5.6.3	Ensure Council's procurement framework is robust, efficient a (SP)	nd effective
5.6.3.1	Implement the Human Synergistics Organisational Culture Inventory (OCI) and Organisational Effectiveness Inventory (OEI) culture survey tools	Achieved
5.6.3.2	Maximise functionality of Council's learning management system and embed online learning throughout the organisation	Substantially achieved
5.6.3.3	Maximise online functionality of payroll activities including implementation of online timesheets	Substantially achieved
5.6.4	Ensure Council's information systems are effective, resilient ar accessible	nd
5.6.4.1	Develop framework and timeline for implementation of Information Security Management System (ISMS)	Achieved
5.6.5	Maintain and review Council information and records manage	ment
	functions to improve efficiencies and meet legislative complia	
5.6.5.1	Coordinate and publish the Disclosure Log of Formal GIPA Access to Information requests to Council's website	Achieved
5.6.5.2	Process Formal GIPA Access to Information Requests in accordance with legislative timeframes; review all Formal GIPA Access to information procedure to ensure legislative compliance	Achieved
5.6.5.3	Monitor all inwards electronic email received in Council's generic mailbox, store these in Council's Electronic Document Records Management System (EDRMS); scan and process to EDRMS all Council's hardcopy inwards mail	Achieved
5.6.5.4	Review and update Access to Information procedure	Achieved
5.6.5.5	Review and update Records Management Policy	Achieved
5.6.5.6	Support the organisation to deliver business systems and technology solutions	Achieved
5.6.5.7	Deliver strategic business systems (IT) projects	Achieved
5.6.6	Strategically align the leasing and licensing of Council assets t community needs	o meet
5.6.6.1	Implement recommendations of buildings and property audit in relation to leasing and licensing	Achieved
5.6.7	Develop and embed a proactive risk management culture	
5.6.7.1	Develop and embed risk management framework	Partially achieved

5.6.7.2	Develop and implement Business Continuity Plan/Disaster Recovery Plan	Partially
		achieved
5.6.7.3	Implement Internal Audit, Risk and Improvement Committee functions and reporting across all business units	Achieved
5.6.8	Manage insurance claim portfolio in a timely, effective and effi	cient
	manner while identifying areas for improvement	
5.6.8.1	Assess and provide advice on internal and external insurance claims or concerns	Achieved
5.6.8.2	Establish process for internal management of insurance claims and reporting on data to inform strategic decision-making	Achieved
5.6.8.3	Identify and improve insurance data management and reporting across the organisation	Achieved
5.6.9	Develop and implement organisational innovation and creativi	ty
5.6.9.1	Identify evidence based opportunities to enable creativity and innovation in local government	Achieved
5.6.10	Develop and implement organisational innovation and creativi	ty
5.6.10.1	Complete 2018 LG Performance Excellence Program	Achieved
5.6.10.2	Support development of performance measures for council services	Achieved
5.6.10.3	Pending software solutions, catalogue performance measurement systems and reporting from across Council to remove duplication	Achieved
5.6.10.4	Develop an intranet site for Council staff	Achieved
5.6.11	Maintain effective relationships with key stakeholders, neighb	ouring local
	governments, government representatives and government ag	gencies
5.6.11.1	Participate in NRJO forums	Achieved
5.6.11.2	Engage with government representatives and agencies	Achieved
5.6.12	Implement strategic grants management systems to deliver p	riority
	projects for Byron's community (SP)	-
5.6.12.1	Participate in cross-directorate project development including creating competitive approaches to align with Federal and State Government policies	Achieved
5.6.12.2	Coordinate competitive grant applications with Council's business units to meet Federal and State government outcomes	Achieved
5.6.12.3	Facilitate high quality research and writing to support competitive grant	Achieved
	applications	
5.6.12.4	Provide governance for grants management	Achieved
5.6.13	Manage the delivery of high quality cost effective legal service	S
5.6.13.1	Provide in-house legal advice to the organisation to inform decision making and minimise organisational risk	Achieved
5.6.13.2	Represent Council's legal interests	Achieved
5.6.13.3	Manage code of conduct matters	Achieved



### **Grants Received**

Successful Grants 2018-19	(based on announcement of grants)		
Grant Program	Grant Description	Amo	ount \$ (ex GST)
Active Transport	Balemo Drive	\$	315,125.00
Implementation of Crown Land Management Act	Development of Compliant Plans of Management	\$	30,000.00
Crime Prevention Grant	Jonson Street Lighting	\$	75,000.00
Growing Local Economies	Byron Bay Town Centre Bypass	\$	9,500,000.00
Building Better Regions Fund	Housing Governance Models	\$	60,000.00
Safer Roads Program	Main Arm Road Curve Improvement	\$	295,367.00
Safer Roads Program	Coolamon Scenic Drive 16.5km, Coorabell	\$	2,432,184.00
Safer Roads Program	Bangalow Road 8.02km, Byron Bay	\$	1,915,672.00
Australian Government Blackspot 2019/20	Main Arm Road and Settlement Road intersection	\$	295,900.00
Stronger Country Communities Fund	Suffolk Park to Byron Bay Cycleway	\$	500,000.00
Stronger Country Communities Fund	Booyong Tennis Court Resurfacing	\$	59,340.00
Stronger Country Communities Fund	Mullumbimby Gateway Repair and Renew	\$	85,425.00
Stronger Country Communities Fund	Lone Goat Gallery Refurbishment	\$	106,946.00
Stronger Country Communities Fund	Amenities block at Eureka Public Recreation Reserve	\$	75,900.00
Stronger Country Communities Fund	Byron Shire Flood Warning Network	\$	250,000.00
Stronger Country Communities Fund	Byron Bay Surf Life Saving Club - roof sheeting replacement and painting works	\$	161,270.00
Stronger Country Communities Fund	CWA Hall Refurbishment, Brunswick Heads	\$	66,060.00
Stronger Country Communities Fund	Mullumbimby War Widows Cottage	\$	197,716.00
Stronger Country Communities Fund	Brunswick Valley Historical Society Museum Buildings	\$	59,075.00
Stronger Country Communities Fund	Drill Hall Mullumbimby District Cultural Centre	\$	146,850.00
Stronger Communities Program Round 4	Refill Here Drinking Fountain Program	\$	15,000.00
Environmental Trust Restoration and Rehabilitation	Flying Fox Improvements	\$	79,050.00
Office of Local Government NSW	Flying Fox Camp Management	\$	35,000.00
Bridges Renewal Program - round 4	South Arm Bridge	\$	607,530.00
Bridges Renewal Program - round 4	Byron Creek Bridge	\$ ¢	700,000.00
National Landcare Program Smart Farms Small Grants - Round 2	Managing Land in the micro climate of Byron Shire for Lifestyle land managers	\$	50,000.00
RMS Facilities Around Schools Program	Bangalow School Zone	\$	29,569.00
TOTAL		\$	18,143,979.00

**\$ 18.14M** Worth of grants awarded to Council



## External Bodies Exercising Council Functions

## Local Government (General) Regulation 2005 cl 217(1)(a6)

Under the Local Government Act 1993 Section 355, Council is able to delegate some of its functions to a committee of Council. Council uses this delegation and appoints community members to manage its facilities, or functions, through a committee or board of management.

Community involvement in managing community facilities provides better outcomes for locals whilst engaging and including local people, both new and existing residents, and providing an opportunity to participate in local community life.

The committees provide a mechanism by which interested people can have an active role in the provision / management of Council facilities or services. This provides a twofold benefit by giving protection to the committee operating under the banner of Council, and by providing Council with assistance in carrying out its functions. Memberships consist of a Councillor and community representatives.



During the reporting period 1 July 2018 to 30 June 2019, there were eight Section 355 Committees and three Boards of Management managing Council's facilities, which are shown on the left (see list on <a href="https://www.byron.nsw.gov.au/Council/Committees-and-groups/Section-355-Committees-and-Boards-of-Management">https://www.byron.nsw.gov.au/Council/Committees-and-groups/Section-355-Committees-and-355-Committees-and-355-Committees-and-355-Committees-and-355-Committees-355-Committees-355-Committees-355-Committees-355-Committees-355-Committees-355-Committees-355-Committees-355-

As of 1 July 2016, Far North Coast Weeds and Richmond River County Council merged with Rous County Council. Rous County Council also performs functions delegated by Council. It is commissioned to provide bulk water supply, noxious weed eradication and flood mitigation and catchment management services on behalf of the constituent councils. The County Council Executive is comprised of eight councillors, two nominated from each of the constituent councils of Ballina, Byron, Lismore and Richmond Valley.

### **Controlling Interests in Companies**

Local Government (General) Regulation 2005 cl 217(1)(a7)

Council had no controlling interest in any company during the reporting period 1 July 2018 to 30 June 2019.

### **Partnerships, Cooperatives and Joint Ventures**

#### Local Government (General) Regulation 2005 cl 217(1)(a8)

Council was involved in the following partnerships and joint ventures during the reporting period 1 July 2018 to 30 June 2019:

- 1. Arts Northern Rivers is the peak body for Arts and Cultural sector in the region. Arts Northern Rivers is an independent not for profit organisation, supported by Arts NSW and the seven local governments of the region:
  - Council resolved in December 2002 to provide in principle support to the establishment of a Regional Arts Board for the far north coast region
  - In November 2003 Council endorsed the Memorandum of Understanding with Arts Northern Rivers which is a document intended to recognise the regional co-operation of all northern rivers councils in developing the Regional Arts Board
  - Since 2003/04 Council has made an annual contribution to Arts Northern Rivers
- 2. Local Government NSW (LGNSW) is the peak body for local government in NSW. It represents the views of councils through:
  - presenting council views to governments
  - promoting local government to the community
  - providing specialist advice and services
- **3.** Northern Rivers Joint Organisation (NRJO), which was proclaimed on 14 May 2018. The principal functions of the Northern Rivers Joint Organisation are to:
  - establish strategic regional priorities for the joint organisation area and develop strategies and plans for delivering these priorities
  - provide regional leadership for the joint organisation area and to be an advocate for strategic regional priorities
  - identify and take up opportunities for intergovernmental cooperation on matters relating to the joint organisation area
- **4.** North East Waste Forum whose objective is to identify common problems and issues in waste minimisation and management for the Northern Rivers Region.
- North East Weight of Loads Groups whose objective is to generally promote the aims of reducing damage to Council and classified roads by the policing of vehicle weight limits.
- 6. NSW Cancer Council in 2006 Council resolved to be in a community partnership with the NSW Cancer Council which confirms Council's commitment to reduce the impact of cancer on the local community. By entering into a formal relationship, Council has easy access to the full range of Cancer Council programs and activities.
- 7. The Australian Coastal Councils Association Inc (formerly The National Sea Change Taskforce) was established in 2004 as a national body to represent the interests of coastal councils and communities experiencing the effects of rapid population and tourism growth.
- 8. Richmond-Tweed Regional Library a joint funding relationship through the Richmond-Tweed Regional Library (involving Lismore, Ballina, Tweed and Byron Shire Councils) to provide library services to the Shire.
- **9.** My Road Info a regional community information initiative developed by Northern Rivers councils, now expanded to include the Mid North Coast and North West Slopes region.
- 10. Southern Cross University (SCU) Council has a Memorandum of Understanding with SCU which includes collaboration on a range of issues including tourism, coastal management and establishing Byron-based educational facilities, as well as sponsoring internships for under-graduates.



## **COMMUNITY OBJECTIVE 4:**

WE MANAGE GROWTH AND CHANGE RESPONSIBLY

## Support the visions and aspirations of local communities through placebased planning and management

### A new chapter for Byron Arts & Industry Estate

<u>CIRCUS</u> SC

EASTGATE CHURCH AOG

The Byron Arts and Industry (A&I) Estate was developed in the early 1970s and by 1975 there were businesses established and operating in what was then an isolated industrial area well away from the heart of town. In 1972 there were only some 2,500 people living in Byron Bay and only a handful of people in Suffolk Park. The town's industry was shifting from butter and a meatworks, to sand mining. A block of land at Wategos Beach was selling for as little as \$2,300.

Fast forward 47 years and just like Byron Bay, the A&I Estate has evolved into an eclectic mix of businesses and residential uses which has brought vitality to the area. However the changes have also created challenges and Byron Shire Council is starting work on designing what the Byron A&I Estate will look like in the future.

Staff are working with a team of local and national experts, and Hip V Hype Sustainability to gather the ideas, thoughts and visions of people who work, live, or support businesses in the area. This information is being used to develop the Byron Arts and Industry Estate Precinct Plan.

The project was launched on 4 March 2019 inviting anybody with an interest in the future of the Estate, including business owners, workers, residents and property owners invited to drop in and share their thoughts and ideas about what makes the A&I Estate 'tick', what they think the problems are, and how they can be fixed. An intensive, two-day Enquiry by Design workshop involving land/business owners and residents was held during April.

The Byron A&I Estate is so different to industrial areas in other towns – it is such a mix of businesses and uses and it has a vitality that is unique. The A&I Estate Precinct Plan will look at land use options and infrastructure requirements such as parking, traffic, and movement.

Strategy

4.1.1	Develop, implement and update Place Plans that pr based forward planning strategies and actions	omote place-
4.1.1.1	Continue to implement Byron Bay Town Centre Masterplan	Achieved
4.1.1.2	Continue to develop Our Mullumbimby Masterplan	Substantially achieved
4.1.1.3	Finalise Bangalow Village Plan	Achieved
4.1.1.4	Prepare a precinct plan for the Byron Arts and Industry Estate	Achieved
4.1.1.5	Deliver projects in Tweed Street, such as pocket parks and landscaping	Partially achieved
4.1.1.6	Complete stage one of the Butler Street Reserve lighting project	Achieved
4.1.1.7	Endorse the Park(ing) Day concept	Achieved
4.1.1.8	Undertake the lighting project upgrade at the Mullumbimby Skate Park	Achieved
4.1.1.9	Submission to State Government on Low Rise Medium Density Code Measure	Achieved
4.1.1.10	Prepare Local Strategic Planning Statements	Achieved



## **Compliance Planning and effect of Planning Agreement**

Environmental Planning and Assessment Act 1979 Section 93(G)(5)

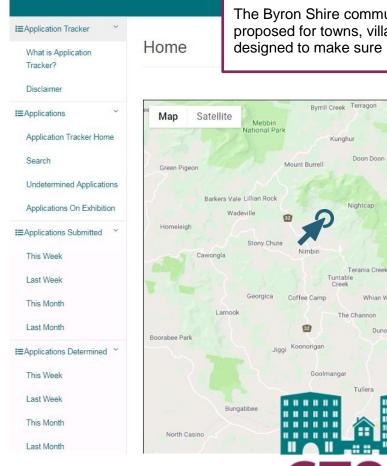
During the reporting period 1 July 2018 to 30 June 2019 there were no Voluntary Planning Agreements, as defined by the Environmental Planning and Assessment Act 1979 Section 7.5 (5), entered into.

	Delivery Program Actions (continued)		
4.1.2	Ensure consistency of place-based projects with community Place Plans		
	through embedding a governance framework that includes plan	ning,	
	implementation and ongoing management	_	
4.1.2.1	Facilitate Guidance Group	Achieved	
4.1.2.2	Coordination of place based projects	Achieved	
4.1.3	Manage development through a transparent and efficient assess	ment	
	process		
4.1.3.1	Assess and determine development applications	Achieved	
4.1.3.2	Assess and determine construction certificates and subdivision certificates as the	Achieved	
	principal certifying authority		
4.1.3.3	Determine complying development applications	Achieved	
4.1.3.4	Undertake construction inspections as a PCA	Achieved	
4.1.3.5	Respond to and investigate complaints against building standards	Achieved	
4.1.3.6	Conduct the Swimming Pool and Fire Safety inspection program	Achieved	
4.1.3.7	Consult and engage with the local development industry	Achieved	
4.1.3.8	Provide a range of development support services to applicants including pre lodgement advice and a development advisory panel	Achieved	



### We've made it easier to find DAs on our website

Byron Shire Council has made some improvements to its website to make finding information about development applications easier via a new DA Tracker.



The Byron Shire community is very interested in a wide range of developments proposed for towns, villages and rural areas and the changes to the website are designed to make sure information is easy to find.



Chowan Creek Burringba

## Strategy 4.2

# Support housing diversity in appropriate locations across the Shire

#### **Delivery Program Actions**

4.2.1	Establish planning mechanisms to support housing that meets the needs of our community	
4.2.1.1	Investigate and implement planning controls to encourage an increase in the supply of affordable and inclusive housing stock	Substantially achieved
4.2.1.2	Identify opportunities and partners to facilitate the provision of housing diversity/affordability in the Shire	Achieved
4.2.1.3	Review progress against Housing Summit Issues Action Plan	Achieved
4.2.1.4	Finalise Residential Lands Strategy	Substantially achieved



#### Spotlight on our housing challenge

Three of Australia's experts in the field of affordable and social housing headlined a free forum hosted by Byron Shire Council on 10 May 2019.

Peter Mares (author of No Place Like Home: Repairing Australia's housing crisis), Tim Riley (Founder – Property Collectives) and Dr Kathleen Flanagan (Deputy Director of Housing and Community Research, University of Tasmania) addressed the forum called Our Housing Challenge: local communities, local solutions – a Byron perspective, at the Byron Community Centre in Byron Bay.

Housing and accommodation in the Byron Shire is a significant challenge because of a range of factors including:

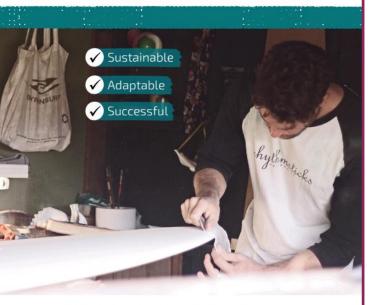
- A demand for, and high investment return on, tourist accommodation including the use of platforms such as Airbnb.
- The Byron Shire is a desirable place to live with the population forecast to grow by approximately 5,500 by 2036, requiring 3,150 additional dwellings.
- Compared to the Northern Rivers region, Byron Shire has a higher proportion of low income earners (earning less than \$500/week) and a lower proportion earning more than \$1,750 a week.
- There is limited stock of social housing (1.7% of housing stock, or 223 dwellings in the Shire is social housing). There is a 10-year waiting list for social housing in the one-three bedroom range.
- Compared to the Northern Rivers and NSW generally there are high median house prices, high median rents and high levels of household stress (17.2% rental stress, 8.5% mortgage stress).

## Promote and support local business development, education and employment opportunities



	Delivery Program Actions		
4.3.1	Facilitate and support sustainable development of our busines community	55	
4.3.1.1	Continue to strengthen partnerships between Council and the business community	Achieved	
4.3.1.2	Continue to provide support to local business	Achieved	
4.3.1.3	Promote Byron as the place to invest and do business	Substantially achieved	
4.3.1.4	Review and implement the Economic Development Strategy and Action Plan	Achieved	

# BUSINESS IN BYRON SHIRE



2017/18 BUSINESS SURVEY RESULTS





### Anticipated changes from the 2017/18 Business Survey

One of the biggest changes in the next twelve months is the internet. Almost half (46%) of businesses anticipate increased Internet requirements.

The internet is expected to change for the better (more online sales) and the worse in the year ahead (with concerns that the NBN will not come quickly enough and the speeds will decrease as the network reaches capacity).

57% of businesses expect sales to increase in the next 12 months, as well as increased capacity in their business (42%). Increased population and visitor numbers were seen as key drivers for sales growth.

Many businesses anticipate requiring additional office space (18%) and warehousing space (17%). Again, these figures are higher among businesses in the Byron Industrial and Arts Centre, where 36% expect an increase in the office space required and 30% anticipate a need for additional warehousing space.

Most businesses (81%) are planning to stay in their current location in the next 12 months, despite the increased demands for space; 11% are planning to move within the Shire, and 8% are planning to move out of the Shire. Affordability was given as the reason for moving out of the Shire. Those planning to move out of the Shire were from the full range of industries, rather than being a single clear group.

## Strategy 4.4

# Support tourism and events that reflect our culture and lifestyle

Delivery Program Actions		
4.4.1	.4.1 Build a tourism industry that delivers local and regional benefits in line with the community's values	
4.4.1.1	Develop a new Byron Shire Sustainable Visitation Plan	Substantially achieved
4.4.1.2	Continue to lead, build and strengthen strategic tourism partnerships	Achieved
4.4.1.3	Identify and implement key tourism strategies	Achieved
4.4.1.4	Initiate a Voluntary Visitor Fund	Achieved



More than **2 million** people visit Byron Shire every year

#### **Talking Future Tourism**

With international visitor nights forecast to grow by 900,000 over the next decade and domestic nights by 700,000, more than 1,200 residents took part in Kitchen Table Discussions at one of 11 Council workshops or with their peers, family and friends to complete a survey on how to shape the future of tourism in Byron Shire over the next ten years.

Presented with the findings from 1,200 surveys on the future of tourism in Byron Shire, 26 randomly selected residents and/or rate payers put forth recommendations to Council to be considered to form part of a 10 year Sustainable Visitation Strategy for Byron Shire.



# Work to improve community resilience in our changing environment

Delivery Program Actions		
4.5.1	Develop and implement strategies for our community's needs	
4.5.1.1	Scope and prepare a comprehensive Development Control Plan (DCP) review	Achieved
4.5.1.2	Prepare planning controls to facilitate Rural Events	Achieved
4.5.1.3	Complete and implement a comprehensive Employment Lands Strategy	Substantially achieved





## **COMMUNITY OBJECTIVE 3:**

WE PROTECT AND ENHANCE OUR NATURAL ENVIRONMENT

## Partner to protect and enhance our biodiversity, ecosystems and ecology

# Strategy 3.1



### Salvinia weevils successful in killing invasive water

#### weed

The Salvinia weevil is bred by the NSW Department of Primary Industries for use as a biological control for invasive water weeds like Salvinia molesta which, in September 2018, covered the lake at Waterlily Park at Ocean Shores. Seven months after Byron Shire Council and Rous County Council released thousands of weevils in the lake at Waterlily Park, the Salvinia weed was almost gone and not a drop of herbicide was used.

The Salvinia was so thick on the lake in July 2018 that Council had to get mechanical harvesters in to get rid of some of the weed in preparation for the release of the weevils in September. Council is thrilled with this result as we now have a known non-chemical treatment for the weeds at this site.

When weeds take over aquatic environments they raise water temperatures and deplete oxygen levels which can lead to a fish kill and can also impact on dependent fauna such as water fowl and reptiles.

The weevils were much more successful than originally expected with most of the Salvinia weed gone and the lake now covered in a native floating fern called Azolla. The native Azolla will turn red as it matures and then dissipate and sink.

	Delivery Program Actions	
3.1.1	Protect and enhance our natural environment and biodiversity	
3.1.1.1	Continue to develop partnerships with NSW Local Lands Services, State and Federal Government to facilitate investment in Biodiversity Programs	Achieved
3.1.1.2	Continue to undertake the Biodiversity Strategy review	Achieved
3.1.1.3	Continue the E zone review	Achieved
3.1.1.4	Prepare a Shire Wide Integrated Pest Management Strategy	Achieved
3.1.1.5	Implement the Flying Fox Camp Management Plan	Achieved
3.1.1.6	Implement the Koala Plan of Management	Achieved
3.1.1.7	Complete and commence implementation of the Pest Animal Management Plan	Achieved
3.1.2	2 Restore degraded areas and habitats that have or provide significant or	
	high environmental and or community value	
3.1.2.1	On ground actions to maintain and expand restoration of HEV sites on Council owned or managed lands	Achieved
3.1.2.2	Respond to biosecurity threats in a timely and efficient manner	Achieved
3.1.2.3	Train and mentor community Landcare and Dunecare groups	Achieved
3.1.2.4	Identify new high profile sites for restoration works	Achieved

#### **Nourish Backyard Food Gardens**

Anneliese Simke from Nourish Backyard Food Gardens standing proudly in front of our healthy and bountiful food garden outside the Council Chambers in Mullumbimby. This is part of the Food Production on Public Land Project. In the garden Anneliese looks after a number of different edible plants, including lemongrass, makrut limes (leaf used in cooking), mint, oregano, violet and chives.

# Strive to become a sustainable community



	Delivery Program Actions	
3.2.1	Work towards Council's zero-emissions target	
3.2.1.1	Prepare Emissions Reduction Strategy	Achieved
3.2.1.2	Prepare Bioenergy Project Plan	Achieved
3.2.1.3	Build community Solar Farms at Brunswick Valley STP	Achieved
3.2.1.4	Implement actions to achieve zero emissions by 2025	Achieved
3.2.1.5	Review Ethical Catering Policy and Sustainable Purchasing Standard	Achieved
3.2.1.6	Install 99kw Solar Carpark at Mullumbimby Administration Building	Achieved
3.2.1.7	Prepare report on Council's climate change adaptation processes for rising temperatures, emergencies, asset maintenance, water resources in a changing environment	Achieved
3.2.2	Support community environmental and sustainability projects	
3.2.2.1	Provide environmental and sustainability information	Achieved
3.2.2.2	Encourage and support environmental and sustainable community activities and groups	Achieved
3.2.2.3	Implement the Brunswick Valley Sustainability Centre Management Plan	Achieved



# TOZER® TOGETHER

# Strategy 3.3

## Partner to protect and enhance the health of the Shire's coastlines, estuaries, waterways and catchments

Delivery Program Actions		
3.3.1	Implement Coastal Management Program	
3.3.1.1	Finalise and implement Coastal Zone Management Plan Eastern Precincts Byron Bay Embayment	Partially achieved
3.3.1.2	Prepare Coastal Management Program scoping study for New Brighton and Byron Bay Embayment Western Precincts	Achieved
3.3.1.3	Commence pre-construction phase of Jonson Street protection works	Partially achieved
3.3.1.4	Partner with the Belongil Swamp Drainage Union to prepare and implement a Management Plan for the Union Drains	Achieved
3.3.1.5	Finalise detailed design for Alternative flowpath from Byron Bay Sewage Treatment Plant	Substantially achieved
3.3.1.6	Identify recycled water projects that will increase recycled water usage	Achieved
3.3.1.7	Reduce nutrients discharged into the Brunswick via effluent discharge from the Sewage Treatment Plants	Substantially achieved
3.3.1.8	Improve fish passage in the Brunswick River catchment	Achieved



### **Coastal Protection Services Levy**

Local Government (General) Regulation 2005 Section 217(1)(f)

Council did not levy an annual charge for coastal protection services during 2018/19.

## Support and secure our farming future



Delivery Program Actions		
3.4.1	5.4.1 Develop and implement strategies to support agriculture, agri-business	
	and farmers	
3.4.1.1	Implement priority actions of the Rural Land Use Strategy	Achieved
3.4.1.2	Continue to develop partnerships with other LGs, State and Federal Government and Agri-business organisations to facilitate education, mentoring, advocacy and investment in agriculture	Achieved
3.4.1.3	Investigate the establishment of a Food Hub at Tyagarah	Partially achieved
3.4.1.4	Establish Agribusiness Cluster	Achieved
3.4.1.5	Develop Agriculture and Agribusiness Action Plan	Achieved
3.4.1.6	Review 'Farmers Farm and Cows Moo' brochure	Substantially achieved



In the period from 2010/11 to 2015/16 the Shire has seen:

1. Annual turnover in the agricultural industry reduced

#### from \$112.7m to \$103.1m

2. **50 jobs** in agriculture lost

Council is working with farmers to ensure the long-term viability of farming in the Shire and to turn these statistics around.

A holistic grazing workshop was held on a local grazier's farm in Myocum. The holistic grazing workshop was focused on training and consultation in the principles of Holistic Management including grazing and environmental management, goal setting, sustainable living, holistic financial planning and decision making.

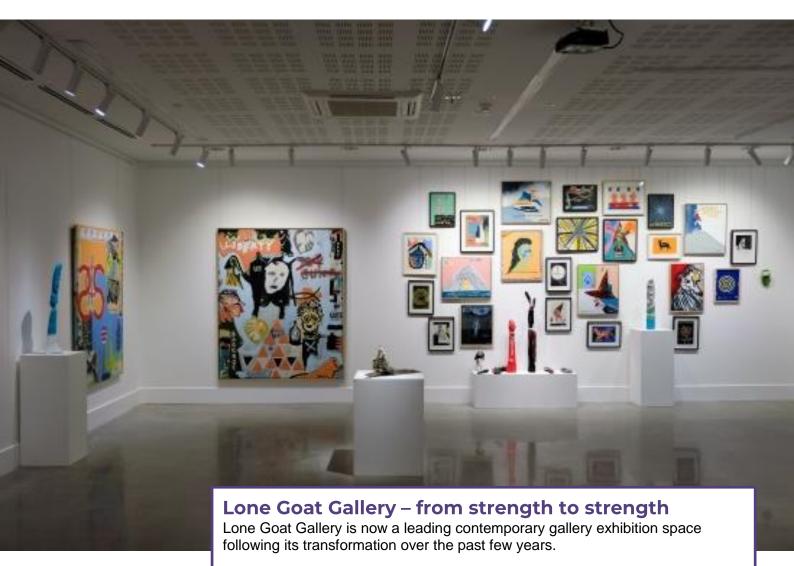


### **COMMUNITY OBJECTIVE 2:**

WE CULTIVATE AND CELEBRATE OUR DIVERSE CULTURES, LIFESTYLE AND SENSE OF COMMUNITY

# Support and encourage our vibrant culture and creativity





In this financial year, the Gallery was a recipient of Stronger Country Communities funding to renovate the gallery space and buy new equipment. The space is now modern and bright with a new lick of paint, new lighting, a polished concrete floor and more hanging space. The gallery website provides information on past and future exhibitions, including an online purchasing facility for artwork from Gallery shows. People can also choose to make tax-free donations to the Gallery.

The Gallery hosts monthly high-quality art exhibitions, artist talks and workshops from a diverse range of artists, including young, emerging and established, Aboriginal, accessible art, group and festival exhibitions. Lone Goat Gallery now plays an important role in the arts and cultural scene of Byron Shire with partnerships and relationships forged with other local arts organisations, and also provides support for artists including career development support and mentoring.

Audiences for exhibitions have grown to over 12,000 per annum, with an increased presence on social media. This has resulted in increased art sales and profile of the Gallery. Being Byron Shire's only Council supported gallery, it's well-loved by the community.

	Delivery Program Actions	
2.1.1	Support a range of inclusive events that encourage broad community	
	participation and promote social inclusion	
2.1.1.1	Participate in, promote or enable a range of community events	Achieved
2.1.1.2	Provide support to the Mullumbimby Chamber of Commerce for drought relief	Achieved
2.1.2	Provide meaningful and inclusive opportunities for volunteering	
2.1.2.1	Provide accessible training, support and capacity building to s355 committee volunteers	Achieved
2.1.3	Enhance opportunities for interaction with art in public spaces	
2.1.3.1	Implement Public Art Strategy	Achieved
2.1.4	Support Aboriginal cultural vibrancy within the Shire	
2.1.4.1	Support cultural restoration projects, events and celebrations	Achieved
2.1.4.2	Support opportunities for Aboriginal Public Art	Achieved
2.1.4.3	Deliver agreed outcomes from Arakwal MoU	Achieved
2.1.5	Develop and maintain collaborative relationships with multicultural	
	communities	
2.1.5.1	Develop network opportunities for the multicultural community	Achieved
2.1.6	Develop strong and productive relationships between the Aborigir	nal
	community and Council	
2.1.6.1	Formalise relationships with identified stakeholder groups in the Shire and undertake	Partially
	appropriate, meaningful consultation	achieved
2.1.7	Support range of existing, emerging and major events	
2.1.7.1	Continue to support event organisers in the delivery of a range of events	Achieved
2.1.7.2	Commence preparation of a Sustainable Events Policy	Achieved



### **NAIDOC Week Celebrations**

National Aboriginal and Islander Day of Celebration (NAIDOC) Week celebrations are held across Australia each July to celebrate the history, culture and achievements of Aboriginal and Torres Strait Islander peoples.

Under the theme - Because of her, we can! - NAIDOC Week 2018 was held nationally from Sunday 8 July to Sunday 15 July. The theme celebrated the invaluable contributions that Aboriginal and Torres Strait Islander women have made – and continue to make - to communities, families, to our rich history and to our nation.

To celebrate NAIDOC 2018, Council, together with the Bundjalung of Byron Bay Aboriginal Corporation (Arakwal) and Mullumbimby and District Neighbourhood Centre, supported local events, including a flag raising ceremony, an Aboriginal Art Exhibition, a Family Fun Day at the Mullumbimby District Neighbourhood Centre, and the Bundjalung of Byron Bay -Arakwal Cultural Family Day.

Many thanks to everyone who came together to take part in this important week of celebration!

### **Byron Multicultural**

Byron Multicultural aims to enhance community belonging and cohesion, address social isolation and celebrate diversity. This year, Council sponsored the group through the Community Initiatives Program. The sponsorship has assisted in facilitating the Byron Multicultural Monthly Lunch and Share, which includes a cultural workshop and provides an opportunity to connect with local service providers and community groups. The sponsorship has also supported activities that strengthen the group's capacity to become a representative organisation for the local multicultural community.



### Calendar of Events 2018/19

2018 July

Surf Dive N Ski + Family Centre Charity BBQ Waste Free for the Sea BYS Skate Comp – Rukkus (Mullum) NAIDOC Week events Splendour Back to Bruns Hot Rod Run South Golden Beach Fitness Equipment Opening Day

> Byron Writers Festival The Big Ride for Palestine Business Bus Beach Café Corporate Bangalow Bluegrass



## September

Sample Food Festival Brazilian Jui Jitsu Tournament International Park(ing) Day Bryon Chincogan Charge Brunswick Nature Sculpture Walk South Golden Beach Skate Event Suffolk Skate Event Condev Cares Life Cycle

Byron Bay International Film Festival Bangalow Landcare 20th Birthday Celebration Velocette Ride Picnic in the Park (for Mental Health) Byron Guitar Festival Byron Rugby 7s Tournament BBSLS Far North Coast Senior Carnival Byron Lighthouse Run AFL 9s Invitational Federal Park Party

October

November

Ingenuity Sculpture Festival Mullum Music Festival Schoolies Safety Response Brazilian Jui Jitsu Tournament Newy Boardriders Surf Club Comp Byron Bay Japan Festival Bruns Donut Float

Byron Carols by the Sea JAC Team Carnival BBSLS Byron Bay Boardriders Surf Club Comps Newy Boardriders Surf Club Comps Bangalow Christmas Eve celebration A Day In The Bay Brunswick Heads Twilight Markets Falls Festival Soul Street New Years Eve Billi's Back Street Fair Bruns Woodchop Festival

# December



First Sun New Years Day Starlight Festival Byron Bay Summerlife Brunswick Fireworks Byron Board Paddle Australia Day Events

1 Billion Rising V Day Event Byron Bay Surf Festival **February** 

March

Northern Rivers Revolt Brazilian Jui Jitsu Tournament Byron Bay Boardriders Club Surf Comp Carna Byron 2019 Seaside Scavenge

> Parley Beach Clean Up Newy Boardriders Club Comp Ngara Institute Presents John Pilger Blues Festival ANZAC Day Northern Rivers Food Harvest Festival Harmony Day



Northern Rivers Food Harvest Trail Byron Craft Beer Festival Byron Bay Boardriders Surf Club Comps Winter Whales Ocean Swim Totem Skate 2019 Northern Rivers Road Safety Tour Mullum Music Festival Tree Planting Day Byron Bay Triathlon Byron Comedy Festival Brazilian Jui Jitsu Tournament Bangalow Billycart Derby Newy Boardriders Surf Club Comps Mullum to Bruns Paddle Ballina to Byron Coastal Charity Walk

POPCAR Launch ZEB Transport Forum Byron Bay Boardriders BK Memorial Festival of the Stone Wide Angle Film Festival Cape Byron Steiner School Winter Festival Old and Gold

June

April

## Strategy 2.2

Support access to a wide range of services and activities that contribute to the wellbeing of all members of the Byron Shire community

	Delivery Program Actions	
2.2.1	Develop and maintain collaborative relationships with governmen and community	t, sector
2.2.1.1	Facilitate network development to improve collaboration	Achieved
2.2.1.2	Participate in and inform community planning	Achieved
2.2.2	Support and facilitate accessible, high quality early childhood education and activities	
2.2.2.1	Improve direct service provision and sector development to provide quality accredited early childhood education	Achieved



# Provide accessible, local community spaces and facilities

## Strategy 2.3



**Community celebrations for official opening of Bangalow Parklands** There were smiles aplenty at Bangalow on 16 February 2019 for the opening of the new adventure playground at the Bangalow Parklands.

The playground, a new carpark, a shelter shed and barbecue area were funded by a \$250,000 grant from the Australian Government's Building Better Regions program and the Byron Shire Council (\$164,000).

The project was a true partnership with the community, in particular the Bangalow Parklands team. The volunteers who had the vision for this amazing playground worked alongside staff to make sure that this incredible park, which has for decades been a place for locals to meet, relax and celebrate, continues to be the natural, green heart of the village.

The playground is designed to activate the imagination of children of all ages, utilising sections of timber recycled from old Bangalow bridges to create gang planks, with large rocks, rainforest plantings, climbing poles, and two slippery slides, all providing opportunities for play and creativity.

The new playground blends perfectly with the environment, with the recycled timber and stone providing a natural, exciting play space that does not include any plastic.

2.3.1	Increase accessibility of facilities	
2.3.1.1	Partner with Access Consultative Working Group to implement disability inclusion action planning priorities	Achieved
2.3.2	Support effective management of community buildings (SP)	
2.3.2.1	Develop and implement building maintenance and major work schedule for community buildings that is informed by access requirements	Achieved
2.3.3	Provide high quality library services (SP)	
2.3.3.1	Develop Richmond Tweed Regional Library Strategic Plan and local Service Level Agreements	Achieved
2.3.4	Provide council buildings which are water and energy efficient	
2.3.4.1	Audit water and energy efficiency of Council buildings and prepare develop associated programs for improvement	Substantially achieved
2.3.5		
	both active and passive recreation (SP)*	
2.3.5.1	Plan and deliver Open Space works programs based on defined levels of service	Achieved
2.3.5.2	Enhance beach safety at Tyagarah Reserve through a number of initiatives including the installation of cameras	Achieved
2.3.5.3	Establish the Byron Safe Beaches committee	Achieved
2.3.6	Ensure Shire wide assessment of the current and future needs of	of the
	community for active and passive recreation is integrated into Open Space	
	works programs (SP)	
2.3.6.1	Update Open Space work programs in alignment with an adopted Recreational Needs assessment	Achieved
2.3.7	Deliver Open Space and Recreational services in line with Comr	nunity
	Solutions Panel values (SP)	
2.3.7.1	Develop program of Open Space and Recreational works	Achieved
2.3.7.2	Implement new works projects	Achieved
2.3.7.3	Review Plan of Management for Bangalow Sports Fields	Partially
270	Most requirements for the transition of monoport of Course	achieved
2.3.8	Meet requirements for the transition of management of Crown	
0.0.0.4	Council under the Crown Lands Management Act 2018	Achieveri
2.3.8.1	Complete required applications to Minister for initial classification and categorisation of applicable reserves and one-off applications	Achieved
2.3.8.2	Plan prioritisation, resourcing and timetables for Plans of Management for Crown Reserves Community Solutions Panel recommendation	Substantially achieved

\*Links to Community Solutions Panel recommendation





## **Disability Inclusion Action Plan**

**Disability Inclusion Act 2014** 

This is the second annual report of progress in the implementation of Council's Disability Inclusion Action Plan (DIAP) 2017 – 2021. The DIAP details the steps Council will take to increase accessibility and promote inclusion both within our organisation and within our local community. Council is committed to co-creating an equitable, accessible and inclusive community.

There are four focus areas for the NSW Disability Inclusion Plan. Key achievements under the focus areas include:

#### **Developing Positive Community Attitudes and Behaviours**

Council has worked towards promoting positive attitudes and respectful behaviour towards people with disability, including "invisible" disability as follows:

- Sponsored the Byron Community Centre to deliver the Byron Shire Seniors Festival and Expo
- Supported events that encouraged broad community participation and inclusion
- Completed the Customer Service Strategy with the participation and expertise of the Access Consultative Working Group (ACWG), including design of new accessible office
- Screened the Wide Angle Film Festival, an accessible festival of films that reflect the lived experience of people with disability
- Delivered training to Section 355 Management Committee volunteers on access and inclusion strategies

#### **Creating Liveable Communities**

Council has undertaken the following infrastructure projects to increase access to public spaces, and recreational and cultural activities enabling greater participation in community life:

- Upgraded Waterlily Park and installed an all-abilities flying fox, an accessible two storey treehouse, two new accessible carparks and accessible pathways that link the playground, amenities and parking area
- Improved access to several Council-owned community buildings including a new access ramp at Mullumbimby Neighbourhood Centre, accessible toilet upgrades at Marvell Hall, new access ramp and accessible parking at Durrumbul Hall and accessible toilet upgrades at Suffolk Park Hall
- Repaired 32 footpaths
- Drafted Residential Strategy including planning for accessible housing
- Completed renewal works at Clarkes Beach to meet Australian Standards *Design for access and mobility* (AS1428)
- Obtained funding for 14 bus stops under the Bus Stop Accessible Improvement Program



- Completed one new accessible bus shelter at Suffolk Park
- Unlocked Master Locksmith Access Key (MLAK) restroom facilities at six Council-owned buildings during daylight hours ensuring facilities are accessible to all
- Drafted Council's 10-year Pedestrian and Access Mobility Plan (PAMP)
- Installed one new accessible car park, an accessible BBQ, new shelter and accessible pathway at Bangalow Parklands
- Completed access audit inspections of 261 Council buildings, identifying access barriers
- Delivered the Recreation Needs Assessment Plan that identifies opportunities to maintain and build upon the diversity of recreation services and facilities for residents and visitors
- Reviewed Infrastructure Services Risk Management Plan to ensure access considerations

#### Increasing meaningful employment opportunities

Council has encouraged opportunities for people with disability to obtain meaningful employment within the Byron Shire:

- Delivered mental health first aid training to 30 Council staff members
- Facilitated Wellness Expo for 150 Council staff contributing to a culture of wellbeing
- Awarded inclusive employment contract to Aruma (formerly House with No Steps)

#### Improving access to services through better systems and processes

Council has worked to increase access to services and engage in decision-making through the following activities:

- Partnered with Byron Shire Access Consultative Working Group (ACWG) to provide advice on access and inclusion matters
- Updated Council website to comply with Web Content Accessibility Guidelines (WCAG) 2.1
- Developed an events checklist ensuring all Council approved events consider accessibility and inclusion in the program design
- Provided early childhood education and care in-line with the National Quality Framework access standards
- Designated educator appointed to facilitate Quality Improvement Plan
- Quality Improvement Plan training delivered and policy review process in place

#### What is working well?

The DIAP guides Council to meet its requirements under the NSW Disability Inclusion Act 2014. Council is working towards creating a community that is accessible and inclusive of everyone. The areas of work Council is performing well in include:

- Flexible work practices
- Staff working together with Council's Access Consultative Working Group
- Providing individualised advice for the Development Application process
- Requiring adaptable housing provisions for multi-dwelling developments of 3 or more dwellings
- Sustainable housing initiatives that incorporate Universal Design

#### The Voice of Lived Experience

Council wants to co-create a community that is accessible and inclusive to everyone. To help make this happen, Council has an Access Consultative Working Group (ACWG). The ACWG includes people living with disability as well as service providers and Council representatives. The group provides a link between the community and Council for issues relating to disability access and inclusion in the Byron Shire. Involving people with disability, their families and carers in decision-making processes and planning values the diverse and unique perspectives and experiences of people with lived experience.



#### We love Byron halls - what about you?

A grant of \$20,000 from the Australian Government's Building Better Regions fund helped to revitalise 10 halls in the Byron Shire and promote them as centrepieces of the community.

The halls have been the heart of our communities for decades and many of them have great histories, some are classified as heritage buildings and others were built by communities.

The Love Byron Halls project involved close work with the volunteer committees who manage the halls, whose members are all community volunteers.

The halls in the Love Byron Halls project are:

- Bangalow A&I Hall
- Brunswick Heads Memorial Hall
- Brunswick Valley Community Centre
- Durrumbul Hall
- Marvell Hall
- Moller Pavilion at Bangalow Showgrounds
- Mullumbimby Civic Hall
- Ocean Shores Community Centre
- South Golden Beach Hall
- Suffolk Park Community Hall

The Love Byron Halls initiative was designed so Council could support the committees with promotional information and skills to help continue to make the halls viable spaces for people to come together regularly for different activities or to celebrate special occasions.

We want our Halls to continue to be the centrepiece of the community, and these new resources and information will improve activation and support the promotion of the halls.

The project was about Council working closely with committees to understand how we could help them improve the activation of the halls and as a result we now have a new visual identity and marketing and promotional tools including the hashtag #lovebyronhalls. People who use the halls are invited to share the #lovebyronhalls hashtag across their events and upload it to social media. The web information is https://www.byron.nsw.gov.au/Love-Byron-Halls

Byron Shire Council wants to make sure that the halls continue to be active, vibrant spaces for generations to come and we thank the committee members for the support and input into the Love Byron Halls project. Committee vacancies are advertised from time to time, with committees appointed for a term of Council.



Bangalow Showground - Moller Pavilion



Brunswick Heads Memorial Hall





**Brunswick Valley** 

Durrumbul Hall





1929 CIVIC

South Golden Beach Hall

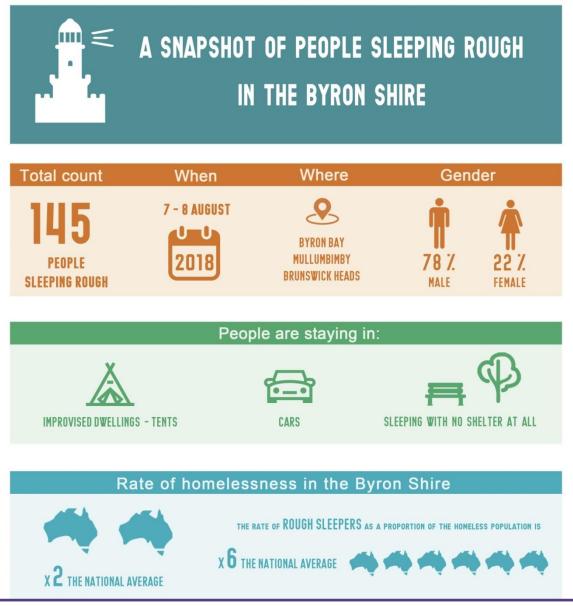
Marvell Hall

Mullumbimby Civic Hall



# StrategyEnhance community safety and2.4amenity while respecting ourshared values

## **STREETCOUNT 2018:**



#### **Rough Sleeping**

The 2018 Byron Shire Street Count saw Council join together with local organisations to count the number of people sleeping rough in Byron Bay, Mullumbimby and Brunswick Heads. In the early hours of 7 and 8 of August, 145 people were counted. Over 40 participants and volunteers were involved in the Street Count, including local people, homelessness services, Byron Shire Council staff, other government organisations and university students.

This data has informed strategies and responses to homelessness issues, and helped us to advocate for resources needed to create sustainable solutions to homelessness. It will also help us to see change over time and reduce homelessness and its impact in Byron Shire.

Council thanks our partners: the Byron Community Centre, Mullumbimby District Neighbourhood Centre, Social Futures, Momentum, The Family Centre, NSW Health and community volunteers.

	Delivery Program Actions					
2.4.1	Provide and facilitate local emergency management					
2.4.1.1	(TBLEMC) Emergency Management Plan (EMP) by reviewing and keeping up to date the EMP, Consequence Management Guides (CMGs) and sub plans					
2.4.1.2	Attend TBLEMC and Regional Emergency Management Committee (REMC) meetings					
2.4.1.3	Undertake exercises of EMP and CMGs as decided by TBLEMC	Achieved				
2.4.1.4	Ensure sufficient staff are trained to undertake Emergency Management roles in and outside business hours	Partially achieved				
2.4.1.5	Deploy technology to improve disaster response and recovery by preparing field devices and staff trained in readiness to respond to a natural disaster	Achieved				
2.4.1.6	Develop community resilience network	Partially achieved				
2.4.1.7	SES Building Mullumbimby - project manage alterations and additions	Achieved				
2.4.1.8	Develop and test a prototype of an Emergency Dashboard using the Open Cities CMS platform	Deferred/ Delayed				
2.4.2	Support community driven safety initiatives					
2.4.2.1	Implement Council's Safe Community Compact	Achieved				
2.4.2.2	Support the Safe Summer in the Bay initiative	Achieved				
2.4.2.3	Support harm minimisation initiatives	Achieved				
2.4.3	Enhance public safety, health and liveability through the use of Co regulatory controls and services	uncil's				
2.4.3.1	Monitor, investigate and resolve complaints in relation to community safety, land use and the environment	Achieved				
2.4.3.2	Deliver compliance education programs to the community	Achieved				
2.4.3.3	Undertake regular and frequent parking patrols to increase availability and turnover in the Town and Village centres	Achieved				
2.4.3.4	Monitor, investigate and resolve complaints in relation to public and environmental health	Achieved				
2.4.3.5	Undertake regular inspections of food premises to improve and maintain a high level of hygiene and food safety	Achieved				
2.4.3.6	Undertake regular on-site sewage management inspections to ensure the protection of the community and environment	Achieved				
2.4.3.7	Deliver environmental and public health education programs to the community	Achieved				
2.4.3.8	Install native animal awareness signs	Partially achieved				

## Swimming Pools Act 1992, s22F(2) Swimming Pools Regulation 2008 (SP Reg) cl 18BC

Number of inspections of tourist and visitor accommodation	17
Number of inspections of premises with more than 2 dwellings	12
Number of inspections that resulted in issuance of a certificate of compliance under section 22D of	88
the Act	
Number of inspections that resulted in issuance of a certificate of non-compliance under clause 18BA	28
of the Regulation	

### **Compliance with the Companion Animals Act 1998**

Local Government (General) Regulation 2005 - Reg 217(1)(f)

The following statement is on activities relating to enforcing and ensuring compliance with the Companion Animals Act and Regulation for the period 1 July 2018 to 30 June 2019.

Council's Animal Enforcement and Support Officers contributed to the control and management of companion animals over the 2018/19 financial year. Their focus included:

- Rehoming abandoned animals
- Micro-chipping and lifetime registration
- Roaming and straying dogs
- Animal noise complaints
- Nuisance dogs
- Reducing incidents of dog attacks
- Community education and awareness of responsible pet ownership

These Officers also provide a 24/7 on-call service to respond to incidents of dog attacks.

This service is provided to improve public safety and reduce the incidence of accidents and injury to the public and animals.

The rehoming of impounded or surrendered animals is a priority for Council. The rate of rehoming is high thanks to the continued hard work of staff liaising with animal rescue and welfare groups.

## Promote and assist in the de-sexing

of companion animals Council's policy is to de-sex all companion animals re-

homed from the Council Pound. This reduces unwanted litters and supports the current low rate of animal euthanasia. Staff actively encourages the community to have their cats and dogs de-sexed through brochures, media promotion and advice.

#### **Impounded Animals**

During 2018/19 148 animals were impounded, 102 returned and 27 re-homed. Council spent \$28,000 on companion animal management during the period.

#### **Lodgement of Dog Attack Reports**

It is mandatory for all dog attack data to be lodged with the Office of Local Government (OLG) in accordance with the Companion Animals Act. This legislation requires a dog attack incident to be reported to the OLG within 72 hours of the incident.

46 incidents of dog attack were reported during the period. Of these, 31 involved attacks on animals and 15 on humans. Council has declared 6 dogs as menacing, but none were declared dangerous during the 2018/19 reporting year.

#### **Community Education Programs**

Council appreciates the important role companion animals play in our community and the need to minimise any potential negative impacts on the local environment, non-pet owners and the wider community of Byron Shire.

Our objectives include:

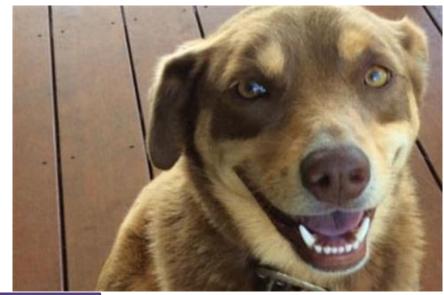
- Encourage and promote responsible pet ownership through community education
- Identify and accommodate the needs of companion animals and their owners
- Reduce adverse impacts of companion animals on local residents and the environment
- Reduce the numbers of unwanted and abandoned companion animals.

#### Free Dog's Breakfast event

Pooches and their pals were invited to Byron Shire's free and inaugural 'Dog's Breakfast' on Sunday, 7 October 2018 at the Suffolk Park Dog Exercise area.

This event was to promote and celebrate responsible dog ownership across the Shire and included a barbeque breakfast for dog-owners, specialist veterinary advice on dog care and loads of giveaway dog goodies.

Council hosted this initiative in partnership with the NSW Government's 'Saving our Species Program', My Vet Byron Bay, The Larder Byron Bay, Friends of the Koala and Bangalow Koalas to focus on what's being done locally to curb dog attacks on koalas.



Community education initiatives during the reporting period include:

- Faeces reduction campaign
- Distribution of companion animal information brochures
- Companion animal information on Council's website
- Media releases including
   newspaper articles
- Proactive patrols of complaint areas
- RSPCA EMU bus visits to local schools
- Continuing the Cat Bib initiative



#### **Off Leash Areas**

Byron Shire provides eight off leash areas as per Council's Companion Animal Exercise Areas Policy.

These areas are Main Beach / Belongil, Brunswick Heads, New Brighton, South Golden Beach, Mullumbimby, Bangalow, Tallow Beach and the Public Reserve Beech Drive Suffolk Park.

# Strategy<br/>2.5Encourage community<br/>appreciation of cultural vitality<br/>and diversity

	Delivery Program Actions				
2.5.1	2.5.1 Ensure Aboriginal and other cultural heritage management reflects				
	legislative requirements as well as community expectations and values				
2.5.1.1					
		Delayed			







## **COMMUNITY OBJECTIVE 1:**

## WE HAVE INFRASTRUCTURE, TRANSPORT AND SERVICES WHICH MEET OUR EXPECTATIONS

## Provide a road network which is safe, accessible and maintained to an acceptable level of service





## 42km of sealed regional roads 468km of sealed roads 95km of unsealed roads

#### **Delivery Program Actions**

1.1.1	Deliver road and drainage maintenance services in line with Community				
	Solutions Panel values (SP)*				
1.1.1.1	Implement rural drainage planned maintenance programs Achieved				
1.1.1.2	Implement ongoing road planned maintenance programs	Achieved			
1.1.1.3	Implement ongoing urban drainage planned maintenance programs	Substantially			
		achieved			
1.1.2	Develop maintenance levels for road network infrastructure in l	ine with			
	Community Solutions Panel values (SP)*				
1.1.2.1	Develop community based levels of service for infrastructure services	Achieved			
1.1.2.2	Improve the capture of requests	Achieved			
1.1.2.3	Review Infrastructure Services Risk Management Plan to include access	Partially			
	considerations	achieved			
1.1.2.4	Undertake highest priority works within approved budgets				
1.1.2.5	Refine risk based methodologies and predictive modelling to strategically	Achieved			
	prioritise maintenance and renewal of infrastructure				
1.1.2.6	Undertake general bridge inspection to identify and prioritise scheduled	Achieved			
	replacement and renewal of bridge components				
1.1.2.7	Undertake detailed road condition assessment and revaluation	Achieved			
1.1.3	Prioritise road network asset renewal and upgrade programs in	line with			
	Community Solutions Panel values (SP)*				
1.1.3.1	Implement priority causeway and culvert renewal program	Achieved			
1.1.3.2	Implement asset renewal projects for:	Achieved			
	- road pavements				
	- road reseals				
	- footpaths				
	- roadside drainage				
	- kerb and gutter				
4400	- road signage	Achievest			
1.1.3.3	Complete bridge replacement programs	Achieved			

\*Links to Community Solutions Panel recommendation



## **Road Works & Projects**

#### **Rehabilitated Roads**

- Cedar Road, Wilson Creek
- Mafeking Road, Federal
- Broken Head Road North of Midgen Flat Road, Broken Head

#### **Resealed Roads**

- Binna Burra Road CH6160-9060
- Broken Head Road CH7900-8810
- Rose Apple Place CH0-50
- Booyun Street CH470-690
- Cudgen Street CH0-136
- Parkway Drive CH1120-1600
- Parkway Drive CH1710-1765
- Woodford Lane CH1180-1250
- Woodford Lane CH1090-1140
- Binna Burra Road CH250-1730
- Federal Drive CH8790-8950
- Mafeking Road CH0-150
- Goonengerry Road CH7270-13630
- Left Bank Road 4850-5500
- Main Arm Road CH9030-9400
- Myocum Street CH0-274
- Stuart Street CH980-1140

- The Manse Road CH20-880
- Repentance Creek Road CH2620-4695
- Elizabeth Road CH0-367
- Tweed Valley Way CH690-1000
- Asphalt heavy patching for 19/20 reseal program
- Patterson Lane (North) CH0-89
- Childe Street
- Cowper Street CH150-449
- Cooper Street CH0-460
- Fern Place CH10-50
- Kingsley Street CH280-736
- Kipling Street CH0-61
- Ruskin Lane CH 360-460
- Ruskin Street CH220-440
- Patterson Street CH0-400
- The Pocket Road Heavy Patch
- The Pocket Road Heavy Patch
- Fern Place Heavy Patch
- Banksia Drive Heavy Patch
- Heavy Patching in Byron Bay
- Angus Place
- Frasers Roadl
- Yankee Creek Road (North)
- Mullumbimby Road Heavy Patching
- Binna Burra Road CH6160-9060

#### **Drainage Works**

- Elizabeth Street, South Golden Beach Infiltration Pits
- Railway Park Drainage
- Ironbark Road, Byron Bay Infiltration Pit
- Bay Lane Overland Flow Upgrade
- McPhails Road, Wanganui Cattle grid, Culvert Replacement
- South Lawson Street Car Park, Byron Bay – Drainage Upgrade

#### Footpaths, Kerb and Gutter, and Concrete Program

- Balemo Drive Cycleway
- Jonson Street Crossing near Woolworths
- Byron Street, Bangalow Footpath Crossing

#### Causeway / Bridge Program

- Replacement of 5 bridges in the Bangalow Agricultural Area
- Durrumbul/Settlement Road Causeway Replacement with bridge
- Demolition of 4 causeways to improve fish passage
  - o 3 in Main Arm
  - 1 in Bangalow

#### Other

- Ewinsgdale/Bayshore Roundabout
- Flood Damage Slips
  - 2 on Coolamon Scenic Drive, Montecollum
  - 1 on Johnsons Road, Huonbrook
  - 1 on Coopers Creek Road, Upper Coopers Creek
  - 1 on Federal Drive, Federal
- Capping and construction of a sorting facility at the BRRC landfill site



#### **Bangalow Bridge Replacement Project**

The Bangalow Bridges Replacement project saw the replacement of Booyong, Parkers, James, O'Meara's and Scarrabelottis bridges (located in the Bangalow agricultural area) with new steel bridges.

This significant infrastructure project was funded by the Australian Government and the NSW Government as follows:

- \$2.59 million from the Australian Government's Bridges Renewal Program
- \$2.59 million from the NSW Government's Restart NSW Fixing Country Roads program.

The economic benefits of replacing the five bridges include:

- new load limits of 44 tonnes per bridge meaning heavy vehicles will be able to better service agricultural industries.
- large trucks etc to make deliveries (i.e. water) to their rural residential properties.
- improved access for larger vehicles including waste and recycling trucks and emergency services such as the Rural Fire Service.
- improved access for school buses that currently cannot access some areas near Bangalow because of reduced load limits on bridges.
- improved access for maintenance, plant and equipment for local agribusinesses.
- improved connections for agribusiness to key freight networks, including Lismore, Casino and the Pacific Highway and airport and port facilities in Brisbane, Newcastle and Sydney; and
- reduced annual maintenance fees of approximately \$65,000 per bridge per year.

	Delivery Program Actions (continued)			
1.1.4	Develop road network new works program in line with Community			
	Solutions Panel values/principles (SP)*			
1.1.4.1	Develop program of new works for road and associated drainage related assets	Achieved		
1.1.5	Deliver road network new works program			
1.1.5.1	Implement new works projects	Achieved		
1.1.5.2	Complete construction of the Bayshore Drive/Ewingsdale Road roundabout	Achieved		
1.1.5.3	Finalisation of Bayshore Drive / Ewingsdale Road roundabout grant acquittal	Achieved		
1.1.5.4	Continue construction of the Byron Bay Bypass	Achieved		
1.1.6	Provide stormwater infrastructure to manage flood mitigation, social and			
	environmental outcomes			
1.1.6.1	Review 10 year stormwater levy program	Achieved		
1.1.6.2	Implement stormwater levy projects	Achieved		
1.1.6.3	Implement rural roadside drainage maintenance program	Achieved		
1.1.6.4	Implement urban drainage maintenance program	Substantially		
	Community Solutions Danal recommon detion	achieved		

\*Links to Community Solutions Panel recommendation

#### Byron Shire's first recycled glass road

We've built a road out of half a million recycled glass bottles! Our Resource Recovery Centre at Myocum is the first road in the Shire to benefit from your recycled glass bottles. Thanks to our partners Lismore City Council for crushing the glass.

#### A snapshot:

- The equivalent of half a million stubby sized glass bottles have gone into our new road base at the Byron Resource Recovery Centre.
- The recycled glass from yellow bins in Byron Shire is sorted, crushed and mixed with a quarry mix at the Lismore Recycling and Recovery Centre to form the product.
- In construction, the recycled glass component forms particles in the mix and strengthens the road base.
- The recycled glass product makes up approximately 7% of the material used in the road construction, reducing the need to quarry new road base.
- This project is part of Stage 2 of the Resource Recovery Masterplan development. The road forms part of a new sealed drop off area for waste and recycling customers.
- In addition to the recycled glass, the asphalt used for the project contains 15% recovered asphalt from old road material which is another example of Council's commitment to sustainable procurement and war on waste!



## Provide essential services and reliable infrastructure which meet an acceptable community standard



	Delivery Program Actions					
1.2.1	<b>1.2.1</b> Deliver infrastructure maintenance services in line with Community					
	Solutions Panel values (SP)*					
1.2.1.1						
	ach					
1.2.1.2						
1.2.1.3	Implement planned maintenance program for resource and recovery operation	achieved Achieved				
	assets	Admetted				
1.2.2	Develop infrastructure asset renewal and upgrade program in	line with				
	Community Solutions Panel values (SP)*					
1.2.2.1	Prepare a Buildings Asset Management Plan	Achieved				
1.2.2.2	Prepare an Open Space Asset Management Plan	Partially				
		achieved				
1.2.3	Develop infrastructure asset renewal and upgrade program in	line with				
	Community Solutions Panel values (SP)*					
1.2.3.1	Prepare a new works 10 year program that is aligned to an adopted	Achieved				
	Recreational Needs Assessment and Solutions Panel values					
1.2.4	Deliver infrastructure new works program (SP)*					
1.2.4.1	Deliver adopted new works within 2018/19 Capital Works program	Achieved				
1.2.5	Provide active and passive recreational Community space that is					
	accessible and inclusive for all (SP)*					
1.2.5.1	Delivery of beach accessibility program	Achieved				
1.2.5.2	Develop Public Open Space accessibility program	Deferred/				
4050		Delayed				
1.2.5.3	Deliver Stage 1 of a Public Open Space Accessibility Program	Deferred/ Delayed				
1.2.5.4	Investigate funding opportunities for the development of the Byron Skate Park	Achieved				
	and Recreation Hub	•-				
1.2.6	Ensure ongoing maintenance and upgrade of inclusive commu	inity				
	buildings and swimming pools (SP)*					
1.2.6.1	Suffolk Park Community Hall S94 funded upgrade works; complete construction works; manage defects liability period	Achieved				
1.2.6.2	Ocean Shores Community Centre upgrade - endorse the detailed design and lodge and complete Building Approvals	Achieved				
1.2.6.3	Administration Centre Customer Service Front Foyer Renovation	Achieved				
1.2.6.4	Complete condition and access audit inspections of community buildings	Achieved				
1.2.7	Optimise Council's property portfolio (SP)*					
1.2.7.1	Progress nominated sites including Lot 12 Byron Bay and Lot 22 Mullumbimby	Achieved				
1.2.7.2	Obtain Mullumbimby Hospital and progress demolition and site remediation	Achieved				
1.2.7.3	Investigate Byron Bay Hospital development options	Achieved				
1.2.7.4	Complete detailed design documentation for 10 Lawson Street Byron Bay redevelopment	Achieved				
1.2.7.5	Develop conceptual plans for Byron Bay Town Centre Master Plan projects- eg	Achieved				

Byron Bay Surf Club, ra 1.2.8 Implement identi				
1.2.8 Implement identi				
	Implement identified projects of the Byron Bay Town Centre Master Plan			
1.2.8.1 Railway Park Upgrade		Achieved		
1.2.9 Develop capital up	Develop capital upgrates, renewal, and enhancements works program for			
buildings including	J community buildings, public toilets, emerg	ency		
services, sports clu	b facilities and Council Operations buildings	5		
	Deliver program in consultation with community groups, s355 committees, Council asset managers and Plans of Management			
	ng utilising special rates funding for community ets, s94 and Grant opportunities	Achieved		
1.2.9.3 Consult with user group Plans of Management	5 1 5 7 7			
1.2.10 Provide safe, clean	, modern public toilets compliant to accessi	ole		
standards for incre	asing visitor population and general public			
1.2.10.1 Deliver upgrade program	n in consultation with Plan of Management for each	Partially		
facility		achieved		
1.2.10.2 Review public toilet leve	l of service	Substantially		
		achieved		

\*Links to Community Solutions Panel recommendation

## **Condition of Assets**

Section 428 of the Local Government Act requires Council to prepare a report on the conditions of public works (including public buildings, public roads and water, sewerage and drainage works) under the control of the Council as at the end of that year, together with:

- 1. an estimate (at current value) of the amount of money required to bring the works up to satisfactory standard;
- 2. an estimate (at current values) of the annual expense of maintaining the works at that standard; and
- 3. the Council's program of maintenance for that year in respect of the works.

In assessing the condition of Public Assets, Council has had regard to the condition, function and location of each asset. Proposed or potential enhancements to an existing asset have been excluded for the purpose of this assessment. Assets have been assessed on an overall basis, which means that overall an average rating may be given for an Asset Class, even though certain individual assets may be above or below that standard. Councils will adopt different intervention levels for their assets determined by current condition and their financial capacity to maintain assets at a predetermined level.

Byron Shire Council recognises that the assessed condition may be different from that determined by other councils for public works under their control.

This information is detailed at **Section 3** in Council's Financial Statements in Special Schedule No 7 - Condition of Public Works as at 30 June 2019.

In terms of asset condition rating, the number has the following meaning:

- 1 = Near perfect ranges from New or Good
- 2 = Superficial deterioration ranges from Generally Good to Fair
- 3 = Deterioration evident ranges from Fair to Marginal
- 4 = Requires major reconstruction ranges from Poor to Critical
- 5 = Asset unserviceable Critical, Beyond Repair



#### **Railway Park Revitalisation**

Railway Square is a traditional meeting place in Byron Bay. The park's connection to the centre of town, the Railway Station, the bus stop on Jonson Street, the Visitor Centre and the Community Centre has meant that the park is a prominent space in the town centre for visitors and also a valued public space for the local community.

For generations children have played in the park and climbed the trees, and people have rested in a quiet place close to the street – enjoying the shade in summer and the sunshine in winter. The park has also been used as a gathering place for community events, demonstrations and markets.

The termination of train services in 2004 and the disuse of the Station building, along with the dilapidation of park infrastructure, have resulted in less community use of the park in recent years. The park's role as a welcome and generous piece of public space at the heart of the town centre has significantly diminished.

In February 2019, Council awarded the construction tender for works in Railway Park, including clever landscape design, seating, lighting and connective pathways. Works will begin in April 2019 and are to be completed in October 2019.

#### Watering the grass is getting technical

A new hi-tech irrigation system was laid underneath the grass in Apex Park, with sensors installed to monitor weather conditions, plus soil moisture, evaporation, wind levels and rainfall - and the amount of water being put into the area is automatically adjusted accordingly.

Apex Park would be one of the most used parks in NSW with hundreds of thousands of people walking through, sitting, dancing and taking in the view every year and keeping the grass alive is a constant battle for Council.

While we don't have figures for the number of people who use Apex Park, we do know that in peak holiday season the toilets in the park are flushed more than 60,000 times a month. That's almost 2,000 flushes a day which is quite phenomenal and demonstrates just how many people there are in Apex Park in the summer months.

Council will also use recycled water in the irrigation system which is a great use of the highly treated water coming out of the sewage treatment plant.



#### Works on Private Land

#### Local Government General Regulation 2005 cl 217(1)(a4)

During the reporting period 1 July 2018 to 30 June 2019, Council did not carry out any work on private land that was fully or partly subsidised by Council.

Further, Council did not make any resolutions during the reporting period, under Section 67(2b) of the Local Government Act 1993, to carry out works on private land at a charge less than the adopted fee.

## Support, through partnership, a network of integrated sustainable transport options



#### **Delivery Program Actions** 1.3.1 Deliver infrastructure maintenance services in line with Community Solutions Panel values (SP)\* Prepare an Integrated Transport and Movement Plan (ITMP) 1.3.1.1 **Partially** achieved 1.3.1.2 Update key road traffic plans to manage future traffic demands **Partially** achieved **1.3.1.3** Finalise report on review of intermodal use of the Byron Rail Corridor Achieved 1.3.1.4 Update Bike Plan and Pedestrian and Access Mobility Plan (PAMP) Achieved 1.3.1.5 Apply annually to NSW State Government through RMS for Bike Facilities Grants Achieved 1.3.1.6 Plan and deliver prioritised Pedestrian and Access Mobility Plan (PAMP) facilities Achieved Support the Byron Bay Bus Interchange in partnership with Transport for NSW 1.3.1.7 Achieved 1.3.1.8 Install cycle racks at various locations in Mullumbimby Achieved

Stage 1B

40

Stage 1A

\*Links to Community Solutions Panel recommendation

#### New shared path for Balemo **Drive, Ocean Shores**

The first stage of works to construct a brand new footpath and cycleway 'shared path' along Balemo Drive, Ocean Shores, was completed, thanks to \$303,900 grant funding from the NSW Government's Connecting Centres program.

The long-term vision is to attract grant funding for the second stage, so we can complete the whole 2.5km length of Balemo Drive to greatly improve connectivity in this area and with other shared paths in Ocean Shores as well as local parks, Ocean Shores Shopping Centre, the Community Centre, the Brunswick Heads bike path and Billinudgel.

Having a shared path for walking and rolling that also enables off-road cycling is of major benefit to people of all ages and it means you can leave the car at home sometimes and walk, roll or ride to vour destination.

BYRON SHIRE

# StrategyProvide a regular and1.4acceptable waste and recyclingservice

	Delivery Program Actions			
1.4.1	1.4.1 Deliver infrastructure maintenance services in line with Community			
	Solutions Panel values (SP)*			
1.4.1.1	Finalise strategy and implement 2018/19 action plan activities	Substantially		
		achieved		
1.4.2	Provide waste and resource recovery services			
1.4.2.1	Implement Waste and Resource Recovery Collection Contract Management Plan	Achieved		
1.4.3	Participate in regional waste management programs and initial	tives		
1.4.3.1	Maintain membership and participation in the North East Waste regional waste management group	Achieved		
1.4.3.2	Lead the progression of a regional alternative waste treatment facility project	Partially achieved		
1.4.4	Ensure facilities and services meet statutory requirements			
1.4.4.1	Maintain compliance with NSW Environmental Protection Licences for the Byron Resource Recovery Centre and Myocum Landfill	Achieved		
1.4.4.2	Maintain compliance with the NSW Protection of the Environment Operations (Waste) Regulation 2014	Achieved		
1.4.4.3	Maintain compliance with the Federal Government's Emissions Reduction Fund contract conditions for the Myocum Landfill Gas Carbon Farming Initiative Project	Achieved		
1.4.4.4	Complete 2018/19 capital works program	Achieved		
1.4.4.5	Undertake Byron Resource Recovery Centre Masterplan Stage 2 upgrade works	Achieved		
*Links to	Community Solutions Panel recommendation			

#### Illegal dumping costs Council more than \$100,000 a year

Council ramped up its campaign targeting illegal dumping with surveillance and monitoring of 'hotspot' areas with the support of a \$79,000 grant from the NSW Environment Protection Authority and funded by the Waste Levy to help combat illegal dumping.

The primary objective is to reduce the number of illegal dumping incidents in the Shire by 30% by 2020 (based on 2016-17 baseline figures), in-line with the NSW EPA's illegal dumping targets.

To achieve our primary objective, Council is encouraging antidumping behaviour through an integrated approach of evidence gathering, education and awareness, prevention, enforcement, infrastructure and evaluation.

Council aims to increase public awareness of waste management services that are focused on increasing resource recovery and reducing waste sent to landfill. Communicating information about what can be accepted free of charge at Council's Resource Recovery Centre, such as recyclable materials, has the potential to increase resource recovery rates in Byron Shire.



	12 months before project started	12 months since project started
# incidents in LGA	717	525
# public reports	0	16

## at a glance

#### What happens to my recycling?

Your recyling is NOT being

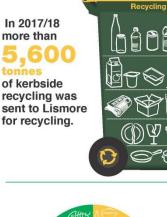
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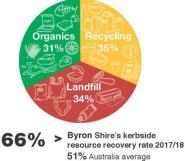
Byron Shire's

landfilled. Your kerbside recycling goes to Lismore City Council's regional Materials Recovery Facility (MRF) where it is sorted by people and machines and bailed for recycling in local an international markets.

Did you know that your GLASS is crushed into a sand product in Lismore and used for road base and pipe bedding projects? A great example of LOCAL recycling!

Recycling saves money, waste from landfill and valuable resources.





Let's REDUCE the amount we produce and keep increasing this figure.

> Problem household waste items including paints, gas bottles, light globes

batteries and smoke detectors can be dropped of for FREE at our Community Recycling Centre located at the Byron Resource Recovery Cente.

3. Look out for our Speciality Recycling Stations for mobile phones, batteries and lightglobes at Woolworths Mullumbimby, Council Head Office Mullumbimby, The Lighting Collective Byron Bay, The Cavanbah Centre, Bunnings Byron Bay, Bangalow Bowling Club and Summerland Credit Union in Bancalow

Bangalow. Grab a Resource Recovery Collection Satchel for problem household waste items such as batteries, CDPs mobile phones and Xrays from any local library, Mirre 10 Byron Bay, Burnings Byron Bay, The Cavanbah Centre or Council's Head Office in Mullumbinty.

Op Bulliss and Dep Bul

#### A Can I recycle my Ewaste and other problem household waste items?

Bangalow

Yes. Don't send your ewaste o Yes. Don't send your evaste or problem household waste to landill. Why? Just like cans, bottles, appares and courtless other materials almost all electronic appliances can be recycled. More than that, many of the materials found in ewaste are far from the end of their usable lifespan. Recycling ewaste reduces toxins going into landfill, reduces the need to use raw materials and saves water, energy and natural resources.

You can recycle your ewaste and problem household waste items the follwing ways in Byron Shire: Ewaste can be dropped off for FREE at the

Ewaste can be dropped off for FREE at the Byron Resource Renovery Centre. In 2017-18 we diverted **36 tonnes of Ewaste** from landfill. Once EWaste is collected it is taken apart and separated into recyclable and reusable materials are then transported to certified recyclers within Australia that specialise in turning the materials back into raw materials. Neastl **90%** of all materials collected are recycled for future use.

#### What happens to my organic waste?

Byron Shire has diverted 14,000 tonnes of food and garden waste from landfill since the green organics bin was introduced in

August 2015. Your organic materials are recycled into a valuable compost product and used by many local farmers and gardeners to grow the food we eat.

We're also closing the loop on garden waste taken to the Byron Resource Recovery Centre with our new compost facility. We're expecting to divert an extra 3,000 tonnes of green waste from landfill a year.

Love Food Hate Waste - with North East Waste we are partners of the NSW EPA's Love Food Hate Waste program which supports households and businesses to REDUCE

their food waste through better meal plans, smarter FOOD shopping and more hate waste effective food storage.

We have worked with 12 local primary schools and over 1,000 students as part of our Waste Wise School Challenge. Many local early childhood

atter

centres and primary schools now have organics recycling.



#### What are we doing to reduce single use plastics in the Shire?



Byron Shire is leading the charge and encouraging local businesses to become #plasticfree with the #MaketheSwitch campaign. **Plastic Free Byron, Boomerang** Alliance and Byron Shire Council are leading the campaign to help businesses reduce their use of the top six single use plasitc items most commonly found in the litter stream including bags, coffee cups, takeaway containers, servingware, straws and water bottles.



#### Joining is easy and FREE for

any business, event or market in the Shire. Individuals are also welcome to join. Sign up at www.plasticfreebyon. com/maketheswitch.

Also check out Positive Change for Marine Life's Don't be a Sucker program and Mullum Cares Waste Free Catering program also working with local businesses and events to reduce their plastic footprint!

We're also engaging with local businesses to reduce waste to landfill and improve recycling with North East Waste's Waste Warriors Program.

www.wastewarriors.com.au.

#### What can I do with old furniture and other second hand goods? Take them to our Second Hand Shop at the Byron Resource Recovery Centre.

In 2017/18 we diverted 62 tonnes of second hand goods from the lanfill pile at the BRRC and sold them in our Second Hand Shop.

The second Hand Shop sells quality used, recycled and second hand products which have been salvaged before going to landfill.

You will be amazed at the variety of different products available for a great price. For great bargains check out the Byron Shire Council Facebook page or simply drop in and visit us at Myocum today



Open Monday-Friday 9am-4pm and Saturday and Sunday 8.30am-11.30am. You can choose to REUSE and hold a garage for S the biggest day of garage sales on the North Coast! Saturday 22 September 2018.

Register now at www.secondhandsaturday.com.au





## Strategy 1.5

## Provide continuous urban water and sewerage services within the Shire

	Delivery Program Actions					
1.5.1	5.1 Increase the energy efficiency of Sewerage Treatment Plants					
1.5.1.1	.1 Expand solar farms at Bangalow; Byron and Brunswick Valley Sewage Treatment Achiev plants					
1.5.2	5.2 Ensure Wastewater Treatment Plants are maintained in accordance with operating licences					
1.5.2.1	Monitor and compile annual licence returns	Achieved				
1.5.3	Ensure Water Supply is maintained in accordance with NSW Health guidelines					
1.5.3.1	Review Drinking Water Management Plan	Achieved				
1.5.4	Implement the Water and Sewerage Strategic Business Plan					
1.5.4.1	Remediate and integrate future use of South Byron Sewage Treatment Plant (STP)	Partially achieved				
1.5.4.2	Implement Stormwater Inflow reduction program in Mullumbimby Sewer System	Achieved				
1.5.5	Ensure strategic infrastructure planning documents are in line wit Community Solutions Panel values (SP)*	h				
1.5.5.1	Review integration of asset management plans, capital works program, s94 Plan, s64 Plan and Long Term Financial Plan	Achieved				
1.5.6	Protect and enhance our natural environment and biodiversity					
1.5.6.1	Contamination assessment Butler Street Reserve	Achieved				
*Links to	Community Solutions Panel recommendation					

to community water services.

#### Council to trial innovative technology to reduce water leakage in pipes

Celebrating World Water Day, Byron Shire Council announced it will become one of the first councils in NSW to trial a new technology from the UK that has been proven to reduce bursts in water pipes by 40%, cut leaks by 20% and minimise water wastage and disruptions

The trial upgrades the existing pressure reduction valves in the Mullumbimby area and uses high-precision data loggers to control and monitor water pressure and flow throughout the network. The Mullumbimby area was chosen as the trial area as over half the town's population receives water supply via pressure reduction valves.

Pressure reduction valves maintain the quality and reliability of a water supply by reducing excess pressure across the water network and minimising the potential for bursts and leaks. Surges in pressure can cause pipes to weaken and eventually fail, significantly reducing overall asset life.

The trial allows us to be more in control, remotely, of our water network. This smart network monitoring and analytics solution will lead to fewer bursts, which not only extends the life of pipes but also means we can reduce the amount of water lost through leaks - a winwin for the community and the environment.



#### **Stormwater Management Services**

#### Local Government (General) Regulations 2005 Clause 217(1)(e)

For the reporting period 1 July 2018 to 30 June 2019 the following information is provided regarding Stormwater Management Services Income and Projects.

#### **Stormwater Management Services Income**

Type of Charge	Annual Charge	Number of Properties	Yield \$
Stormwater Management Charge (Residential)	25.00	7,457	186,425
Stormwater Management Charge (Residential Strata Units)	12.50	2,442	30,525
Stormwater Management Charge (Business Strata Units – not within a mixed development)**		608	12,648
Stormwater Management Charge (Business Strata Units)	12.50	125	1,562
Stormwater Management Charge (Business Properties – Not Strata Titled)**		557	68,442
Totals		11,189	299,602

<sup>\*</sup> Varying Amounts - A single annual flat charge does not apply to Business Properties and Business Strata Units (not within a mixed development). The amount shown is a minimum charge.

#### Stormwater Management Projects 2018/19

Project	Funded from Stormwater Management Charge \$	Funded from Other Sources \$*	Total Budget \$	Actual Amount Spent \$	Variance \$
Urban Drainage Maintenance	0	475,100	475,100	488,709	-13,609
Rural Drainage Maintenance	0	304,500	304,500	221,717	82,783
Urban Capital Drainage Works **	280,200	364,100	644,300	733,741	-89,441
Total	280,200	1,143,700	1,423,900	1,444,167	-20,267

\* Includes General Revenue, Grants and Reserve Funds.

\*\* Includes funding from the Stormwater Management Charge raised in 2018/19 plus unexpended funds held from previous years.

Stormwater Management Services revenue received that remains unexpended at the end of a financial year is restricted and carried forward for expenditure in future years.

### Strategy Manage traffic and parking in an efficient manner 1.6

	Delivery Program Actions	
1.6.1	Implement review of parking management	
1.6.1.1	Implement Parking Management Strategies for: - Bangalow - Belongil - Mullumbimby - Brunswick Heads incorporating accessible parking requirements based on community need (which may exceed legislative requirements)	Achieved
1.6.2	Ensure future traffic demand and alternative solutions are addre major infrastructure plans	ssed in
1.6.2.1	Review Byron Bay parking time limit changes	Achieved
1.6.2.2	Review Bangalow parking time limit changes	Achieved
1.6.2.3	Review Mullumbimby parking time limit changes	Achieved
1.6.2.4	Review Brunswick Heads parking time limit changes	Achieved
1.6.3	Ensure new infrastructure is planned and funded to meet the ne current and future population (SP)*	eds of the
1.6.3.1	Review and update of S94 Plan	Partially achieved
1.6.3.2	Ewingsdale Road (MR545) corridor strategic planning	Partially achieved
1.6.3.3	Develop a Car Share Policy and pilot car share program for Byron Bay and Mullumbimby	Achieved
1.6.3.4	Advocate for innovative transport solutions across the Shire	Achieved
1.6.3.5	Advocate for improved public transport across the Shire	Achieved
1.6.4	Improve effectiveness of Local Traffic Committee (LTC)	
1.6.4.1	Review Local Traffic Committee operations	Achieved

inks to Community Solutions Panel recommendation.





#### Car share pilot program

Since the inception of 'car sharing' in Australia 15 years ago, there are now more than 66,000 car share users accessing 1,200 vehicles.

This year Council initiated a 12-month car share pilot in Byron Shire. The purpose of the pilot is to test the market and feasibility of offering a car-sharing service here in our Shire. Council selected Popcar as the car share operator to occupy 10 designated car share bays in the Shire.

Any licensed driver 18 years or older can sign up to become a member of Popcar and use the share cars whenever they need to. Popcar will take care of all the ancillary costs of each vehicle, including registration, insurance, maintenance and petrol. Members can book the car whenever they need it and pay based on how much they use the car.





## APPENDICES

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### **Appendix 1 - Public Interest Disclosures**

#### Public Interest Disclosures Act 1994 Section 31

Under s31 of the Public Interest Disclosures Act 1994 Council is required to report annually on its Public Interest Disclosure (PID) obligations. This is Council's Annual Report and is for the period July 2018 to June 2019.

Statistical Information - clauses 4(2)(a)-(c) of the PID Regulations 2011			
Number of public officials who made Public Interest Disclosures (PIDs)	0		
Number of PIDs received	0		
Number of PIDs finalised (during reporting period)	0		

#### **Internal Reporting Policy**

#### Clause 4(2)(d)

Council has established an Internal Reporting Policy.

#### Staff Awareness Clause 4(2)(e) of the PID Regulations

During the reporting period, Council undertook the following actions to meet staff awareness obligations:

- Training provided to new staff during induction
- Links on internet
- Messages in staff newsletters
- Messages on bulletin boards/staff kitchens
- Staff undertaking that they have read and understood the organisation's internal reporting policy
- Training provided by a private sector organisation

## **Appendix 2 – Legal Proceedings**

#### Local Government (General) Regulation 2005 cl 217(1)(a3)

The following schedule provides details of legal costs associated with proceeding during the reporting period 1 July 2018 to 30 June 2019.

	Nature of Proceedings	Legal Costs Expended in reporting peri	od	Legal Costs Recovered in reporting period
	Land & Environment Court	Matters settled in reporting period	7	0
	Applications and appeals from Land and	Matters current as at 30/06/2019	9	0
Α.	Environment Court decisions	Matters settled prior to 01/07/18 for which costs incurred/recovered during reporting period	0	0
	Sub-Total		16	0
	Local Court Prosecutions	Matters settled in reporting period	79	0
	and Penalty Infringement Notices matters, and	Matters current as at 30/06/2018	12	0
В.	appeals from Local Court decisions	Matters settled prior to 01/07/18 for which costs incurred/recovered during reporting period	0	0
	Sub-Total		91	0
Nett	Legal Costs Expenditure o	n Court Proceedings in 2018/19*	•	

\*Costs are predominantly recovered by Revenue NSW



#### A. Land and Environment Court Applications and appeals to other Courts from Land and Environment Court decisions

Seven matters were finalised during the reporting period. All matters were commenced against Council.

Methods of finalisation during reporting period of matters commenced against Council	
Upheld (Appeal allowed by Court) on original application	0
Upheld (Appeal allowed by Court) after application amended	1
Consent Orders on original application	0
Consent Orders after application amended	3
Dismissed (Appeal disallowed by Court)	2
Discontinued (Appeal withdrawn by Applicant)	1

	Matters settled 1 、	July 2018 to 3	30 June 2019		
Name	Brief description of matter	Address/ Type	Court No where applicable	Expenditure 2018/19	Status as at 30 June 19
BSC ats Ardill Payne & Partners	Class 1 Application – Appeal against deemed refusal of Development application 10.2017.639.1	33 Kallaroo Circuit, Ocean Shores	LEC 2018/34091	\$4,467.10	Finalised
BSC ats Ardill Payne & Partners	Class 1 Application – Appeal against deemed refusal of DA 10.2017.588.1 Demolition of existing building and construction of a three storey building with basement parking for the purpose of mixed use development	4 Marvel Street, Byron Bay	LEC 2018/77727	\$45,038.75	Finalised
BSC ats Joe Davidson Town Planning	Class 1 Application – Appeal against deemed refusal of DA 10.2017.712.1 – Relocation of (and alterations and additions to) Existing Dwelling	25 Strand Avenue, New Brighton	LEC 2018/11682 0	\$44,119.73	Finalised
BSC ats Ardill Payne & Partners	Class 1 Application Appeal against refusal of DA 10.2017.602.1 Conversion of existing shed (including Alterations and Additions) to create Dwelling House, In- ground Swimming Pool, Change of use of Shed to Dual Occupancy, Change of use of Studio to Holiday Cabin, Change of use of House to Holiday Cabin and Construction of four (4) new Holiday Cabins	541 Friday Hut Road, Possum Creek	LEC 2017/38487 9	\$61,405.54	Finalised
BSC ats Gordon Highlands Pty Ltd	Class 1 Application – Appeal against deemed refusal of DA 10.2017.198.1 for a three storey mixed use development comprising three ground level commercial tenancies and six shop top housing dwellings on land	9 Station Street, Bangalow	LEC 2017/35485 8	\$13,144.55	Finalised
BSC ats Carroll	Summons filed seeking orders that a sentence imposed upon him in the Byron Bay Local Court be set aside on the basis that it is manifestly excessive	Lawson Street, Byron Bay	LEC 2019/47097	\$4,468.22	Finalised
BSC ats Heazlewood	Class 1 Application - Council's refusal to approve Development Application Number 10.2018.570.1	39 Julian Rocks Drive, Byron Bay	LEC 2018/37552 2	\$7,190.50	Discontinued

	Matters C	urrent as at 30	June 2019		
Name	Brief description of matter	Address/ Type	Court No where applicable	Expenditure 2018/19	Status as at 30 June 19
BSC ats Site R&D	Class 1 Application – Deemed refusal of DA 10.2017.661.1 for proposed 387 lot subdivision and sub division work (West Byron DA)	Ewingsdale Road, Byron Bay	LEC 2018/222143	\$22,590.11	Hearing 10 - 14 February 2020
BSC ats Lonergan	Class 1 Application Appeal against the refusal of DA 10.2018.110.1 construction of tourist accommodation consisting of 12 cabins and associated day spa, conversion of existing structure to storage and lunch room, camping ground with 134 sites, with park entry office, dwelling	1897 Coolamon Scenic Drive, Mullumbimby	LEC 2018/372747	\$26,578.50	Conciliation Conference 8-9 October 2019
BSC ats Heazlewood	Class 1 Application against DA 10.2018.570.1 for Change of use to dual occupancy (detached) including strata subdivision"	39 Julian Rocks Drive, Byron Bay	LEC 2019/15238	\$7,190.50	Conciliation Conference 3-4 September 2019
BSC ats Lismore Venture Pty Ltd	Class 1 Application – Deemed refusal of DA 10.2018.591.1 - Construction of Multi Dwelling Housing Comprising Eight (8) Dwellings	28 Argyle Street, Mullumbimby	LEC 2019/9594	\$2,587.00	Conciliation Conference 29 July 2019
BSC ats Sked	Class 1 Application – Appeal against deemed refusal of DA 10.2018.552.1 for construction of multi dwelling housing development consisting of eight (8) townhouses, Torrens and strata title subdivision, and the removal of trees	9 Bian Court, Ocean Shores and 11-13 Warrambool, Ocean Shores	LEC 2019/22451	\$3,719.86	Conciliation Conference 24 September 2019
BSC ats Mercato on Byron	Class 1 Appeal against deemed refusal of proposed interim access arrangements (site access and intersection design for the Mercato on Byron shopping centre development)	Jonson Street, Byron Bay	LEC 2019/121192	\$4,363.30	Conciliation conference 18 December 2019 Second Directions Hearing 20 January 2020
BSC ats Lismore Venture Pty	Class 1 Application – Appeal against Council's deemed refusal of a	23 Lismore Road, Bangalow	LEC 2019/153305	Nil	Conciliation Conference 31 January

	Matters C	urrent as at 30	June 2019		
Name	Brief description of matter	Address/ Type	Court No where applicable	Expenditure 2018/19	Status as at 30 June 19
Ltd	development application lodged by Lismore Venture Pty Ltd for DA 10.2019.161.1 for multi- dwelling housing containing 17 dwellings				2020
BSC ats Master Alchemy Pty Ltd	Appeal against the Respondent's Order no 3 and Order no 10 issued on 15 April 2019 pursuant to section 9.34(1) of the Environmental Planning and Assessment Act 1979	4 Childe Street, Byron Bay	LEC 2019/4396	\$819.00	Conciliation Conference 17 January 2020
BSC ats Master Alchemy Pty Ltd	Class 1 Application – Appeal against the Respondents refusal of building certificate application no. 50.2019.12 lodged on 8 March 2019	4 Childe Street, Byron Bay	LEC 2019/82379	Nil	Telephone Directions Hearing 15 July 2019

## **B.** Local Court Prosecutions and Appeals Against Penalty Notices, and appeals from Local Court decisions

78 matters were finalised during the reporting period. Of these 49 were matters commenced against Council and 29 were commenced by Council.

Methods of finalisation during reporting period of matters commenced against Council	
Withdrawn by Council	13
Withdrawn on basis of undertakings given to Council/Court	2
Dismissed by Court	2
Section 10 Dismissal by Court	19
Convicted	42

	Matters Settled 1 July 2018	3 to 30 June 2019		
Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2018/19
Tindiani	Fail to comply with terms of notice erected by Council (Butler Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Shahar	Park continuously for longer than permitted (Fletcher Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Fricano	Disobey no stopping sign (Middleton Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Vanroo	Park continuously longer than permitted (Byron Street)	Court Elected Penalty Notice Section 10	Finalised	Nil
Bennett	Disobey no stopping sign (Main Beach Car Park)	Court Elected Penalty Notice Section 10	Finalised	Nil
Fidler	Statement of Claim	Dismissed	Finalised	Nil
Cairns	Fail to comply with terms of notice erected by Council (Scarraberlotti's Lookout)	Court Attendance Notice Convicted	Finalised	Nil
Burr, Raymond	Fail to comply with notice erected by Council (Intersection of Bangalow Road and Broken Head Road)	Court Attendance Notice Convicted	Finalised	Nil
Burr, Roy	Fail to comply with notice erected by Council (Intersection of Bangalow Road and Broken Head Road)	Court Attendance Notice Convicted	Finalised	Nil
Burr, Damien	Fail to comply with notice erected by Council (Intersection of Bangalow Road and Broken Head Road)	Court Attendance Notice Convicted	Finalised	Nil
Sulsian	Fail to comply with terms of a notice erected by Council (Butler Street)	Court Attendance Notice Convicted	Finalised	Nil
Brasher	Park continuously longer than permitted (The Terrace)	Court Elected Penalty Notice Convicted	Finalised	Nil
Cannon	Carry out development with or without	Court Elected Penalty	Finalised	Nil

	Matters Settled 1 July 2018	3 to 30 June 2019		
Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2018/19
	development consent – Individual (100 Redgate Road)	Notice Withdrawn, Irrevocable Undertaking Accepted		
Cannon	Carry out development with or without development consent – Individual (100 Redgate Road)	Court Elected Penalty Notice Withdrawn, Irrevocable Undertaking Accepted	Finalised	Nil
King	Development without development consent – Penalty Notice served by Council etc – Individual (64 Argyle Street)	Court Elected Penalty Notice Merged to one CAN (Individual CAN Withdrawn)	Finalised	Nil
King	Development without development consent – Penalty Notice served by Council etc – Individual (64 Argyle Street)	Court Elected Penalty Notice Merged to one CAN (Individual CAN Withdrawn)	Finalised	Nil
King	Development without development consent – Penalty Notice served by Council etc – Individual (64 Argyle Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Ganesh	Stop on path/strip in built up area (Gulgan Road)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Foti	Not angle park as on parking control sign/road marking (Main Beach Car Park)	Court Elected Penalty Notice Section 10	Finalised	Nil
Carragher	Fail to comply with terms of notice erected by Council (Seven Mile Beach Road)	Court Attendance Notice Convicted	Finalised	Nil
Greenbank	Fail to comply with Order No. 27 (remove article) (17 Peter Street)	Court Attendance Notice Withdrawn	Finalised	Nil
Muchada	Fail to comply with terms of notice erected by Council (Gilmore Crescent)	Court Attendance Notice Convicted	Finalised	Nil
Marr	Park in metered parking space not pay relevant fee (Byron Street Car Park)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Santos	Disobey no stopping sign (Butler Street)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Hirsch	Disobey no stopping sign (Park Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Mead	Park in metered parking space not pay relevant fee (Lawson Street)	Court Elected Penalty Notice Section 10	Finalised	Nil
Mead	Park for longer than allowed by metered signs	Court Elected Penalty Notice	Finalised	Nil

	Matters Settled 1 July 2018	3 to 30 June 2019		
Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2018/19
	(Lawson Street)	Section 10		
Henson	Disobey no stopping sign (Tennyson Street)	Court Elected Penalty Notice Section 10	Finalised	Nil
Sauve	Disobey no parking sign (Butler Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Jeffs	Disobey no stopping sign (Butler Street)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Linabury	Disobey no parking sign (Tweed Valley Way)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Campbell- Ross	Fail to prevent dog from escaping (Tyagarah)	Court Elected Penalty Notice Convicted	Finalised	Nil
Wood	Disobey no stopping sign (Byron Street)	Court Elected Penalty Notice Section 10	Finalised	Nil
Utri	Disobey no stopping sign (Butler Street)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Wright	Fail to prevent dog from escaping (Green Frog Lane)	Court Elected Penalty Notice Section 10	Finalised	Nil
Niemack	Development without development consent (Pacific Vista Drive)	Court Attendance Notice Convicted	Finalised	Nil
Koval	Stop at side of road with continuous yellow edge line (Lighthouse Car Park)	Court Elected Penalty Notice Section 10	Finalised	Nil
МсКау	Fail to comply with terms of notice erected by Council (camping)	Court Attendance Notice Section 10	Finalised	Nil
МсКау	Fail to comply with terms of notice erected by Council (nudity)	Court Attendance Notice Section 10	Finalised	Nil
МсКау	Willfully obstruct listed officer in exercise of functions	Court Attendance Notice Convicted	Finalised	Nil
МсКау	Willfully obstruct listed officer in exercise of functions	Court Attendance Notice Convicted	Finalised	Nil
Fitzpatrick	Fail to comply with terms of notice erected by Council (camping)	Court Attendance Notice Convicted	Finalised	Nil
Fitzpatrick	Willfully obstruct listed officer in exercise of functions	Court Attendance Notice Convicted	Finalised	Nil
Fitzpatrick	Willfully obstruct listed officer in exercise of functions	Court Attendance Notice Convicted	Finalised	Nil

Matter	Brief Description of Mottor	to 30 June 2019 Status	Novt stan!	Costs
BSC v	Brief Description of Matter	Status	Next step/ milestone due date	2018/19 Nil
Fitzpatrick	Willfully obstruct listed officer in exercise of functions	Court Attendance Notice Convicted	Finalised	
Fitzpatrick	Willfully obstruct listed officer in exercise of functions	Court Attendance Notice Convicted	Finalised	Nil
Murchie	Remain parked in ticketed parking area after ticket expired (Main Beach Car Park)	Court Attendance Notice Convicted	Finalised	Nil
Jennings	Disobey no stopping sign (Tallows Beach Road)	Court Elected Penalty Notice Dismissed	Finalised	Nil
Johnson	Park longer than allowed by metered signs (Main Beach Carpark)	Court Elected Penalty Notice Section 10	Finalised	Nil
Lowrie	Development without Development Consent (Teak Road)	Court Attendance Notice Convicted	Finalised	Nil
Lindell	Disobey no stopping sign (Station Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Fraser	Not parallel park in direction of travel (The Esplanade)	Court Elected Penalty Notice Section 10	Finalised	Nil
Smith	Disobey no stopping sign (Banksia Drive)	Court Elected Penalty Notice Convicted	Finalised	Nil
Goldgrub	Park continuously longer than indicated (Library Car Park)	Court Elected Penalty Notice Convicted	Finalised	Nil
Goldgrub	Remain parked more than maximum time (Middleton Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Mort	Not parallel park in direction of travel (The Esplanade)	Court Elected Penalty Notice Convicted	Finalised	Nil
McHenery	Fail to comply with terms of notice erected by Council (Main Beach Car Park)	Court Attendance Notice Section 10	Finalised	Nil
Morilla	Disobey no stopping sign (Seven Mile Beach Road)	Court Elected Penalty Notice Convicted	Finalised	Nil
Hickey	Disobey no stopping sign (Seven Mile Beach Road)	Court Elected Penalty Notice Convicted	Finalised	Nil
NSW Dept. Education	Children in care of service not adequately supervised (Brunswick Heads Out of School Hours Care)	Court Attendance Notice Convicted	Finalised	\$5,404
NSW Dept. Education	Approved provider not comply conditions of provider approval (Brunswick Heads Out of School Hours Care)	Court Attendance Notice Convicted	Finalised	Nil
NSW Dept. Education	Approved provider not comply conditions of provider approval (Brunswick Heads Out of School Hours Care)	Court Attendance Notice Convicted	Finalised	Nil

	Matters Settled 1 July 2018	3 to 30 June 2019		
Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2018/19
Steuri	Disobey no stopping sign (Seven Mile Beach Road)	Court Elected Penalty Notice Section 10	Finalised	Nil
Willitts	Fail to prevent dog from escaping (Rajah Road)	Court Attendance Notice Withdrawn	Finalised	Nil
Willitts	Owner of dog which attacks (Rajah Road)	Court Attendance Notice Convicted	Finalised	\$1845.75
Willitts	Fail to identify dog more than 12 weeks of age (Rajah Road)	Court Attendance Notice Convicted	Finalised	Nil
Willitts	Fail to register dog more than 6 months of age (Rajah Road)	Court Attendance Notice Convicted	Finalised	Nil
Toman	Disobey no stopping sign (school zone) (Byron Street)	Court Elected Penalty Notice Section 10	Finalised	Nil
Ratcliffe	Disobey no stopping sign (Lee Lane)	Court Elected Penalty Notice Section 10	Finalised	Nil
Australia Skydive Pty Ltd	Not immediately notify pollution incident (25 Stacey's Way)	Court Attendance Notice Withdrawn	Finalised	Nil
Levis	Disobey no parking sign (Marvel Street)	Court Elected Penalty Notice Section 10	Finalised	Nil
Barton	Fail to prevent dog from escaping- not dangerous/menacing/restricted dog (Upper Wilsons Creek Road)	Court Attendance Notice Convicted	Finalised	Nil
Barton	Fail to comply with nuisance order-2nd offence (Upper Wilsons Creek Road)	Court Attendance Notice Convicted	Finalised	Nil
Barton	Fail to comply with nuisance order-1st offence (Upper Wilsons Creek Road)	Court Attendance Notice Convicted	Finalised	Nil
Barton	Fail to prevent dog from escaping-not dangerous/menacing/restricted dog (Upper Wilsons Creek Road)	Court Attendance Notice Convicted	Finalised	Nil
Pottier	Stop at side of road with continuous yellow line edge (Acacia Street)	Court Elected Penalty Notice Convicted	Finalised	Nil
Turner	Disobey no stopping sign (Park Street)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Coral Homes Pty Ltd	Development not in accordance with consent (Lorikeet Lane)	Court Elected Penalty Notice Withdrawn	Finalised	Nil
Mclver	Disobey no parking sign (Childe Street)	Court Elected Penalty Notice Withdrawn	Finalised	Nil

	Matters Current as at 30/06/2018							
Matter BSC v	Brief Description of Matter	Status	Next step/ milestone due date	Costs 2018/19				
Ropata	Disobey no stopping sign (Kingsley Street)	Mention	5 September 2019	Nil				
Angels Dreaming Pty Ltd	Not angle park as on parking control sign (Main Beach Car Park)	Mention	15 July 2019	Nil				
Gilmour	Disobey no stopping sign (Butler Street)	Mention	12 August 2019	Nil				
Blomkamp	Remain parked more than maximum time (Fletcher Street)	Hearing	4 September 2019	Nil				
Hart	Disobey no stopping sign (Seven Mile Beach Road)	Mention	5 August 2019	Nil				
Cutting	Disobey no stopping sign (Seven Mile Beach Road)	Mention	5 August 2019	Nil				
Barton	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal (Upper Wilsons Creek Road)	Mention	22 July 2019	Nil				
Barton	Owner of dog which rushes at/attacks/bites/harasses/chases any person/animal (Upper Wilsons Creek Road)	Mention	22 July 2019	Nil				
Teis	Disobey no stopping sign (Seven Mile Beach Road)	Hearing	16 August 2019	Nil				
Mateo	Disobey no stopping sign (Seven Mile Beach Road)	Hearing	7 August 2019	Nil				
Berkaya	Not parallel park in direction of travel (The Esplanade)	Hearing	24 September 2019	Nil				
Halewyn	Disobey no stopping sign (Fletcher Street)	Mention	8 July 2019	Nil				

# Appendix 3 - Rates and Charges Written Off Local Government (General) Regulation 2005 Clause 132

This table details the rates and charges written off, reduced or waived by Council during the reporting period 1 July 2018 to 30 June 2019.

ltem	Local Government Act 1993	Amount \$
Rates	Section 595	0
Interest	Section 595	0
Interest	Section 564	0
Pensioner Abandonment	Section 582	794,266
Total		794,266

## **Appendix 4 - Freedom of Information**

#### **Government Information Public Access Act 2009 Section 125**

The GIPA Act provided widespread reform for the public sector in the way community members access Government Information. There are now four ways in which government information can be released:

- Open access information
- Proactive release
- Informal release of information
- Formal access application for release of information

# Appendix 5 - Government Information (Public Access) Act

Clause 7A: Details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review

Reviews carried out by the agency	Information made publicly available by the		
	agency		
Yes	Yes		

Council's website allows for easy publishing of mandatory and proactive release of information held within our Electronic Document Records Management System to the community. Council has proactively published information on the website in relation to major capital works, projects, services, activities, studies and policy and planning documents. The publication of information in relation to these areas has occurred to ensure that decisions and reporting in regards to the related matters is both transparent and provides accountability to the community.

# Clause 7B: The total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications)

Total number of applications received	
22	

Clause 7C: The total number of access applications received by the agency during the reporting year that the agency refused either wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 to the Act (information for which there is conclusive presumption of overriding public interest against disclosure)

Total Number of Access Applications received that the agency refused either wholly or partly 1

#### Schedule 2 Statistical information about access applications to be included in annual report

Table A: Number of applications by type of applicant and outcome*								
		granted		Information not held	Information already available	deal with	Refuse to confirm/deny whether information is held	Application withdrawn
Media	0	0	0	0	0	0	0	0
Members of Parliament	0	0	0	0	0	0	0	0
Private sector business	0	0	0	0	0	0	0	1
Not for profit organisations or community groups	0	0	0	0	0	0	0	0
Members of the public (application by legal representative)	1	1	0	0	0	0	0	1
Members of the public (other)	9	5		1		1		2

\* More than one decision can be made in respect of a particular access application. If so, a recording must be made in relation to each such decision. This also applies to Table B.

Table B: Numb	Table B: Number of applications by type of application and outcome							
				Information not held	Information already available	Refuse to deal with application	Refuse to confirm/deny whether information is held	Application withdrawn
Personal information applications*	1	0	0	0	0	0	0	0
Access applications (other than personal information applications)	9	6	0	1	0	1	0	4
Access applications that are partly personal information applications and partly other	0	0	0	0	0	0	0	0

Table C: Invalid applications	
Reason for invalidity	Number of applications
Application does not comply with formal requirements (section 41 of the Act)	0
Application is for excluded information of the agency (section 43 of the Act)	0
Application contravenes restraint order (section 110 of the Act)	0
Total number of invalid applications received	0
Invalid applications that subsequently became valid applications	0
Table D: Conclusive presumption of overriding public interest against dis Schedule 1 to Act	
	Number of times consideration used*
Overriding secrecy laws	0
Cabinet information	0
Executive Council information	0
Contempt	0
Legal professional privilege	1
Excluded information	0
Documents affecting law enforcement and public safety	0
Transport safety	0
Adoption	0
Care and protection of children	0
Ministerial code of conduct	0
Aboriginal and environmental heritage	0

\*More than one public interest consideration may apply in relation to a particular access application and, if so, each such consideration is to be recorded (but only once per application). This also applies in relation to Table E.

 Table E: Other public interest considerations against disclosure: matters listed in table to section 14 of Act

	Number of occasions when application not successful
Responsible and effective government	0
Law enforcement and security	3
Individual rights, judicial processes and natural justice	4
Business interests of agencies and other persons	2
Environment, culture, economy and general matters	0
Secrecy provisions	0
Exempt documents under interstate Freedom of Information legislation	0
Table F: Timeliness	
	Number of applications
Decided within the statutory timeframe (20 days plus any extensions)	18
Decided after 35 days (by agreement with applicant)	0
Not decided within time (deemed refusal)	0
Total	18

Table G: Number of applications reviewed under Part 5 of the Act (by type of review and outcome)						
	Decision varied	Decision upheld	Total			
Internal review	1	0	1			
Review by Information Commissioner*	0	0	0			
Internal review following recommendation under section 93 of Act	0	0	0			
Review by ADT	0	0	0			
Total	1	0	1			

\*The Information Commissioner does not have the authority to vary decisions, but can make recommendations to the original decision-maker. The data in this case indicates that a recommendation to vary or uphold the original decision has been made by the Information Commissioner.

Table H: Applications for review under Part 5 of the Act (by type of applicant)				
	Number of applications for review			
Applications by access applicants	0			
Applications by persons to whom information the subject of access application relates (see section 54 of the Act)	0			

# **Appendix 6 - Condition of Assets**

Section 428 of the Local Government Act requires Council to prepare a report on the conditions of public works (including public buildings, public roads and water, sewerage and drainage works) under the control of the Council as at the end of that year, together with:

- 1. an estimate (at current value) of the amount of money required to bring the works up to satisfactory standard;
- 2. an estimate (at current values) of the annual expense of maintaining the works at that standard; and
- 3. the Council's program of maintenance for that year in respect of the works.

In assessing the condition of Public Assets, Council has had regard to the condition, function and location of each asset. Proposed or potential enhancements to the existing asset have been ignored. Assets within each Asset Category have been assessed on an overall basis, recognising that an average valuation may be assessed even though certain assets may be above or below that standard on an individual basis. Councils will adopt different intervention levels for their assets determined by the current condition and their financial capacity to maintain assets at a predetermined level.

Council recognises that the assessed condition may be different from that determined by other Councils for public works under their control.

This information is detailed at in this appendix.

In terms of asset condition rating also disclosed in the table below, the number disclosed has the following meaning:

- 1 = Near perfect ranges from New or Good
- 2 = Superficial deterioration ranges from Generally Good to Fair
- 3 = Deterioration evident ranges from Fair to Marginal
- 4 = Requires major reconstruction ranges from Poor to Critical
- 5 = Asset unserviceable Critical, Beyond Repair

#### Report on Infrastructure Assets

as at 30 June 2019

Asset Class	Asset Category		Estimated cost Estimated cost to bring to the to bring assets agreed level of 201				Gross	Assets in condition as a percentage of gross replacement cost				
			service set by	Required maintenance <sup>a</sup>	Actual maintenance	Net carrying amount	replacement cost (GRC)	1	2	3	4	5
(a) Report	on Infrastructure Assets - \	/alues										
Buildings	Buildings	-	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Buildings – non-specialised	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Buildings – specialised	_	-	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Other	546	546	86	86	6,349	7,833	65.0%	21.9%	6.5%	6.5%	0.1%
	Council Operations	1,222	1,222	596	596	12,236	14,126	97.1%	0.0%	2.9%	0.0%	0.0%
	Swimming Pool Buildings	107	107	49	49	917	1,046	93.3%	6.2%	0.0%	0.4%	0.0%
	Showground Buildings	258	258	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Residential Leases	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Recreation Buildings	729	729	38	38	11,458	13,084	87.3%	11.7%	0.8%	0.2%	0.0%
	Libraries	_	_	_	_	4,527	5,004	90.5%	9.5%	0.0%	0.0%	0.0%
	Public Amenities	632	632	642	642	4,603	5,567	67.5%	29.9%	2.1%	0.4%	0.1%
	Emergency Services	134	134	4	4	832	952	90.6%	9.3%	0.0%	0.2%	0.0%
	Community Buildings	2,295	2,295	308	308	12,355	15,669	71.6%	22.1%	5.2%	1.1%	0.0%
	Commercial Leases	, 	· –	-	_	,	· _	0.0%	0.0%	0.0%	0.0%	0.0%
	Holiday Parks	_	_	_	_	5,757	6,795	86.9%	11.1%	1.7%	0.3%	0.0%
	Childcare	_	_	_	_	5,726	7,031	75.2%	19.2%	5.3%	0.4%	0.0%
	Cultural Facilities	_	_	_	_	612	702	82.9%	9.7%	0.0%	3.9%	3.5%
	Surf Clubs	_	_	-	_	3,093	4,551	24.3%	64.5%	9.4%	1.8%	0.0%
	Council Works Depot	_	_	-	_	2,742	3,313	79.4%	19.2%	0.7%	0.6%	0.0%
	Sub-total	5,923	5,923	1,723	1,723	71,207	85,673	78.3%	17.2%	3.4%	1.1%	0.0%
Other	Other structures	_	_	43	43	1,877	2,311	1.0%	20.0%	52.0%	21.0%	6.0%
structures	Other	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total		-	43	43	1,877	2,311	1.0%	20.0%	52.0%	21.0%	6.0%
	Sealed roads	93,773	93,773	3,009	3,009	97,619	208,927	4.0%	19.0%	56.0%	12.0%	9.0%
	Unsealed roads	-	· _	485	485	682	2,122	8.0%	20.0%	33.0%	31.0%	8.0%
	Bridges	471	471	67	67	32,984	43,414	27.0%	7.0%	49.0%	17.0%	0.0%
	Footpaths	_	_	71	71	7,023	10,450	15.0%	35.0%	40.0%	10.0%	0.0%
	Kerb and gutter	-	-	34	34	18,335	25,738	0.0%	18.0%	18.0%	55.0%	9.0%
	Other road assets	_	_	_	_	-	-	0.0%	0.0%	0.0%	0.0%	0.0%
	Bulk earthworks	_	_	_	_	29,734	29,734	0.0%	0.0%	0.0%	0.0%	100.0
	Traffic Control Devices	_	_	63	63	42,499	64,598	28.0%	45.0%	23.0%	3.0%	1.0%
	Carparks	_	_	12	12	2,429	3,198	0.0%	22.0%	45.0%	11.0%	22.0%

### Report on Infrastructure Assets - Values (continued)

as at 30 June 2019

Asset Class	Asset Category	Estimated cost to bring assets to satisfactory standard	agreed level of service set by	2018/19 Required maintenance ª	2018/19 Actual	Net carrying	Gross replacement	Assets 1	in condi gross re 2		a percer lent cost 4	
		standard	Council	maintenance «	maintenance	amount	cost (GRC)					
Roads	Roundabouts, Islands and Speed Humps	-	-	-	_	_	-	0.0%	0.0%	0.0%	0.0%	0.0%
Roads	Roadside Barriers	-	_	63	63	7,530	10,859	0.0%	20.0%	10.0%	10.0%	60.0%
Roads	Roadside Furniture	-	_	10	10	87	250	0.0%	0.0%	0.0%	0.0%	100.0%
Roads	Walls	_	_	1	1	10,638	12,720	33.0%	28.0%	29.0%	10.0%	0.0%
Roads	Other	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total	94,244	94,244	3,815	3,815	249,560	412,010	10.7%	21.1%	41.0%	12.9%	14.3%
Water supply	Water supply network	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
network	Other	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Mains	-	_	977	977	50,425	79,278	36.1%	27.1%	34.6%	0.0%	2.3%
	Reservoirs	-	_	4,690	4,690	11,501	15,954	43.5%	18.8%	33.2%	4.5%	0.0%
	Pumping Stations	-	_	11	11	302	588	20.3%	58.6%	16.8%	3.6%	0.8%
	Treatment	-	_	301	301	3,354	5,315	0.0%	100.0%	0.0%	0.0%	0.0%
	Hydrants	-	-	-	-	2,263	5,297	18.7%	32.3%	10.3%	38.7%	0.0%
	Dam Weirs	-	-	-	-	212	2,705	0.0%	0.0%	10.7%	0.0%	89.3%
	Monitor Control Stations	-	-	-	-	23	38	6.0%	94.0%	0.0%	0.0%	0.0%
	Valves	-	-	-	_	1,171	3,002	42.4%	31.4%	20.1%	2.8%	3.3%
	Sub-total		-	5,979	5,979	69,251	112,177	33.8%	29.2%	30.6%	2.6%	3.8%
Sewerage	Sewerage network	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
network	Other	-	-	-	-	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Pumping Stations	-	-	1,377	1,377	11,939	22,360	24.9%	29.5%	23.6%	15.3%	6.8%
	Treatment	-	-	4,074	4,074	54,815	72,751	42.9%	51.0%	6.2%	0.0%	0.0%
	Mains	-	-	1,017	1,017	38,446	74,357	76.5%	20.1%	2.8%	0.6%	0.0%
	Valves	-	-	-	_	599	967	8.2%	81.7%	5.4%	4.7%	0.0%
	Manholes	-	-	-	_	9,243	16,546	15.7%	33.8%		3.8%	0.0%
	Vacuum Pods	_	_	_	_	247	436	0.0%		100.0%		0.0%
	Sub-total		-	6,468	6,468	115,289	187,417	51.4%	34.7%	10.7%	2.4%	0.8%
Stormwater	Stormwater drainage	-	-	_	_	-	_	0.0%	0.0%	0.0%	0.0%	0.0%
drainage	Other		_	765	765	55,621	74,366	51.4%	36.8%	11.7%	0.1%	0.0%
	Sub-total	-	-	765	765	55,621	74,366	51.4%	36.8%	11.7%	0.1%	0.0%

#### Report on Infrastructure Assets - Values (continued)

as at 30 June 2019

Asset Class	Asset Category	Estimated cost to bring assets	•	2018/19	2018/19		Gross	Assets		ition as a		ntage of
			service set by	Required naintenance <sup>a</sup>	Actual maintenance	Net carrying amount	replacement cost (GRC)	1	2	3	4	5
Open space /	Swimming pools	_	_	656	656	2,080	2,800	0.0%	0.0%	0.0%	0.0%	100.0%
recreational	Other	-	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
assets	Fences	-	-	_	-	1,343	2,125	24.2%	38.6%	28.0%	8.7%	0.5%
	Lighting	-	-	2	2	2,424	3,156	31.6%	51.1%	17.2%	0.0%	0.1%
	Open Space Furniture	-	-	43	43	1,084	1,550	45.7%	24.4%	24.0%	5.5%	0.4%
	Other Structures	-	-	_	_	1,255	1,765	42.4%	34.0%	20.7%	3.0%	0.1%
	Park Active Areas	-	-	422	422	1,668	3,138	26.3%	24.6%	31.5%	17.1%	0.5%
	Park Equipment	-	-	25	25	1,293	2,209	47.4%	32.9%	1.5%	16.0%	2.2%
	Park Infrastructure	-	-	_	_	229	247	92.4%	2.6%	4.5%	0.3%	0.1%
	Park Passive Areas	-	-	1,367	1,367	708	931	77.0%	12.5%	1.5%	7.6%	1.5%
	Playgrounds	-	-	_	_	157	240	72.9%	15.3%	3.9%	7.7%	0.3%
	Public Artwork	-	-	_	_	37	50	12.0%	72.1%	15.9%	0.0%	0.0%
	Sub-total		-	2,515	2,515	12,278	18,211	32.8%	28.0%	16.1%	7.1%	16.0%
Other	Other	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
infrastructure assets	Sub-total		-	-	-	_	_	0.0%	0.0%	0.0%	0.0%	100.0%
	TOTAL - ALL ASSETS	100,167	100,167	21,308	21,308	575,083	892,165	32.5%	26.1%	26.8%	7.1%	7.5%

<sup>(a)</sup> Required maintenance is the amount identified in Council's asset management plans.

#### Infrastructure asset condition assessment 'key'

- Excellent/very good No work required (normal maintenance) 1
- Only minor maintenance work required 2 Good

Urgent renewal/upgrading required

- Satisfactory Maintenance work required 3 Renewal required
- 4 Poor
- 5 Very poor

### Report on Infrastructure Assets (continued)

as at 30 June 2019

Asset Class	Asset Category	Estimated cost to bring assets		2018/19	2018/19		Click to Enter	Assets		ition as a		ntage of
		to satisfactory standard	service set by	Required maintenance <sup>a</sup>	Actual maintenance	Net carrying amount	type of asset valuation (xxx)	1	2	3	4	5
(b) Report	on Infrastructure Assets - V	alues										
Buildings	Buildings	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Buildings – non-specialised	-	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Buildings – specialised	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Other	-	-	_	-	71,207	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total		-	-	-	71,207	_	0.0%	0.0%	0.0%	0.0%	100.0%
Other	Other structures	_	_	_	_	1,877	_	0.0%	0.0%	0.0%	0.0%	0.0%
structures	Other	-	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total	_	-	-	-	1,877	_	0.0%	0.0%	0.0%	0.0%	100.0%
Roads	Sealed roads	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Unsealed roads	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Bridges	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Footpaths	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Other road assets	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Bulk earthworks	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Other	-	_	_	_	249,560	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total	_	-	_	-	249,560	_	0.0%	0.0%	0.0%	0.0%	100.0%
Water supply	Water supply network	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
network	Other	_	_	_	_	69,251	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total		-	-	-	69,251	_	0.0%	0.0%	0.0%	0.0%	
Sewerage	Sewerage network	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
network	Other	_	_	_	_	115,289	_	0.0%	0.0%	0.0%	0.0%	0.0%
	Sub-total		-	-	-	115,289	_	0.0%	0.0%	0.0%	0.0%	
Stormwater	Stormwater drainage		_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
drainage	Other	_	_	_	_	55,621	_	0.0%	0.0%	0.0%	0.0%	0.0%
arannago	Outor	_	_	_	_	00,0Z I	_	0.070	0.070	0.070	0.070	0.070

#### Report on Infrastructure Assets - Values (continued)

as at 30 June 2019

Asset Class	Asset Category	Estimated cost to bring assets		2018/19	2018/19		Click to Enter			ition as eplacem		ntage of st
		to satisfactory standard		Required naintenance <sup>a</sup>	Actual maintenance	Net carrying amount	type of asset valuation (xxx)	1	2	3	4	5
Open space /	Swimming pools	_	_	_	_	12,278	_	0.0%	0.0%	0.0%	0.0%	0.0%
recreational	Other	_	_	_	_	_	_	0.0%	0.0%	0.0%	0.0%	0.0%
assets	Sub-total		-	-	-	12,278	_	0.0%	0.0%	0.0%	0.0%	100.0%
Other infrastructure	Other	-	-	_	-	-	_	0.0%	0.0%	0.0%	0.0%	0.0%
assets	Sub-total		-	-	-	-	_	0.0%	0.0%	0.0%	0.0%	100.0%
	TOTAL - ALL ASSETS		-	-	_	575,083	_	0.0%	0.0%	0.0%	0.0%	100.0%

(a) Required maintenance is the amount identified in Council's asset management plans.

#### Report on Infrastructure Assets (continued)

as at 30 June 2019

	Amounts	Indicator	Prior p	Benchmark	
\$ '000	2019	2019	2018	2017	
Infrastructure asset performance indicators (consolidated) *					
Buildings and infrastructure renewals ratio 1 Asset renewals 2	21,418				
Depreciation, amortisation and impairment	12,611	169.84%	110.37%	108.04%	>=100.00%
Infrastructure backlog ratio 1 Estimated cost to bring assets to a satisfactory standard	100,167	17.42%	6.86%	7.90%	<2.00%
Net carrying amount of infrastructure assets	575,083				
Asset maintenance ratio					
Actual asset maintenance Required asset maintenance	<u>21,308</u> 21,308	100.00%	96.48%	91.00%	>100.00%
Cost to bring assets to agreed service level					
Estimated cost to bring assets to an agreed service level set by Council	100,167	11.23%	4.40%	4.78%	
Gross replacement cost	892,165				

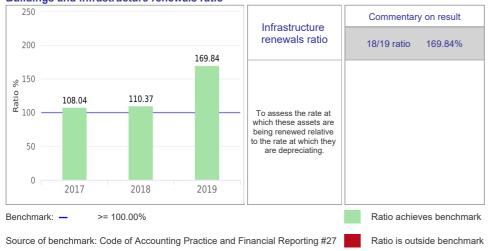
(\*) All asset performance indicators are calculated using classes identified in the previous table.

(1) Excludes Work In Progress (WIP)

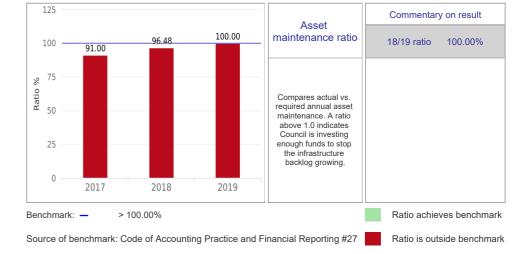
(2) Asset renewals represent the replacement and/or refurbishment of existing assets to an equivalent capacity/performance as opposed to the acquisition of new assets (or the refurbishment of old assets) that increases capacity/performance.

### Report on Infrastructure Assets (continued)

as at 30 June 2019

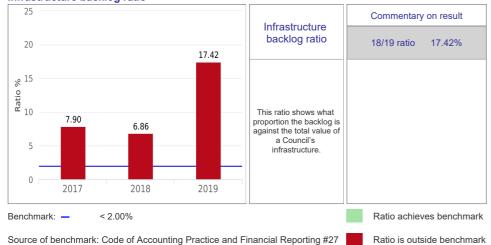


#### Buildings and infrastructure renewals ratio 1

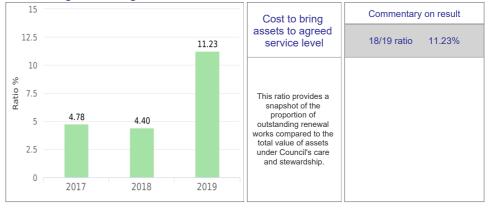


#### Asset maintenance ratio

#### Infrastructure backlog ratio 1



#### Cost to bring assets to agreed service level



<sup>(1)</sup> Excludes Work In Progress (WIP)

#### Report on Infrastructure Assets (continued)

as at 30 June 2019

	General fund		Water	r fund	Sewe	Benchmark	
\$ '000	2019	2018	2019	2018	2019	2018	
Infrastructure asset performance indicators (by fund)							
Buildings and infrastructure renewals ratio							
Asset renewals <sup>2</sup> Depreciation, amortisation and impairment	222.72%	159.19%	16.83%	49.96%	98.62%	10.81%	>=100.00%
Infrastructure backlog ratio 1							
Estimated cost to bring assets to a satisfactory standard Net carrying amount of infrastructure assets	25.65%	10.13%	-	-	-	-	<2.00%
Asset maintenance ratio							
Actual asset maintenance Required asset maintenance	100.00%	92.20%	100.00%	100.00%	100.00%	100.00%	>100.00%
Cost to bring assets to agreed service level							
Estimated cost to bring assets to an agreed service level set by Council	16.90%	6.63%	_	_	_	_	
Gross replacement cost							

(1) Excludes Work In Progress (WIP)

(2) Asset renewals represent the replacement and/or refurbishment of existing assets to an equivalent capacity/performance as opposed to the acquisition of new assets (or the refurbishment of old assets) that increases capacity/performance.

